



CALIFORNIA STATE UNIVERSITY, STANISLAUS
 CAREER SERVICES, ADVISING RESOURCE CENTER
 One University Circle, Turlock, CA 95382
 Phone (209) 667-3661/FAX (209) 664-7032/Email career@csustan.edu

Position Type Internship Part-Time Full-Time Summer

Position Title Call Center Agent

Company Name TeleContact Resource Services, a division of eContactLive, Inc.

Application Period Open **Start Date** Varies **No. of Openings** Varies

Days/Hours Monday-Friday, 8am-5pm **Wage/Salary** \$9.25/hr + comm. **Location** Modesto

Job Description

We are a nationwide multi-channel marketing firm located in Modesto, CA searching for motivated individuals to work within our growing outbound call center division. Ideal candidates are those interested in generating a variety of business to business marketing calls representing a diverse client base. *Marketing calls include, but are not limited to contacting senior level executives to schedule appointment times for our clients, conducting research and surveys, and gathering product information.

Qualifications

Professional communication skills and excellent phone etiquette are necessary to perform this job successfully. Goal oriented individuals with "can do" attitudes and strong work ethic will enjoy working within a team in our call center.

This is a full-time position, Monday - Friday, 8am-5pm, \$9.25/hour base pay, plus commission (agents average between \$10-\$12/hour; however, commission opportunities are not limited). Full benefits package including: dental, vision, paid holidays, paid sick/vacation, medical, and 401k. Must be able to use Microsoft Office and Outlook. Typing certificate required – 35wpm minimum.

How to Apply

Confident and qualified individuals may call our job hotline at (209) 548-4308 for additional information. All interested candidates MUST leave a detailed message in order to be considered for an interview. Resumes and references may be faxed for review, but will not be considered until a job hotline message is received.

Contact Person Leah LaFave, HR Coordinator

Mailing Address 2000 W. Briggsmore Avenue, Suite A

City Modesto **State** CA **Zip** 95350

Telephone (209) 548-4326 **FAX** (209) 548-4327

Email llafave@eContactLive.com **Website** www.eContactLive.com

Interview facilities, job listing, or other services are not made available to employers who unlawfully discriminate in the selection of employees on the basis of race, color, sex, sexual orientation, religion, national origin, ancestry, marital status, pregnancy, age, disability, veteran status, or any other basis prohibited by applicable law.