

Ottawa, Ontario, K1G 4A2 (613) 748-7180 • Fax: (613) 748-5977 freemanottawaES@freemanco.com



2011 NATD OCTOBER 26, 2011 @ OTTAWA CONVENTION CENTRE OCTOBER 27, 2011 @ CONNAUGHT RANGES

STATIC DISPLAY & CONFERENCE OCTOBER 26, 2011 OTTAWA CONVENTION CENTRE

SERVICE INFORMATION (PAGES 1-2 AND 5-7)

BOOTH EQUIPMENT

Each 10' X 10' booth will include an 8' high draped back wall, 3' high draped side walls, one 6' X 30" high draped table and two chairs.

EXHIBIT HALL CARPET

The exhibit area is carpeted. Should you require individual booth carpet, please see the enclosed Carpet Order Form.

DISCOUNT PRICE DEADLINE DATE

To receive the advance discount rates listed on the order forms, we must receive your order with payment by **October 7, 2011.**

SPECIALTY FURNISHING / LABOUR DEADLINE DATE

The Specialty Furnishing items noted with the symbol (+) on the Furnishing Order Form must be submitted before **October 7, 2011**. Freeman cannot guarantee pricing and availability of these items after this deadline. Save money and order labour 48 hours in advance. All labour orders placed after **October 20, 2011** will be charged an additional 30% above the advance rate.

SHOW SCHEDULE

EXHIBITOR MOVE-IN

Monday, October 24, 20118:00 am - 9:00 pm (Exhibitors with 300 sq.ft. or more) *Tuesday, October 25, 20117:00 am - 9:00 pm (Exhibitors with 300 sq.ft. or less) ** Should additional move-in time be required after 9:00 pm, authorization MUST be obtained from CADSI, call CatherineLyons @ 613-235-5337, Ext. 27.

EXHIBIT HOURS

Wednesday, October 26, 2011 9:00 am - 5:00 pm

EXHIBITOR MOVE-OUT

Wednesday, October 26, 2011 5:00 pm - 11:00 pm Should you require additional time for the dismantle of your exhibit, you MUST contact Freeman to schedule @ Exhibitor Services Department, 613-748-7180, Ext. 234.

DISMANTLE AND MOVE-OUT INFORMATION

- Freeman will begin returning empty containers October 26, 2011 between 5:00 pm 7:00 pm.
- All exhibitor materials must be removed from the exhibit facility by October 26, 2011 11:00 pm.
- To ensure all exhibitor materials are removed from the exhibit facility by the Exhibitor Move-Out deadline please have all carriers check in October 26, 2011 @ 8:00 pm.

SERVICE CONTRACTOR CONTACTS/INFORMATION

FREEMAN

Phone: 613-748-7180 ext 234 Fax: 613-748-5977 Email: freemanottawaes@freemanco.com

FREEMAN ELECTRICAL

Phone: 613-241-6555 ext 286 Fax: 613-748-5977 Email: electrical.ottawa@freemanco.com JUNE 2011 275489

FREEMAN TRANSPORTATION AND CUSTOMS

Phone Toll Free (U.S. and Canadian Exhibitors): 1-855-328-2841 Phone (Intl/Overseas Exhibitors): Country Code 1 778-328-2841 Fax: 778-328-2845 Email: mfowler@nalsi.com

AVW-TELAV (AV, INTERNET & PHONE)

Phone: 613-688-9058 ext. 650 Fax: 613-688-9069 Email: robert.pallen@avwtelav.com

ADDITIONAL SERVICE CONTRACTOR CONTACTS/INFORMATION

DE SYSTEMS (COMPUTER RENTALS)

Phone: 613-723-1166 Fax: 613-723-8756 Email: internet@desystems.com

OTTAWA CONVENTION CENTRE (BUILDING SERVICES) (BOOTH CLEANING, TEMPORARY WATER)

Fax: 613-563-7646

SHIPPING INFORMATION

Warehouse shipping address:

2011 NATD/STATIC DISPLAY ONLY Exhibiting Company Name Booth #______ C/O Freeman 940 Belfast Road Ottawa, Ontario, Canada K1G 4A2

PLEASE NOTE: The warehouse is open from 8am until 4:30pm Monday to Friday.

Freeman will accept crated, boxed or skidded material beginning **September 23, 2011** at the above address. Material arriving after **October 14, 2011** will be received at the warehouse with an additional after deadline charge. **Please Note: The warehouse will be closed on October 10, 2011 in observance of Thanksgiving, shipments will not be accepted on this date.**

Show site shipping address:

2011 NATD/STATIC DISPLAY ONLY Exhibiting Company Name Booth #_____ Ottawa Convention Centre Room 301-302 C/O Freeman 55 Colonel By Drive Ottawa, Ontario, Canada K1N 9J2

Freeman will receive shipments at the Ottawa Convention Centre beginning **October 24, 2011 from 8:00 am until 5:00** pm and **October 25, 2011 from 7:00 am to 5:00 pm**. Shipments arriving before this date will be refused by the facility. Any charges incurred for early freight accepted by the facility will be the responsibility of the exhibitor.

RESTRICTIONS @ OTTAWA CONVENTION CENTRE

Loading Bays:

5 loading bays can accept tractor trailers

- 4 standard loading bays with dock levelers can accept a vehicle up to a 77' in length with cab
- · 1 loading bay with a built-in scissor lift

Loading Areas:

3 loading areas can accept 5 ton trucks or smaller vehicles

• ground level loading/unloading

Loading bays/areas are for temporary pick-up and delivery only. Parking is prohibited.

Floor Weight Allowance

All heavy objects to be placed on the floor in the facility must be approved by Freeman.

Elevator Specifications - Service/Freight

For the safety of all individuals, freight elevators are not intended for passenger use. Materials cannot be transported in the public passenger elevator or on escalators.



STATIC DISPLAY & DYNAMIC DEMONSTRATION OCTOBER 27, 2011 CONNAUGHT RANGES

SERVICE INFORMATION (PAGES 3-4 AND 5-7)

BOOTH EQUIPMENT

Each 8' X 6' table top includes one 6' draped table, two chairs, one 110V electrical outlet and one wastebasket. Exhibit area is in a tent with a wooden sub-floor.

DISCOUNT PRICE DEADLINE DATE

To receive the advance discount rates listed on the order forms, we must receive your order with payment by **October 7, 2011.**

SPECIALTY FURNISHING / LABOUR DEADLINE DATE

The Specialty Furnishing items noted with the symbol (+) on the Furnishing Order Form must be submitted before **October 7, 2011**. Freeman cannot guarantee pricing and availability of these items after this deadline. Save money and order labour 48 hours in advance. All labour orders placed after **October 20, 2011** will be charged an additional 30% above the advance rate.

SHOW SCHEDULE

EXHIBITOR MOVE-IN

Tuesday, October 25, 2011	9:00 am - 2:00 pm
Thursday, October 27, 2011	6:00 am - 8:30 am

EXHIBIT HOURS

Thursday, October 27, 2011 8:30 am - 6:30 pm

EXHIBITOR MOVE-OUT

Thursday, October 27, 2011	6:30 pm - 11:00 pm
Friday, October 28, 2011	9:00 am - 5:00 pm

DISMANTLE AND MOVE-OUT INFORMATION

- Freeman will begin returning empty containers October 27, 2011 at 9:00 pm
- All exhibitor materials must be removed from the exhibit facility by October 28, 2011 @ 5:00 pm.
- To ensure all exhibitor materials are removed from the exhibit facility by the Exhibitor Move-Out deadline please have all carriers check in October 28, 2011 @ 11:00 am.

SERVICE CONTRACTOR CONTACTS/INFORMATION

FREEMAN

Phone: 613-748-7180 ext 234 Fax: 613-748-5977 Email: freemanottawaes@freemanco.com

FREEMAN TRANSPORTATION AND CUSTOMS

Phone: 778-328-2841 or 855-328-2841 Fax: 778-328-2845 Email: mfowler@nalsi.com

SHIPPING INFORMATION

All shipments MUST be shipped directly to show site on October 24, 2011 between 9:00 am and 5:00 pm. Please contact our Customs Representative to ensure that all goods have proper paperwork. Freeman will accept freight on site October 24, 2011 from 9:00 am to 5:00 pm. All equipment will be stored in a secure locked area on site.

Show site shipping address:

2011 NATD/DYNAMIC DEMONSTRATION Exhibiting Company Name Booth #_____ Connaught Ranges and Primary Training Centre 35 Shirley Blvd. Nepean, Ontario, Canada K2K 2W6

RESTRICTIONS @ CONNAUGHT RANGES

The loading areas for the building does not have dock level docks. Please plan accordingly, should you have any questions, please contact Freeman Exhibitor Services.

FREEMAN ONLINE®

Our Internet online ordering service, Freeman OnLine® is available for your convenience to order all Freeman services, view show schedule, or print order forms. Once your show is available online you will receive an email which includes a direct link to Freeman OnLine®. To place online orders you will be required to enter your unique Login ID and Password. If this is your first time to use Freeman OnLine®, click on the "Login" link in the top right corner to create a new account. To access Freeman OnLine® for **2011 NATD** without using the link, go to http://www.freemanco.com/store/show/showInformation.jsp?showID=275489&nav=02 and click on the "Login" link in the top right corner. If you need assistance with Freeman OnLine please call our Customer Support Center at 1-888-508-5054.

POST SHOW PAPERWORK AND LABELS

Our Exhibitor Services Department will gladly prepare your outbound Material Handling Agreement and labels in advance. Complete the Outbound Shipping form and your paperwork will be available at show site. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

Please note: All items not ordered through the Official Show Vendors may be subject to Material Handling Charges and are the responsibility of the Exhibitor.

EXHIBIT TRANSPORTATION AND CUSTOMS

As part of the Freeman service and to make your shipping and transportation experience as seamless as possible, Freeman Exhibit Transportation has been appointed as the official carrier and customs clearance service provider for **2011 NATD**. Our Exhibit Transportation Department will be in contact with you to discuss your shipping requirements, however if you wish to contact us, please call Mark Fowler at 778-328-2841.

AS A REMINDER

All shipments originating outside Canada require Canada Customs Clearance and U.S Customs/Homeland Security (if applicable) on the return.

SMALL PACKAGES/BOXES DELIVERIES (Including Portable Display Cases)

Canada is an international destination and, as such, duties, taxes and customs clearance fees applies. If you are shipping Air or Ground with the following small packages companies, Fed-ex, UPS, Airborne, DHL, or any other small package/boxes carriers please confirm that all ancillary charges(duties, taxes & Customs clearance fees) are PREPAID. This includes 3rd Party Shippers (ie:Fullfillment Centres, etc.). Any shipments that are sent collect will not be accepted by Freeman and they will be refused.

In some instances, carriers do not declare ancillary collect charges upon delivery to our warehouse and Freeman is billed 30-90 days after the event has closed. In these situations, any charges (duties, taxes & Customs clearance fees) are rebilled to the corresponding exhibitors plus "Advancement Fees".

LABOUR INFORMATION

Booth Installation and Dismantle: If utilizing Freeman labour, please refer to the Installation & Dismantle order form to place your order for display labour. Straight time and Overtime hours are also listed on the order form. Exhibitors supervising Freeman labour will need to pick up and release their labour at the Service Desk.

PRIVACY POLICY

Pursuant to the Personal Information Protection and Electronic Documents Act, Freeman has formalized its current practices into a privacy policy. A copy of our full privacy policy is available on request or by visiting our website at <u>http://www.</u> <u>freemanco.com/freeman/privacy.jsp#Canada</u>

Freeman collects business information from its customers to enable us to perform contracted services. Only very infrequently will any identifiable personal information be collected. If any personal information is collected, Freeman will obtain consent at the time of the collection, disclosure and /or use. You then would have the right to access any of the information we have collected and withdraw your consent for the above at any time. If you have any questions or would like more information on our privacy policy, please contact us at (416)252-3361, or you may contact our privacy officer at <u>barbara</u>. <u>baird@freemanco.com</u>.

ASSISTANCE

We want you to have a successful show. If we can be of assistance, please call our Exhibitor Services Department at (613) 748-7180 ext 234. We can also be contacted via email at freemanottawaes@freemanco.com

French order forms are available upon request.

WE APPRECIATE YOUR BUSINESS.

FREEMAN GENERAL INFORMATION

TRANSLATION SERVICE

Freeman is pleased to offer a new service for our international exhibitors that provides quick interpretation and translation in 150 languages. This service will not only interpret for us on a three-way conversation, but also translate emails from customers. To access this service you may contact Freeman Ottawa Exhibitor Services at (613) 748-7180 or Freeman's Customer Support Center at (888) 508-5054.

HELPFUL HINTS

SAVE MONEY

Take advantage of the advance discount rates by placing your order by October 7, 2011.

AVOID DELAY

Ship early to avoid delays. Shipments arriving late at show site will cost you money, time and business!

SAFETY TIPS

Use a ladder, not a chair. Standing on chairs, tables and other rental furniture is unsafe and can cause injury to you or to others. These objects are not designed to support your standing weight.

Be aware of your surroundings. You are in an active work area with changing conditions during move-in and move-out. Pay attention. Look for obstacles, and machinery and equipment that are in use.

Keep your eyes open for scooters and forklifts. The drivers of these vehicles may not be able to see you.

Stay clear of dock areas, trucks and trailers. These areas can be particularly dangerous.

Prevent electrical shocks, falling items and damage to materials. Do not attach items or equipment to the drapes or metal framework provided for you booth. This can cause serious injury or damage to materials.

We discourage children from being in the exhibit hall during installation and dismantle. If children are present during installation and dismantle, they must be supervised by an adult at all times.

You are not allowed to ship Hazardous Materials. If you do so, you may be subject to fines or penalties for each offence.

Operation or use of all mortorized lifts and motorized material handling equipment for installation/dismantle of exhibits is NOT permitted by exhibitors or by their exhibitor appointed contractors (EAC's). Thank you for your cooperation.

Age policy: due to insurance coverage requirements, persons under the age of 18 years of age are not permitted at the show, on set-up/tear down and show days. This policy will be strictly enforced and there will be no exceptions. Only those who are registered with proper identification are permitted.

EXHIBITOR ASSISTANCE

For more information and helpful hints on preshow procedures and move-in, please go to <u>www.freemanco.</u> <u>com/preshowFAQ.</u>

For more information and helpful hints on postshow procedures and move-out, please go to <u>www.freemanco.</u> <u>com/postshowFAQ.</u>

Call Freeman's Exhibitor Services department at (613) 748-7180 ext 234 with any questions or needs you may have.

FREEMAN



Dear 2011 NATD Exhibitor:

We are delighted to announce that **Freeman** has been named as your Official Services Contractor **and Transportation and Customs Clearance Service Provider** for 2011 NATD.

Our entire Ottawa Team is looking forward to making your 2011 Show a successful event.

Please take a few minutes to familiarize yourself with each section of our Exhibitor kit and what it contains.

<u>TIPS:</u>

- 1 Refer to the Quick Facts for important dates, deadlines and shipping information.
- 2 Order early to take advantage of advance order discount rates.
- 3 Save time on site and have peace of mind by shipping to advance receiving warehouse.
- 4 Have copies of all orders and confirmations from tradeshow vendors with you on site -

bring shipment tracking information too!

Our Exhibitor Service Staff will be more than happy to assist you with any questions or special requests.

Sincerely,

FREEMAN

940 Belfast Road Ottawa, Ontario, Canada K1G 4A2 Phone: 613-748-7180 Fax: 613-748-5977

FULL SERVICE CONTRACTORS FOR EXPOSITIONS, CONVENTIONS, CORPORATE EVENTS & EXHIBIT PROGRAMS

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Ottawa, Ontario K1G 4A2 (613) 748-7180 • Fax: (613) 748-5977 freemanottawaES@freemanco.com

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SIGNS &					ELECTRICAL		

- Orders received without payment or after the deadline date will be charged at the standard price.
- Copies of invoices may be picked up from the Service Desk prior to show closing.
- If you have questions or need assistance with any items not listed, please call and ask for your Exhibitor Sales Representative.

TELL US WHAT YOU THINK

Freeman is committed to providing great customer service. To help us serve you more effectively in the future, please visit the URL address below upon the completion of your show to provide feedback. Your input will provide the insight needed to ensure that our customer service is in line with your expectations.

http://feedback.freemanco.com/?275489







DATE

BOOTH #:

NAME OF SHOW: 2011 NATD

In order to authorize Freeman to invoice a third party for payment of services rendered to exhibitors, both the exhibiting company and the third party must complete this form and return it at least 14 days prior to show move-in.

EXHIBITING COMPANY AUTHORIZATION OF THIRD PARTY BILLING

"We understand and agree that we, the exhibiting company, are ultimately responsible for payment of charges and agree by submitting this form or ordering materials or services from Freeman, to be bound by all terms and conditions as described in the Terms & Conditions section of this services manual. In the event that the named third party does not discharge payment of the invoice prior to the last day of the show, charges will revert back to the exhibiting company. All invoices are due and payable upon receipt, by either party. The items checked below are to be invoiced to the third party.

BY SUBMITTING THIS FORM OR ORDERING MATERIALS OR SERVICES FROM FREEMAN, YOU AGREE TO BE BOUND BY ALL TERMS AND CONDITIONS INCLUDED IN YOUR SERVICE MANUAL

The undersigned expressly consents to the digital processing and transmission of personal data which may be transmitted to the United States of America.

FAX

EXHIBITOR SIGNATURE:	

EXHIBITING COMPANY INFORMATION

EXHIBITING COMPANY NAME:

EXHIBITING COMPANY ADDRESS:

EXHIBITOR NAME: (PLEASE PRINT)

CITY/PROVINCE/POSTAL CODE:

OCTOBER 2009 #275489

PHONE:

Indicate which services are to be invoiced to the Third Party:

EXT.

