



## SPRING 2012 ACI-NA PUBLIC SAFETY & SECURITY CANADIAN AIRPORTS COUNCIL SECURITY COMMITTEE CONFERENCE AGENDA

# Cross Border Strategies for Enhancing Security and Information Technology

March 27-28, 2012 • Vancouver Hyatt Regency • Vancouver, BC

ACI-NA would like to thank our sponsors for their support of our Spring 2012 Public Safety & Security Conference in Vancouver, BC. Please join ACI-NA and its sponsors at the exhibit booths during the refreshment breaks!



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#### **Sunday, March 25, 2012**

8:30 a.m. – 12:00 p.m. CANADIAN AIRPORTS ONLY MEETING

Balmoral

12:00 p.m. – 1:00 p.m. **LUNCH** 

12:00 p.m. – 5:00 p.m. CANADIAN AIRPORTS ONLY MEETING with TRANSPORT CANADA

Balmoral

Monday, March 26, 2012

8:30 a.m. – 12:00 p.m. CANADIAN AIRPORTS SECURITY MEETING

Balmoral

11:30 p.m. – 6:00 p.m. **REGISTRATION** 

Foyer

1:00 p.m. – 4:30 p.m. PUBLIC SAFETY & SECURITY STEERING GROUP MEETING

Balmoral

5:00 p.m. – 6:00 p.m. ACI-NA PS&S, CAC LEADERSHIP MEETING

6:00 p.m. – 7:30 p.m. WELCOME RECEPTION – Open to all conference attendees

Whether this is your first or 50th ACI-NA conference, catch up with old friends and make new ones at ACI-NA's welcome reception. It's the perfect

time to find out how your colleagues are doing in our ever-changing

regulatory and operational environment.

Tuesday - March 27, 2012

7:30 a.m. – 5:00 p.m. **REGISTRATION** 

Foyer

7:30 a.m. – 8:30 a.m. **CONTINENTAL BREAKFAST** 

Foyer

8:30 a.m. – 8:45 a.m. **WELCOME and OPENING REMARKS** 

Regency DEF

Speakers: Daniel Robert-Gooch, President

Canadian Airports Council

Steve Hankinson, Vice President, Operations

Vancouver International Airport

8:45 a.m. - 9:45 a.m.

## AVIATION STRATEGIES THAT FACILITATE THE EXPANSION OF RISK-BASED SECURITY

The expansion of risk-based security programs that leverage available data and focus limited screening resources on those about which the least is known are essential toward ensuring the long-term sustainability of the aviation system. This panel will discuss the development of current risk-based aviation security programs, how they increase efficiency, enhance security, and contemplate strategies designed to build upon the success of these initiatives.

Moderator: Wendy Reiter, Director of Security and Emergency Preparedness

Seattle Tacoma International Airport

ACI-NA Public Safety & Security Committee Chair

Speakers: Paul Leyh, Division Director, Commercial Aviation

TSA, Office of Security Policy and Industry Engagement

Michel Béland, Director of Aviation Security Operations

Transport Canada

Janelle Miller, Director of Compliance and Regulatory Affairs

Alaska Airlines

9:45 a.m. – 10:45 a.m.

#### TRUNK vs. LONG TERM EVOLUTION (LTE) RADIO SYSTEMS

This session will focus on moving airport radio systems from Trunk radio to LTE radios. Speakers will highlight the impact on technologies and cost savings. Join this informative panel to learn what airports can do to prepare

for the next generation of IP radio systems.

Speaker: William Flowers, Vice President of Information Technology and Services

Dallas/Fort Worth International Airport

10:45 a.m. – 11:00 a.m. **REFRESHMENT BREAK** 

Foyer

11:00 a.m. – 12:00 p.m. LEVERAGING DIGITAL VIDEO SYSTEMS

This panel will highlight the non-traditional uses of a strong digital video system at airports including the use of different cameras, passenger

counting and checkpoint delay monitoring.

Speakers: Jim Miller, Director of Enterprise Architecture

**Denver International Airport** 

ACI-NA Business Information Technology Committee Chair

Dave Ruch, Director of Information Systems Minneapolis-St. Paul International Airport

Alexander Okapuu, President

DILAX Systems, Inc.

12:00 p.m. – 1:00 p.m. *Regency C* 

LUNCH

1:00 p.m. – 2:00 p.m.

Regency DEF

CYBER SECURITY, WHAT'S AT STAKE?

What are the airport infrastructure needs? What do you do 'if'? What are the best practices in use to protect systems from cyber-attacks and intrusion? Join this panel of experts as they highlight concerns and

address some of the challenges in cyber security.

Speakers: Dominic Nessi, Deputy Executive Director/Chief Information Officer

Los Angeles World Airports

Robert Pitcher, Engagement and Partnership - National Cyber Security

Directorate

Public Safety Canada

Eric Cornelius, Chief Technical Analyst

Department of Homeland Security, Control Systems Security

Program/ICS-CERT

2:00 p.m. - 2:30 p.m. **KEYNOTE SPEAKER** 

Introduction: Chris Phelan, Director, Security and Industry Affairs

Canadian Airports Council

REFRESHMENT BREAK

Speaker: Mike Saunders, Vice-President and Chief Technology Officer

**CATSA** 

2:30 p.m. – 3:00 p.m.

