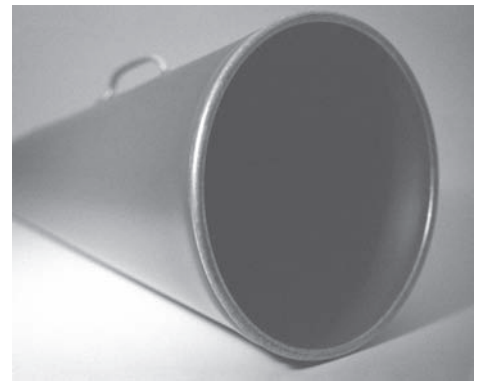


Indiana Association of Chiefs of Police Foundation Presents
COMMUNICATION SKILLS DEVELOPMENT

PELA MODULE 3

October 14–18, 2013 • Columbus Police Department
 123 Washington Street, Suite 11 • Columbus



Module 3 Overview

SEGMENT	EMPHASIS
Oral and Written Communication Skills	Assessing Current Communication Skills Identifying Communications Opportunities Linking Communication and Leadership
Managing Conflict	Managing vs. Avoiding Conflict Minimizing Destructive Conflict
Employee Motivation	Understanding Human Behavior Emphasizing Inclusion and Synergy Ensuring High Performance and Buy-In
PowerPoint for Law Enforcement	Understanding Basics Valuable Tools for Law Enforcement Applications
Media Management	Managing Crisis Situations Communicating with Media Simulating Media Communications Situations

Class size is limited to 30 participants, so make your reservations today!

RESERVATION FORM

Name _____
 Department _____
 Rank/Title _____
 First Name for Badge _____
 Address _____
 City _____ State _____ Zip _____
 Phone _____ Fax _____
 Cell Phone _____
 Participant E-Mail _____
 Alternate E-Mail _____

FEES: \$750 per Module (all meals on your own)
 3 or more individuals - \$650 each

PAYMENT TYPE

Purchase Order # _____
 Check MasterCard Visa
 Expiration Date _____ Security Code _____
 Account Number _____

Signature As It Appears On Card _____

If paying by check, send this form, along with full payment to:
 IACP Foundation PELA Registration,
 10293 North Meridian Street, Suite 175, Indianapolis, IN 46290

If paying by credit card, fax this form to 317.816.1633

PLEASE SUBMIT REGISTRATION FORMS BY SEPTEMBER 20, 2013

Mark Your Calendar for Module 4 - December 16–20, 2013

FOR MORE INFORMATION ABOUT PELA MODULES CALL 317.816.1619

Cancellation Policy: No refund or "carry forward" for "No Shows." Cancel more than one week prior to the first day of class, 75% refund.
 Cancel less than one week prior to the first day of class, 50% refund. Cancellations must be made in writing.