ALL FREEMAN SERVIC	ES	FREEMAN	TRANSPORTATION	& CUSTOMS
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MATERIAL HANDLING/I	N & OUT	ELECTRIC	AL & SIGN HANGIN	G
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CONTACT NAME:				
THIRD PARTY ADDRESS:				
CITY/STATE/ZIP:				
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CONTACT'S E-MAIL:				
E-MAIL FOR INVOICE:				
Invoices will be sent by e-mail. Please provide	e the e-mail address o	f the person who reconcil	es your invoices if different tha	n contact's email.
THIRD PARTY CREDIT CARD A	UTHORIZATIO	ON		
AMERICAN EXPRESS	MASTERCARD	VISA		
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CARDHOLDER NAME (PLEASE PRINT):			CARD TYPE:	
AUTHORIZED SIGNATURE:				
CARDHOLDER BILLING ADDRESS:				
CITY/PROVINCE/POSTAL CODE:				

FREEMAN

940 Belfast Road Ottawa, Ontario K1G 4A2

(613) 748-7180 • Fax: (613) 748-5977 freemanottawaES@freemanco.com NAME OF SHOW

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CONTACT NAME:

E-MAIL ADDRESS

For Assistance, please call 613-748-7180 to speak with one of our experts.

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	210112	Black or Grey Casey St					220134	Chrome Easel		27.05	
	71090	Black Diamond Arm Ch					220107	Wastebasket		12.70	
	71089	Black Diamond Side Ch					220110	Chrome Bag Rack		61.35	
	71088	Black Diamond Stool					750135	Round Literature Rack			
	71045	Grey Gaslift Chair		67.60			750136	Flat Literature Rack			
	71043	Grey Gaslift Stool						+ SPECIALTY F	URNISHING	S	
	72065	Bugle Base Table		65.35		Qty	Part #	Description	Price	Standard Price	٦
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	75022	Display Cylinder/High	104.50	135.85			81516+	Barcelona Ottoman-Re		221.60	
	75030	Display Cube/Low		115.70				Altura Executive Chair-		127.20	
	75031	Display Cube/Medium.		127.40				Altura Exec. High Chair		167.40	
	75032	Display Cube/High	104.50	135.85				Black Leather Banana		124.55	
	75079	Orion Computer Kiosk.	215.00	279.50				42" Rd Meeting Table		154.65	
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FREEMAN furnishing

Remember to select a colour for items with (). A colour will be selected for you if not indicated.

June 2011 275489 CONV



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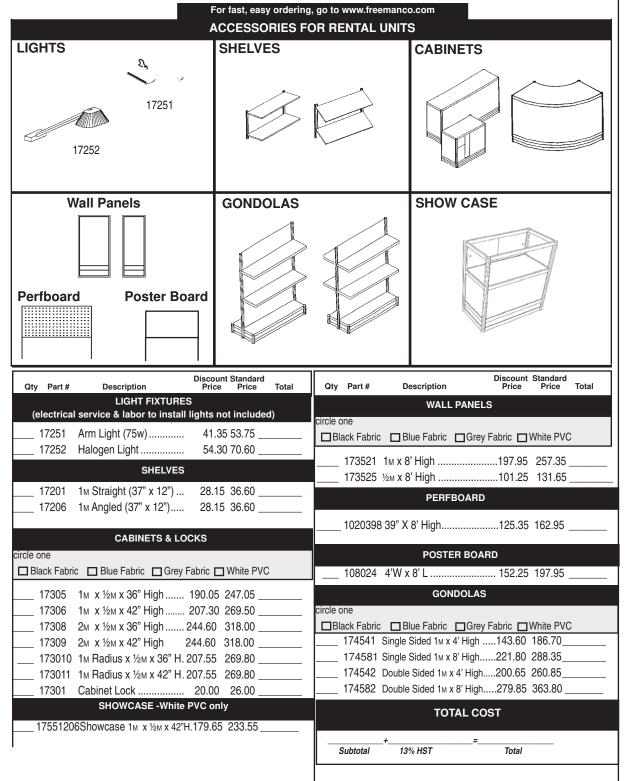


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		se call 613-				our experts.						
No MATERI your booth s Orders rece	IAL H space. eived	ANDLING ch	arges apply. dline date or	Rental r withou	l prices are fo ut payment	e call our Exhibite or the duration o will be chargeo narge.	f the show	and inclu	de deli	very to a	nd remov	
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All Utility lines must be installed before carpet installation. Utilities should be ordered in advance.



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or Assistance, pl	ease call 613-748-7180	to speak with one of o	ur experts.			
	For	fast, easy ordering, go t	o www.freei	manco.com		
	Material Handlin	vith Nightly Vacuumir er 10' unit) B. CURVED BACK WAL Discount Price Stand	appr ng rema of th	ace your order, please of opriate box and complianing selections at the e form. C. BACK WALL COUNTER I Discount Price S 986.25 Part# 1710400	plete the e bottom	
PACKAG						
	3 SHELF 10' x 10' EXHIBIT Discount Price Standard Price 1243.15 1616.10 art# 1710500	E. 10 [°] x 20' ANGLE Discount Price 2758.85 Part# 1710600	D EXHIBIT Standard Price 3586.50	F. 20' x 20' ISLAND EX Discount Price 5 6777.55 Part# 1710800	KHIBIT Standard Price 8810.85	
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Orders cancelled	after the deadline date or d after production begins a OOSE YOUR F	are subject to a 100% Ca	ncellation C	Standard Price and are su harge. ADER IDENTIF		-
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Fach Rontal Evh	LIGHTING	s (per 10' unit)		check any of the follow tor Sales Specialist cont		
Note: Electrical po	ower must be ordered us your service manual.			Upgrade Carpet Custom Logo Header Creating a Custom Ex		
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anuary 2010 275489 C	CONV		Subtotal	+== 13% HST	Total	

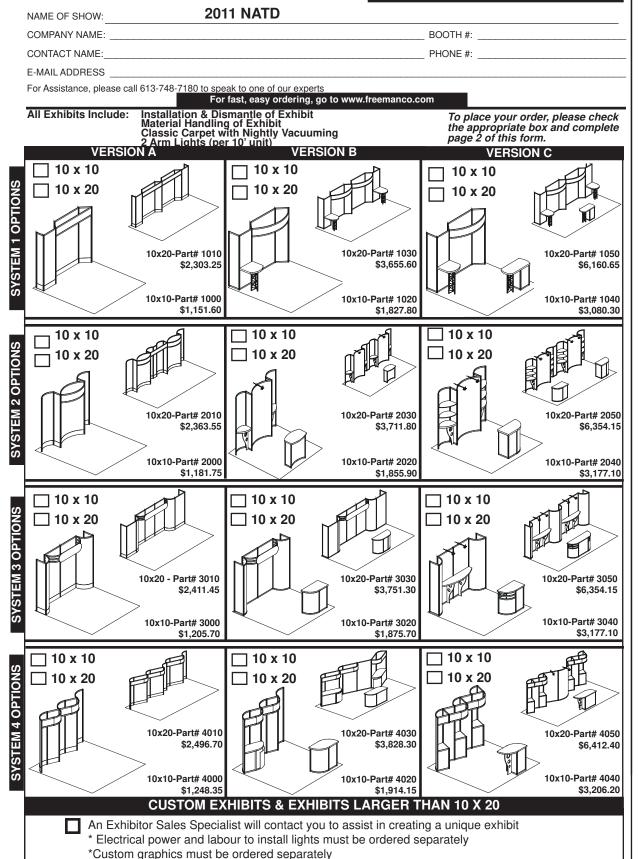


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CHOOSE YOUR PANELS	HEADER IDENTIFICATION SIGN
VERSION A VERSIONS B & C (HARDWALL) BLUE FABRIC BEIGE	VERSIONS A & B Circle the font style for your header identification sign, and then indicate your colour preference.
	CLARENDON MEDIUM ENVIRO
BLACK FABRIC FOREST GREEN HITE HARDWALL WHITE	EUROSTILE BOLD HELVETICA BOLD
	TIMES NEW ROMAN
VERSION D	Other
CUSTOM PANEL COLOUR	Indicate colour of background:
An Exhibitor Sales Specialist will contact	Beige Navy White
you to assist in making your selections	Black Forest Green
CARPET	Indicate which colour lettering you would like. We have a wide variety of standard colours available:
Our Classic Carpet and nightly vacuuming are include	Letter colour desired:
ed in the price of your Rental Exhibit. The following colours are available.	Indicate exactly how you want your company name to appear:
Check colour choice	10' X 20' Rental Exhibits indicate copy of second header:
LIGHTING	-
Each Rental Exhibit includes 2 Arm Lights (per 10' unit). Order all electrical labour and power for your exhibit on the electrical order form included in your service manual.	Custom Logo Header
 QUICK TIPS FOR EASY EXHIBITING Please see the Exhibit Accessories order form, o contact our Exhibitor Sales Specialist to assist in se lecting custom accessories for your exhibit. 	r Please check to have an Exhibitor Sales Specialist
 Consider ordering floral accessories to enhance you exhibit on the Floral Services order form. 	
 If you are shipping literature or products, please refe to the Material Handling order form to arrange fo delivery of those items to your exhibit. 	
 Order in advance to save time, money and ensure availability. Orders received after the deadline date or without payment will cost an additional 30% ove prices indicated. 	assistance in completing your order, please contact David Blackburn @
 Orders cancelled after production begins are subjec to a 100% Cancellation Charge. 	t TOTAL COST
	Subtotal 13% HST Total

January 2010 275489 CONV



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		ordering, go to www.freemanco.com
	FL	OOR UNIT Rental Units Include: Purchase Units Include:
Company Name	DTY. TOTAL	Rental Units Include: Purchase Units Include: Classic Carpet 10' X 10' (Select color below) 2-Cases Installation & Dismantle of Exhibit One Time Installation & Dismantle Material Handling of Exhibit 1-Podium - 8'H x 10'W unit only Nightly Vacuuming (Electrical service & labour not included) 1-Podium - 8'H x 10'W unit only 2-200 watt Halogen LightS(Electrical service & labour not included)
<u>Size Price</u> 8' H x 10' W \$700.00 _ PURCHASE*		Header Identification Sign - (white with black text) Indicate copy below:
Size Price		Fabric Panel Colors for All Units: Black Silver
8' H x 8' W \$1573.00 _ 8' H x 10' W \$1955.00 _ (includes podi	um kit)	Additional Fabric Panel Colors for Purchase Units Only: Blaze Red Blueberry Emerald Silver * Other Colors Also Available for Purchase Units*
*Shipping Not Included		10'x10' Classic Carpet: 🛛 Blue 🗀 Grey 🗀 Red
Company	TABL	E TOP UNIT <u>Purchase Units Include:</u> One (1) Round Tube Nylon Carrying Case One Time Installation & Dismantle
PURCHASE* Size Price 40" H x 6' W \$714.00 40" H x 8' W \$777.00		Header Identification Sign - (white with black text) Indicate copy below:
*Shipping Not Included		Additional Fabric Panel Colors for Purchase Units Only: ☐ Blaze Red ☐ Blueberry ☐ Emerald ☐ Silver *Other Colors Also Available for Purchase Units*
	CUSTOM GR	APHIC / PHOTO PANELS
	stom graphic panels to have an Exhibitor ES Light Kit Light Kit	can dramatically enhance your exhibit's appearance. r Sales Specialist contact you to assist in creating a unique exhibit. PURCHASE TOTAL Qty. Price \$290.00 \$130.00 \$1100.00 \$100.00 QUICK TIPS
Order in advance to sa	ve time, money and	ensure availability. Orders received after the deadline date or without
payment will cost an a	additional 30% over	r prices indicated.
		TOTAL COST

Subtotal

13% HST

Total



Ottawa, Ontario K1G 4A2 (613) 748-7180 · Fax: (613) 748-5977 freemanottawaES@freemanco.com



DISCOUNT PRICE DEADLINE DATE OCTOBER 7, 2011

INCLUDE THE FREEMAN METHOD OF PAYMENT FORM WITH YOUR ORDER

BOOTH #:

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SHOW:	2011	NATD

COMPANY NAME

NAME OF

CONTACT NAME:

E-MAIL ADDRESS

For Assistance, please call 613-748-7180 to speak with one of our experts

For fast, easy ordering, go to www.freemanco.com

GRAPHICS AND SIGNS

To order your graphics, complete this order form and attach your sign copy or electronic file. Please see guidelines for electronic files on the reverse side of this form.

DIGITAL GRAPHICS

STANDARD SIZES

Freeman has the capabilities to provide you with the finest digital graphic reproduction available. Capabilities include four-color, photo-quality,

high-resolution digital printing in virtually any size for banners, signage, exhibit graphics and more.

	L X	W =	sq. ft.
sq. ft		x \$19.00 = \$	

- \$19.00 per sq. ft. (standard price \$28.50)
- Minimum order per graphic 9 sq. ft. (1296 sq. in.)
- · Double sq. ft. for double-sided graphics
- Round sq. ft. to next whole increment
- · File conversion, retouching, cloning or colour correcting may incur additional labour charges. (See reverse side for graphic guidelines.)

LARGE DIGITAL GRAPHICS

Please call an Exhibitor Sales Specialist for price quotes on graphics over 80 sq. ft.

File Information:

Electronic File Name	
Application	
PMS Colors	
Backing Material:	
Foamcore	Masonite
PVC	Plexi
Gatorfoam 🗌	Other
Vertical Horizontal	Use Your Judgment For Sign Layout
Special Instructions	

CHOOSE YOUR SIZE: Discount Standard QTY. TOTAL Price Price 7" x 11" 0 \$33.80 50.70 =7" x 22" @ \$39.05 \$58.60 = \$ 7" x 44" @ \$57.20 \$85.80 = \$ 9" x 44" @ \$62.45 \$93.70 = \$ 11" x 14" 0 \$41.65 \$62.50 = \$ _____ 14" x 22" 0 \$70.25 \$105.40 = \$ 14" x 44" @ \$80.65 \$121.00 = \$ 22" x 28" @ \$80.65 \$121.00 = \$ 28" x 44" @ \$158.70 \$238.05 = \$ 20" x 60" @ \$156.05 \$234.10 = \$ (white only) 40" x 60" @ \$309.55 \$464.35 = \$ (white only)

Note: File conversion, retouching, cloning or color correcting may incur additional labour charges. (See rpage 2 for graphic guidelines.)

INDICATE YOUR SIGN COPY HERE:

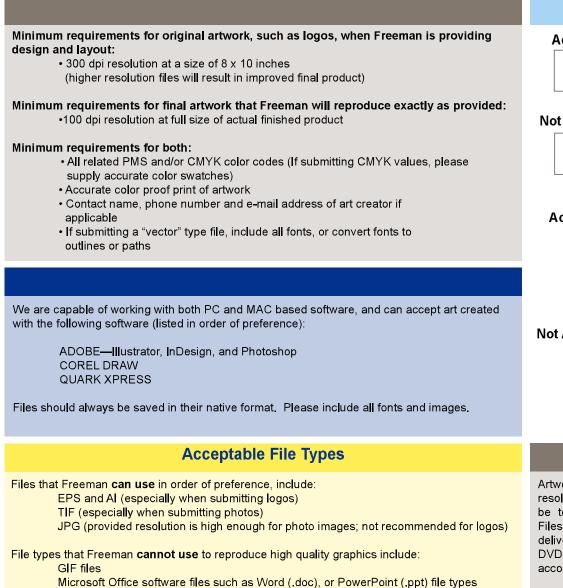
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Use Your Judgment Vertical Horizontal For Sign Layout Background Color: Lettering Color: TOTAL COST Subtotal 13% HST Total

FREEMAN

CUSTOMER GUIDELINES FOR SUBMITTING GRAPHICS ARTWORK

Our desire is to provide you with the best possible quality graphics for your event or exhibit. You can help us in that effort by providing digital art files using the following guidelines. If you are sending us completed, print-ready files, please pass this information on to your graphics designer. Two overall considerations for submitting acceptable artwork involves proper resolution or size of the file to avoid poor quality images, and proper color matching information and proofs to insure accurate color reproduction.



Microsoft Office software files such as Word (.doc), or PowerPoint (.ppt) file type Self-extracting files, such as EXE or SEA files

FTP Information

Please contact David Blackburn for the password and a link to our site at the above phone number or by email. david.blackburn@freemanco.com

Samples

Acceptable Logo Artwork: FABRICSOLUTIONS® By Freeman EPS Vector File

Not Acceptable Logo Artwork:



Acceptable Photo Artwork:



28mb TIF file

Not Acceptable Photo Artwork:



8k GIF file

Artwork files that are of acceptable resolution as listed will typically be too large to send via e-mail. Files should be sent via overnight delivery on either a CD-ROM or a DVD. A printed hard proof needs to accompany the files.

Files may also be posted to Freeman's FTP site, however a hard copy proof and backup of the files on CD/DVD are required!

If you have any additional questions concerning file make-up, logos, resolution, etc. you may also contact the Graphics Manager listed on the left.

> Please visit us at: www.freemanco.com

06/07

F	R	Ε	Ε	Μ	Α	Ν
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Ottawa, Ontario K1G 4A2 (613) 748-7180 • Fax: (613) 748-5977



DEADLINE DATE OCTOBER 20, 2011**

INCLUDE THE FREEMAN METHOD OF PAYMENT FORM WITH YOUR ORDER

freemanotta	awaES@		D		A 100 - 300				
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FREEMAN SUPERVISED LABOUR

IN ORDER TO BETTER SERVE YOU - PLEASE COMPLETE THE FOLLOWING INFORMATION IF YOUR DISPLAY IS TO BE SET-UP AND/OR DISMANTLED BY FREEMAN I&D AND YOU WILL NOT BE PRESENT TO SUPERVISE THE INSTALLATION AND/OR DISMANTLE.

