MEDICARE PART A - CALIFORNIA PRE-ENROLLMENT INSTRUCTIONS - 01001



HOW LONG DOES PRE-ENROLLMENT TAKE?

• Standard processing time is approximately 4-6 weeks.

WHAT FORM SHOULD I DO?

- EDI Enrollment Agreement Form
 - For each unique Billing NPI (33A) there must be at least <u>ONE</u> EDI Enrollment Agreement form on file at Palmetto. When switching submitters, this form does not need to be completed again for Palmetto. EDI Enrollment Agreement forms must be signed by the provider (if the form is for a solo doctor) or the president, CEO, or owner of the group (if the form is for a group).
- J1 EDI Application—
 - Anytime a provider switches from one submitter (clearinghouse) to another, a new J1 EDI Application must be completed to link the provider to the new submitter's Submitter ID.

WHAT PROVIDER NUMBER DO I USE ON THE FORM?

- Use one (1) provider number per form.
- If you are a group, list only your group name, group NPI and group provider number
 - ***NEVER list rendering providers, rendering NPIs or rendering provider numbers anywhere on the form when filling out for a group practice
- If you are an incorporated solo provider, list your corporation name, corporation NPI and corporation provider number
- If you are a solo provider (not incorporated), list your provider name, solo NPI and solo provider number

DO I NEED TO COMPLETE BOTH FORMS?

- If you have NEVER submitted your Medicare Part B CA claims through Palmetto electronically through any clearinghouse you must complete both forms:
 - o EDI Enrollment Agreement
 - J1 EDI Application
- If you WERE already submitting your Medicare Part B CA claims through Palmetto electronically through another clearinghouse, or directly then you should already have completed an EDI Enrollment Agreement and you would just need to complete a new:
 - J1 EDI Application
 (if you had not completed an EDI Enrollment Agreement with Palmetto before, then you must complete an EDI Enrollment Agreement also)

- **If you WERE** already submitting your Medicare Part B CA claims electronically **through Office Ally** then you would just need to complete:
 - o EDI Enrollment Agreement

NOTICE OF APPROVAL

- Once you have confirmed with the insurance payor that your provider number is linked to the Office Ally, please fax the following information to My Clients Plus at 866-653-7115.
 - Provider/Practice Name as pre-enrolled with the insurance payer
 - Fed Tax ID
 - Billing NPI
 - Insurance Payer (including State if BCBS, Medicare or Medicaid).
 - The statement "I have verified my provider ID has been linked to Office Ally with the Insurance Payor."
 - Provider email address where you can be notified of setup completion

WHAT ABOUT ERAS?

• In order to receive ERA's from Palmetto through Office Ally, make sure to check the box on the J1 EDI Application (bottom of form) for Receive Electronic Remittances. If you do not wish to receive ERAs through Office Ally, do not check this box.

WHERE SHOULD I SEND THE FORMS?

· Forms should be mailed to:

Palmetto GBA

Jurisdiction 1, AG420

PO Box 100145

Columbia, SC 29202-

WHAT ABOUT EFTs?

• Providers who are currently receiving EFTs (electronic funds transfer) must complete new EFT forms (CMS588).

In order to ensure that your agreement is processed promptly, please complete theent EFT agreement with your current banking information and forward along with a copy of a voided check to the following address:

Palmetto GBA

Finance J1 EFT

PO Box 100277

Columbia, SC 29202-3277

TO CONTACT PALMETTO CALL 866-749-4301

J1 EDI Application Form Instructions

The purpose of the J1 EDI Application Form is to enroll providers, software vendors, clearinghouses and billing services as electronic submitters and recipients of electronic claims data. It is important that instructions are followed and that all required information is completed. Incomplete forms will be returned to the applicant, thus delaying processing.

Please retain a copy of this completed form for your records.

You must submit a completed EDI Application Form when submitting additional EDI forms.

The field descriptions listed below will aid in completing the form properly. There are two (2) pages to the application form. The first page is required and the second page should be used only if additional providers need to be listed.

Form Field Name	Instructions for Field Completion	
Line of Business	Indicate the line of business and states for which you will be transmitting.	
Information:	Select all that apply to this request.	
Action Requested:	Indicate the action to be taken on the application form.	
Add Provider(s) Change/Update	If you need to add additional providers to an existing submitter ID, check Add Provider(s).	
Delete Apply for New Submitter ID	 If you request to change or update information about the Submitter and/or Provider, check Change/Update and be sure to include your current Submitter ID. 	
	If you request to delete a provider(s), check Delete and be sure to include your submitter ID.	
	If you are a new applicant, check Apply for New Submitter ID .	
Submitter ID:	The submitter ID is used by the submitter to communicate with Palmetto GBA electronically. For new applicants, this field should be left blank, as Palmetto GBA will assign this ID if requested. For changes or additions, enter the Submitter ID to which the change/additions should be applied.	
Date:	Please enter the date the application is completed.	
PPTN ID:	The PPTN ID is used by the submitter to directly access our Part B claim status inquiry system. For new applicants, this field should be left blank, as Palmetto GBA will assign this ID. For requests to Add Provider(s) or make a Change , please enter your existing PPTN ID.	
DDE ID:	The DDE User ID is used by the submitter to directly access our Part A claims processing system. For new applicants, this field should be left blank, as Palmetto GBA will assign this ID, if requested. For requests to Add Provider(s) or make a Change , please enter your existing DDE ID.	
Submitter Name:	Enter the name of the entity (provider, software vendor, billing service or clearinghouse) that will actually be communicating electronically with Palmetto GBA.	
Owner Name(s):	Enter the name of the individual(s) who owns the entity listed above.	
Type of Submitter:	Check the appropriate box.	
EDI Contact Person:	The name of the submitter's primary EDI contact. This is the person Palmetto GBA will contact if there are questions regarding the application or future questions about their communications.	
Phone:	The area code and phone number of the Contact Person listed.	
FAX:	The FAX number for this location.	
Address:	The mailing address of the submitter.	
City, State, Zip:	The city, state and zip code of the submitter.	

J1 EDI Application Form

Form Field Name	Instructions for Field Completion	
Submitter E-mail	The e-mail address of the contact person listed. Note: This will be the	
Address:	primary method of communication. This e-mail address will also receive	
	EDI Tracking Numbers used to monitor the processing status of your EDI	
	forms.	
Claim Submission	There are four available modes of communication modes that can be used for	
Mode of	claim submission. Check only one .	
Communication:	GPNet: Asynchronous communication with the Gateway	
	Connect Direct – NDM: Network Data Mover Only 10 (20)	
	Dial-up FTP: File transfer protocol transmission via GPNet – not Internet.	
	• Leased FTP: File transfer protocol transmission via the Internet or	
D 1/51 1	Network-based connection.	
Report / Electronic	Check only one mode of communication that will be used.	
Remittance Retrieval	• GPNet Asynchronous should be checked for asynchronous communication	
Mode of Communication:	with Palmetto GBA's GPNet.	
Communication.	CONNECT: Direct (NDM) should be checked for report retrieval via CDN at	
	 GPNet Dial-up FTP should be checked for file transfer protocol report retrieval via 	
	GPNet.	
	• Leased FTP: File transfer protocol transmission via the Internet or	
	Network-based connection.	
Report Response	Check the format in which you will receive GPNet Claims Acceptance	
Format:	Reponses.	
Data Compression:	To receive files compressed for faster transmission, indicate which data	
	compression utility you support.	
Name of Software	Indicate the name of the software vendor you are using, if applicable.	
Vendor	3 3 11	
Vendor ID:	Include Vendor ID number if known.	
Name of Online Inquiry	If applicable Indicate the name of the Online Inquiry Services Connectivity	
Services Connectivity	Vendor you are using or plan to use for access to Direct Data Entry (DDE) or	
Vendor:	Professional Provider Telecommunications Network (PPTN).	
	For Whom Submitter Will Be Communicating Electronically:	
Provider Name:	List each provider whose bills will be submitted by the submitter named above.	
	(If additional providers need to be listed, indicate each one separately on the	
	Multiple Providers List form.) This name must match the name submitted on	
Provider E-mail	the CMS 855 Medicare Enrollment Application.	
address:	Indicate the e-mail address for the provider listed above. This e-mail address will be the primary source of communications regarding approval of changes to	
uudi 633.	their EDI options.	
Provider Number:	Indicate the Medicare Provider Number for each provider listed.	
NPI:	Include the National Provider Identifier (NPI).	
Enrollment Form	Indicate "Y" for Yes or "N" for No. A properly executed 3-page EDI	
Attached: Y/N	Enrollment Agreement must be attached for <i>each</i> provider listed. Palmetto	
	GBA will not activate a submitter ID for any provider without a properly	
	executed enrollment form.	
Provider Authorization	Indicate "Y" for Yes or "N" for No. A provider authorization form is required	
Form Attached: Y/N	to authorize a clearinghouse and/or billing service as an electronic submitter	
	and recipient of electronic claims data.	
Submit Claims:	Check this box if the application is for the submitter to submit claims	
	electronically for this provider.	
Receive Reports:	Check this box if the submitter wants to receive response reports electronically	
	for the provider indicated.	
Receive Electronic	Check this box if the submitter wants to receive Electronic Remittances for the	
Remittances:	provider indicated. Provider must be submitting claims electronically to receive	
	Electronic Remittances.	

