

FRANCHISE INFORMATION PACKAGE

Dreamland Bar-B-Que



Dreamland Holding Co., LLC
19 West Oxmoor Rd
Birmingham, AL 35209
205-822-9800
fransales@dreamlandbbq.com
www.dreamlandbbq.com

Franchise Information Package



Dear Prospective Franchisee:

Thank you for your interest in franchise opportunities with Dreamland Bar-B-Que. Since our start in Tuscaloosa, Alabama in 1958, we have strived to provide a high quality product served with excellent customer service at a great value. Whether stopping by the original in Tuscaloosa or one of our other locations, ordering our ribs online to ship to your Uncle in California, or having a large backyard bar-b-que for 1000 of your closest friends catered by any of our Dreamlands, one bite is all you need to see why there "Ain't Nothing Like Em Nowhere!" We are famous for our hickory smoked ribs and signature sauce, but try any of our other products and you won't be disappointed. Our achievements in the restaurant industry have been recognized in such national publications as *Southern Living*, *The Wall Street Journal*, *Sports Illustrated*, and *Rolling Stone* to name a few.

To maintain consistency and the high standards associated with the Dreamland brand, Dreamland Holding Co., LLC is interested in attracting only the highest caliber franchisee. We seek individuals who meet the following criteria:

- Exceptional business skills and operational experience, particularly in the casual dining industry;
- Financial strength and stability to sustain a rapid development schedule;
- Financial resources that meet our requirements. Typically for single-unit development, a prospective franchisee should have a minimum net worth of \$750,000, excluding personal residence, with \$200,000 in liquid assets (i.e., cash or marketable securities only). For multi-unit development (for example, 3 or more restaurants), we require a minimum net worth of \$2.25 million with \$600,000 in liquid assets.

To pursue a franchise opportunity with Dreamland, please complete the Personal Profile form contained in this Franchise Information Packet for you and all potential investors for preliminary consideration. If qualifications are met and a mutual agreement to progress towards a possible franchise is established with Dreamland Holding Co., LLC, a more detailed account of finances must be provided by all partners or investors for the franchise. Three years of personal income tax returns, most recent personal income statements and balance sheets for each individual and/or related businesses, and verification of all liquid cash assets will be required along with other documentation.

As of March 2011, Dreamland, its related parties and franchisees own and operate Dreamland restaurants in Tuscaloosa, Birmingham, Mobile, Huntsville, Northport, Montgomery, and Atlanta.

We hope you find the enclosed material informative. If you have any questions on the enclosure or the foregoing, please contact the Dreamland Holding Co., LLC corporate office at 205-822-9800.

Sincerely,

The Dreamland Team

Franchise Information Package





Dreamland's History

The Dreamland concept originated in Tuscaloosa, Alabama in 1958. Mr. John "Big Daddy" Bishop began serving his legendary ribs and sauce in a small, quaint location in a section of Tuscaloosa known as Jerusalem Heights.

A brick mason by trade, Big Daddy spent hours stooped over or down on his knees laying brick. His body worse for the wear, he longed for another means by which to support his family. Big Daddy had narrowed it down to opening either a mortuary or a restaurant. Legend has it that he awoke from a dream in which God had directed him to build a little café on the bare land adjoining his home. Big Daddy called the restaurant Dreamland.

Like many other small, family-owned restaurants, Dreamland became the neighborhood hub, initially serving everything from Southern-fried catfish and

bream sandwiches to candy bars and postage stamps. More than anything else, it was the ribs that caught the customer's attention. Big Daddy was constantly experimenting in the sauce house behind the café, refining a recipe for bar-b-que sauce to compliment the ribs. Ms. Lilly, Big Daddy's wife, spent much of her time cooking the juicy slabs of pork, and though they often had leftover inventory of hamburger meat and hot dogs, they always seemed to be running out of ribs. Once the final sauce recipe was realized, Big Daddy decided to focus on ribs alone. Little did he know that a legend had been born!

During the 1970's and 80's, it was common for University of Alabama football games played on campus in Tuscaloosa to be televised. Visiting sports broadcasters often found their way up the winding hill to Jerusalem Heights and Dreamland for a sample of local flavor. Often as not they'd end up bragging on their experience at Dreamland during their national telecasts. As a consequence of these on-air mentions, and the grass roots marketing ability of Big Daddy's son, John, Jr., Dreamland's notoriety and revenues began to grow.

In the mid- 1980's, Big Daddy's daughter, Jeanette Bishop-Hall, took over the day to day operations of the restaurant. Under her leadership Dreamland experienced an unmatched period of growth. Expansion lay just around the corner.

In 1993, Dr. Bobby Underwood opened a Dreamland restaurant in Birmingham, Alabama, adhering to the original principles of the highest quality food, service and authentic down-home atmosphere. In 1995 Dr. Underwood founded an additional location in Mobile, Alabama. In January 2000, Dreamland debuted in Roswell, Georgia (just north of Atlanta), perpetuating the legendary service, ribs and sauce that have made Dreamland famous. Since then, other locations have opened including, Montgomery, Huntsville, and Northport in Alabama, and Norcross in Georgia.

Gradually the menu has been expanded to offer customers a full-service bar-b-que experience including chicken, pork sandwiches, salads, appetizers, desserts and side items. Ultimately though, the focus remains the signature item: The Ribs!



Franchise Facts

TOTAL RESTAURANTS OPENED AS OF MAY 2011

Company-Owned Restaurants 3
Franchised 5
Total Restaurants 8

FRANCHISE QUALIFICATIONS

FINANCIAL

Single Restaurant \$750K Net Worth (excluding personal residence)

\$200K Liquid Assets

Three Restaurants \$2.25M Net Worth (excluding personal residence)

\$600K Liquid Assets

OPERATIONAL EXPERIENCE

Personal record of success in business, preferably retail.

Has demonstrated an ability to recruit, develop and train an organization from the ground up.

Experienced in marketing and understands its importance.

Has a designated Director of Operations or General Manager with direct P&L experience, preferably with a multiunit organization and at least 10% ownership opportunity (equity or vesting).

PERSONAL CHARACTERISTICS

Has a realistic expectation for growth and return on investment.

Understands the franchise system and is willing to work within it.

Aggressive in the pursuit of success with a well developed brand, yet cooperative with franchisor and other franchisees.

A highly developed sense of ethics and strong character.

FEES

Initial Franchise Fee \$45,000 per restaurant
Royalties 5% of net sales
Dreamland National Adv Fund Contribution .25% of net sales

Additional fees and detailed information are found in the Franchise Disclosure Document.



MANAGEMENT BIOGRAPHIES

Betsy McAtee is Chief Executive Officer. Ms. McAtee joined Dreamland in 2000 in an ownership and supervisory role of two Dreamland restaurants. Subsequently, she assumed responsibility for marketing and purchasing for the existing Dreamland restaurants. Prior to joining Dreamland, Ms. McAtee worked with Frito-Lay, Inc. the salty snack division of PepsiCo for ten years. In her tenure with Frito-Lay, she held such positions as District Sales Manager, Area Training Manager, Product Manager, and Senior Key Account Manager. She was selected to participate in the National Training Re-Design Task Force, Sales Force Training National Implementation Team, and Product Manager responsible for Sara Lee/Frito-Lay Breakaway's national test market. Ms. McAtee holds a B.S. in Geology, University of Alabama, 1986, B.S. in Economics, University of Alabama, 1986, M.B.A., University of West Florida, 1989.

Jennifer McMullan is Human Resource & Finance Manager. Ms. McMullan is responsible for all areas of HR, Accounting, and Administration for the Dreamland corporate office and its related restaurant locations. Mrs. McMullan started as the Controller for Birmingham Dreamland, Mobile Dreamland, and Dreamland USA in November 1997. She has established and implemented cost accounting procedures and cost saving measures for Dreamland Holding Co., LLC and its related organizations. Mrs. McMullan holds a B.A. in English from Randolph Macon Woman's College, 1993.

Patrick Hall was hired as the Operations Manager for Dreamland Holding Co., LLC in March 2010. He brings over 20 years of industry experience to Dreamland BBQ. Mr. Hall has an extensive culinary background, as well as ownership of franchise and independent concepts. Mr. Hall also has served as a Regional Operations Manager, a General Manager, and a Director of F&B for multiple brands such as Cici's Pizza, Landry's, and Copeland's. He has built successful marketing strategies for grass roots operations. His hands-on approach to training managers and franchisees has been a fundamental building block of his career. Patrick is originally from Pensacola, FL, and studied Political Science at the University of South Alabama.