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PLEASE NOTE: Freeman is not responsible for product or literature that is not properly packed and labeled by exhibitor.

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	_ 1500 Watt, 120 Volt service [shared source /1200W Max usag	ge] [40-7-15]	\$	120.00	\$	156.00		
	_ 15 Amp, 120 Volt dedicated circuit (i.ecomputers / LCD's)	[40-7-17]	\$	131.00	\$	170.30		
	24 HR. CONTINUOUS SUPPLY- 15 Amp,120 Volt dedicated cir	cuit[40-7-16]	\$	156.00	\$	202.80		
	_ UNDER CARPET / OVERHEAD installed 15 Amp, 120 Volt dedi	cated circuit	\$	189.00	\$	245.70		
	_ 20 Amp, 120 Volt dedicated circuit [16A Max usage]	[40-7-20]	\$	168.00	\$	218.40		
<u>QTY</u>	LIGHTING & ACCESSORIES							
	300 Watt (2 x 150 watt quartz) light stand	[40-19-103]	\$	64.00	\$	83.20		
	_ Arm Light (150 Watt C-clamp fixture - Hardwall booths ONLY	[40-19-101]	\$	29.00	\$	37.70		
	_ 4 ft Track c/w (3) 150 watt floodlights - Hardwall booths ONLY	[40-19-4]	\$	101.00	\$	131.30		
	_ Extension Cord: 15-Foot (4.57 m.) c/w triple female end	[40-30-15]	\$	22.00	\$	28.60		
	_ Multi-outlet Power strip	[40-30-5]	\$	25.00	\$	32.50		
	WE HELP YOU?							
Please don can provide	't hesitate to contact us at 613-241.6555 or at <u>electrical.ottawa@</u> e you in ESTABLISHING AND confirming your electrical requirements.	<u>freemanco.</u> VE VALUE YC	<mark>COM</mark> fo	or any additiona JSINESS AND	l informa LOOK F	ation, products	, Servic	ces or assistance we
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	R BASIS, PLEASE ORDER '24 HR. CONTINUOUS SUPPLY' circuit(s) an uninterrupted electrical supply to your exhibit.	above		AL AMOUN			\$	

Orders received without payment or after noted discount deadline date will be charged the Standard Rate.

Exhit Booth #:	Electrical Services 940 Belfast Road • Ottawa, ON K1G 4A2 PH: 613.241.6555 FX: 613.748-5977 pitor Services: <u>electrical.ottawa@freemanco.com</u> ECRA/ESA Lic 7005180 STATIC DIS	PLAY	Pr & I	Co oject #: 275 DYNAN	OCT onnaugi 6489 W	2011 DBER 27 Int Range If#: 19851 DEMO	
_	A FELV DIIGINESS	*Advand	ed R	ate Deadliı	ne is er	d of day <u>(</u>	<u>DCTOBER 7TH, 2011</u>
Company:	AFFIX BUSINESS Card If						
Name:	PREFERRED				Tel#:		
Address:	T KEFEKKED						
Email:					Fax# <u>:</u>		
QTY	ELECTRICAL SERVICES	(Aj		ANCE RATE		TANDARD RATE	LINE TOTAL
	1500 Watt, 120 Volt service [shared source /1200W Max usage	e] [40-7-15]	\$	120.00	\$	156.00	
	15 Amp, 120 Volt dedicated circuit (i.ecomputers / LCD's)	[40-7-17]	\$	131.00	\$	170.30	
	*24 HR. CONTINUOUS SUPPLY- 15 Amp,120 Volt dedicated circ	cuit[40-7-16]	\$	156.00	\$	202.80	
	UNDER CARPET / OVERHEAD installed 15 Amp, 120 Volt dedic	ated circuit	\$	189.00	\$	245.70	
	20 Amp, 120 Volt dedicated circuit [16A Max usage]	[40-7-20]	\$	168.00	\$	218.40	
<u>QTY</u>	LIGHTING & ACCESSORIES						
	300 Watt (2 x 150 watt quartz) light stand	[40-19-103]	\$	64.00	\$	83.20	
	Arm Light (150 Watt C-clamp fixture - Hardwall booths ONLY	[40-19-101]	\$	29.00	\$	37.70	
	4 ft Track c/w (3) 150 watt floodlights - Hardwall booths ONLY	[40-19-4]	\$	101.00	\$	131.30	
	Extension Cord: 15-Foot (4.57 m.) c/w triple female end	[40-30-15]	\$	22.00	\$	28.60	
	Multi-outlet Power strip	[40-30-5]	\$	25.00	\$	32.50	
Please don'i	VE HELP YOU? t hesitate to contact us at 613-241.6555 or at <u>electrical.ottawa@f</u> you in ESTABLISHING AND confirming your electrical requirements. W	E VALUE YO	UR BL	ISINESS AND	LOOK F	ORWARD TO	
SPECIAL REQUIR	EMENT						By quotation
					SUBT	OTAL	\$
	erwise requested, power may be turned ON 1 hr. <i>before</i> event opening ned OFF 1 hr. <i>after</i> event closing each day. IF YOU REQUIRE POWEI		HST#	R101889426) 13%	H.S.T	\$
day and tu	BASIS, PLEASE ORDER '24 HR. CONTINUOUS SUPPLY' circuit(s) a				,		

Orders received without payment or after noted discount deadline date will be charged the Standard Rate.

F R E E M A N Electrical Services

ELECTRICAL~ DISPLAY LIGHTING TERMS & CONDITIONS

- 1. The facility and/or its agents reserve the right to inspect any and all equipment and materials which an exhibitor may wish to have connected to the facility's power sources and/or may wish to use while in the building.
- 2. Only an authorized **FREEMAN** qualified electrical representative is permitted to make a connection to any of the facility's electrical power sources.
- 3. No electrical equipment shall be restarted after failure, until a **FREEMAN** qualified electrical representative has found and corrected the cause of the malfunction. Service Call charges may apply.
- All material and equipment supplied by FREEMAN remain the property of FREEMAN. The Exhibitor shall be held responsible for loss of such materials as associated with his/her booth, and shall compensate FREEMAN in the event of loss or damage.
- Advance Rates apply to orders received <u>with payment</u> up to fourteen (14) days prior to the event's installation date. Orders received without payment or after deadline date will be charged the Standard Rate. Completed **METHOD OF PAYMENT FORM** must accompany hardcopy order forms for processing.
- 6. Cancellation: Cancellations must be made by telephone during our regular office hours and accompanied by a fax or email notification. A 50% refund will be given on listed items on order form if cancelled less than two (2) days prior to event installation date. No refund will be given on installed services and/or services cancelled on-site or that require advance planning (i.e.) special electrical circuits, transformers, generators, special lighting, and non-electrical items.
- 7. Disputes/Claims: All disputes and claims must be settled prior to official exhibit closing.
- 8. Additional and/or special electrical requirements are available on request and shall be supplied at an hourly rate charged for labour plus the cost of material used.
- 9. Electrical rates quoted by **FREEMAN** include installation, services while in use, and removal.
- 10. ALL SERVICES ARE SUPPLIED TO BACKWALL OF BOOTH. If required elsewhere extension cords will be available from **FREEMAN** upon request for a nominal charge.
- 11. All electrical power may be turned off after event closes and turned on prior to event opening daily. IF YOU REQUIRE POWER ON A 24 HOUR BASIS, PLEASE SELECT '24HR. CONTINUOUS' SERVICE ON ORDER FORM.
- 12. Permanent building receptacles are not part of booth space. Exhibitors will be charged for their use.
- 13. All electrical connections, installations, motor connections, or any electrical operating equipment must conform to all Canadian Standard Association requirements and the Canadian Electrical Safety Code (Ontario Hydro). The use of latex or lamp cord wire, duplex/triplex attachment plugs, and/or open clip sockets are all prohibited.
- 14. All electrical equipment shall have a nameplate attached thereto showing the operating voltage, phase, hertz, horsepower, kilowatts, full load, and current whether AC/DC.
- 15. We reserve the right to refuse orders without the required payment on the face of the order.

F R E E M A N Electrical Services

Hanging Truss & Theatrical Lighting Labour and Equipment Form for:

CONVENTION

940 Belfast Road • Ottawa, ON K1G 4A2 PH: 613.241.6555 FX: 613.748.5977

Exhibitor Services: electrical.ottawa@freemanco.com

ECRA/ESA Lic 7005180

EQUIPMENT AND LABOUR RATES TO HANG SIGNS

• \$75 Advance Rate | \$93.75 Standard Rate

the warehouse shipping deadline

half (1/2) hour increments

Number of feet from floor to top of sign: ____

__Feet in from the LEFT Aisle # ____

Rates are per lift and crew per hour

of a job and it will be charged accordingly.

all hanging signs and charged accordingly

• Rigging Points (for each point used)

Equipment With Crew

0

0

0

0

0

0

0

 \circ

0

show. PLEASE NOTE:

PLACEMENT DIAGRAM

specif ed location.

OTTAWA

CENTRE

2011 OCTOBER 26 Project #: 275489 | WT#: 19842

CENTRE

DES CONGRÈS

D'OTTAWA

STATIC DISPLAY & CONFERENCE

Standard Rates will apply to all labour orders placed at show site

Additional crew and/or equipment will be used if Freeman deems

it necessary to safely complete the installation and/or dismantling

One hour minimum per lift/crew - lift/crew thereafter is charged in

Freeman components (cable, clamps, etc) will be used to install

hanging of all signs in a timely manner prior to the opening of the

Rates are blended to include any overtime to accomplish the

Standard Rates will apply if the hanging sign is not received by

Condor and Crew consists of condor, operator and rigger.

Assembly and Ground Labour is an additional charge.

Freeman will begin to assemble and hang the signs as soon as the hall is accessible

as long as the order and the sign are received by the appropriate deadline dates. In

Use diagram below to represent your booth space. Indicate how far in from each boundary you would like your sign placed. The ceiling structure and

relation to the support beams may require your sign to be moved from your

Feet in from the BACK Aisle #

____Feet in from the FRONT Aisle # _____

Feet in from the RIGHT Aisle #

the event the order and sign are not received by the deadline date, Standard Rates may apply and the sign will be hung when the labour and equipment become available.

Booth#:

 All ceiling rigging must conform to Show Management rules and regulations and facility limitations.

 All overhead hanging signs must be assembled, installed by FREEMAN. Exhibitors, display companies, and/or I&D representatives may supervise, but will not be allowed to assemble or install the hanging sign. Please complete the enclosed Labour Order Form for labour to assemble your hanging sign.

Company:

- Set up instructions must be provided for signs needing assembly.
- Hanging anchor points must be pre-fabricated and ready for use.
 Overhead hanging signs are to be sent in separate containers directly to advance warehouse using the available <u>Hanging Sign Labels</u>. This container MUST be received by the warehouse shipping deadline. If these procedures are not followed, FREEMAN cannot guarantee the
- hanging of your sign.
 Electrical signs must be in working order and in accordance with ESA / CSA. Electrical service requirements must be ordered in advance on the enclosed Electrical Order Form.
- If any hang point supports over 100 lbs., notify FREEMAN immediately for special authorization. See FREEMAN Rigging & Overhead Safety Policy.
- FREEMAN Rigging & Overhead Safety Policy must be adhered to in order to complete your hang.

SIGN DESCRIPTION, SIZE & WEIGHT

For signs othe r than banners, include blueprint or drawing with detailed information so hanging anchor points can be determined.

Material:
 Cloth ____ Metal ____ Wood ____ Other_____

 Shape:
 Square ____Triangle ____ Rectangle ____ Other _____

 Dimensions:
 Weight _____ Height _____ Length _____ Width _____

Does Your Sign Require: Electricity
 Assembly

LABOUR RATES

			Advance Rate	Standard Rate	
CONDOR:		Condor with crew	\$ 494.00	\$ 642.20	
SIGN ASSEMBLY:	Y: Sign Assembly/Ground Labour		\$ 98.00	\$ 127.40	
ELECTRICAL ASSEMBLY/GF	ROUND LABO	UR:			
Str	raight Time: M	londay-Friday, 0800hrs-1700hrs	\$ 75.00/hr	\$ 93.75/hr	
Overtime: M-F, 1700)hrs-0800hrs ai	nd all day Sat, Sun and holidays	\$ 112.50/hr	\$ 140.62/hr	
INSTALLATION ESTIMATE					
Est. Hours	<u>@</u>	Hourly Rate		Total Est. Cost	
	<u>@</u>				
			L		
DISMANTLE ESTIMATE			F		
Est. Hours	<u>@</u>	Hourly Rate		<u>Total Est. Cost</u>	
	0				

TOTAL \$

Include completed STRUCTURAL INTEGRITY STATEMENT and METHOD OF PAYMENT FORM with this order for processing

	trical Ser	VICES Hanging	Truss & Theatrical Lin	CENTRE D'OTTAW
940 Belfast Road • 0		4A2		
PH: 613.241.6555				
Exhibitor Services: electri	Lic 7005180	emanco.com		2011
2011/120/1				OCTOBER 26 NATD
				ct #: 275489 WT#: 19842
			STATIC D	ISPLAY & CONFERENC
Booth#:	Company:			
FORMATION				
All overhead rigging and f c may supervise only and wil employees will be permitted FREEMAN Electrical Servic	own objects must Il not be allowed t d in lifts. ces requires an e	be assembled and disassen to assemble/disassemble or engineered print of all truss a	install and remove rigging or f	r's display company and/or I & D representatives own objects. No one other than Freeman gging point loads per our facility agreement. Failur
Time will commence per ex	xhibitors request.	Failure to start at the reques	ted time will result in a 4 hour	ve-in may prohibit your rig from being hung. minimum charge per rigging person requested,
unless 24-hour advance no Rigging labour is based on			ere will be a 2 hour turn on / 2	hour turn off charge, based on the four hour
minimum. For Pre Rigging:	Please contact F	REEMAN for availability		
Freeman Electrical Service	es installs/disman	tles all programmable dimma	able lighting f xtures, video wa	lls, audio, and projection.
GHTING DESIGNER INF	FORMATION (M	Note: OCC RIGGING REGULATION	S MUST BE ADHERED TO)	
`ompony;			Contact Doroon:	
mail:			Τε	el#:
QUIPMENT				
atoo are nor lift and arow no	or hour			
ates are per lift and crew, pe ates are blended to includ		to accomplish the hanging	of all signs in a timely man	ner prior to the opening of the show
		to accomplish the hanging	of all signs in a timely man Advance Rate	ner prior to the opening of the show Standard Rate
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ew consists of 1 Operator a	le any overtime t		Advance Rate	Standard Rate
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Receipt will be sent via email [5] business days post-dismantle





STRUCTURAL INTEGRITY STATEMENT

THIS FORM MUST BE RETURNED FOR ALL SUSPENDED STRUCTURES

______, the contracted exhibitor at the SHOW NAME and (if applicable), the display house or builder for the aforementioned exhibitor, do hereby certify and guarantee that the stress points for the hanging structure have been properly engineered and tested. We further certify that the structure can be hung safely and has been constructed to meet all applicable regulations and safety measures. We hereby release, indemnify and forever hold harmless the ASSOCIATION, the OTTAWA CONVENTION CENTRE, FREEMAN, and its subsidiaries, their directors, officers, employees, representatives, agents and contractors from and against any and all liability, claims, damage, loss, f nes, or penalties arising from the installation, use or dismantling of this structure. All hang points supporting in excess of 200 lbs. may be verif ed (metered) on site at exhibitor's expense.

