

# Booking Form

Form to be completed to fulfill the provisions of art. 85 of the Code of Consumption

Booking nr.

Reservation Date

	TOUR NAME											
TOUR	Tour Date and Hours				Nr. of people							
	Address mail to confirm							<u> </u>	<b>'</b>			
	reservations To Mr / Mrs											
	(		nd last name	∍)								
			Address:									
		Phor	ne (mobile)									
	Note / Extra services											
	First and							First and				
TRAVELLERS	1	la	st name e of birth/				3	last name  Date of birth/				
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	5	Date	e of birth/				6	Date of birth/ country				
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	Tota	l charg	e all inclusiv	e, cost on Eu	ıro							
١	□ I/We ave paid by bank direct credit to Maranelviaggi BPVN IBAN: IT91 R 05034 66820 000000021801 - CODE SWIFT: BAPPIT21434 Please attach the bank transfer receipt to this booking form											
	□ I/V	Ve wis	h to pay by	credit card V				, I authorize MA	RANELVI	AGGI to debit	my card	
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	,	JUEDI	I CAND	Expiry date	Veril			1	V/SA MasterCard			
	PAY	PAY PAL EMail sender:						Recipient's email:	booking@ilovemaranello.com		nello.com	
	Address and data for the invoice											
ш	/	am infori			nd will advise the passengers. I			I read the Privacy Policy and authorize MaranelViaggi to use my pers				
SIGNATURE			MaranelViaggi au	thorize to use you	o use your credit card			information only for th	e purposes f	or which I have prov	rided it.	
V V												
SIC	Date				Signature		Date			Signature		

PRIVACY POLICY AGREEMENT

MaranelViaggi operates in compliance with article 13 of D.lgs n. 196/2003, which protects your rights regarding the handling of personal details. Your personal information will only be used for the purposes for which you have provided it. We will not use your personal information for any other purpose, and will not disclose it like required by law. MaranelViaggi staff is subject to the Italian law 196/03 on privacy, this Act lays down strict privacy safeguards which MaranelViaggi must observe in handling personal information. For further information please fell free to call us + 39 0536 942450

# GENERAL TERMS AND CONDITIONS OF BOOKING

## Travel contract and responsibility

The bookings are regulated by the present general conditions, by the law n° 111 of March 1995, by the ECC directive n° 90/314 and by the Italian law n° 1084 of 27 December 1977. The Travel Agency is not responsible for any damages caused by the client.

#### **Prices**

Prices on web site www.ilovemaranello.com, update until December 2013 are quoted in €uro and include free pick-up/ drop-off, guide, museums/factories entrance with booking and taxes; they do not include any personal expenses or additional fees such as restaurants, merchandising or any other extra.

If total charge will be more than 10% of agreement charge, contract can be cancelled throw written communication to MARANELVIAGGI within cost increase receive.

# Special prices

Programs as published on the web.

#### **Payments**

Payment minimum 7 days before activity. Cheques or Travel cheque will not be accepted.

### Change or cancellation of booking by you

Shall you need to make a change in your reservation please contact MARANELVIAGGI as soon as possible, new arrangements require new MARANELVIAGGI confirm.

The cancellation charges according to the number of days before departure date are as follows:

Number of days before departure Cancellation fee per booking

>30 days	No cancellation fee			
30 - 15 days	50% of price refunded			
7-15 days	25% of price refunded			
<7 days or no show	No Refund			

Please note bank service charge are paid by clients.

# Change or cancellation of booking by us

Tour schedule could change due to unforeseen circumstances and/or for companies or collectors previous arrangements, in case an alternative will be anyway proposed. We will not change or cancel a booking if not in the case of force majored.

#### Unforeseen events

Acts of God and other situations beyond our control such as strikes, weather conditions, natural disasters, war, civil disobedience, military events, acts of terrorism and riots, are not attributable to MARANELVIAGGI and/or MaranelViaggi who cannot be held responsible for the lack of services received by clients.

#### Service description

Website and brochure has been compiled with the greatest possible care, we do our best to ensure that all information provided are correct.

#### Legal jurisdiction

For any dispute, the Civil Court of Modena is to be acknowledged as the sole competent authority.

# Technical organization and insurance cover:

MaranelViaggi Travel Agency – 15, Dino Ferrari - Maranello (MO) ITALY has authorization n° 139 – 05 September 2000 recognised by "Provincia di Modena" and is covered by policy insurance company Navale Assicurazioni s.p.a. for tort liability in conformity with the legislative decree 111 of 17 March 1995.MOD 903BC/2000, insurance police n°4136626N.

	I read the General terms and condition of booking					
SI GNATURE						
	Date	Signature				