J1 EDI Application Form

Form Field Name	Instructions for Field Completion
Online Inquiry:	Check this box if the submitter currently uses or plans to use the Online Inquiry
	Services (DDE or PPTN).

Once you have completed the application form, please retain a copy for your records and mail the original to the address listed below. Your Submitter ID and software (if applicable) will be processed within 20 business days of receipt of completed forms. Submit completed form to:

Palmetto GBA J1 EDI Operations, AG-420 PO Box 100145 Columbia SC 29202-3145

Palmetto GBA.

PARTNERS IN EXCELLENCE ..

Jurisdiction 1 Electronic Data Interchange Application

Line of Business Info	ormation: 🔀 Part	t A 🔲 Part B		
⊠ CA	□ NV	☐ HI (Note: Include:	s Samoa, Guam and Northern N	Mariana Islands)
Action Requested:	★ Add Provider(s)	☐ Change	/ Update	ete
	☐ Apply for New S	ubmitter ID		
Submitter ID (if avail	able):		Date:	
PPTN ID:		DDE	ID:	
Submitter Name:	-			
Owner Name:				
Type of Submitter:	☐ Software V	endor 🔲 Billing S	Service Provider	⋉ Clearinghouse
EDI Contact Person	:			
Phone:			Fax:	
Address:				
City:			State:	ZIP:
Submitter E-mail Ad				
	Note: E-mail w	ill be the primary metl	nod of communication.	
Claim Submission		GPNet Asynchrono		
Mode of Communication Report / Electronic R		CONNECT: Direct (N		
Retrieval Mode of Co		CONNECT: Direct (N		
Report Response Fo	ormat:	₹ File	☐ Report	:
Data Compression:		☐ Uncompressed (GP ☑ PKZIP	· _	Compress
Name of Software V			Vendor Security IE	
Online Inquiry Conn		☐ IVANS ☐ Visio	onShare	··
Providers for Whom S		ansmitting:	-	
Provider Name:				
Provider E-mail Addre				
	ess:		_	
Provider Number:		NP	-	
Enrollment Form Atta	ched?	No Provider	Authorization Form Attach	ed? ☐ Yes ☐ No
Submit Claims	☐ Receive Reports	Receive Electr	ronic Remittances	nline Inquiry Services
Submit completed for	m to: Palmetto C	GBA	Please retain a copy	for your records
-	J1 EDI Ope	erations, AG-420	You must submit a	
	PO Box 100	0145	Application Form v	
	Columbia S	SC 29202-3145	additional E	DI forms.

J1 EDI Application Form



Jurisdiction 1 Electronic Data Interchange Application

Data.