Booth#:		
Exhibiting Company:		
Name:	Tel#:	
Email:	Date#:	
Signature:		
Display House/Builder (if applicable):		
Name:	Tel#:	
Email:	Date#:	
Signature:		
Please complete and return form to FREEMAN Electrical):	
940 Belfast Road		
Ottawa, ON K1G 4A2		
Fax# 613.748.5977		

Include completed Hanging Truss & Theatrical Lighting Labour and Equipment Form / Hanging Sign Labour and Equipment Form and and METHOD OF PAYMENT FORM with this completed statement for processing





COMPLETE THIS FORM ONLY IF YOU ARE SHIPPING YOUR EXHIBIT MATERIALS BY FREEMAN EXHIBIT TRANSPORTATION AND/ OR ORDERING CUSTOMS CLEARANCE

INCLUDE THE FREEMAN METHOD OF PAYMENT FORM WITH YOUR ORDER

NAME OF SHOW:	2011 NATD		
COMPANY NAME	BOOTH #:		
CONTACT NAME:		PHONE #:	
E-MAIL ADDRESS			
For Assistance, please call 778-328-28	41 to speak with one of o	ur experts.	
	For fast, easy orderi	ng, go to www.freemanco.com	
	EXHIBIT TRA	NSPORTATION	
 TIPS FOR EASY ORDERING Credit card information must be on file p will be included on your show services By selecting below, you are authorizing F 	invoice.	TYPE OF SERVICE - Choose One I Day: Delivery next business day (before 5: 2 Day: Delivery by 5:00 P.M. second business	· ,
clearance and/or pick-up and deliver you SELECT SERVICE(S): Transportation & Customs Clearance	r shipment.	 Deferred: Delivery within 3 - 4 business days Declared Value Canadian\$	
(Complete all sections of this form & Transportation Only (Complete all sections of this form)	Canada Customs Invoice)	Weight, whichever is greater. Standard Ground: Dependent on distance	
Customs Clearance Only (Complete pick-up information, ship	ping information &	 Expedited Ground: Tailored to specific requir Specialized: Pad wrapped, uncrated, or truc 	
Canada Customs Invoice)		SHIPPING INFORMATION Items to be shipped	
PICK UP INFORMATION:		Number of Pieces	Est. Weight
Requested Pick Up Date:		Crates (wooden)	
IRS #:		Cartons (cardboard)	
SHIPPER NAME		Cases/Trunks (fiber) (colour	_)
SHIPPER ADDRESS		Skids/Pallets	
		Carpet (colour	
(City) (Province/Stat	e) (Zip/Postal Code)	Other (_)
DESTINATION		Size of largest piece: (H) (W)	(1)
□ I will be shipping to the WAREHOU		NOTE: Shipments will be weighed and measured prior	
Exhibiting Company Name / Boo		NOTE. Shipments will be weighed and measured phot	to delivery.
2011 NATD/STATIC DISPLAY & C C/O: Freeman	UNFERENCE	OUTBOUND SHIPPING	
940 Belfast Road		Please check this box if you would like to sch Freeman Exhibit Transportation. Our Exhibit Tran	
Ottawa, Ontario, Canada K1G 4A	2	will supply you with a Material Handling Agreement	
MUST BE DELIVERED BY OCTOBER		your shipping instructions and signature. In order Outbound Material Handling Agreement and labels,	to pre-print your
I will be shipping to the OTTAWA C Exhibiting Company Name / Boo 2011 NATD/STATIC DISPLAY & Company Name / Boo	th #	the following information if your return address is pick up address:	
C/O: Freeman			
55 Colonel By Drive			
Ottawa, Ontario, Canada K1N 9J			
CANNOT BE DELIVERED BEFORE OC	TOBER 24, 2011	Number of Labels:	
I will be shipping to the CONNAUG Exhibiting Company Name / Boo 2011 NATD/STATIC DISPLAY & D DEMONSTRATION	th #	FAX THIS COMPLETED FOR 778-328-2845	М ТО:
C/O: Freeman 35 Shirley Blvd. Nepean, Ontario, Canada K2K 2' MUST DELIVER OCTOBER 24, 2011 AND 5:00 PM.		TRANSPORTATION AND CUS CLEARANCE CHARGES DO I INCLUDE MATERIAL HANDL CHARGES.	ΝΟΤ

FREEMAN

NORTH AMERICAN LOGISTICS SERVICES INC

IT IS OUR PLEASURE TO ANNOUNCE

Freeman Exhibit Transportation, in conjunction with North American Logistics Services will be providing Canadian Customs Clearance Services as well as, U.S. customs clearance for the return of your shipment (if applicable) for:

2011 NATD

Freeman Exhibit Transportation / North American Logistics Services will manage all of your customs clearance formalities and ensure your products arrive at the show. Should you require a copy of our FREEMAN SHIPPING & CUSTOMS GUIDE, please complete the form below and we will be more than happy to send everything you need and assist you in making the customs procedures as painless and effortless as possible.

Our **FREEMAN SHIPPING & CUSTOMS GUIDE** includes all the documents and information needed to ship to Canada and return. Freeman Transportation personnel will guide you through every step necessary to ensure that your goods are cleared through Canada customs in a timely manner. In addition, they will be at show site during move-in, show hours and during move-out for your convenience.

As an added benefit, customs clearance and transportation services will be invoiced to you along with all other Freeman services we offer at the show.

-	Transportation & C 7 WE LOOK FORV	s or would like a quot Customs Clearance S 78-328-2841 VARD TO WORKIN	ervices Team at	
PLEASE SEND _	COPY/COPIES	OF YOUR FREEMAN S	6HIPPING & CUSTOM	
Email:				
Fax:	Tel:	:		
Company Name: _				
City:	State:	Zip Code: _		
Booth#:				

Attention Exhibitors shipping to 2011 NATD.

We are now just over 3 months from the move in of 2011 NATD. It is Important to advise Freeman Co. Transportation and Customs what kinds of products you will display. Display booths are allowed to be imported into Canada Duty Free on a temporary basis, provided the necessary deposits are placed with Canada Border Services Agency. Products will also be allowed to be imported on a temporary basis, as long as they are returned to origin at the completion of the event.

Some of the products that you are bringing to 2011 NATD will be subject to Canadian Import and Export Regulations. To ensure that we can accurately determine what permits may be required we would appreciate if you could advise what products you plan on sending to the conference as well as sufficient descriptive information to enable us to assess which Canadian Government Department is responsible for approving entry into Canada.

Information on various import regulations is available at the following websites.

<u>http://www.rcmp-qrc.qc.ca/cfp-pcaf/faq/im-ex-eng.htm</u> <u>http://www.international.gc.ca/controls-controles/about-a_propos/impor/importing-importation.aspx</u>

As the "Official Supplier of Transportation and Customs" services to the 2011 NATD, Freeman Co. can quote on moving your display to the Conference on a one way or round trip basis. Please contact us for a quotation on shipping to 2011 NATD.

Thank you,



I	FREEMAN					
		CANADA CUST	OMS INVOI	CE North American Logistics Inc	Page c 1	of 1
1. Vendor	(Name and Address) / Vendeur (Nom	n et Adresse)	 Date of Direct Shi Date d'expedition 	pment to Canada n directe vers le Canada		
	ACME Company					
	1234 Coyote Lane				"Shipping Date"	
	Desert City, Sahara, U 54321	15A		(Include Purchaser's Order No.) s (include le no de commande de	l'acheteur)	
	Attn: Wily Coyote @ 416-5	555-1212		or Fed Tax ID"		
4. Consign	ee (Name and Address) / Destinatair	re (Nom et Addresse)		e and Address (if other than Con de l'acheteur (s'il deffere du des	0 /	
÷	ACME Company	· · · ·		,	,	
	c/o Freeman		6. Country of Trans	hipment / Pays de transborderme	ent	
	940 Belfast Road Ottawa, Ontario					
	K1G 4A2		 Country of Origin Pays d'origine des 		If shipment includes go enter origins against ite	
:	Show: Vegetables F	air Booth#:	r dys d oligine des		Si l'expedition compren	
				USA	d'origines ddifferentes,	en preciser la provenance en 12
VII. Is this	a related company transaction? Est-ce que les compagnies sont liee	es entre elles?	Leased Goods	es and Terms of Payment (I.e.: Sa , etc.) Conditions de vente et mod	dalities de paiement)p. E	ent, x. Vente,
	Yes XX OUI		Expedition en o	nsignation, location de manchai	ndises, etc.)	
	ortation: Give Mode and Place of Dir ort: Preciser mode et Lieu d'epcedrio		10. Currency of Sett	lement / Devises du palement	•	
	Via Gro <u>und</u> , I	Desert City, Sahara	USD			
				```		
11. No. of 1 Pkgs.	<ol> <li>Specification of Commodities (K Description and Characteristic</li> </ol>	Kind of Packages) Marks and Numbers, Gener s in Grade Quality)	al	13. Quantity (State Unit)	Replacement Value	
Nbre. De colis		re des colis, marques et numeros, description	generale	Quantite (Preciser l'unite)	Valeur de Remplace	
00110		(quanto)		(1.100,001,101,110)		5. Total
	ן גי גן ו				Prix Unitaire	<del>۱</del>
	'1				1.4	
1	Case - Display Bo	oth (knockdown) with Graph	nics.	1	\$6,000.00	\$6,000.00
1	Box of Company E	Brochures "Title: Vegetable	& Things"	1	\$120.00	\$120.00
1	Box of give-away	Done		150	\$0.25	\$37.50
1	Bux of give-away	-		<b>1</b> ¹⁰⁰	φ0.25	φ37.50
		Canadian Custonis Cle	arance by. Fr	eeman 1-877-478-1	113	
XI.1 Total I	Number of Pieces / Nombre total de	pieces 3	$\mathcal{N}$			
-		attached commercial invoice check this box gurenet sur la facture commerciale cocher cet				<ol> <li>Invoice Total Total de la facture</li> </ol>
	nercial Invoice No. / No. De la facture			16. Total Weight / Poids		\$6,157.50
Com				Net Gru	oss / Brut 156 Ibs.	ψ0, 107.50
	er's Name and Address (if other than et adresse de l'exportateur (s'il deffere		20. Originator (Nam Expediteur d'or	e and Address) igine (Nome et adresse)		
Nome			Expedited u of	Same as		
				Consignee		
	tmental Ruling (if applicable) on ministerielle (s'il y a lieu)			5 are not applicable, check this bo a 25 sont sans objet, cocher cet		xx
	I in field 17 indicate amount	24. If not included in field 17 indicate amount	01103 201103 20	25. Check (if applicable)		
Si compris	dans le total a la zone 17, preciser ation charges, expenses and insurance	Si non compris dans le total a la zone 17, precis (I) Tranportation charges, expenses and insu		Cocher (s'il y a lieu)	r subsequent proceeds are	
From the	place of direct shipment to Canada de transport, depenses et assurances a	to the place of direct shipment to Canada Les frais de transport, depenses et assura		paid or payable by		
	ieu d'expedition directe vers le Canada	jusqu'au lieu d'expedition directe vers le C		ou seront verses pa		
(ii) Costs for	r construction, erection, and assembly	(ii) Amounts for commissions other than buying	ng			
Les cout	after importation into Canada s de construction, de montage et	commissions Les commissions autres que celles versee pour l'achat	es		supplied goods and services uction of theses goods	
\$	blage apres importation au Canada	\$	-	L'acheteur a fourn	n des biens ou des services	
	acking de l'emballage d'exportation	(iii) Export packing Le cout de l'emballage d'exportation		pour la production	de ces marchandises	
\$_		\$	-			

<u>~</u>

#### FREEMAN



<b>.</b>	CANADA CL	JSTOMS INVO	ICE North American Logistics Inc	Page	of
1. Vendor (Name and Address) / Vendeur (Nom et Ac		2. Date of Direct Shipment Date d'expedition direc	to Canada		
		Autres references (inclu	de Purchaser's Order No.) Jde le no de commande de l'		
4. Consignee (Name and Address) / Destinataire (No	m et Addresse)	-	Address (if other than Consig cheteur (s'il deffere du destin	•	
		6. Country of Transhipme	nt / Pays de transbordermen	ıt	
		<ol> <li>Country of Origin of Go Pays d'origine des march</li> </ol>		If shipment includes enter origins against	goods of different origins items in 12.
Show:	Booth#:	0 Condition of Color and	Terms of Doumant (La - Cal	d'origines ddifferente	end des marchandises s, en preciser la provenance en 12
VII. Is this a related company transaction? Est-ce que les compagnies sont liees Yes OUI	s entre elles?	Leased Goods, etc.)	Terms of Payment (I.e.: Sale Conditions de vente et moda nation, location de marchanc	alities de paiement. (E	
<ol> <li>Transportation: Give Mode and Place of Direct Sh Transport: Preciser mode et Lieu d'epcedition dire</li> </ol>		10. Currency of Settlement	/ Devises du paiement		
Via					
11. No. of Pkgs.         12. Specification of Commodities (K Description and Characteristics Designation des articles (Natur et caracteristiques, p. ex. Class	, i.e. Grade Quality) e des colis, marques et numeros,		luantity (State Unit) Quantite (Preciser l'unite)	Replacement Val Valeur de Rempla	
			1.	<ol> <li>Unit Price Prix Unitaire</li> </ol>	15. Total
CANADIAN CUSTOM	S CLEARANCE BY:	: Freeman Custor	ns Services 877-	-478-1113	
<ul> <li>XI.1 Total Number of Pieces / Nombre total de pieces</li> <li>18. If any fields of 1 to 17 are included on an attache</li> </ul>	ed commercial invoice, check this		40. T ( ))) ( ) ( ) ( )		17. Invoice Total
Si les renseignements des zones 1 a 17 figurene Commercial Invoice No. / No. De la facture com		Net	16. Total Weight / Poids to Gros	s / Brut	Total de la facture
19. Exporter's Name and Address (if other than Vend	or)	20. Originator (Name and	Address)		
Nom et adresse de l'exportateur (s'il deffere du vi	· ·	Expediteur d'origine (l			
			Consignee		
21. Departmental Ruling (if applicable) Decision ministerielle (s'il y a lieu)			ot applicable, check this box cont sans objet, cocher cette		XX
Si compris dans le total a la zone 17, preciser (I) Transportation charges, expenses and insurance From the place of direct shipment to Canada Les frais de transport, depenses et assurances a partir du lieu d'expedition directe vers le Canada \$	<ul> <li>If not included in field 17 indicate a Si non compris dans le total a la z (I) Tranportation charges, expe- to the place of direct shipme Les frais de transport, depe iusqu'au lieu d'expedition di \$</li></ul>	tone 17, preciser enses and insurance ent to Canada nises et assurances irecte vers le Canada	<ol> <li>Check (if applicable) Cocher (s'il y a lieu)</li> <li>(I) royalty payments or si paid or payable by the Des redevances ou pr ou seront verses par li</li> </ol>	e purchaser roduits ulterieurs ont ete	
<ul> <li>(ii) Costs for construction, erection, and assembly incurred after importation into Canada</li> <li>Les couts de construction, de montage et d'assemblage apres importation au Canada</li> <li>\$</li> </ul>	<ul> <li>(ii) Amounts for commissions o commissions</li> <li>Les commissions autres que pour l'achat</li> </ul>		(ii) The purchaser has su for use in the produc L'acheteur a fourm d		is
(iii) Export packing Le cout de l'emballage d'exportation \$	<ul> <li>(iii) Export packing</li> <li>Le cout de l'emballage d'ex</li> </ul>	kportation	pour la production de		

	pper and delivered by the sam Cart Service - Intended for Per Trip	*privately owned vehicles'** s any vehicle that is primarily designed to transpointed to) in this category are: pick up truck, passen Peadline Date (in addition to above rates) ment after OCTOBER 14, 2011 ment after OCTOBER 14, 2011 in addition to above rates) ad Shipment. g Shipment.	rt passengers, not cargo ger van, taxi and limousi 1 AFTER 5 PM\$ 10 10 10 11 10 11 10 10 10 10 10 10 10 1	or ne 25 25.50 25 20.50 25 26.50 35 30.70 25 20.50 25 26.50 30.70 25 20.50
y, from the same shi	pper and delivered by the sam Cart Service - Intended for Per Trip	s any vehicle that is primarily designed to transpo ited to) in this category are: pick up truck, passen ment after OCTOBER 14, 2011	rt passengers, not cargo ger van, taxi and limousi 1 AFTER 5 PM\$ 10 10 10 11 10 11 10 10 10 10 10 10 10 1	or ne 25 25.50 25 20.50 25 26.50 35 30.70 25 20.50 25 26.50 30.70 25 20.50
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from the same shi	pper and delivered by the sam Cart Service - Intended for Per Trip	s any vehicle that is primarily designed to transpo ited to) in this category are: pick up truck, passen ment after OCTOBER 14, 2011	rt passengers, not cargo ger van, taxi and limousi 1 AFTER 5 PM\$ 10 \$ 10 \$ 13	or ne .75 25.50 .25 20.50 .25 20.50 .25 26.50
from the same shi	pper and delivered by the sam Cart Service - Intended for Per Trip	s any vehicle that is primarily designed to transpo ited to) in this category are: pick up truck, passen peadline Date (in addition to above rates) ment after OCTOBER 14, 2011 ment OCT 24, 2011 AFTER 5 PM & OCT 25, 2017 (in addition to above rates) ed Shipment.	rt passengers, not cargo ger van, taxi and limousi \$ 12 I AFTER 5 PM\$ 10 \$ 10	or ne .75 25.50 .25 20.50 .25 20.50
from the same shi	pper and delivered by the sam Cart Service - Intended for Per Trip	s any vehicle that is primarily designed to transpo ited to) in this category are: pick up truck, passen Deadline Date (in addition to above rates) oment after OCTOBER 14, 2011	rt passengers, not cargo ger van, taxi and limousi \$ 12 I <b>AFTER 5 PM</b> \$ 10	or ne .75 25.50 .25 20.50
, from the same shi	pper and delivered by the sam Cart Service - Intended for Per Trip	s any vehicle that is primarily designed to transpo ited to) in this category are: pick up truck, passen Deadline Date (in addition to above rates) oment after OCTOBER 14, 2011	rt passengers, not cargo ger van, taxi and limousi \$ 12	or ne .75 25.50
from the same shi	pper and delivered by the sam Cart Service - Intended for Per Trip	s any vehicle that is primarily designed to transpo ited to) in this category are: pick up truck, passen	rt passengers, not cargo	or
, from the same shi	pper and delivered by the sam <b>Cart Service - Intended for</b> Per Trip **A privately owned vehicle is freight. Included (but not lim	s any vehicle that is primarily designed to transpo	rt passengers, not cargo	or
	pper and delivered by the sam <b>Cart Service - Intended for</b> Per Trip	s any vehicle that is primarily designed to transpo	rt passengers, not cargo	or
	pper and delivered by the sam Cart Service - Intended for Per Trip			
	pper and delivered by the sam	'privately owned vehicles'**		
amall nackado china	nent is a chinmont totaling any			Solved Untille Sallie
	Per Shipment (a	fter OCTOBER 14, 2011)	\$ 44	.50
	Per Shipment	weight is 30 lbs per shipment*		
	Uncrated or Pad	Wrapped Shipment		
		ed Shipment g Shipment		
	Show Site Shipment ST (20	0 lb. minimum) AS PER EXHIBITOR MOVE-IN	SCHEDULE	
		ed Shipment		
	Warehouse Shipment ST (2	200 lb. minimum) SEPTEMBER 23, 2011		
E CLASSIFICATIO	NS:		CV	VT Minimun
		escription	Price	Per 200 lb
		be applied to all freight received at the warehous out of booth during above listed times.)	e and/or show site that m	nust be
OVERTIME:	4:30 P.M. to 8	:00 A.M. Monday through Friday, all day Saturday		
TRAIGHT TIME:	8:00 A.M. to 4	:30 P.M. Monday through Friday		
INCRATED:	bars or hooks.	s shipped loose or pad-wrapped, and/or unskidde	a machinery without prop	ber litting
	delivery proce			oor lifting
		leral Express, UPS, Airborne Express and DHL		
	0.1	nate delivery location, loads mixed with pad wrapp s, no documentation and shipments that require a		
(See definitions on	back) ground unload	ling, stacked or constricted space unloading, desi	gnated piece unloading,	shipment
SPECIAL HANDLI		onal handling required. ered by a carrier in such a manner that it requires	additional handling, such	1 as
CRATED:		s skidded or is in any type of shipping container th	hat can be unloaded at th	le dock
		IATERIAL HANDLING SERVICES		
your freight and r	nuch more.			s on how to packa
Let Freeman O	nLine [®] estimate your ma	t <b>erial handling charges for you.</b> Log on to s". From Freeman OnLine [®] you can print extra	www.freemanco.com,	select your show a
For Assistance, p	lease call 613-748-7180 to	o speak with one of our experts.		
		F		
COMPANY NAME		Ε	300TH #:	
NAME OF SHOW:	201	1 NATD @ OTTAWA CONVEN	<b>ITION CENTRE</b>	
	aES@ireemanco.com	TECHNOLOGY DEMONSTRATION OTAN		
			NT FORM WITH	
freemanottaw	0 • Fax: (613) 748-5977		E THE FREEMA	

#### Tips to Save on Material Handling

Consolidate shipments When total weight is less than 200lbs. For example:

<u>3 Separate Shipments</u> 6/08 - 60 lbs. charged @ 200 lbs. \$ 96.00 6/10 - 52 lbs. charged @ 200 lbs. \$ 96.00

6/11 - 65 lbs. charged @ 200 lbs. \$ 96.00 = \$288.00

1 Consolidated Shipment 3 pieces (1 shipment)

177 lbs. @ 200 lbs = \$96.00

Added benefit - your shipments are less likely to get misplaced if they are packaged together with larger items.

