



TIGER REEF CAMPSITE

RULES AND REGULATIONS:

ADMISSION:

1. **Right of admission is reserved.** This right is reserved to order any occupant off the premises who renders him/herself guilty of any misconduct, hooligism, vandalism, dishonest or false information regarding bookings in all its respects.
2. **Admission is at own risk.** Tiger Reef Campsite, The Lighthouse Group, and management and staff will not be held responsible for any loss, liability, injury, expense or damage of any nature, whether arising from negligence or any other cause suffered by any person who enters these premises.
3. On arrival at Tiger Reef Campsite, proof of identity must be produce by holders of reservations.
4. The **Full** amount of **ALL** bookings is payable in **advance**. (NO PAY - NO STAY)
5. Tariffs are subjected to change without prior notice.
6. Only cash, bank transfer, credit and debit cards will be accepted as payment.
7. Check-in is **3 PM**. Checkout is **10 AM**.
8. Late checkouts will be charged for an additional night without the benefit of the stay.
9. Final allocation on all accommodation will be done on arrival at the discretion of the manager.
10. If **OVER occupancy** occurred, extra persons will be **fined** and evacuated from the premises **IMMEDIATELY**.
11. A "person" means: a person aged 3 yrs or older .
12. You will be issued with one vehicle pass per vehicle which must be stuck to the outside of the windscreen to be visible at all times. Loose discs will not be accepted.
13. All day visitors **WILL BE CHARGED** admission.



Head Office | The Mole | Main Beach | Ludwig Koch Street | P O Box 7001

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CANCELLATION

1. **NO CANCELLATION** of any prepaid booking in respect of the months of December and January and the Easter Weekend will be accepted.
2. Cancellations of bookings for all other periods shall be accepted on the following terms:
 - 30-22 days before occupation: 25% of the booking shall be retained
 - 21-16 days before occupation: 50% of the booking shall be retained
 - 15-8 days before occupation: 75% of the booking shall be retained
 - 7-0 days before occupation: 100% of the booking shall be retained
3. An administrative fee of 20% per site will be retained in respect of each cancellation accepted.
4. Bookings will automatically be regarded as cancelled without any refund should the booked accommodation not be taken within 48 hours after the beginning of the booked period.
5. Advance deposits are non refundable. If you cancel prior to 14 days before arrival you may reschedule the reservation within 1 year and apply the deposit to that stay.

GENERAL

1. Campsites must to be vacated by 10h00 on the day of departure.
2. **No loud music or parties** at the campsite and after 22h00 no loud music is allowed. (respect your fellow campers this is an accomodation establishment not a party venue).
3. Pets are allowed under strict supervision and must be controlled. You are responsible for your dog's litter.
4. No camping or vehicles on the lawn.
5. We have provided a power point for your conveyience. This is intended for a camping light or small appliances and cannot carry power hungry appliances, please do not abuse this priveledge.
6. Ablutions are provided for your convenience and are **STRICTLY** for the use of paid up campers **ONLY**.
7. Namibia is a desert country and water is a valuabe and limited resource. Please use water wisely. Do not leave taps running and take quick showers to save water.
8. Save energy and turn off lights when not needed.
9. FIRES MAY ONLY BE MADE IN THE allocated BRAAI AREAS at the CAMPSITE. Please extinguish them before retiring at night.
10. NO LOCAL DEAD WOOD IS TO BE BURNT. Visitors may bring their own wood, but wood and charcoal are on sale at the office.
11. NO Fireworks permitted in municipal area. Offenders will be prosecuted.



12. NO REFUSE OR LITTER may be deposited anywhere except in the rubbish bins provided. Remember cigarette butts constitute as litter!!
13. Requests for cancellation due to bad weather will not be considered. There will be no refunds due to acts of God, Weather-related situations, and mechanical, or electrical failure.
14. No person may do or permit any act that could prove to be a nuisance, obstruction or hindrance to any other person. This includes undue noise i.e.: raucous behavior and/or loud noise of any kind.
15. When entering the campsite gate **car radio's / sound systems must be turned off!**
16. **Vandalism or malicious damage to property will result in criminal charges being brought against the perpetrator and immediate evacuation with no refund.**

CARS & BIKES

1. No person entering Tiger Reef Campsite may drive or ride within the borders with a truck, motorcar or any other self-propelled vehicle faster than 8 km/hour.
2. **Motorcycles** – Engines of motorcycles and quad bikes must be turned of when entering the main gate. Riding in Tiger Reef Campsite area is strictly forbidden. (Parking of such vehicles is available at the manager's office)
3. Individuals and/or vehicles will be subject to search at the gate control and must have vehicle pass affix to the outside of the windscreen.
4. Entrance to campsites has one way traffic in a clockwise direction.

VISITORS

1. Day Visitors – arrangements must be made via the office during office hours.
2. Visiting hours for day visitors: Entrance 08h00 till 21h00 (latest leaving time 22h00).
3. Visitors found to have stayed after 22h00 will **be charged a full night's stay.**
4. Day visitors without arrangements will pay N\$20 per person per day.
5. **Please note that visitors are the responsibility of the persons being visited and all rules apply.**



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PLEASE NOTE:

The right is reserved to order any tenant off the premises who renders him/herself guilty of violating any of the general rules regarding accommodation and utilization of facilities or of any indecent or any other form of misconduct WITHOUT any refund on prepaid accommodation.

Kindly notify management of any irregularities and problems encountered, do not try to solve them yourself, management will handle any and all complaints, to the best of their ability.

Thank you for your co-operation.

Management

THE LIGHTHOUSE GROUP and Tiger Reef Campsite

I, _____ ID / passport number _____

vehicle registration number _____ understand these rules & regulations and hereby agree to adhere to them.

Date:

Signature of Camper:
