

www.hcpipa.com E-mail: provrel@hcpipa.com

Additional Set-Up

## Request for EZ-Net Access

EZ-Net is the Internet Tool to help providers manage their HealthCare Partners patients. EZ-Net allows you and your staff to:

- •Verify member eligibility
- •Submit requests for authorization and view the status of prior referral requests
- •View the status of claims
- •View contact data for providers in the HealthCare Partners, IPA network

## What infrastructure do you need to use it?

All you need is a computer with access to the Internet. The service is faster if the Internet service is broadband (DSL or cable modem). You can also access EZ-Net via dial-up Internet providers.

- Please use Internet Explorer only; some parts of the system do not display properly in other browsers.
- Some providers who use *America Online* (AOL) have trouble accessing EZ-Net through AOL's proprietary Internet browser. Our information services team can help you test your access to EZ-Net. Call 1-516-746-2200 and ask for the EZ-Net Support team.

## To request an EZ-Net ID and Password, complete this form and return-fax it to (516) 294-9470.

Practice Name:	Tax ID #:	
Provider's Full Name	NY State License #:	
Provider's Phone Number: ()	Provider's Fax Number: ()	
Foday's Date:	<del>_</del>	
Requested by (Name/Title):		_
E-Mail Address:		
For HCP Use Only:		
Completed By:	Initial Set-Up	