13% HST

Total

#### SPECIAL HANDLING DEFINITIONS

#### for frequently asked questions and material handling estimator tools, go to www.myfreemanonline.com

Special handling applies to shipments that are loaded by cubic space and/or packed in such a manner as to require additional labor/handling, such as ground unloading, constricted space unloading, designated piece unloading, carpet/pad only shipments or stacked shipments. Also included are shipment integrity, alternate delivery locations, mixed shipments, and shipments without individual bills of lading. Shipments loaded in this manner require additional time, labor, or equipment, to unload, sort and deliver.

#### What is Ground Loading/Unloading?

Vehicles that are not dock height, preventing the use of loading docks, such as U-hauls, flat bed trailers, double drop trailers, company vehicles with trailers that are not dock level, etc.

#### What is Constricted Space Loading/Unloading?

Trailer loaded "high and tight" shipments that are not easily accessible. Freight is loaded to full capacity of trailer – top to bottom, side to side. One example of this is freight that is loaded down one side of a trailer that must be bypassed to reach targeted freight.

#### What is Designated Piece Loading/Unloading?

Drivers that require the loading crew to bring multiple pieces of the freight to the rear of the trailer to select the next piece, having to remove freight from the trailer then reload to fit or the trailer must be loaded in a sequence to ensure all items fit.

#### What are Stacked Shipments?

Shipments loaded in such a manner requiring multiple items to be removed to ground level for delivery to booth. Stacked or "cubed out" shipments, loose items placed on top of crates and/or pallets constitute special handling.

#### What is Shipment Integrity?

Shipment integrity involves shipments on a carrier that are intermingled, or delivered in such a manner that additional labor is needed to sort through and separate the various shipments on a truck for delivery to our customers.

#### What is Alternate Delivery Location?

Alternative delivery location refers to shipments that are delivered by a carrier that requires us to deliver some shipments to different levels in the same building, or to other buildings in the same facility.

#### What are Mixed Shipments?

Mixed shipments are defined as shipments of mixed crated and uncrated goods, where the percentage of uncrated is minimal and does not warrant the full uncrated rate for the shipment, but does require special handling. Freeman defines special handling for mixed loads as having less than 50% of the volume as uncrated.

#### What does it mean if I have "No Documentation"?

Shipments arrive from a small package carrier (including, among others, Federal Express, UPS, Airborne Express and DHL) without an individual Bill of Lading, requiring additional time, labor and equipment to process.

#### What about carpet only shipments?

Shipments that consist of carpet and/or carpet padding only require special handling because of additional labor and equipment to unload.

#### What is the difference between Crated and Uncrated Shipments?

Crated shipments are those that are packed in any type of shipping container that can be unloaded at the dock with no additional handling required. Such containers include crates, fiber cases, cartons, and properly packed skids. An uncrated shipment is material that is shipped loose or pad-wrapped, and/or unskidded without proper lifting bars and hooks.

FREEN 940 Belfast Ro	bad				
Ottawa, Ontario K (613) 748-7180 • Fax: (6 freemanottawaES@free	13) 748-5977	NORTH AMERICAN TECHNOLOGY DEMONSTRATION	INCLUDE THE FRE PAYMENT FORM W		
NAME OF SHOW:	<b>201</b> 1	I NATD @ CONNAL	JGHT RANGES		
			BOOTH #:		
CONTACT NAME:			PHONE #:		
E-MAIL ADDRESS					
For Assistance, please call 6	613-748-7180 to	speak with one of our expe	rts.		
Let Freeman OnLine [®] est click on "Estimate My Materia your freight and much more.	-		you. Log on to www.freemance can print extra shipping labels,	o.com, select y get tips on ho	our show and w to package
CRATED:		ATERIAL HANDLING			
CRATED:		al handling required.	ping container that can be unload	ied at the dock	
SPECIAL HANDLING:		5 1	r that it requires additional handlin	ng, such as	
(See definitions on back)	0	<i>U</i> , <i>I</i>	unloading, designated piece unlo	U/ 1	nt
	0,7	<b>,</b>	d with pad wrapped material, carp nts that require additional time, ec		Jur
			kpress and DHL are included in t		
UNCRATED:	delivery procedu		and/or unskidded machinery with	out propor lifting	
UNCHATED.	bars or hooks.	snipped loose of pad-wrapped,	and/or unskidded machinery with	out proper inting	J
STRAIGHT TIME:	8:00 A.M. to 4:3	0 P.M. Monday through Friday			
OVERTIME:			all day Saturday, Sunday, and Ho		
	·	e applied to all freight received a ut of booth during above listed t	at the warehouse and/or show siti imes.)	e mai musi de	
	De	scription		Price Per CWT	200 lb. Minimum

. .

#### All shipments MUST be shipped directly to show site on October 24, 2011 between 9:00 am and 5:00 pm. Please contact our Customs Representative to ensure that all goods have proper paperwork. Freeman will accept freight on site October 24, 2011 from 9:00 am to 5:00 pm. All equipment will be stored in a secure locked area on site.

Should you require movement of your equipment from storage to your exhibit space, please contact Freeman to make arrangements.

#### RATE CLASSIFICATIONS:

Show Site Shipment ST (200 lb. minimum) ONLY ON OCTOBER 24, 2011 @ 9:00 AM & 5:00 P	М	
Crated or Skidded Shipment\$	41.00	82.00
Special Handling Shipment\$	53.30	106.60
Uncrated or Pad Wrapped Shipment\$	61.50	123.00
Small Package - Maximum weight is 30 lbs per shipment*		
Per Shipment\$	35.50	

*A small package shipment is a shipment totaling any number of pieces with a combined weight not to exceed 30 lbs that is received on the same day, from the same shipper and delivered by the same carrier.

Description	Weight	СѠТ	Price per CWT	Estimated Total Cost
	÷ 100	=		
	÷ 100	=		
Tips to Save on Material Handling			13% HST	
Consolidate shipments When total we	ight is less than 200lbs. For	example:		
<u>3 Separate Shipments</u>	<u>1 Consolidated Ship</u>	ment	Total	
6/08 - 60 lbs. charged @ 200 lbs. \$ 96.00	3 pieces (1 shipmer	t)		
6/10 - 52 lbs. charged @ 200 lbs. \$ 96.00	177 lbs. @ 200 lbs :	\$96.00		
6/11 - 65 lbs. charged @ 200 lbs. \$ 96.00 = \$28	8.00 Added benefit - you	ur shipments are le	ess likely to get mispla	aced if they are

Minimum

Added benefit - your shipments are less likely to get misplaced if they are packaged together with larger items.

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Shipments that consist of carpet and/or carpet padding only require special handling because of additional labor and equipment to unload.

#### What is the difference between Crated and Uncrated Shipments?

Crated shipments are those that are packed in any type of shipping container that can be unloaded at the dock with no additional handling required. Such containers include crates, fiber cases, cartons, and properly packed skids. An uncrated shipment is material that is shipped loose or pad-wrapped, and/or unskidded without proper lifting bars and hooks.

# WHAT ARE FREIGHT SERVICES?

As the official service contractor, Freeman is the exclusive provider of freight services. Material handling includes unloading your exhibit material, storing up to 30 days in advance at the warehouse address, delivering to the booth, the handling of empty containers to and from storage, and removing of material from the booth for reloading onto outbound carriers. It should not be confused with the cost to transport your exhibit material to and from the convention or event. You have two options for shipping your advance freight — either to the warehouse or directly to show site.

#### How do I ship to the warehouse?

- We will accept freight beginning 30 days prior to show move-in.
- To check on your freight arrival, call Exhibitor Services at the location listed on Quick Facts.
- To ensure timely arrival of your materials at show site, freight should arrive by the deadline date listed on Quick Facts. Your freight will still be received after the deadline date, but additional charges will be incurred.
- The warehouse will receive shipments Monday through Friday, except holidays. Refer to Quick Facts for warehouse hours. No appointment is necessary.
- The warehouse will accept crates, cartons, skids, trunks/cases and carpets. Loose or pad-wrapped material must bae sent directly to show site.
- All shipments must have a bill of lading or delivery slip indicating the number of pieces, type of merchandise and weight.
- Certified weight tickets must accompany all shipments.
- Warehouse freight will be delivered to the booth prior to exhibitor setup.
- Please call the number located on Quick Facts if you want to ship oversized material that requires special equipment to the warehouse.

#### How do I ship to show site?

- Freight will be accepted only during exhibitor move-in. Please refer to Quick Facts for the specific exhibitor move-in dates and times.
- All shipments must have a bill of lading or delivery slip indicating the number of pieces, type of merchandise and weight.
- Certified weight tickets must accompany all shipments.

#### What about prepaid or collect shipping charges?

- Collect shipments will be returned to the delivery carrier.
- To ensure that your freight does not arrive collect, mark your bill of lading "prepaid."
- "Prepaid" designates that the transportation charges will be paid by the exhibitor or a third party.

#### How should I label my freight?

- The label should contain the exhibiting company name, the booth number and the name of the event.
- The specific shipping address for either the warehouse or show site is located on Quick Facts.

#### How do I estimate my Material Handling charges?

- Charges will be based on the weight of your shipment. Each shipment received is considered separately. The shipment weight will be rounded to the next 100 pounds. Each 100 pounds is considered one "cwt." (one hundred weight). All shipments are subject to reweigh.
- On the Order Form, select whether the freight will arrive at the warehouse or be sent directly to show site.
- Next, select the category that best describes your shipment. There are three categories of freight:

**Crated:** material that is skidded or is in any type of shipping container that can be unloaded at the dock with no additional handling required.

**Special Handling:** material delivered by the carrier in such a manner that it requires additional handling, such as ground unloading, stacked and constricted space unloading, designated piece unloading, loads mixed with pad-wrapped material, loads failing to maintain shipping integrity, carpet and/or pad-only shipments, and shipments that require additional time, equipment or labor to unload. Federal Express and UPS are included in this category due to their delivery procedures.

**Uncrated:** material that is shipped loose or pad-wrapped, and/or unskidded machinery without proper lifting bars or hooks.

 Add overtime charges for inbound if material is delivered to the booth during the overtime period stated on Quick Facts. This includes both warehouse and show-site shipments.

- Add overtime charges for outbound if material is loaded onto the outbound carrier during the overtime period stated on Quick Facts.
- Add the late delivery charge listed on the Order Form if the shipment is accepted at the warehouse or at show site after the deadline date listed on Quick Facts.
- The above services, whether used completely or in part, are offered as a package and the charges will be based on the total inbound weight of the shipment.
- Shipments received without receipts or freight bills, such as UPS and Federal Express, will be delivered to the booth without guarantee of piece count or condition.

#### What happens to my empty containers during the show?

- Pick up "Empty Labels" at the Service Center. Place a label on each container. Labeled containers will be picked up periodically and stored in non-accessible storage during the show.
- At the close of the show, the empty containers will be returned to the booth in random order. Depending on the size of the show, this process may take several hours.

# How do i protect my materials after they are delivered to the show or before they are picked up after the show?

• Consistent with trade show industry practices, there may be a lapse of time between the delivery of your shipment(s) to your booth and your arrival. The same is true for the outbound phase of the show — the time between your departure and the actual pick-up of your materials. During these times, your materials will be left unattended. We recommend that you arrange for a representative to stay with your materials or that you hire security services to safeguard your materials.

#### How do I ship my materials after the close of the show?

- Each shipment must have a completed Material Handling Agreement in order to ship materials from the show. All pieces must be labeled individually.
- To save time, complete and submit the Outbound Shipping Form in advance, or you may contact the Service Center at show site for your shipping documents. The Material Handling Agreement and labels will be processed and available prior to show closing.
- After materials are packed, labeled, and ready to be shipped, the completed Material Handling Agreement must be turned in at the Service Center.
- Call your designated carrier with pick-up information. Please refer to Quick Facts for specific dates and times. In the event your selected carrier fails to show on final move-out day, your shipment will either be rerouted to Freeman's carrier choice or delivered back to the warehouse at exhibitor's expense.
- For your convenience, show-recommended carriers will be on site to handle outbound transportation.

#### Where do I get a forklift?

- Forklift orders to install or dismantle your booth after materials are delivered may be ordered in advance or at show site. We recommend that you order in advance to avoid additional charges at show site. Refer to the Order Form for available equipment.
- Advance and show-site orders for equipment and labor will be dispatched once a company representative signs the labor order at the Service Center.
- Start time is guaranteed only when equipment is requested for the start of the working day.

#### Do I need insurance?

• Be sure your materials are insured from the time they leave your firm until they are returned after the show. It is suggested that exhibitors arrange all-risk coverage. This can be done by riders to your existing policies.

• All materials handled by Freeman are subject to the enclosed Terms and Conditions.

Other available services (may not be available in all locations)

- Cranes
- Scissor lifts, condors
- Access storage at show site
- Exhibit transportation services (see enclosed brochure)
- Security storage at show site
- Short-term and long-term warehouse storage
- Local pick-up and delivery
- Priority empty return





Ottawa, Ontario K1G 4A2 (613) 748-7180 • Fax: (613) 748-5977 freemanottawaES@freemanco.com



OUTBOUND MATERIAL HANDLING AND SHIPPING LABELS

to your carrier to confirm the scheduled

pick-up.

NAME OF SH	HOW: 2011 NATD	
COMPANY N	AME	BOOTH #:
CONTACT N/	AME:	PHONE #:
	RESS	
For Assistar	nce, please call 613-748-7180 to speak with one of o	our experts.
	For fast, easy ordering	g, go to www.freemanco.com
BEHAPPY	Y TO PREPARE THESE FOR YOU IN ADVANCE AI W AND SIGN. TO TAKE ADVANTAGE OF THIS S	RIAL HANDLING AGREEMENT AND LABELS. WE WOULD AND WILL DELIVER THEM TO YOUR BOOTH AT SHOW SITE SERVICE, PLEASE COMPLETE AND RETURN THIS FORM NFORMATION
FROM:		
	BILLING ADDRESS:	
	CITY:	PROV: P.CODE:
SHIP TO:	COMPANY NAME:	
	DELIVERY ADDRESS:	
	CITY:	PROV: P.CODE:
	PHONE#:	ATTN:
	SPECIAL INSTRUCTIONS:	
	METHOD OI	OF SHIPMENT
	CHECK DESIRED METHOD OF SHIPMENT BEL	to be picked up, please return the Materia
	1 Day: Delivery next business day 2 Day: Delivery by 5:00 P.M. second business c	Handling Agreement to the Exhibitor Services Center. day
	Deferred: Delivery within 4 business days Standard Ground: Delivery within 5-7 business Specialized: Pad wrapped, uncrated, or truckloa	
	THER COMMON CARRIER	SHIPMENTS WITHOUT PAPERWORK TURNED IN WILL BE RETURNED TO OUF WAREHOUSE AT EXHIBITOR'S EXPENSE
	AN LINE	Freeman will make arrangements for al Freeman Exhibit Transportation shipments Arrangements for pick-up by other carriers is the responsibility of the exhibitor. During
-	THER AIR FREIGHT	exhibitor move-out, when time permits Freeman will attempt a courtesy phone cal

CARRIER PHONE NUMBER -

DESIRED NUMBER OF LABELS:

F R EEMA N EXHIBITION MATERIAL	FREEMAN EXHIBITION MATERIAL				
RUSH RUSH					
DO NOT DELAY DO NOT DELAY					
MUST BE DELIVERED BY OCT 21, 2011 MUST BE DELIVERED BY OCT 21, 2					
TO:	TO:				
c/o Freeman	c/o Freeman				
940 BELFAST ROAD	940 BELFAST ROAD				
OTTAWA, ONTARIO, CANADA	OTTAWA, ONTARIO, CANADA				
K1G 4A2	K1G 4A2				
WAREHOUSE	WAREHOUSE				
Event 2011 NATD / STATIC DISPLAY ONLY	Event 2011 NATD / STATIC DISPLAY ONLY				
Booth NoNo. of pcsCarrier	Booth NoNo. of pcsCarrier				
	THE ABOVE LABELS ARE PROVIDED FOR YOUR CONVENIENCE. PLACE ONE ON EACH PIECE SHIPPED TO ENSURE PROPER DELIVERY				

IF MORE LABELS ARE NEEDED, COPIES ARE ACCEPTABLE

F R EEMA N EXHIBITION MATERIAL	F R EEMA N EXHIBITION MATERIAL			
RUSH	RUSH			
DO NOT DELAY	DO NOT DELAY			
CANNOT DELIVER BEFORE OCT 24, 2011	CANNOT DELIVER BEFORE OCT 24, 2011			
TO:	TO:			
c/o Freeman	c/o Freeman			
55 COLONEL BY DRIVE	55 COLONEL BY DRIVE			
OTTAWA, ONTARIO, CANADA	OTTAWA, ONTARIO, CANADA			
K1N 9J2	K1N 9J2			
OTTAWA CONVENTION CENTRE	OTTAWA CONVENTION CENTRE			
Event 2011 NATD / STATIC DISPLAY ONLY	Event 2011 NATD / STATIC DISPLAY ONLY			
Booth NoNo. of pcsCarrier	Booth NoNo. of pcsCarrier			
THE ABOVE LABELS ARE PROVIDED FOR YOUR CONVENIENCE.				

