



2012 Season Ticket Redemption Policies

As a 2012 Season Ticket Holder, you have the ability to take advantage of an exclusive ticket redemption program for unused tickets during the 2012 season. This is a great opportunity to utilize all of your season tickets throughout the season.

For 81 and 41 game Season Ticket Holders, this flexible program is available for all twenty-two (22) pre-selected games listed below.

For 21 game Season Ticket Holders, you may choose up to eleven (11) pre-selected games listed on this form.

POLICY:

- The Unused Past Game Ticket Redemption Program is only available for Season Ticket Holders with a traditional 81, 41 or 21 season ticket plan.
- Only unused past game season tickets may be redeemed for new tickets. Live tickets may not be redeemed.
- No game exceptions or substitutions will be allowed.
- The Kansas City Royals reserve the right to add or remove available redemption dates based on attendance.
- Redemption tickets will be assigned for seats of an equal or lesser value and are subject to availability.
- Unused season tickets/parking may only be redeemed one (1) time for a newly selected game. Once redemption is made for a specific game, season tickets/parking may not be redeemed for another live game.
- Only the Account Holder of record or Partner on account will be allowed to redeem tickets and a maximum of ten (10) tickets may be redeemed per game and are based on availability.
- Premium game dates are excluded from the redemption program.

BY MAIL:

- Season tickets sent in five (5) business days in advance will be mailed to the Account Holder of Record or Partner(s) on the Account.
- Season tickets sent in less than five (5) business days will be left at Will Call to the Account Holder of Record or Partner(s) on the Account.

IN PERSON:

- Season Ticket Holders will be provided with redeemed tickets immediately at the Ballpark Ticket Windows on non-gamedays during normal business hours.
- Ticket redemption for any game will be cut off on all home game dates three (3) hours prior to game time.

BY PHONE/E-MAIL:

- Season Ticket redemption may be requested through the Ticket Services Department by contacting (816) 504-4040 option 3 or ticketservices@royals.com

Day	Date	Game Time	Opponent
Sunday	April 22	1:10	Toronto Blue Jays
Saturday	May 19	6:15	Arizona Diamondbacks
Sunday	May 20	1:10	Arizona Diamondbacks
Saturday	June 2	1:10	Oakland Athletics
Wednesday	June 6	7:10	Minnesota Twins
Wednesday	June 13	7:10	Milwaukee Brewers
Sunday	July 15	1:10	Chicago White Sox
Tuesday	July 31	7:10	Cleveland Indians
Sunday	August 5	1:10	Texas Rangers
Tuesday	August 14	7:10	Oakland Athletics
Thursday	August 16	7:10	Oakland Athletics

Day	Date	Game Time	Opponent
Saturday	August 18*	6:10	Chicago White Sox
Thursday	August 30	7:10	Detroit Tigers
Friday	August 31*	7:10	Minnesota Twins
Tuesday	September 4*	7:10	Texas Rangers
Thursday	September 6	7:10	Texas Rangers
Saturday	September 15*	6:10	Anaheim Angels
Wednesday	September 19*	7:10	Chicago White Sox
Friday	September 21	7:10	Cleveland Indians
Sunday	September 23	1:10	Cleveland Indians
Tuesday	October 2	7:10	Detroit Tigers
Wednesday	October 3	7:10	Detroit Tigers

*Dates in blue are new additions to the Redemption Program

2012 SEASON TICKET REDEMPTION FORM ON REVERSE SIDE



2012 Season Ticket Redemption Form

Unused Season Tickets may also be redeemed by contacting the Ticket Services Department by phone at (816) 504-4040, option 3 or via e-mail at ticketsservices@royals.com. If your redemption request is via e-mail please include the specific date of the game(s), section number(s), row(s), and seat number(s) of the ticket to be redeemed in addition to the information on this form. Please choose one of the pre-selected game dates listed on the reverse side of this page.

Account Number _____

Name _____ Phone _____

Address _____

City _____ State _____ Zip Code _____

_____ Number of Tickets Enclosed _____ Number of Parking Passes Enclosed
(reserved parking may be redeemed for future reserved parking based on availability)

Please Redeem Tickets for Games Listed Below (must choose between list of pre-selected dates on reverse side)

Game Date	Number of Tickets	Seating Category <small>(equal or lessor category may be requested)</small>
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please Donate Tickets through Royals Charities (Tickets must be donated prior to August 31, 2012.)
Tickets will be donated to United Way of Kansas City and you will receive a receipt for the value of your donation during the month of September.

Name at Will Call _____

Please include all tickets and parking passes for redemption request. The total number of tickets and/or parking included must equal the total number of tickets and/or parking requested for redemption request.

Mail Tickets and Form to:
Kansas City Royals
ATTN: Season Ticket Redemption
P.O. Box 419969
Kansas City, MO 64141-6969

Ticket Services
(816) 504-4040, option3
ticketsservices@royals.com

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