Multiple Providers List

	Date:
PROVIDERS FOR WHOM SUBMIT	TTER WILL BE TRANSMITTING:
Provider Name:	
Provider E-mail Address:	
Provider Number:	NPI:
Enrollment Form Attached?	Provider Authorization Form Attached?
☐ Submit Claims ☐ Receive Reports	☐ Receive Electronic Remittances ☐ Online Inquiry Services
Provider Name:	
Provider E-mail Address:	
Provider Number:	NPI:
Enrollment Form Attached? ☐ Yes ☐ No	Provider Authorization Form Attached?
☐ Submit Claims ☐ Receive Reports	☐ Receive Electronic Remittances ☐ Online Inquiry Services
Provider Name:	
Provider E-mail Address:	
Provider Number:	NPI:
Enrollment Form Attached? ☐ Yes ☐ No	Provider Authorization Form Attached?
☐ Submit Claims ☐ Receive Reports	☐ Receive Electronic Remittances ☐ Online Inquiry Services
Provider Name:	
Provider E-mail Address:	
Provider Number:	NPI:
Enrollment Form Attached? ☐ Yes ☐ No	Provider Authorization Form Attached?
☐ Submit Claims ☐ Receive Reports	☐ Receive Electronic Remittances ☐ Online Inquiry Services
Please mail this form to: Palmetto GB J1 EDI Opera PO Box 1001	tions, AG-420

Please retain a copy for your records. You must submit a completed EDI Application Form when submitting additional EDI forms.

Columbia, SC 29202-3145

J1 EDI Enrollment (Agreement) Form and Instructions

The J1 EDI Enrollment Form (commonly referred to as the EDI Agreement) should be submitted when enrolling for electronic billing. It should be reviewed and signed **only** by the providers to ensure each provider is knowledgeable of the enrollment request and the associated requirements.

Providers that have contracted with a third party (clearinghouse/network service vendor or a billing agent) are required to have an agreement signed by that third party in which the third party has agreed to meet the same Medicare security and privacy requirements that apply to the provider in regard to the viewing or use of Medicare Beneficiary data. These agreements are not to be submitted to Medicare, but are to be retained by the providers.

Providers are obligated to notify Medicare by letter of:

- Any changes in their billing agent or clearinghouse.
- The effective date of which the provider will discontinue using a specific billing agent or clearinghouse.
- If the provider wants to begin to use additional types of EDI transactions.
- Other changes that might impact their use of EDI.

Providers are not required to notify Medicare if their existing clearinghouse begins to use alternate software, the clearinghouse is responsible for notification in this instance.

Note: The binding information in an EDI Enrollment Form does not expire if the person who signed the form for a provider is no longer employed by the provider.

General Instructions:

- Please ensure that you include your **Medicare Provider Number** and **National Provider Identifier [NPI]** where requested on the EDI Enrollment Form.
- If the submitter will be submitting for multiple providers, this form must be completed by *each* provider whose claim data will be submitted.
- The entire form must be read carefully, dated with day, month and year.
- The name of the provider must be printed in the space provided, an authorized officer's name (printed), authorized officer's title and signature.
- When completed, the properly executed *3-page* **EDI Enrollment Form** must be returned *with* the **EDI Application** form to the following address:

Palmetto GBA J1 EDI Operations, AG-420 PO Box 100145 Columbia, SC 29202-3145

Note: If the submitter will be an entity other than the provider, the submitter must complete the EDI Application form and the provider(s) must complete the EDI Enrollment Form(s). The EDI Application form must be returned with the EDI Enrollment Form enclosed for each applicable provider.

IMPORTANT NOTE:

The address shown on the EDI Enrollment Form must match the address that was submitted to our Provider Enrollment Department when enrolling for a provider number. If the address on the completed EDI Enrollment Form does not match, your entire EDI Enrollment Packet will be returned.

The National Provider Identifier (NPI) must be printed in the space provided on the EDI Enrollment Form. If this information is missing, the EDI Enrollment Form will not be processed.