Foyer

3:00 p.m. – 4:00 p.m. ONLINE SYSTEM SOLUTIONS FOR ESCORTING AND ID BADGING

**PROCESSES** 

What are technological solutions that enhance airport ID Badging Application and processes? Join Oakland International Airport as they present its on-line solution for handling escort requests. Productive Solutions will highlight Phoenix Sky Harbor's requirements for an on-line

badging system.

Moderator: Charles Cinquemani, Assistant Vice President

Dallas/Fort Worth International Airport

Speakers: Douglas Mansel, Aviation Security Manager

Oakland International Airport

Kyle Mobley, Aviation IT Manager Oakland International Airport

Cheryl Vauk, President Productive Solutions Inc.

4:00 p.m. – 4:45 p.m.

#### AIRPORT PUBLIC SAFETY AND SECURITY INITIATIVES FOR 2012 AND BEYOND

With limited resources, risk-based programs are essential and we simply cannot continue the process of adding layer upon layer to bolster safety and security. In recognition that we need to begin planning for the future today, this panel will evaluate key components of a sustainable aviation system, capable of efficiently and effectively handling passengers, baggage, cargo and employees.

Speakers: Dave Fuller, Deputy Director Kelowna International Airport

Canadian Airports Security Council, Vice Chair

Wendy Reiter, Director of Security and Emergency Preparedness

Seattle Tacoma International Airport

ACI-NA Public Safety & Security Committee Chair

Rob Benstein, Public Safety & Operations Director

Gerald R. Ford International Airport

ACI-NA Public Safety & Security Vice Chair

Gary Duncan, Division Director of Aviation Southwest Florida International Airport

ACI-NA Public Safety & Security Second Vice Chair

4:45 p.m. – 5:00 p.m.

#### DOING MORE WITH LESS: PROCESS AND ANALYSIS IN STRATEGIC **OPERATIONAL PLANNING**

Airports face the significant challenges shared by many businesses: doing more with less. Like most organizations, airports often contain numerous hierarchies and also function as a public/private collaborative with government agencies and airlines as their business partners. Consequently, communications across these various business 'silos' can be challenging -- yet accomplishing safety and security objectives require effectively integrated activities. To date, finding cost-effective ways to achieve safety and security objectives has proven elusive given the critical nature of these projects. In the present economic climate, airport clients are finding the use of disciplined process analysis to create cost-wise readiness and identify ways to accomplish the highest standards of safety and security.

Speaker: Gloria Bender, Managing Principal

**TransSolutions** 

5:00 p.m.

#### ADJOURNMENT & CLOSING REMARKS

Speaker: Wendy Reiter, Director of Security and Emergency Preparedness

Seattle Tacoma International Airport

ACI-NA Public Safety & Security Committee Chair

#### Wednesday - March 28, 2012

7:30 a.m. – 3:00 p.m. **REGISTRATION** 

Foyer

7:30 a.m. – 8:30 a.m. **CONTINENTAL BREAKFAST** 

Foyer

8:30 a.m. – 8:35 a.m. **WELCOME and OPENING REMARKS** 

Regency DEF

Speakers: Wendy Reiter, Director of Security and Emergency Preparedness

Seattle Tacoma International Airport

ACI-NA Public Safety & Security Committee Chair

8:35 a.m. – 9:30 a.m. INNOVATIVE SECURITY MEASURES FOR BIOMETRIC ACCESS

**CONTROL SYSTEMS** 

On this panel, airport operators will share best practices and lessons learned for implementing biometric access controls systems at their airport. In addition, TSA will provide an overview of some of the innovative security measures airports have used to fund, install and maintain biometric access

control systems.

Speakers: Christian Samlaska, Senior Manager of Aviation Security

Seattle-Tacoma International Airport

Mike Duffy, Deputy General Manager, Commercial Airports TSA, Office of Security Policy and Industry Engagement

Michele Freadman, Deputy Director, Aviation Security Operations

Boston Logan International Airport

Cedric Johnson, Director, Office of Airport Security

**Baltimore-Washington International Airport** 

Ian Redhead, Deputy Director of Operations and Maintenance

Kansas City International Airport

9:30 a.m. – 10:00 a.m. **KEYNOTE SPEAKER** 

Introduction: Chris Phelan, Director

Canadian Airports Council

Speaker: Laureen Kinney, Associate Assistant Deputy Minister, Safety and Security

**Transport Canada** 

10:00 a.m. – 10:30 a.m. **REFRESHMENT BREAK** 

Foyer

10:30 a.m. – 11:30 a.m. PASSENGER SCREENING CANINE PROGRAM

During the rollout of the Transportation Security Administration's Passenger Screening Canine (PSC) program, airport operators have been asked for long-term leased space in support of the PSC program. Panelists

will share their experiences, and legal considerations.