IF MORE LABELS ARE NEEDED, COPIES ARE ACCEPTABLE

F R EEMA N EXHIBITION MATERIAL	F R E M A N EXHIBITION MATERIAL
RUSH	RUSH
DO NOT DELAY	DO NOT DELAY
MUST DELIVER OCT 24, 2011 9AM-5PM MUST DELIVER OCT 24, 2011 9AM-5	
TO:	TO:
c/o Freeman	c/o Freeman
35 SHIRLEY BLVD.	35 SHIRLEY BLVD.
NEPEAN, ONTARIO, CANADA	NEPEAN, ONTARIO, CANADA
K2K 2W6	K2K 2W6
CONNAUGHT RANGES	CONNAUGHT RANGES
Event NATD / STATIC DISPLAY & DYNAMIC DEMO	Event NATD / STATIC DISPLAY & DYNAMIC DEMO
Booth NoNo. of pcsCarrier	Booth NoNo. of pcsCarrier
THE ABOVE LABELS ARE PROVI	DED FOR YOUR CONVENIENCE.

PLACE ONE ON EACH PIECE SHIPPED TO ENSURE PROPER DELIVERY IF MORE LABELS ARE NEEDED, COPIES ARE ACCEPTABLE

#### YOU ARE ENTERING A CONTRACT WHICH LIMITS YOUR POSSIBLE RECOVERY IN CASE OF LOSS OR DAMAGE.

The terms and conditions set forth below become a part of the Contract between FREEMAN and you, the EXHIBITOR. Acceptance of said terms and conditions will be construed when any of the following conditions are met:

- THE METHOD OF PAYMENT FORM IS SIGNED; OR
- AN ORDER FOR LABOUR, SERVICES AND/OR RENTAL EQUIPMENT IS PLACED BY EXHIBITOR WITH FREEMAN, OR
- WORK IS PERFORMED ON BEHALF OF EXHIBITOR BY LABOUR SECURED THROUGH FREEMAN.

DEFINITIONS

For purposes of this Contract, "FREEMAN" means Freeman Decorating Services, Inc. and Freeman Decorating Ltd. and their respective employees, directors, officers, agents, assigns, affiliated companies, and related entities including, but not limited, to any subcontractors FREEMAN may appoint. The term "EXHIBITOR" means the Exhibitor, its employees, agents, representatives, and any Exhibitor Appointed Contractors ("EAC").

#### PAYMENT TERMS

Full payment, including any applicable tax, is due in advance or at show site. All payments must be in Canadian funds and all checks must be in Canadian funds. Orders received without advance payment or after the deadline date will incur additional After Deadline charges as indicated on each order form. All materials and equipment are on a rental basis for the duration of the show or event and remain the property of FREEMAN except where specifically identified as a sale. All rentals include delivery, installation, and removal from EXHIBITOR'S booth. In case of cancellation of any orders or services by EXHIBITOR, a one-hour "per person, per hour" charge will be applied for all labour orders that are not canceled in writing at least 24 hours prior to the scheduled start time. If Prestige Carpet, Custom-Cut Carpet, Modular Rental Exhibits and any other custom-order items or services have already been provided at the time of cancellation, fees will remain at 100% of the original charge. If the Show or Event is canceled because of reasons beyond FREEMAN'S control, EXHIBITOR remains responsible for all charges for services and equipment provided up to and including the date of cancellation. FREEMAN will not issue refunds to EXHIBITOR of any payments made before the date of cancellation. It is EXHIBITOR'S responsibility to advise the FREEMAN Service Center Representative of problems with any orders, and to check the EXHIBITOR'S invoice for accuracy prior to the close of the Show or Event. If EXHIBITOR is exempt from payment of sales tax, FREEMAN requires an exemption certificate for the State or Province in which the services are to be used. Resale certificates are not valid unless EXHIBITOR is rebilling these charges to its customers. For International EXHIBITORS, FREEMAN requires 100% prepayment of advance orders, and any order or services placed at show site must be paid at the show. For all others, should there be any preapproved unpaid balance after the close of the show; terms will be net, due and payable in TORONTO, ONTARIO upon receipt of invoice. Effective 30 days after invoice date, any unpaid balance will bear a FINANCE CHARGE at the lesser of the maximum rate allowed by applicable law, or 1.5% per month, which is an ANNUAL PERCENTAGE RATE of 18%, and future orders will be on a pre-paid basis only. If any finance charge hereunder exceeds the maximum rate allowed by applicable law, the finance charge shall automatically be reduced to the maximum rate allowed, and any excess finance charge received by FREEMAN shall be either applied to reduce the principal unpaid balance or refunded to the payer. If past due invoices or invoice balances are placed with a collection agency or attorney for collection or suit, EXHIBITOR agrees to pay all legal and collection costs. THESE PAYMENT TERMS AND CONDITIONS SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF TEXAS. In the event of any dispute between the EXHIBITOR and FREEMAN relative to any loss, damage, or claim, such EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due to FREEMAN for its services, as an offset against the amount of any alleged loss or damage. Any claims against FREEMAN shall be considered a separate transaction, and shall be resolved on its own merits. FREEMAN reserves the right to charge EXHIBITOR for the difference between the EXHIBITOR'S estimate of charges and the actual charges incurred by EXHIBITOR, or for any charges that FREEMAN may be obligated to pay on behalf of EXHIBITOR, including without limitation, any shipping charges. If EXHIBITOR provides a credit card for payment and charges are rejected by the EXHIBITOR'S credit card company for any reason, FREEMAN hereby provides notice that it reserves the right, and EXHIBITOR authorizes FREEMAN, to continue to attempt to secure payment through that credit card for as long as unpaid balances remain on the EXHIBITOR'S account.

#### LABOUR UNDER THE SUPERVISION OF EXHIBITOR

#### **RESPONSIBILITIES:**

EXHIBITOR shall be responsible for the performance of labour provided under this section. It is the responsibility of EXHIBITOR to supervise labour secured through FREEMAN in a reasonable manner as to prevent bodily injury and/or property damage and also to direct them to work in a manner that is in compliance with FREEMAN'S Safe Work Rules and/or Federal, Provincial, State, County and Local ordinances, rules and/or regulations, including but not limited to Show or Facility Management rules and/or regulations. It is the responsibility of EXHIBITOR to check in with the Service Desk to pick up labour, and to return to the Service Desk to release labour when the work is completed.

#### INDEMNIFICATION:

EXHIBITOR agrees to indemnify, hold harmless, and defend FREEMAN from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to FREEMAN employees, and/or property damage arising out of work performed by labour provided by FREEMAN but supervised by EXHIBITOR. Further, the EXHIBITOR'S indemnification of FREEMAN includes any and all violations of Federal, Provincial, State, County or Local ordinances, "Show Regulations and/or Rules" as published and/or set forth by Facility or Show Management, and/or directing labour provided by FREEMAN to work in a manner that violates any of the above rules, regulations, and/or ordinances.

#### IMPORTANT

PLEASE REFER TO FREEMAN'S "MATERIAL HANDLING TERMS & CONDITIONS" AS IT RELATES TO MATERIAL HANDLING SERVICES AND TO EXHIBIT TRANSPORTATION'S "SERVICE REQUEST & SHIPPING INSTRUCTIONS CONTRACT" AS IT RELATES TO SERVICES PROVIDED BY EXHIBIT TRANSPORTION BY FREEMAN. CONTRACT TERMS DEPEND ON THE NATURE OF SERVICES SECURED BY EXHIBITOR THROUGH FREEMAN. TERMS & CONDITIONS MAY VARY FOR EACH TYPE OF SERVICE ORDERED THROUGH FREEMAN.

#### YOU ARE ENTERING A CONTRACT WHICH LIMITS YOUR POSSIBLE RECOVERY IN CASE OF LOSS OR DAMAGE.

The terms and conditions set forth below become a part of the Contract between FREEMAN and you, the EXHIBITOR. Acceptance of said terms and conditions will be construed when any of the following conditions are met:

- THIS MATERIAL HANDLING AGREEMENT IS SIGNED;
- EXHIBITOR'S MATERIALS ARE DELIVERED TO FREEMAN'S WAREHOUSE OR TO AN EVENT SITE FOR WHICH FREEMAN IS THE OFFICIAL SHOW CONTRACTOR; OR
- AN ORDER FOR LABOUR AND/OR RENTAL EQUIPMENT IS PLACED BY EXHIBITOR WITH THE FREEMAN COMPANIES

1. **DEFINITIONS** For purposes of this Contract, "FREEMAN" means Freeman Decorating Ltd. Dba Freeman and its employees, directors, officers, agents, assigns, affiliated companies, and related entities including, but not limited, to any subcontractors FREEMAN may appoint. The term "EXHIBITOR" means the Exhibitor, its employees, agents, representatives, and any Exhibitor Appointed Contractors ("EAC").

2. PACKAGING AND CRATES. FREEMAN shall not be responsible for damage to loose or uncrated materials, padwrapped or shrink-wrapped materials, glass breakage, concealed damage, carpets in bags or poly, or improperly packed materials. In addition, FREEMAN shall not be responsible for crates and packaging which are unsuitable for handling, in poor condition, or have prior damage. Crates and packaging should be of a design to adequately protect contents for handling by forklift and similar means.

**3. EMPTY CONTAINERS.** Empty container labels will be available at the show site service desk. Affixing labels to the containers is the sole responsibility of EXHIBITOR or its representative. All previous labels must be removed or obliterated. FREEMAN assumes no responsibility for:

- Error in the above procedures;
- Removal of containers with old empty labels and without FREEMAN labels; or
- improper information on empty labels.

FREEMAN WILL NOT BE LIABLE FOR LOSS OR DAMAGE TO CRATES AND CON-TAINERS OR THEIR CONTENTS WHILE SAME ARE IN EMPTY CONTAINER STORAGE. INBOUND/OUTBOUND SHIPMENTS. Consistent with trade show industry 4. practices, there may be a lapse of time between the delivery of shipment(s) to the booth and the arrival of EXHIBITOR or its representative, or a lapse of time between the completion of packing and the actual pickup of materials from the booths for loading onto a carrier, and during such times, your materials will be left unattended. FREEMAN IS NOT RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMAGE, THEFT, OR DISAPPEARANCE OF EXHIBITOR'S MATERIALS AFTER THEY HAVE BEEN DELIVERED TO EXHBITOR'S BOOTH AT SHOW SITE OR BEFORE THEY HAVE BEEN PICKED UP FOR RELOADING AT THE CONCLUSION OF THE EVENT. FREEMAN highly recommends the securing of security services from Facility or Show Management. All Material Handling Agreements submitted to FREEMAN by EXHIBITOR will be checked at the time of pickup from the booth and corrections will be made where discrepancies exist between the quantities of items on any form submitted to FREEMAN and the actual count of such items in the booth at the time of pickup.

5. DELIVERY TO THE CARRIER FOR RELOADING. Freeman assumes no responsibility for loss, damage, theft, or disappearance of EXHIBITOR'S materials after same have been delivered to EXHIBITOR'S appointed carrier, shipper, or agent for transportation after the conclusion of the show. FREEMAN loads the materials onto the carrier under directions from the carrier or driver of that carrier. Any loading onto the carrier will be understood to be under the exclusive supervision and control of the carrier or driver of that carrier. FREEMAN assumes no responsibility for loss, damage, theft or disappearance of EXHIBITOR'S materials that arises out of improperly loaded materials.

6. DESIGNATED CARRIERS. In order to expedite removal of materials from show site as required by Show Management and/or the facility, FREEMAN shall have the authority to change the EXHIBITOR designated carrier if that carrier does not pick up the shipment(s) at the appointed time. Where no disposition is made by EXHIBITOR, materials may be taken to a warehouse to await EXHIBITOR'S shipping instructions and EXHIBITOR agrees to be responsible for charges relating to such rerouting and handling. In no event shall FREEMAN be responsible for any loss resulting from such rerouting designation.

loss resulting from such rerouting designation. **7.** FREEMAN'S RESPONSIBILITIES. FREEMAN shall be responsible only for those services which it directly provides. FREEMAN assumes no responsibility for any persons, parties, or other contracting firms not under FREEMAN'S direct supervision and control. FREEMAN'S performance hereunder is subject to, and FREEMAN shall not be responsible for loss, delay, or damage due to, strike, lockouts, work stoppages, natural elements, vandalism, Act of God, civil disturbances, power failures, explosions, acts of terrorism or war, or for any other cause beyond FREEMAN'S reasonable control, nor for ordinary wear and tear in the handling of materials.

8. **INSURANCE.** It is understood that FREEMAN is not an insurer. Insurance on exhibit materials, if any, shall be obtained by EXHIBITOR in amounts and for perils determined by EXHIBITOR. EXHIBITOR agrees to provide FREEMAN with a release of subrogation to the extent of any insurance settlement received.

**9. CLAIM(S) FOR LOSS.** EXHIBITOR agrees that any and all claims for loss or damage must be submitted to FREEMAN immediately at the show site, and in any case not later than thirty (30) business days after the conclusion of the show or exposition. (For purposes of claim reporting, the "conclusion" of the show shall be construed as the time when EXHIBITOR'S materials are delivered to the carrier for transportation from the show site or from FREEMAN'S warehouse). All claims reported after thirty (30) days will be rejected. In no event shall a suit or action be brought against FREEMAN more than one (1) year after the date of loss or damage occurred.

- a. PAYMENT FOR SERVICES MAY NOT BE WITHHELD. In the event of any dispute between the EXHIBITOR and FREEMAN relative to any loss, damage, or claim, EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due FREEMAN for its services as an offset against the amount of any alleged loss or damage. Any claims against FREEMAN shall be considered a separate transaction and shall be resolved on their own merits.
- b. MAXIMUM RECOVERY. If found liable for any loss, FREEMAN'S sole and exclusive

C. LIMITATION OF LIABILITY. IN NO EVENT SHALL FREEMAN BE LIABLE TO THE EXHIBITOR OR TO ANY OTHER PARTY FOR SPECIAL, COLLATERAL, EXEMPLARY, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES OCCUR EITHER PRIOR OR SUBSEQUENT TO, OR ARE ALLEGED AS A RESULT OF, TORTIOUS CONDUCT, FAILURE OF THE EQUIPMENT OR SERVICES OF FREEMAN OR BREACH OF ANY OF THE PROVISIONS OF THIS CONTRACT, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING STRICT LIABILITY AND NEGLIGENCE, EVEN IF FREEMAN HAS BEEN ADVISED OR HAS NOTICE OF THE POSSIBILITY OF SUCH DAMAGES. SUCH EXCLUDED DAMAGES INCLUDE BUT ARE NOT LIMITED TO LOSS PROFITS, LOSS OF USE, INTERRUPTION OF BUSINESS OR OTHER CONSEQUENTIAL OR INDIRECT ECONOMIC LOSSES.

**10. DECLARED VALUE.** Declarations of Declared Value are between the EXHIBITOR and the selected Carrier ONLY, and are in no way an extension of FREEMAN'S maximum liability stated herein. FREEMAN will use commercially reasonable efforts to transmit the Declared Value instructions to the selected Carrier; however, FREEMAN WILL NOT BE LIABLE FOR ANY CLAIM ARISING FROM THE TRANSMITTAL OF, OR FAILURE TO TRANSMIT, DECLARED VALUE INSTRUCTIONS TO THE CARRIER NOR FOR FAILURE OF THE CARRIER TO UPHOLD THE DECLARED VALUE OR ANY OTHER TERM OF CARRIAGE.

11. JURISDICTION / ARBITRATION. THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE STATE OF TEXAS WITHOUT GIVING EFFECT TO ITS CONFLICT OF LAWS RULES. EXCLUSIVE VENUE FOR ALL DISPUTES ARISING OUT OF OR RELATING TO THIS CONTRACT SHALL RESIDE IN A COURT OF COMPETENT JURISDICITON IN DALLAS COUNTY, TEXAS. Notwithstanding anything herein to the contrary, any controversy or claim arising out of or relating to this Contract, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be entered by any court having jurisdiction thereof. The parties hereby confirm their express wish that this contract and all documents relating thereto be drawn up in English only, but without prejudice to any such documents or instruments which may from time to time be drawn up in French only, or in both French and English. Les parties aux présentes confirment leur volonté que le présent contract de même que tous autres documents s'y rapportant soient rédigés en anglais seulement, mais sans préjudice cependant à tous tels document qui pourront à l'occasion être rédigés en français seulement ou à la fois en français et en anglais. Notwithstanding anything herein to the contrary, any controversy or claim arising out of or relating to this Contract, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be entered by any court having jurisdiction thereof.

