

## **Communications**

		Subscriber In	nformation
	nce Phone No. (For Autopay): Relationship No. :		
			PIN Code :
City:	State :	Date of Birth :	Email :
		Bill Pay C	Option
(a) Auto deb	,	S) (Debit the bill amount from	m my bank account every month automatically) n my credit card every month automatically)
		Bank Account De	etails (for ECS)
1 <sup>st</sup> Account hold	er name		eque of the following account:
			Branch Name
9 digit MICR cod	le Accou	nt Type:  Savings  Curre	rrent Debit amount not to exceed ₹ (Optional)
		Credit Card Deta	ails (for CCSI)
Card type : UV Card Issuer bank	SA MASTER CARD A		
	· · · · · · · · · · · · · · · · · · ·		Expiry Date (MM/YY) :
	t to exceed ₹ (Optional)		-LAPITY Date (WINVETT).
		Service Acc	ceptance
appearing overle Signature (Relian	nce customer):		
(Please affix rubber	stamp in case of Companies, Part	or): nership, firms etc) Place	
		Signature Verifica	cation Request
The Branch Mar	nager	Oignaturo tormos	,
	-		
Bank :			Branch:
Sub: Mandate ve	erification for account number	er:	
be made from ac bank to honor all	count mentioned above and	d be routed to you directly the her authorize the representat	Reliance Communications Ltd bills and charges. Such payment will hrough Reserve Bank of India's ECS mechanism. I/We authorize the ative of Reliance to get this mandate verified and registered with you.
Place		1 <sup>st</sup> Acco	count Holder's Sign :
Date		Jt. Acco	count Holder's Sign (If any) :
		Certification by acco	ount holder's bank
We hereby certify Bank's Stamp:	y that the above account is o	currently operational and the	e particulars furnished are correct as per our records.

Authorised Signatory: \_\_\_

## **Terms and Conditions**

The bill pay facility ("Facility") in the form of auto debit facility (Via a designated bank account or Credit Card) would be made available by Reliance Communication Infrastructure Ltd / Reliance Telecom Ltd. ("Company") through a system made available by itself or through third party subject to the following terms and conditions.

- 1. The applicant should be eligible to avail the facility and should provide true, accurate, correct and complete information as required by the company and keep the same updated and current at all the times.
- 2. The facility will be available subject to and upon receipt of confirmation from Bank of bank account/credit card issuer bank as furnished by applicant in the accompanying application.
- 3. The application may be required by the Company (or its authorized representative) to verify the information furnished in the accompanying application form by way of a call (on mobile or landline number furnished in the accompanying application form)
- 4. In case the application has opted for auto debit facility, the applicant shall separately authorize designated bank or credit card issuer to debit applicant's bank account or credit card account (or any replacement /renewal card that may be issued on the card account in lieu thereof) on a recurring basis with such amount as specified by Company from time to time towards payment of all charges due for the service rendered under the CAF. The standing instruction issued by the applicant to the bank or credit card issuer will be effective for full amount billed by the Company from time to time and will apply only if the applicant's bank account has adequate balance or credit card is valid in good standing with adequate credit limit balance. Applicant's bank account or credit card account will be debited on or before the bill due date.
- 5. In case of auto debit facility availed by applicant authorizing payment through credit card, the applicant shall be liable to duly pay the full amount billed by credit card issuer towards payment made to Company pursuant to the said Facility, notwithstanding that the record of charges/payment transaction will neither bear applicant's signature nor the imprint of applicant's credit card.
- 6. The auto debit standing instruction issued by applicant on credit card will, unless otherwise communicated to credit card issuer in writing by the applicant, be binding for the validity period and subsequent renewal period of the card. The auto debit standing instruction issued by applicant on designated bank account shall lapse upon closure of the designated bank account or upon the bank refusing to honor the standing instruction for any reason or upon any moratorium being placed on the activities of the designated bank account.
- 7. If one or more successive payments/instructions are not honored on or before the bill due date of the relevant bill, the Company reserves the right to withdraw the service being provided pursuant to the AF and the Company reserves the right to withdraw the Facility without being liable to provide any notice to the applicant and to initiate any other action/proceedings as may be deemed appropriate by the Company. In the event the applicant's payment instruction is dishonored by designated bank for any reason whatsoever, penalty charge of ₹ 200 (or such other amount as specified by Company from time to time) may be levied per instance of dishonor.
- 8. The Company reserves the right to reject/withdraw the Facility at any time without assigning any reason and without being liable to provide advance notice. In addition the Facility shall be withdrawn upon termination of relationship between the Company and third party vendor(s) providing equipment/connectivity/integration/services which are necessary for continued provision of the Facility.
- 9. The Company disclaims all warranties of any kind, whether express or implied including without limitation any representation or warranty, regarding the use or the result of the Facility in terms of its correctness, accuracy, reliability, usefulness, completeness, continuity, uninterrupted access, timeliness or otherwise.
- 10. The Company shall not be responsible and liable for any damages/compensation for any loss, damage etc. incurred by the applicant on account of use, non-availability or deficiency in the provisioning of the Facility. The applicant shall bear the entire responsibility for the risk associated with use of the Facility.
- 11. The Company shall not be liable for any direct, indirect, incidental, special, or consequential damages whatsoever, including but not limited to the damages or losses resulting from:
  - a) The use or performance or inability to use or non-performance of the Facility.
  - b) The provision of failure to provide the Facility.
  - c) The unauthorized access to or alteration of the transmission or data such transactions that are carried out on your instruction in good faith.
  - d) Any loss or damage incurred or suffered by the applicant due to any defect, error, failure or interruption in the provision of the Facility or any other matter related to the Facility.
- 12. The Company reserves the right to modify (with prospective or retrospective effect) these terms and conditions from time to time without being liable to provide any reason or notice thereof.
- 13. In the event the applicant dissatisfied with the Facility being made available in any respect or with any of the terms of service or alterations thereto, the applicant's sole and exclusive remedy is to discontinue the use of the Facility.
- 14. The Facility shall not be used for any purpose that is unlawful or prohibited under the law or the Company. The foregoing terms and conditions shall form an integral part of the CAF.
- 15. The customer shall be responsible to pay/bear any taxes, duties or levies imposed on this Facility.