Medicare Electronic Data Interchange Enrollment Agreement

- A. The provider agrees to the following provisions for submitting Medicare claims electronically to CMS or to CMS' carriers, MACs, or FIs:
 - 1. That it will be responsible for all Medicare claims submitted to CMS or a designated CMS contactor by itself, its employees, or its agents;
 - 2. That it will not disclose any information concerning a Medicare beneficiary to any other person or organization, except CMS and/or its carriers, MACs, FIs or another contractor if so designated by CMS without the express written permission of the Medicare beneficiary or his/her parent or legal guardian, or where required for the care and treatment of a beneficiary who is unable to provide written consent, or to bill insurance primary or supplementary to Medicare, or as required by State or Federal law;
 - 3. That it will submit claims only on behalf of those Medicare beneficiaries who have given their written authorization to do so, and to certify that required beneficiary signatures, or legally authorized signatures on behalf of beneficiaries, are on file;
 - 4. That it will ensure that every electronic entry can be readily associated and identified with an original source document. Each source document must reflect the following information:
 - Beneficiary's name;
 - Beneficiary's health insurance claim number;
 - Date(s) of service;
 - Diagnosis/nature of illness; and
 - Procedure/service performed.
 - 5. That the Secretary of Health and Human Services or his/her designee and/or the carrier, MAC, FI or other contractor if designated by CMS has the right to audit and confirm information submitted by the provider and shall have access to all original source documents and medical records related to the provider's submissions, including the beneficiary's authorization and signature. All incorrect payments that are discovered as a result of such an audit shall be adjusted according to the applicable provisions of the Social Security Act, Federal regulations, and CMS guidelines;
 - 6. That it will ensure that all claims for Medicare primary payment have been developed for other insurance involvement and that Medicare is the primary payer;
 - 7. That it will submit claims that are accurate, complete, and truthful;
 - 8. That it will retain all original source documentation and medical records pertaining to any such particular Medicare claim for a period of at least 6 years, 3 months after the bill is paid;
 - 9. That it will affix the CMS-assigned unique identifier number (submitter identifier) of the provider on each claim electronically transmitted to the carrier, MAC, FI or other contractor if designated by CMS;

- 10. That the CMS-assigned unique identifier number (submitter identifier) or NPI constitutes the provider's legal electronic signature and constitutes an assurance by the provider that services were performed as billed;
- 11. That it will use sufficient security procedures (including compliance with all provisions of the HIPAA security regulations) to ensure that all transmissions of documents are authorized and protect all beneficiary-specific data from improper access;
- 12. That it will acknowledge that all claims will be paid from Federal funds, that the submission of such claims is a claim for payment under the Medicare program, and that anyone who misrepresents or falsifies or causes to be misrepresented or falsified any record or other information relating to that claim that is required pursuant to this agreement may, upon conviction, be subject to a fine and/or imprisonment under applicable Federal law;
- 13. That it will establish and maintain procedures and controls so that information concerning Medicare beneficiaries, or any information obtained from CMS or its carrier, MAC or FI or other contractor if designated by CMS shall not be used by agents, officers, or employees of the billing service except as provided by the carrier, MAC or FI (in accordance with §1106(a) of the Social Security Act (the Act);
- 14. That it will research and correct claim discrepancies;
- 15. That it will notify the carrier, MAC or FI or other contractor if designated by CMS within 2 business days if any transmitted data are received in an unintelligible or garbled form.

B. The Centers for Medicare & Medicaid Services (CMS) agrees to:

- 1. Transmit to the provider an acknowledgment of claim receipt;
- 2. Affix the FI/carrier/MAC or other contractor if designated by CMS number, as its electronic signature, on each remittance advice sent to the provider;
- 3. Ensure that payments to providers are timely in accordance with CMS's policies;
- 4. Ensure that no carrier, MAC, FI, or other contractor if designated by CMS may require the provider to purchase any or all electronic services from the carrier, MAC, or FI, or from any subsidiary of the carrier, MAC, FI, other contractor if designated by CMS, or from any company for which the carrier, MAC, or FI has an interest. The carrier, MAC, FI, or other contractor if designated by CMS will make alternative means available to any electronic biller to obtain such services;
- 5. Ensure that all Medicare electronic billers have equal access to any services that CMS requires Medicare carriers, MACs, FIs, or other contractors if designated by CMS to make available to providers or their billing services, regardless of the electronic billing technique or service they choose. Equal access will be granted to any services the carrier, MAC, FI, or other contractor if designated by CMS sells directly, or indirectly, or by arrangement;
- 6. Notify the provider within 2 business days if any transmitted data are received in an unintelligible or garbled form;

Note: Federal law shall govern both the interpretation of this document and the appropriate jurisdiction and venue for appealing any final decision made by CMS under this document.