12. INDEMNIFICATION. EXHIBITOR agrees to indemnify and forever hold harmless FREEMAN and its employees, directors, officers, and agents from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential), liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profits arising out or contributed to by any of the following:

- EXHIBITOR'S negligent supervision of any labour secured through TFC, or the negligent supervision of such labour by any of EXHIBITOR'S employees, agents, representatives, customers, invitees and/or any Exhibitor Appointed Contractors (EAC);
- EXHIBITOR'S negligence, willful misconduct, or deliberate act, or the negligence, willful misconduct, or deliberate act of EXHIBITOR'S employees, agents, representatives, customers, invitees and/or any Exhibitor Appointed Contractors (EAC) at the show or exposition to which this Contract relates, including but not limited to the misuse, improper use, unauthorized alteration, or negligent handling of TFC'S equipment;
- EXHIBITOR'S violation of Federal, Provincial, State, County or Local ordinances;
- EXHIBITOR'S violation of Show Regulations and/or Rules as published and set forth by Facility and/or Show Management.

**13. WAIVER & RELEASE.** EXHIBITOR, as a material part of the consideration to FREEMAN for material handling services, waives and releases all claims against FREEMAN with respect to all matters for which FREEMAN has disclaimed liability pursuant to the provisions of this Contract.

**14. SEVERABILITY.** If any provision of this Contract proves to be illegal, invalid, or unenforceable, the remainder of this Contract will not be affected by such finding, and in lieu of each provision of this Contract that is proven to be illegal, invalid, or unenforceable, a provision will be added as part of this Contract as similar in terms to such illegal, invalid, or unenforceable provision as may be possible and be legal, valid, and enforceable.



# MOTOR CARGO

#### MOTOR CARGO SERVICE REQUEST AND SHIPPING INSTRUCTIONS CONTRACT

This Contract establishes your legal obligations with regard to the property described herein being shipped with Freeman Transportation. It specifically limits your rights and possible recovery if your property is lost or damaged. You must accept all terms and conditions of this Contract. You confirm that you have read and agree with all the terms and conditions of this Contract by receipt without contest. This Contract may not be waived or varied, except in writing, and then only by an authorized representative of Freeman.

1. DEFINITIONS. In this Contract, "Freeman" means Freeman Decorating Services, Inc., and its respective employees, officers, directors, agents, assigns, affiliated companies, and related entities including any contractors appointed by Freeman. The term "Shipper" means the person or business for whom the property is being transported, and includes their respective employees, officers, directors, agents, assigns, affiliated companies, and contractors appointed by the Shipper, excluding only Freeman. "Property" is all objects of any type received from the Shipper for transport by Freeman as described herein. "Consignee" is the party to whom Shipper has designated the goods are to be delivered.

2. FINAL CONTRACT BETWEEN THE PARTIES. In exchange for Shipper's payments and Freeman's services, which the parties have specified in this Contract, Freeman and Shipper each agree that this Contact shall gover their respective rights and obligations regarding transportation of Shipper's property. This Contract shall take effect when the property first comes into the physical possession of Freeman for inbound shipments and after loading on the applicable carrier for outbound shipments, and the responsibility of Freeman under same shall end when the property has been placed in the possession of the Consignee or the Consignee's designated agent. If any part or provision of this Contract is found by a court of competent jurisdiction to be void or unenforceable, the remainder of the Contract shall continue in full force and effect.

3. FREEMAN'S RESPONSIBILITIES UNDER THE CONTRACT ARE LIMITED. Freeman shall not be responsible for the performance of individuals or firms who are not under the direct supervision or control of Freeman. Freeman shall not be responsible for events or causes of loss, delay, or damage beyond its reasonable control, including (by way of illustration only, and not as a limitation on the breadth of this clause), strike, lockout, work slowdown or stoppage, power failure, breakdown of plant or machinery, facility failure, vandalism, theft, Act of God, effect of natural elements, riot, civil commotion or disturbance, terrorism, act of war or belligerent parties, and any other cause or causes beyond the reasonable control of Freeman. Freeman shall not be liable for feelay caused by highway, bridge, or ferry, or caused by breakdown or mechanical defects of vehicles or equipment, or from any cause other than the negligence of Freeman. Freeman shall not to transport by any particular schedule, means, vehicle or otherwise, other than with reasonable dispatch.

4. PACKAGING AND CRATES. Shipper's property must be well packaged for safe and secure handling, storage and shipment using ordinary care. Freeman makes neither representation nor any warranty regarding the acceptability or suitability of any packaging system or procedure that Shipper might use for its property. Freeman shall not be responsible for damage to loose or uncrated materials, padwrapped or shrink-wrapped materials, glass breakage, concealed damage, carpets in bags or poly, or improperly packed or labeled materials. Crates and packaging should be of a design to adequately protect contents for handling by forklift and similar means. General guidance as to acceptable packaging systems and procedures may be found in publications such as the National Motor Freight Classification, published by the National Motor Freight Traffic Association.

5. PERISHABLE GOODS. Goods of a perishable nature are carried in dry trailers without environmental or atmospheric control or other special services unless Shipper states on the face of the "Service Request and Shipping Instructions" that the goods are to be carried in a refrigerated, heated, specially ventilated or otherwise specially equipped trailer. This carriage may be subject to additional charges. Shipper is responsible for bringing the goods in the trailer, and for setting the temperature goods into the trailer, for the proper stowage of the goods within the trailer, and for setting the temperature (including maintenance and repair), during all times after the trailer is spotted by Freeman and before the trailer is received by Freeman. Freeman is not responsible for product deterioration caused by inherent vice, defects in the merchandise or transit times in excess of product shelf life. Refrigerated, heated, specially ventilated or otherwise specially equipped trailers are not equipped to change the temperature of goods (they are equipped, Freeman will verify that the thermostatic controls are set to maintain trailer temperature are quested. Freeman is unable to determine whether the goods were at the proper temperature are quested. Freeman will verify that the thermostatic controls are set to maintain trailer temperature are requested. Freeman will be write notice of plus or minus 5 degrees Fahrenheit of the temperature requested by Shipper on the face of the "Sorvice Request and Shipping Instructions" if the goods were at that temperature and the tamperature controls were proper stemperature and Shipping Instructions were properly set when the container was loaded.

 REFUSED SHIPMENTS. If the Consignee refuses a shipment tendered for delivery or if Freeman is unable to deliver a shipment because of fault or mistake of Freeman, Freeman's liability shall then become that of a warehouseman.

(a) Freeman shall promptly attempt to provide notice, by telephonic, electronic or written communication as provided on the face of these shipping instructions, if so indicated, to Shipper or the party, if any, designated in these instructions to receive notice.

(b) Storage charges, if applicable, shall start no sooner than the next business day following the attempted notification. Storage may be, at Freeman's option, in any location that provides reasonable protection against loss or damage. Freeman may place the shipment in public storage at the owner's expense and without liability to Freeman.

(c) If Freeman does not receive disposition instructions within 48 hours of the time of Freeman's attempted first notification, Freeman will attempt to issue a second and final confirmed notification. Such notice shall advise that if Freeman does not receive disposition instructions within 10 days of that notification, Freeman may offer the shipment for sale at a public auction and Freeman's invoice for transportation, storage and other lawful charges. Shipper will be responsible for the balance of charges not covered by the sale of the goods. If there is a balance remaining after all charges and expenses are paid, such balance will be paid to the property sold hereunder, upon claim and proof of ownership.

(d) Where Freeman has attempted to follow the procedure set forth above and the procedure is not possible, nothing shall be construed to abridge the right of Freeman, at its option, to sell the property under such circumstances and in such manner as may be authorized by law.

(e) When perishable goods cannot be delivered and disposition is not given within a reasonable time, Freeman may dispose of property to the best advantage. When Freeman is directed by Consignee or Consignor to unload or deliver property at a particular location where Consignor, Consignee, or the Agent of either is not regularly located, Freeman's liability for the shipment shall terminate after unloading or delivery.

7. **INSURANCE. Freeman IS NOT AN INSURER.** Shipper is responsible for obtaining insurance for its property. Freeman provides no insurance for Shipper or its property.

8. LIMITATION ON SHIPPER'S RECOVERABLE DAMAGES. Shipper understands that even if Shipper's property is lost, stolen, or damaged, Freeman does not pay replacement or restoration cost of any property. FREEMAN'S MAXIMUM LIABILITY SHALL BE THE AMOUNT OF PROVEN ACTUAL VALUE NOT EXCEEDING THE LOWER OF THE FAIR MARKET VALUE (THE "FAIR MARKET VALUE" EQUALS THE AS IS WHERE IS PRICE FOR THE PROPERTY AT THE LOCATION OF THE SHOW TO WHICH PRICE A WILLING BUYER AND A WILLING SELLER WOULD AGREE IN AN ORDINARY COURSE OF BUSINESS, ARM'S LENGTH SALE.) OR \$25.00

(USD) PER POUND OF CARGO LOST OR DAMAGED UNLESS AT THE TIME OF SHIPMENT SHIPPER MAKES A DECLARATION OF VALUE FOR CARRIAGE IN THE SPACE DESIGNATED ON THE SHIPPING INSTRUCTIONS AND PAYS THE APPROPRIATE VALUATION CHARGE. Even if Shipper has made a declaration of value, liability shall never exceed the depreciated original invoice value or the fair market value of the property, whichever is less. The value per pound for applying declared valuation charges shall be determined by dividing Shipper's declared value for carriage by the actual weight of the shipment. In all cases not prohibited by law, where a lower value than the actual value of the said property upon which the rate is based, such lower value pups in writing as the released value of the property upon which the rate is based, such lower value plus freight charges, if paid, shall be the maximum recoverable amount for loss or damage. Notwithstanding the above limitations, all shipments containing the following items of extraordinary value are limited to a maximum declared value of \$500.00 (USD): (a) Artworks and objects of art, including without limitation, papers and documents; or (d) Coin money, currency, gift certificates, debit cards, credit cards, and any other items of extraordinary value.

Any declared value in excess of the maximums allowed herein is null and void, and the acceptance by Freeman for carriage of any shipment with a declared value in excess of the allowed maximums does not constitute a waiver of these maximums. In any event, (excluding small package program shipments) Freeman's MAXIMUM LIABILITY WILL NEVER BE MORE THAN \$100,000 PER SHIPMENT. Shipper understands that even if Shipper is not able to participate or fully participate in a Show due to loss of, thet of, or damage to their property, Freeman shall not be liable or responsible for damages identified by the terms (by way of example only and not in limitation of the breadth of this clause) such as the following: consequential damages, loss of use damages, loss of profits damages, business interruption damages, delay damages, pecial damages, collateral damages, exemplary damages, damages awarded for gross negligence, direct damages, nor any other sort of damage for failure of performance, breach of contract damages, fraud damages, or any other sort of damage for tort or breach of contract. This limitation shall bind the parties: (A) WHENEVER OR MHEREVER THE CLAIMED LOSS OR DAMAGE MAY OCCUR; (B) EVEN THOUGH THE ALLEGED LOSS OR DAMAGE IS CLAIMED TO RESULT FROM NEGLIGENCE, STRICT LIABILITY, PRODUCTS LIABILITY, BREACH OF CONTRACT, BREACH OF STATUTE OR REGULATION, OR ANY OTHER LEGAL THEORY OR CAUSE, AND; (C) EVEN THOUGH FREEMAN MAY HAVE BEEN ADVISED OR BE ON NOTICE OF THE POSSIBILITY OR EVEN THE PROBABILITY OF SUCH DAMAGES.

9. SHIPPER'S RESPONSIBILITIES AND INDEMNIFICATION:(a) Shipper must pay in full for the services rendered under this Agreement at the time the services are requested. The existence of a dispute between Shipper and Freeman relative to any claim or other matter shall have no bearing on this duty of payment. No claim may be submitted by or on behalf of Shipper to Freeman unless Shipper's account is current.

(b) Shipper understands and acknowledges that Freeman does not accept or transport illegal or hazardous materials of any kind or nature. Shipper warrants and will ensure that its property is inert, and contains no Hazardous Substances, Hazardous Materials, Chemicals, Gasses, Explosives, Radioactive Materials, Biologically hazardous agents, or any other substance, matter or object in any form that could pose a threat to the health or saFreemany of persons, property, or the public welfare in general. Such goods may be warehoused at owner's risk and expense or destroyed without compensation.

(c) Shipper shall defend and indemnify Freeman, its employees, directors, officers, and agents from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential), liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profils arising out of or contributed to by any of the following: Shipper's negligence, willful misconduct, or deliberate act; Shipper's violation of Federal, State, County or Local ordinances; Shipper's violation of Show Regulations and/or Rules as published and set forth by Facility and/or Show Management; and/or Shipper's failure to comply with subsection (b) of this section regarding the inclusion of any dangerous substances in the property placed with Freeman.

10. CLAIMS. Claims must be filed in writing within nine (9) months after the date of delivery of the property (or in the case of export traffic, within nine (9) months after delivery at the port of export), except that claims for failure to make delivery must be filed within nine (9) months after a reasonable time for delivery has elapsed. Suits for loss, damage, or delay shall be instituted against Freeman no later than two (2) years and one (1) day from the day when written notice is given by Freeman to the claiman that Freeman has disallowed the claim or any part or parts of the claim specified in the notice. Shipper shall deliver notice of claim for loss or damage by hand, U.S. mail, courier, facsimile, or electronic means to Cunningham Lindsey US, Inc., P.O. Box 703689, Dallas, TX 75370, as soon as loss or damage is discovered. The notice of claim shall invite a prompt joint survey of the damage, at a time and place to be agreed between the parties, and such survey shall go forward promptly. However, if in any case the property birg served on Freeman within 15 calendar days of the receipt of the property, it is agreed between freeman and Shipper that in that instance the presumption shall arise that the property was delivered in proper quantity and in good condition. Claims filed more than nine (9) months following the date on which the property was delivered or should have been delivered are agreed to be forever time barred.

11. CHOICE OF FORUM / ARBITRATION. THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE STATE OF TEXAS WITHOUT GIVING EFFECT TO ITS CONFLICT OF LAWS RULES. EXCLUSIVE VENUE FOR ALL DISPUTES ARISING OUT OF CONTRACT, TORT, COMMON LAW OR RELATING TO THE ENFORCEMENT OR INTERPRETATION OF THIS CONTRACT SHALL RESIDE IN A COURT OF COMPETENT JURISDICTION IN DALLAS COUNTY, TEXAS. Notwithstanding anything herein to the contrary, any controversy or claim arising out of or relating to this Agreement, or the breach thereof, shall be exclusively settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator(s) may be entered by any court having jurisdiction thereof.

12. MISCELLANEOUS. (a) Shipper warrants the accuracy of the weight and dimension data furnished in this Contract; (b) Shipper understands that once its property is shipped by Freeman pursuant to the instructions contained in this Contract, Shipper has no right to control the shipment, stop the shipment in transit, or divert or reschedule same. (c) Shipper agrees that this Contract may be provided to any third party, including common or contract carriers of cargo by air, water, rail, or road, for the purpose of confirming the right of Freeman to control the handling of the property and all matters related to payment for the shipment. Shipper agrees that all shipments are subject to correction and final charges determined by the actual or re-weighed weight of the shipment.

13. <u>SMALL PACKAGE PROGRAM</u>. If items shipped via Freeman's Small Packages program are lost, damaged or destroyed while in Freeman's possession, FREEMAN'S MAXIMUM LIABILITY SHALL BE \$100 per package UNLESS AT THE TIME OF SHIPMENT SHIPPER MAKES A DECLARATION OF VALUE IN THE SPACE DESIGNATED ON THE SHIPPING INSTRUCTIONS AND PAYS THE APPROPRIATE VALUATION CHARGE. If small packages are received by the Shipper and notice of loss or damage is not received by Freeman within 15 days of the delivery of the property, the parties agree that the presumption shall arise that the property was delivered in proper quantity and in good condition.

#### AIR CARGO SERVICE REQUEST AND SHIPPING INSTRUCTIONS CONTRACT

In tendering this shipment, the Shipper and Consignee agree to these TERMS which no agent or employee of the parties may alter. This Air Service Request and Shipping Instruction Contract is NON-NEGOTIABLE and has been prepared by Shipper, or if by Freeman or another on Shipper's behalf, it shall be deemed, conclusively, to have been prepared by the Shipper. The Shipper agrees that this shipment is subject to the TERMS stated herein All TERMS, including but not limited to, all the limitations of liability, shall apply to our agents and their contracting carriers.

1. DEFINITIONS: In this Contract, "Freeman" means Freeman Decorating Services, Inc., and its respective employees, officers, directors, agents, assigns, affiliated companies, and related entities including any contractors appointed by Freeman. The term "Shipper" means the person or business for whom the property is being transported, and includes their respective employees, officers, directors, agents, assigns, affiliated companies, and contractors appointed by the Shipper, excluding only Freeman. "Property" is all objects of any type received from the Shipper for transport by Freeman as described herein. "Consignee" is the party to whom Shipper has designated the goods are to be delivered.