Moderator: Steve Petty, Acting Deputy Executive Director – COO/Director of Public

Safety

Louisville Regional Airport Authority

Speakers: Gary Duncan, Division Director of Aviation

Southwest Florida International Airport

ACI-NA Public Safety & Security Second Vice Chair

Ethel McGuire, Assistant Chief of Airport Police

Los Angeles International Airport

Don Zoufal, Safety & Security Industry Executive

System Development Integration, LLC

11:30 a.m. – 12:00 p.m. **TECHNOLOGY SHOWCASE** 

ACI-NA's Technology Showcase is designed to present innovative and advanced technology or services in the aviation public safety or security industry. Join this panel of ACI-NA associate members as they present the latest innovative services and technological capabilities these

companies have to offer.

Speakers: Lorena deRodriguez, President/CEO

AviaEd/SSI Instruction

Yohai West, Product Marketing Manager

**NICE Systems** 

Vik Deol, Federal Accounts Manager

Alert Enterprises

12:00 p.m. – 1:00 p.m. **LUNCH** 

Regency C

1:00 p.m. – 2:30 p.m.

## CROSS BORDER STRATEGIES FOR SHARING INTELLIGENCE INFORMATION

The mission of the Federal Bureau of Investigation (FBI) is to protect and defend the United States against terrorist and foreign intelligence threats. Similarly, the Canadian Security Intelligence Service (CSIS) investigates threats, analyzes information and produces intelligence information. During this session, representatives of these premier intelligence and terrorism-prevention agencies will provide information about the latest threats to civil

aviation in North America.

Introduction: Clint Welch, Airport Security Manager

San Diego International Airport

Speakers: Larry Karl, Supervisory Special Agent, CASP Team Lead

Federal Bureau of Investigation

Allen Ellison, Intelligence Analyst, CASP

Federal Bureau of Investigation

Al Budde, Chief, British Columbia Region Canadian Security Intelligence Service

2:30 p.m. – 3:00 p.m. *Foyer* 

REFRESHMENT BREAK

3:00 p.m. – 4:00 p.m.

## CROSS BORDER STRATEGIES FOR OPTIMIZING and RECAPITALIZING SCREENING TECHNOLOGIES

How will security screening technologies evolve both in the short and long term? What are the recapitalization and optimization strategies for the US and Canada? What can be learned from these cross-border initiatives? On this panel, technology experts from TSA and CATSA will discuss their respective recapitalization strategies and how airports will be engaged in

the process.

Introduction: Nick Keller, Director of Public Safety and Special Services

Central West Virginia Airport Authority, Chuck Yeager Airport

Speakers: Jenel Cline, General Manager, Electronic Baggage Screening Program

TSA, Office of Security Capabilities

Martin Corrigan, Director of Screening Technologies

Canadian Air Transport Security Authority

4:00 p.m. – 5:30 p.m. TSA SECURITY POLICY AND OPERATIONS UPDATE

On a daily basis, airports, and TSA are faced with a number of new security challenges. This session will provide an opportunity for attendees to discuss with our strategic partners in TSA Policy and Operations Leadership, key issues we work together to address and how we can identify strategies to further increase the efficiency and effectiveness of the current system while contemplating the design of the future aviation

security regime.

Introduction: Christopher R. Bidwell, Vice President of Security and Facilitation

**ACI-NA** 

Speakers: Doug Hofsass, Deputy Assistant Administrator, Commercial Aviation

TSA, Office of Security Policy and Industry Engagement

Chris McLaughlin, Assistant Administrator

TSA, Office of Security Operations

5:30 p.m. ADJOURNMENT & CLOSING REMARKS

Speaker: Wendy Reiter, Director of Security and Emergency Preparedness

Seattle Tacoma International Airport

ACI-NA Public Safety & Security Committee Chair

6:00 p.m. – 7:30 p.m. FAREWELL COCKTAIL RECEPTION

**Hosted by the Vancouver Airport Authority** 

Join your fellow attendees at this year's Airport Event hosted by the Vancouver Airport Authority. The event will take place at the JOEY Bentall One Long Bar 507 Burrard Street, Vancouver. Attendees will enjoy a

private reception have the opportunity to mingle and network.

#### Thursday, March 29, 2012

8:30 a.m. – 10:15 a.m. PS&S COMMITTEE MEETING – AIRPORTS ONLY

Regency EF

10:15 a.m. – 10:45 a.m. **REFRESHMENT BREAK** 

10:45 a.m. – 12:00 p.m. PS&S AIRPORTS ONLY MEETING with TSA – AIRPORTS ONLY

12:00 p.m. – 1:00 p.m. **LUNCH** 

Mark Your Calendars! ACI-NA

Public Safety & Security Fall Conference Ritz Carlton Hotel – Arlington, VA August 13-16<sup>th</sup>, 2012

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