This document shall become effective when signed by the provider. The responsibilities and obligations contained in this document will remain in effect as long as Medicare claims are submitted to the carrier, MAC, FI, or other contractor if designated by CMS. Either party may terminate this arrangement by giving the other party thirty (30) days written notice of its intent to terminate. In the event that the notice is mailed, the written notice of termination shall be deemed to have been given upon the date of mailing, as established by the postmark or other appropriate evidence of transmittal.

C. Signature

I am authorized to sign this document on behalf of the indicated party and I have read and agree to the foregoing provisions and acknowledge same by signing below.

Provider's Name:	
Address:	
Title:	
	Medicare Provider Number
National Provider Identifier	(NPI):

Complete ALL fields above and mail entire agreement (three pages) with *original* signature and *with* a copy of the **EDI Application form** to:

Palmetto GBA J1 EDI Operations, AG-420 PO Box 100145 Columbia SC 29202-3145

Provider Authorization Form Instructions

The purpose of the notice is to authorize a clearinghouse and/or billing service as an electronic submitter and recipient of electronic claims data. It is important that instructions are followed and that all required information is completed. Incomplete forms will be returned to the applicant, thus delaying processing. Please retain a copy of this complete notice for your records.

Please retain a copy of this completed form for your records.

You must submit a completed EDI Application Form when submitting this form. The Provider Authorization form must be completed and signed by the Provider.

The field descriptions listed below will aid in completing the notice properly.

Form Field Name	Instructions for Field Completion	
Line of Business	Indicate the line of business and states for which you will be transmitting.	
Information:	Select all that apply to this request.	
Action Requested	Indicate the type of service(s) you are authorizing the Submitter to access.	
	Check all that apply.	
Provider Name	List the provider name for which this Provider Authorization Form is being	
	completed. This name must match the name submitted on the CMS 855	
	Medicare Enrollment Application.	
Provider E-mail	The e-mail address of the provider to receive EDI notifications.	
Address		
Provider Number	List the provider PTAN whose Medicare claims, electronic remittances,	
	response reports or PPTN/DDE will be accessed by the submitter listed on the	
	EDI Application. A separate Provider Authorization Form is required for each	
	PTAN.	
NPI	Indicate the National Provider Identifier (NPI).	
Name/Title	The name and title of the person Palmetto GBA will contact if there are	
	questions regarding this Authorization Form.	
Address	The mailing and/or the physical address of the provider. (Only one valid	
	address has to be submitted.)	
City, State, Zip	The city, state and zip code of the provider.	
Phone Number	The area code and phone number of the Contact Person listed.	
Submitter's Name	The name of the Submitter you are authorizing for the above services.	
Signature	The signature of the listed provider's authorized contact.	
Date	The date the form was signed.	

Palmetto GBA.

Jurisdiction 1 Provider Authorization Form

This form must be completed and	signed by the Provider ONLY.
Line of Business Information:	3
Action Requested:	☐ Electronic Remittance
☐ Electronic Response Reports	☐ Online Inquiry Services (PPTN or DDE)
Provider for whom Submitter will be granted access:	
Provider Name:	
Provider E-mail Address:	
Provider Number:	NPI:
Name:	
Title:	
Address:	
City:	State: ZIP:
Phone:	
Submitter Name:	
I hereby authorize the above submitter to receive the in these items contain payment information concerning endorse this access on behalf of my company, and Palmetto EDI in writing if I wish	my processed Medicare claims. I am authorized to I acknowledge that is my responsibility to notify to revoke this authorization.
Signature	

Please complete and return this form, with the EDI Application Form, to:

Palmetto GBA J1 EDI Operations, AG-420 PO Box 100145 Columbia SC 29202-3145