Guide to installing FOXTEL

Welcome to the next step in home entertainment.

This guide will enable you, as a new FOXTEL subscriber to successfully install FOXTEL.

Before you begin:

- To ensure a free flow of air around the FOXTEL set top unit, allow at least 10cm of space above and around it.

- If the FOXTEL set top unit is placed with other items of audio/video equipment in a cabinet, make sure all items have sufficient space all around them to allow ventillation and prevent overheating.

STEP 1: Record your details

Please record the following details before getting started.

The serial number* of the FOXTEL set top unit is:

*The serial number is located on the barcoded sticker on the base of the FOXTEL set top unit.

The Smartcard number is^:

^The Smartcard number is located on the back of the Smartcard above the barcode

The TV Channel/AV Setting I currently watch my VCR/DVD on is:

FOR WA VERSION ONLY: For optimum FOXTEL viewing, we recommend regional Western Australia residents in the postcodes listed below use the following satellite dish sizes:

SATELLITE DISH SIZE - 85cm

POSTCODE -

6536, 6630, 6638, 6639, 6640, 6642, 6646, 6751, 6752, 6753, 6754

SATELLITE DISH SIZE - 120cm

POSTCODE -

6537, 6701, 6705, 6707, 6710, 6711, 6712, 6713, 6714, 6715, 6716, 6718, 6720, 6721, 6722, 6723, 6724, 6725, 6726, 6728, 6731, 6733, 6740, 6743, 6755, 6758, 6760, 6761, 6762, 6765, 6770, 6798, 6799

FX02927 0312

Welcome to FOXTEL

Self-install and start watching FOXTEL!

Thanks for choosing to connect to FOXTEL – this kit will let you connect to FOXTEL at a time that suits you.

From the moment FOXTEL is installed in your home, whatever you feel like watching, we've got you covered. From action to drama, sport to movies, and special features like on-screen reminders for your favourite programs, you'll always find something to cater to your mood.[1]

We have enclosed everything you need to get FOXTEL up and running. We know you probably can't wait to set up the service, but before you get started, please take some time out to read the easy installation instructions, the Subscription Agreement and Pricing Guide that applies to your account.

SOME IMPORTANT INFORMATION

1. To access our interactive services, or to order FOXTEL Box Office movies via the remote, you'll need a return path (that's a telephone line connected to your FOXTEL set top unit). To wirelessly connect your FOXTEL to a fixed home phone line, FOXTEL can provide a DIGIPATH™ for an additional fee. You can also purchase a DIGIPATH™ at selected major retail stores. For more information, please visit www.foxtel.com.au/accessories.

2. Your monthly subscription fees will start from the day you activate your service.

3. The FOXTEL Subscription Agreement tells you all about the delivery of the FOXTEL service to you.

ACTIVATING YOUR ACCOUNT

Ready to activate your service? The FOXTEL Express Team is available on **1800 026 206** from 7.30am to 10pm (AEST) every day, to activate your account. They can also help out if you have any questions about connecting your equipment.

Once your service is activated, if there is anything we can help you with, a FOXTEL Representative is available on **131 999** from 7.30am to 11pm (AEST), every day.

Enjoy your FOXTEL!

Yours sincerely,

Shona Bishop
Executive Director – Customer Service & Installations

[1] In a townhouse or apartment? FOXTEL Box Office, Sports Active, and some new channels and services introduced from time to time may not be available. Ask us – we can let you know.

FOXTEL

STEP 2: Insert the FOXTEL Smartcard

Place the new FOXTEL Smartcard into the FOXTEL set top unit. Ensure the FOXTEL logo is facing up with the arrows pointing towards the card slot. Push the Smartcard until it stops.
Note: the card may still be visible (approx 10mm) when inserted fully.

STEP 3: Connect the cables

3a: Connect inbound cables

Connect the signal cable by screwing it into the rear of the FOXTEL set top unit ensuring it is tight.

3b: TV SCART lead

Connect the SCART cable into the rear of the FOXTEL set top unit which is labelled with the square symbol.