Rob Ferrebee is the Retail Operations Manager. Mr. Ferrebee joined Dreamland Shipping in 2007 as the Plant Manager/HACCP Coordinator of the USDA Shipping facility. Mr. Ferrebee was put in charge of retail operations in Sept. 2010. He is responsible for all USDA production, HACCP Coordinating, Plant Management, Retail and Concession Operations. Prior to joining the Dreamland team, Mr. Ferrebee worked with Sara Lee Corporation as Area Manager for all smoke meat operations at their West Point Bryan Foods facility. His duties also included RTR Team leader and 5S representative for the Bryan facility and a member of the HACCP Team.

INITIAL INVESTMENT



TOTAL ESTIMATED INITIAL INVESTMENT

\$620,000 to \$1,160,000

The total estimated initial investment does not include the cost of real estate or constructing a building. The cost of purchasing a site and constructing a building for a Dreamland Restaurant will vary considerably, depending on such factors as location, size and the local real estate market. We are unable to estimate these costs.

The total estimated initial investment does include potential leasehold improvements, furniture & fixtures, equipment, training, beginning inventories, a point of sale system, phone system, licenses, and signage. Your actual costs in starting the restaurant will depend on many factors such as your management skill & experience; local economic conditions; local market for the restaurant; the prevailing wage rate; competition in the market place; and the sales level reached during the start up phase.

INITIAL FRANCHISE FEE

If you are preliminarily chosen as a qualified candidate based on the information you provided on the Personal Profile Form, and Dreamland Holding Co., LLC has an interest in opening a franchise in the geographical area you are requesting, then a current Franchise Disclosure Document (FDD) will be sent to you. The Franchise Application is Exhibit A of the FDD; a processing fee of \$10,000 is due upon submission of the completed application. Please note that before we enter into any binding agreement with a prospective franchisee or accept any form of payment (including the application fee), you must have at least 14 days to review the Franchise Disclosure Document. The application processing fee is deemed fully earned upon payment and is NON-REFUNDABLE unless we reject your application. If your application is rejected, we will refund the fee to you less any expenses (including any sales commissions) we have incurred in connection with the application. After approval of your application, you will have 90 days to submit a proposed restaurant site before your application expires. You must sign the Franchise Agreement not earlier than 5 business days and not later than 15 business days after our approval of your proposed site or your application may be terminated. On the date you sign the Franchise Agreement, you must pay us \$25,000 of the \$45,000 initial franchise fee. We will credit your application fee against this \$25,000 payment. The remaining amount of the initial franchise fee is due no less than 20 days prior to the date on which your restaurant opens for business. Each portion of the initial franchise fee is deemed fully earned upon payment and is NON-REFUNDABLE. None of the fees referred to above are refundable under any other circumstances.

AREA DEVELOPMENT AGREEMENT

If we agree to grant you development rights, the Area Development Agreement requires you to pay a development fee of \$10,000 per restaurant to be developed. The number of restaurants in an Area Development Agreement varies depending upon a variety of factors, including (1) existing population and anticipated population growth within the Development Area; (2) competition within the Development Area; and (3) the number of Dreamland Restaurants we estimate can be developed within the Development Area.

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You are required to pay the then-current initial franchise fee for each Dreamland Restaurant you are required to develop under an Area Development Agreement; however the application fee for each restaurant developed under an Area Development Agreement is waived. The development fee is **NON-REFUNDABLE**, in whole or in part, except if we terminate the Area Development Agreement as a result of adverse franchise legislation. In this event, we will refund the unapplied portion of the development fee.

SITE CRITERIA

Building Type:Existing, Free-StandingTraffic Count:25,000 cars per day; Visibility: MaximumBuilding Size:3,500 to 5,000 square feetDemographics:18 to 49 – Middle to upper-middle incomeLot Size:25,000 square feetPopulation:1 restaurant per 150- 200,000 within 5mi

Personal Profile Form

This request is for general information to evaluate your preliminary qualifications to be awarded a franchise. **This is not an application.** Should you preliminarily qualify and a mutual interest develops, more detailed personal and financial information will be required and background information confirmed.