2. FINAL CONTRACT BETWEEN THE PARTIES: In exchange for Shipper's payments and Freeman's services, which the parties have specified in this two-page Contract (including the Air Cargo Service Request and Shipping Instructions), Freeman and Shipper each agree that this Contact shall govern their respective rights and obligations regarding transportation of Shipper's Contact shall govern their respective rights and obligations regarding transportation of Shippers property. This Contract shall take effect when the property first comes into the physical possession of Freeman, and the responsibility of Freeman under same shall end when the property has been placed in the possession of the Consignee or the Consignee's designated agent. If any part or provision of this Contract is found by a court of competent jurisdiction to be void or unenforceable, the remainder of the Contract shall continue in full force and effect.

3. Freeman'S RESPONSIBILITIES UNDER THE CONTRACT ARE LIMITED: Freeman is responsible for the satisfactory performance of only those services which it directly provides under this Contract. Freeman shall not be responsible for the performance of individuals of firms who are not under the direct supervision or control of Freeman. Freeman shall not be responsible for events The index are discussed as a series of the control in the main internal shall not be response to every an or causes of loss, delay, or damage beyond its reasonable control, including (by way of illustration only, and not as a limitation on the breadth of this clause), strike, lockout, work slowdown or stoppage, power failure, breakdown of plant or machinery, facility failure, vandalism, theft, Act of God, effect of natural elements, riot, civil commotion or disturbance, terrorism, act of war or belligerent parties, and any other cause or causes beyond the reasonable control of Freeman. EXCEPT FOR ELIGIBLE GUARANTEED SERVICE SHIPMENTS, Freeman DOES NOT GUARANTEE DELIVERY BY ANY SPECIFIC TIME OR DATE.

4. PACKAGING AND CRATES: Shipper's property must be well packaged for safe and secure handling, storage and shipment using ordinary care. Each piece must be legibly and durably marked with the name and address, including correct ZIP code of the Shipper and Consignee. When a container is used repetitively by Shipper, Shipper must remove all old labels, tags, markings, etc., container is used repeatively by Simpler, simpler instruction and on dates, tags, intrainings, etc., and Shipper must ensure that the container retains adequate strength for transportation. Freeman makes neither representation nor any warranty regarding the acceptability or suitability of any packaging system or procedure that Shipper might use for its property. Freeman shall not be responsible for damage to loose or uncrated materials, padwrapped or shrink-wrapped materials, gass breakage, concealed damage carpets in bags or poly, or improper hadrata, gass breakage, concealed damage, carpets in bags or poly, or improperly packed or labeled materials. Crates and packaging should be of a design to adequately protect contents for handling by forklift and similar means. General guidance as to acceptable packaging systems and procedures may be found in publications such as the National Motor Freight Classification, published by the National Motor Freight Traffic Association. For shipments of Perishable Commodities, U.S. and Canadian shipments must be packed to travel without spoilage for 72 hours from time of pickup; all International shipments must be packed to travel without spoilage for 24 hours beyond an agreed deadline. Freeman reserves the right to periodically embargo regions of the world due to conditions that may cause damage to perishable commodities.

5. REFUSED SHIPMENTS: If the Consignee refuses a shipment tendered for delivery or if Freeman is unable to deliver a shipment because of fault or mistake of the Consignor or Consignee. Freeman's liability shall then become that of a warehouseman.

(a) Freeman shall promptly attempt to provide notice, by telephonic, electronic or written communication as provided on the face of these shipping instructions, if so indicated, to Shipper or the party, if any, designated to receive notice in these instructions.

(c) Btorage charges, based on Freeman's applicable rates, shall start no sooner than the next business day following the attempted notification. Storage may be, at Freeman's option, in any location that provides reasonable protection against loss or damage. Freeman may place the shipment in public storage at the owner's expense and without liability to Freeman.
(c) If Freeman does not receive disposition instructions within 48 hours of the time of Freeman's option.

(c) If Freeman does not receive disposition instructions within 48 hours of the time of Freemans satempted first notification, Freeman will attempt to issue a second and final confirmed notification. Such notice shall advise that if Freeman does not receive disposition instructions within 10 days of that notification, Freeman may offer the shipment for sale at a public auction and Freeman has the right to offer the shipment for sale. The amount of sale will be applied to Freeman's invoice for transportation, storage and other lawful charges. Shipper will be responsible for the balance of charges not covered by the sale of the goods. If there is a balance remaining after all charges and expenses are paid, such balance will be paid to the owner of the property sold hereunder, upon claim and more of ownership. and proof of ownership.

(d) Where Freeman has attempted to follow the procedure set forth above and the procedure is not possible, nothing shall be construed to abridge the right of Freeman, at its option, to sell the property

under such circumstances and in such manner as may be authorized by law.
(e) When perishable goods cannot be delivered and disposition is not given within a reasonable time, Freeman may dispose of property to the best advantage. Where Freeman is directed by Consignee, or Consignor to unload or deliver property at a particular location where Consignor, Consignee, or the Agent of either is not regularly located, Freeman's liability for the shipment shall terminate after unloading or delivery

unloading or delivery. 6. LIMITATION ON SHIPPER'S RECOVERABLE DAMAGES: Freeman's LIABILITY FOR DAMAGES ON DOMESTIC SHIPMENTS, INCLUDING BUT NOT LIMITED TO THOSE DAMAGES ARISING FROM OR RELATED TO MISDELIVERY, INCOMPLETE OR OTHERWISE INADEQUATE DELIVERY (INCLUDING BUT NOT LIMITED TO FAILURE TO FOLLOW SHIPPER OR CONSIGNEE INSTRUCTIONS OR FAILURE TO COLLECT OR PROPERLY DELIVERY CONSIGNEE INSTRUCTIONS OR FAILURE TO COLLECT OR PROPERLY DELIVER A PAYMENT INSTRUMENT), NONDELIVERY, MISSED PICKUP, AND LOSS OF OR DAMAGE TO CARGO, SHALL BE LIMITED TO THE HIGHER OF \$50.00 (USD) PER SHIPMENT OR \$.50 (USD) PER POUND (\$1.10 (USD) PER KILOGRAM) OF CARGO ADVERSELY AFFECTED THEREBY, PLUS TRANSPORTATION CHARGES APPLICABLE TO THAT PART OF THE SHIPMENT ADVERSELY AFFECTED THEREBY, UNLESS AT TIME OF SHIPMENT THE SHIPPER MAKES A DECLARATION OF VALUE FOR CARRIAGE IN THE SPACE DESIGNATED ON THE SERVICE REQUEST AND SHIPPING INSTRUCTIONS FORM AND PAYS THE APPROPRIATE VALUATION CHARGE. IN NO EVENT SHALL FREMAN'S LOBED THE CARED VALUE OF THE SHIPMENT OR THE AMOUNT OF LOSS OR DAMAGE ACTUALLY SUSTAINED, WHICHEVER IS LOWER. IF CARRIAGE OF THE SHIPMENT IS SOLELY OR PARTLY BY AIR AND INVOLVES AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF LOWER. IF CARRIAGE OF THE SHIPMENT IS SOLELY OR PARTLY BY AIR AND INVOLVES AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE, Freeman's LIABILITY FOR CARGO LOST, DAMAGED OR DELAYED SHALL BE LIMITED TO \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE UNAMENDED WARSAW CONVENTION OR THE WARSAW CONVENTION AS AMENDED BY THE HAGUE PROTOCOL OF 1955, 17 SPECIAL DRAWING RIGHTS PER KILOGRAM FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION AS AMENDED BY THE MONTREAL PROTOCOL NO. 4 OF 1975, OR \$9.07 PER POUND (\$20.00 PER KILOGRAM) FOR CARRIAGE SUBJECT TO THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS, DOES NOT APPLY FOR ANY REASON, UNLESS A HIGHER DECLARED VALUE IS REQUESTED, AND THE FESS SET FORTH IN THE SERVICE GUIDE FOR SUCH HIGHER DECLARED VALUE RARE PAID. FOR INTERNATIONAL SHIPPINGTS, THIS SHIPPING REQUEST AND SHIPPING INSTRUCTION CONTRACT SHALL BE DEEMED AN AIR WAYBILL WITHIN THE MEANING OF THE WARSAW CONVENTION.

Notwithstanding the above limitations, domestic shipments containing the following items of extraordinary value are limited to a maximum declared value of \$500.00 (USD): (a) artworks and objects of art, including without limitation original paintings, drawings, etchings,

(b) clocks, watches, jewelry (including costume jewelry), furs and fur-trimmed clothing;

(c) personal effects;
 (d) and other inherently fragile or unique items, including prototypes, etc.

Any declared value in excess of the maximums allowed herein is null and void, and the acceptance Any declared value in excess of the maximums anowed neights hun and volo, and the acceptance by Freeman for carriage of any shipment with a declared value in excess of the allowed maximums does not constitute a waiver of these maximums. Shipper understands that even if Shipper is not able to participate or fully participate in a show due to loss of, theft of, or damage to its property, Freeman shall never be liable or responsible for damages identified by the terms (by way of example only and not in limitation of the breadth of this clause) such as the following: consequential damages, loss of use damages, loss of profits damages, business interruption damages, delay damages special damages, collateral damages, exemplary damages, damages awarded for gross negligence, direct damages, indirect damages, damages for failure of performance, breach of contract damages, fraud damages, or any other sort of damage for tort or breach of contract. This limitation shall bind the parties

(a) whenever or wherever the claimed loss or damage may occur;

(b) even though the alleged loss or damage is claimed to result from negligence, strict liability, products liability, breach of contract, breach of statute or regulation, or any other legal theory or cause, and;

(c) even though Freeman may have been advised or be on notice of the possibility or even

the probability of such damages. Freeman makes no warranties, express or implied, and expressly disclaims any and all warranties. Except for Freeman's failure to deliver in accordance with the Guaranteed Service section of the Service Guide, Freeman will not be liable for misdelivery, incomplete or otherwise inadequate delivery (including but not limited to failure to follow Shipper or Consignee instructions or failure to collect or properly deliver a payment instrument), non-delivery, missed pickup, delay on International shipments, loss or damage unless caused by Freeman'S sole negligence

#### 7. SHIPPER'S RESPONSIBILITIES AND INDEMNIFICATION:

- Shipper must pay in full for the services rendered under this Contract at the time the services are requested. The existence of a dispute between Shipper and Freeman relative to any claim a) or other matter shall have no bearing on this duty of payment. No claim submitted by or on behalf of Shipper will be processed unless Shipper's account is current.
- Shipper understands and acknowledges that Freeman does not accept or transport illegal b) dangerous or hazardous materials of any kind or nature. Shipper warrants and ensures that its property is inert, and contains no Hazardous Substances, Hazardous Materials, Chemicals, Gases, Explosives, Radioactive Materials, Biologically hazardous agents, or any other substance, matter or object in any form that could pose a threat to the health or safety of persons, property or the public welfare in general. Such goods may be warehoused at owner's shand expense or destroyed without compensation. Shipper shall defend and indemnify Freeman, its employees, directors, officers, and agents c)
  - Shipper shall defend and indemnify Freeman, its employees, directors, officers, and agents from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential), liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profits arising out of or contributed to by any of the following: Shipper's negligence, willful misconduct, or deliberate act. Shipper's violation of Federal, State, County or Local ordinances; Shipper's violation of Show Regulations and/or Rules as published and set forth by Facility and/or Show Management; and/or Shipper's failure to comply with (b) of this Argament rearging the inclusion of any danagemus substances in the comply with (b) of this Agreement regarding the inclusion of any dangerous substances in the property placed with Freeman.

8. CLAIMS: Shipper, Consignee, or any other party claiming an interest in the shipment must notify Freeman immediately upon delivery, or in the case of loss or damage which could not have been noted at the time of delivery, within fourteen (14) days of delivery, of any loss or damage to the shipment. Receipt of the shipment by the Consignee or the Consignee's agent without written notice on the delivery receipt and/or delivery manifest will be prima facie evidence that the shipment was delivered in good condition. The amount of the claim may not be deducted from the transportation charges. Notice of loss or damage MUST be reported to Freeman at 800-995-3579. The shipment, charges. Notice or loss or damage MUS1 be reported to Freeman at 800-990-3374. In estipment, its container(s), and packing material must be made available to Freeman for inspection at the delivery location. All shipments are subject to opening for inspection by Freeman; however, Freeman is not obligated to perform such inspection. All claims for loss or damage MUST be made in writing to Freeman within one hundred and twenty (120) calendar days after the date of acceptance of the shipment by Freeman. Please refer to the Service Guide for claim procedures. All claims for service alignment of research and the second and the second invoice date. No action for loss or damage may be maintained against Freeman unless (a) claimant Invoice date: No action for loss or daringer may be maintained against Freeman unless (a) claimant complies with all requirements of this section and (b) for domestic shipments, if the claimant commences the action within one (1) year of the shipment by Freeman unless otherwise required by International, Federal or State Law. If the claim is for loss or damage involving International shipments, claimant must commence the action within two (2) years from the date of acceptance of the shipment by Freeman unless otherwise required by International, Federal or State Law. For supression of this pertine to ending within two (2) this performance the commence of the shipment by Freeman unless otherwise required by International, Federal or State Law. For purposes of this section, no action shall be deemed to have commenced until receipt by Freeman of service of process of the action on Freeman. Claims for loss or damage must be delivered to the following address: Cunningham Lindsey US, Inc., P.O. Box 703689, Dallas, TX 75370.

Tollowing address: Cunningnam Lindsey US, Inc., P.O. Box 703669, Danias, IX 75370. <u>9. CHOICE OF FORUM</u>: THIS CONTRACT SHALL BE CONSTRUED UNDER THE LAWS OF THE UNITED STATES [INCLUDING ADOPTED INTERNATIONAL CONVENTIONS] AND THE STATE OF TEXAS WITHOUT GIVING EFFECT TO THE STATE'S CONFLICT OF LAWS RULES. FREEMAN AND SHIPPER AGREE THAT ANY CLAIM OR DISPUTE OF ANY SORT ARISING OUT OF OR IN ANY WAY RELATED TO THIS CONTRACT, ITS PERFORMANCE OR NONPERFORMANCE, OR DAMAGES ALLEGEDLY RESULTING FROM SAME WILL BE ARBITRATED IN THE CITY OF DALLAS, TEXAS, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION WILL APPLY. IF BINDING ARBITRATION IS UNAVAILABLE TO RESOLVE ANY CONTROVERSY AND IT IS NECESSARY TO LITIGATE THE DISPUTE, THE DISPUTE SHALL BE LITIGATED IN A COURT OF COMPETENT JURISDICTION IN DALLAS COUNTY FEXAS. COUNTY, TEXAS.

10. MISCELLANEOUS: Shipper warrants the accuracy of the weight and dimension data furnished To miscle Lanebody. Shipper warrans the accuracy of the weight and dimension data furnisms in this Contract. Shipper understands that once its property is shipped by Freeman pursuant to the instructions contained in this Contract, Shipper has no right to control the shipment; stop the shipment in transit, or divert or reschedule same, and that Shipper will have no control over the property until it is delivered pursuant to the instructions in this Contract. Shipper agrees that this Contract may be provided to any third party, including common or contract carriers of cargo by air, water, rail, or road, for the purpose of confirming the right of Freeman to control the handling of the property and all matters related to payment for the shipment.



# **APPENDIX B**

# **BOOTH CLEANING**

Cleaning services include vacuuming and garbage pick-up.

BOOTH NUMBER OR ROOM NUMBER	SHOW NAME	
COMPANY NAME	SHOW DATE	
TELEPHONE	EXHIBITOR NAME	
FAX	ADDRESS	_

# Cost

CLEANING TIMES	NUMBER OF 8'X10',10'X10'	CHARGE PER BOOTH PER DAY CDN. FUNDS	TOTAL
Prior to show opening		\$20.00	
First show day overnight		\$20.00	
Second show day overnight		\$20.00	
Third show day overnight		\$20.00	
		TOTAL	
		13% HST	
		TOTAL BOOTH CLEANING	

# Method of payment

(Must be made at time of ordering):

CHEQUE	_ made payable to	the Ottawa Co	onvention Centre
CREDIT CAF	RD (please check):	Visa	Mastercard



CARDHOLDER'S NAME (Please print)	CARD NUMBER	
CARDHOLDER'S SIGNATURE	EXP. DATE	
CLIENT SIGNATURE	DATE	

Save, print and fax the completed form to the Ottawa Convention Centre at 613-563-7646.



# **APPENDIX C**

# TEMPORARY COLD WATER SERVICE

Bringing cold water supply to booth complete with ½" shut-off valve at booth Water service is available on Level 2 – Gatineau Salon (205,206) and Ottawa Salon (213,214), Level 3 – Parliament Foyer (pre-function area), Canada Hall (301-303) and Level 4 – Trillium Ballroom No guarantee can be made on minimum pressure.

SHOW NAME	BOOTH NUMBER	1
SHOW DATE	COMPANY NAME	
EXHIBITOR NAME	TELEPHONE	FAX
ADDRESS		WATER REMOVAL DATE

# Cost

ITEM REQUIRED	NUMBER OF CONNECTIONS	CHARGE PER CONNECTION CDN. FUNDS	TOTAL
Water (standard ¾" hose connection supplied to booth)		\$100.00	
Drainage (1 1/2" drain)		\$75.00	
Labour (for connect)		\$46.00/hr (minimum 1 hour)	
*Late Charge		\$50.00	
		TOTAL	
*Late charges will apply to orders received less	13% HST		
than 48 hours prior to show move-in time		TOTAL BOOTH CLEANING	
Method of payment       CHEQUEmade payable to the Ottawa Convention Centre         Must be made at time of ordering):       CREDIT CARD (please check):VisaMastercardAMEX			

CARDHOLDER'S NAME (Please print)	CARD NUMBER			
CARDHOLDER'S SIGNATURE	EXP. DATE			
CLIENT SIGNATURE	DATE			

Save, print and fax the completed form to the Ottawa Convention Centre at 613-563-7646.