Connect the three yellow, white and red leads into the TV's inputs;
- Yellow lead marked Video Out – Video In on TV
- White lead marked Audio Out – Audio In (L) on TV
- Red lead marked Audio Out – Audio In (R) on TV

3c: VCR lead

If you want to connect a recording device to FOXTEL connect the SCART cable into the rear of the FOXTEL set top unit which is labelled with the following;

Connect all six yellow, white and red leads into the rear of the VCR;
- Yellow lead marked Video Out – Video In on VCR
- White lead marked Audio Out – Audio In (L) on VCR
- Red lead marked Audio Out – Audio In (R) on VCR
- Yellow lead marked Video In – Video Out on VCR
- White lead marked Video In – Video Out (L) on VCR
- Red lead marked Video In – Video Out (R) on VCR

STEP 4: Turn the power on the FOXTEL set top unit

Connect the power lead into the rear of the FOXTEL set top unit.

Turn on the FOXTEL set top unit by pressing the TV GUIDE button on the front of the FOXTEL set top unit.

STEP 5: Find the FOXTEL channel

Make sure the FOXTEL set top unit has a green light above stand-by. If it is red, press the TV Guide button.

If it is amber, check the signal cable is secured at both ends (refer to 3a).

Once the green light is on the FOXTEL set top unit, find the FOXTEL channel on the TV by using the input selector button on the TV remote (this may be labelled AV/input/source).

You will see the TV Guide displayed.

STEP 6: Complete a software download

Prior to activating the FOXTEL service you will need to complete a software download. This will ensure the latest functions are available on the FOXTEL set top unit.

Press the back and select buttons together on the front of the FOXTEL set top unit, hold them for three seconds and let them go. Once all the lights appear on the FOXTEL set top unit press the following buttons on the front panel in quick succession;

- **Standby button**
- **Up button**
- **Down button**
- **Standby button** (screen appears)
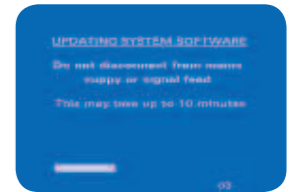
Wait until a steady red light appears on the front of the set top unit. Press the 'standby' button on the front of the set top unit, the standby light should go green.

STEP 7: Final checklist

Prior to calling FOXTEL to activate your service, ensure you have completed the following steps: (TICK WHEN COMPLETED)

☐ Recorded the Smartcard and serial number. (refer to Step 1)

☐ Inserted the Smartcard correctly. (refer to Step 2)

☐ Completed the software download. (refer to Step 6)

STEP 8: Service activation

You are now ready to activate your service.

Please call FOXTEL on 1800 026 206 to activate your FOXTEL service.

You can activate your service between 7.30am and 10pm AEST Monday to Sunday.

Important things to know before you use FOXTEL

IMPORTANT TV CARE INFORMATION

We always want you to be able to enjoy all that FOXTEL has to offer, so here are some tips on looking after your television...

Leaving your television on the same channel for an extended period of time may cause 'burn-in' – a permanent residual image that remains on your screen.

The following still images may lead to burn-in:
- Channel logos and certain channel formats
- Images displayed in 4:3, 14:9 and 16:9 mode that are different to your TV set up
- On-screen information, like tickers and Active features, that are part of programmes
- Electronic programmes guides
- Games and voting features
- Audio channels

JUST TO LET YOU KNOW, PLASMA, REAR PROJECTION AND LCD TELEVISIONS ARE AT A HIGHER RISK OF BURN-IN, ESPECIALLY IN THEIR FIRST 200 HOURS OF USE.

Please note: This is a guide only and may vary depending on the make and model of your television, and the intensity of the still image.

CARING FOR YOUR TV

To prevent burn-in, never leave a still image displayed on your television screen for long periods, and:

DO
- Activate the Sleep Mode (that's a timed switch off function) if you plan to have your TV on for a while
- Turn off your TV when you're not using it
- Reduce the brightness/contrast of the on-screen picture display

DON'T (FOR EXTENDED PERIODS OF TIME)
- Leave your television on one particular channel or service
- Display images in aspect ratios less than the full screen size of your TV

MAINTAINING FOXTEL AFTER INSTALLATION
- When you are not viewing FOXTEL, please put FOXTEL into 'standby' mode (red power light).
- To turn FOXTEL back on from 'standby', simply press the FOXTEL button on the top of the remote.

For more information, please see the FOXTEL Subscription Agreement, check your TV manual or call your TV manufacturer.