Personal Information

Last Name		First Name		M.I.	Maiden
Home Address		City		State	Zip
Years at address	SSN	Date of Birth		Email Addres	S
Home Phone	Work Phone	Cell Phone	Fax	Best Time & Reach	Number to
Are you a U.S. Citize	n?				
Marital Status		Spouse's Legal Nam	ne		
Degree/Course of St	udy	Educational Institut	ion	Dates Attended	
Current Employer		Business Experis employment history. Attach		e if applicable. Position	
		C'		0	
Business Address		City		State	Zip
Business Phone		Annual Salary		Dates of E	mployment
Previous Employe	er		Position	on	

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Personal Profile Form



Business Address	City	State	Zip
Business Phone	Annual Salary	Dates of E	mployment
Previous Employer		Position	
Business Address	City	State	Zip
Business Phone	Annual Salary	Dates of E	mployment
Have you ever owned and/or ope If yes, please explain: Do you currently own and/or ope If yes, please explain:		Yes No	
11 yes, please explain.			
irrespectively or materiality) alleg	tive, criminal or material civil action (or ging a violation of any franchise law, fraud, deceptive practices, misappropriation of	embezzlement, fraud	lulent conversion,
If yes, please explain fully on add	itional sheet.		
subject of a material complaint proceeding involving violation of	of a felony charge or been held liable in a or other legal proceeding if such felony, f any franchise law, fraud, embezzlement, frappropriation of property, or comparable al	civil action, compla- audulent conversion,	int or other legal
If yes, please explain fully on add	itional sheet.		

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Personal Profile Form



Have you ever been adjudged bankrupt or reorganized du any company or partner in any partnership that was a Yes \boxed{No} No	
If yes, please explain fully on additional sheet.	
In what areas of restaurant development and operations has	ve you had experience. Please describe:
In what geographical areas are you interested in opening a I	Oreamland Bar-B-Que?
How many locations are you planning on developing? Please describe your preliminary plans for financing this ver	
What is your approximate capital available? \$	
I do hereby represent that all of the above answers and knowledge as of the date signed. I understand that Dr information as a factor in considering my potential to b Personal Profile in no way obligates me, my partners, or any manner. Nor does it imply that there is any legal or con	information are true and complete to the best of my eamland Holding Co., LLC is relying upon the above ecome one of its franchisees. The submission of this Dreamland Holding Co., LLC and its representatives in
Signature:	Date Signed:
Printed Name:	
Please submit completed form to <u>fransales@dreamlandble</u> Sales Department, 19 West Oxmoor Rd., Birmingham, AL	

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INSTRUCTIONS FOR COMPLETING APPLICATION PROCESS

If you are preliminarily chosen as a qualified candidate based on the information you provided on the Personal Profile Form, and Dreamland Holding Co., LLC has an interest in opening a franchise in the geographical area you are requesting, then you will be provided with the Dreamland Franchise Disclosure Document (FDD). No less than **14 days after** receipt of the FDD, you may submit a completed application along with the \$10,000 application fee and the following financial information. Each individual who will be a partner, shareholder, or officer of the potential franchise location must sign the application and submit:

- Copies of your personal income tax returns for the past three (3) years.
- Two most recent Personal Financial Statements.
- If your assets include stock in your own business, please provide the company's financial statements for the past two (2) years.
- Evidence of the market value of your residence (i.e., current tax assessment).
- If applicable, provide brokerage statements from a recent month on all publicly traded stocks, bonds, and certificates.
- List all mortgage(s) and note(s) payable.
- List amount(s) and relationship(s) if you are a co-signor, guarantor, or endorser on anyone else's financial obligation(s).
- Provide verification of all liquid cash assets (i.e., recent bank statements & recent brokerage statements for marketable securities).
- Completed Authorization to Release Information Form
- Completed Dreamland Franchise Application Exhibit A located in FDD

Return all of the above to: Dreamland Holding Company, LLC

Franchise Sales Department

19 West Oxmoor Rd Birmingham, AL 35209

OR

Submit electronically to: <u>fransales@dreamlandbbg.com</u>

All submitted information will be kept secure & confidential.

DREAMLAND HOLDING COMPANY, LLC. AUTHORIZATION TO RELEASE INFORMATION FORM

In connection with my application I understand that investigative background inquiries are to be made on me including, but not limited to consumer credit, criminal history, motor vehicle, and other reports. These reports will include information as to my character, education, work habits, performance and experience. Further, I understand that you will be requesting information from various Federal, State, and other agencies which maintain records concerning my past activities relating to my driving, credit, criminal, civil and other experiences as well as claims involving me in the files of insurance companies.

I authorize without reservation, any party or agency contacted to furnish any requested information and release all parties involved from any liability and responsibility for doing so. I hereby consent to Dreamland's requesting and obtaining any information through InfoMart and/or any of their licensed agents or directly from any source(s) with the ability to furnish such information. This authorization and consent shall be valid in original, fax, or copy form.

