



Police Customer Satisfaction Survey Form

The Town of Bedford is committed to providing outstanding service to its residents. Please complete this Customer Satisfaction Survey Form if you recently had contact with the Bedford Police Department and wish to provide positive or negative feedback or if you have any suggestions to improve our service. In order to insure that the Bedford Police Department is providing the service our community wants, we ask you to evaluate your recent contact by completing this survey. Your answers will be kept confidential to the extent permitted by law.

We want to thank you for the opportunity to assist you.

Questions marked with an * are required.

You Contacted the Bedford Police Department to report a:*

Accident ☐ Alarm ☐ Disturbance ☐ Person Crime ☐ Property Crime ☐
Other ☐

You were a:*

Victim ☐ Reporting Party ☐ Witness ☐ Concerned Party ☐

Driver in a motor vehicle ☐ Other ☐

Please rate your experience with the Bedford Police Department:*

	Strongly Agree	Agree	Somewhat Agree	Disagree	Strongly Disagree
You initial phone contact was handled promptly and courteously.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Officer arrived at a reasonable time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The officer was courteous and professional.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The officer showed concern for the situation.

☐☐☐☐☐

The officer took the time to explain their actions / or offered alternatives.

☐☐☐☐☐

I was satisfied with the service I received.

☐☐☐☐☐

If you would like to provide any additional comments, suggestions, or concerns for the Bedford Police Department services, please do so here.

If you like to be contacted regarding the services the Bedford Police have provided, or if you have questions about the Bedford Police Department, please provide us with your name, phone number, and the best time to call. You can also provide us with your e-mail address if you prefer to be contacted via e-mail. You may also call Chief John J. Bryfonski's office at (603) 472-5113

The follow information is not required to complete this survey.

Name:

Phone:

Best time to call:

Email Address

