



### Feedback Form – Summer Camp

KPS Enabling Futures important feedback – Please complete the questionnaire below. As you are aware, KPS Enabling Futures is a three year Big Lottery – Reaching Communities project. Naturally, we would appreciate your feedback to enable us improve our services and facilities for the future.

Please circle your rating starting from **POOR** = 1 to **EXCELLENT** = 5

#### The characteristics of the accommodation

The quality of the bedroom suites	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
The quality of the en-suite facilities	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Cleanliness of your suite	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
The comfort of your bed and linen	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Quietness and privacy of your suite	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Quality of service provided	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

*Please use this box for any comments in relation to the above*

#### About the staff & volunteers

How do you rate your welcome to Trebullom	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
The friendliness during your stay	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Meeting your needs and helpfulness	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

*Please use this box for any comments in relation to the above*

**About the location of KPS Trebullom**

How would you rate the surroundings                    **1**    **2**    **3**    **4**    **5**  
Was your stay relaxing and quiet                    **1**    **2**    **3**    **4**    **5**

*Please use this box for any comments in relation to the above*

**About the food and refreshments**

How do you rate quality of the meals                    **1**    **2**    **3**    **4**    **5**  
Do you feel all your needs were met                    **1**    **2**    **3**    **4**    **5**

*Please use this box for any comments in relation to the above*

**About the trips and outings**

Did you enjoy the trips and outings                    **1**    **2**    **3**    **4**    **5**  
How do you rate the volunteer driver                    **1**    **2**    **3**    **4**    **5**

*Please use this box for any comments in relation to the above*



**About the children's activity** *(Please list the activity attended below)*

ACTIVITY NAME
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How do did rate this activity?                    **1**    **2**    **3**    **4**    **5**  
How you rate the facilitator?                    **1**    **2**    **3**    **4**    **5**

**Did you find this activity useful?**                    **YES**                    **NO**  
                      

If **YES** Why – and how might they use this activity to move forward?

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If **NO** why not?

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*Please use this box for any comments in relation to the above*

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**About the children's activity** *(Please list the activity attended below)*

ACTIVITY NAME
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How do did rate this activity?                    **1**    **2**    **3**    **4**    **5**  
How you rate the facilitator?                    **1**    **2**    **3**    **4**    **5**

**Did you find this activity useful?**                    **YES**                    **NO**  
                      

If **YES** Why – and how might they use this activity to move forward?

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If **NO** why not?

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*Please use this box for any comments in relation to the above*

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### About the games and toys

How would you rate the games available	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
How would you rate the toys available	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

*Please use this box for any comments in relation to the above*

### About the public areas and their facilities

How would you rate the Library	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
How would you rate the Drawing Room	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
How would you rate the Dining Room	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
How would you rate the Conservatory	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

*Please use this box for any comments in relation to the above*

### Our benevolent services *(if applicable)*

How would you rate our therapies	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Was your needs met by our counsellor	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Did you find our welfare rights advice useful	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

*Please use this box for any comments in relation to the above*

## Your stay with us

How do you rate your overall stay                    **1**    **2**    **3**    **4**    **5**

How do you rate the quality of the service        **1**    **2**    **3**    **4**    **5**

*Please use this box for any comments in relation to the above*

**Did you enjoy your stay with us?**

**YES**

**NO**

If **YES** what was the most enjoyable part of your stay?

If **NO** why and how may we improve this project?

**Would you attend another event?**

**YES**

**NO**

If **YES** would you promote this event and service to others?

If **NO** why not?



**Did you find any problems?**

**YES**

**NO**

If **YES** what were the problems?

If **NO** how might we improve upon KPS Enabling Futures Project?

Date of your Stay:.....

Child's Name:.....

Parent/Guardian's Name:

.....

**OFFICE USE ONLY**

GUEST REF No.

CHILD REF No

KPS Enabling Futures Project will use the information completed on this 'Feedback Form' for statistical purposes and to also enable The Big Lottery Fund – Reaching Communities an evaluation of the service we provide.

***Thank you for taking your time  
in completing this important information.***



**LOTTERY FUNDED**