Applicant's Signature:		Date:		
>>>>>>>>>>>	>>>>>>>>>>	>>>>>>>>>>>>>>		
	PRINT ALL I	NFORMATION		
Name:	Social Sect	urity Number:		
Sex: Date of	of Birth:	(DOB required for criminal record search)		
Drivers License Number:		State:		
Addresses for the Past sever	1 (7) years:			
Current Address:				
Street Address:				
City:	State:	Zip Code:		
From:	То:			
Street Address:				
City:	State:	Zip Code:		



Date Submitted:							
Franchisee:							
Part of an Existing ADA?	No: Yes:	(Attach	ı Developme	nt Schedul	e)		
Site Address:							
City/State:							
Zip Code:							
County:							
DMA:							
Site Information (check one)	Free-Standing, Existing Free-Standing, New Boot-Parcel, Existing Boot-Parcel, New Building	uilding					
	In-Line Building Other:			Descri	be:		
	Current Use of Site:						
	Existing Building Information:	# of Se # of Pa	g Size: eats: arking Space g Signage				
	Lot Information	Zoning	ge:	No:		Yes:	
	Distance To Closest D	reamland Re	staurant:				

Site Information Form



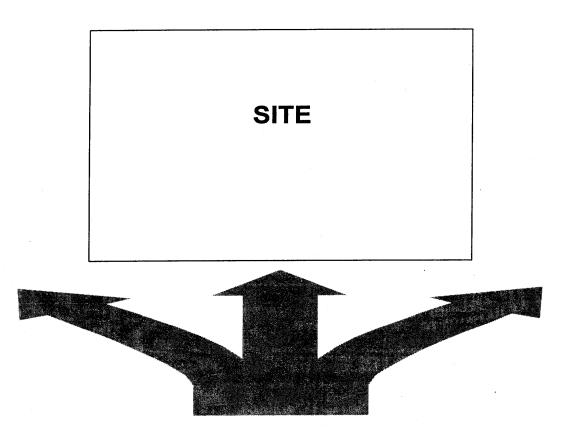
Ownership:	Purchase		Price:	
	Lease		Rent:	
			Term of Lease:	
Traffic:	# of Lanes:			
Trumo.		No:		
		/es:		
		res:		
	Speed Limit:			
	Primary Traffic Count:			
	Secondary Traffic Co	unt:		
Demographics:	Population:	1 Mile		
_		3 Miles		
		5 Miles		
	Daytime Population:	1 Mile		
	Daytimo i opalation.	3 Miles		
				
	5 Miles			
	Median Age	5 Miles		
	Median Household:			
	Income:	5 Miles		
Casual Dining	Competitors Within 1	Mile:		
Competition:				
	Competitors Within 2 Miles:			
	<u>I</u>			
	Competitors Within 3	Miles.		
	Competitors within a wines.			
	06. 5	0.1411		
Sales	Office Buildings Withi	in 3 Miles:		
Generators:				
	Hospitals Within 3 Mi	les:		

F.		1	A
7	reg		200)
	BAR*B*	QUE RIBS	®

	Universities/Colle	eges Within 3 Miles:			
	Other Generators	s Within 3 Miles:			
Decision Logic:	Positive Features	:			
	Negative Feature	s:			
	Special Consider	ations:			
Attachments:	The following ite	ems must be attached and submitted with this Dreamland			
	Site Information	Form.			
	Site Plan:	A preliminary or proposed site plan. This plan should indicate			
		all existing or proposed curb cuts and access points.			
	Floor Plan:	An actual or proposed floor plan of the restaurant. A kitchen,			
		bar and cooking pit layout is to be included.			
	Demographics:				
		variety of sources Attach the entire Demographic Report to			
		this report. Dreamland's source for demographics is Nielsen Claritas. Order reports online at www.claritas.com or Call 1-800-234-5973,			
		option #5 (sales dept.)			
		Ask for the Demographic Snapshot Report with 1, 3, & 5 Mile Rings			
		and the Workplace & Employment Summary Report. The cost for both			
		reports is approximately \$238.			
	Traffic Counts:	The actual Traffic Count Report. If available, the Traffic			
		Count Map should be included.			
	Photographs:	Ground photographs showing panoramic view of each frontage			
		of the site (see attached sample "Panoramic Photo Lavout").			



PANORAMIC PHOTO LAYOUT



From a stationary position, shoot 180° panoramic photographs

Also take photographs of any unusual site features such as:

Ditches
Retaining Walls
Draining Structures
Signs
etc...