



Customer Service Agreement for General Orientation

Grady Health System is committed to delivering quality and efficient health care services in a safe and friendly environment. Our commitment to our patients, their families and the community is to continuously improve our services.

As a Grady Health System vendor employee, contractor, student, or representative of an affiliated medical school, college, university, post-secondary education facility, or other such education and training school and/or program or partnership, I acknowledge that it is my responsibility to treat anyone whom I come into contact with in a courteous and respectful manner and contribute to the high standards of conduct required by all Grady Health System employees. I am prepared to work in a professional manner and uphold the standards of conduct while on Grady Health System property.

While on Grady property, I will treat all people that I come into contact with respect and dignity. I understand that rudeness or other inappropriate behaviors will not be tolerated and failure to do so is unacceptable and is reason to be asked to leave the worksite permanently.

We encourage everyone working on Grady property to work together as a team and help Grady promote the ideal that Grady Health System is the very best place to receive care to work. My personal commitment as an employee, volunteer, vendor, contractor, student, representative of an affiliated medical school, college, university, post-secondary education facility, other such education and training school and/or program, partnership or other member of the workforce of Grady Health System providing services to Grady **must** sign Grady's Confidentiality Agreement is to help create a positive and pleasant environment for everyone.

Signature

Print Name

Company Name

Supervisor Name

Telephone #

Date