



RentWorks Version 4.0 B11 Release Letter September 2012

Significant changes:

- You can now enter support calls into the online Call Center directly from RentWorks (SAR 7371).
- CyberQuery is being introduced as the back-end engine of our reports.
- A new screen for Incremental Sales now exists (under Marketing) to assist you in selling add-ons.
 - The Incremental Sales Script module gives users the ability to help counter agents to up-sell renters with additional charges.
 - Incremental sales profiles are attached to various records, such as local companies or sources of business. When the counter agent chooses one of these records, they are shown a pop-up window with a sales script that they can read to the renter.
 - The profiles specify which additional charges can be sold to the renter, and these charges can be automatically applied to the contract.

The screenshot shows a software interface for configuring a profile. At the top, there are fields for 'Profile' (set to 'XYZ Inc.'), 'Location' (set to 'Main'), 'Link Type' (set to 'Company'), and 'Link Value' (set to 'XYZ Inc.'). There is also an 'Inactive' checkbox and a 'Profile Script' text area containing the text: 'We have some special deals for employees of XYZ Inc.'.

Below this is a section titled 'Charges'. It includes a 'Kind' dropdown set to 'Coverages' and a 'Show In Profile' checkbox which is checked. A 'CSR Script' text area contains the text: 'Would you like to add some coverages to your rental?'.

At the bottom is a table of charges with the following data:

Charges:	Type	Code	Description	Applicable	Auto-Apply
	CDW	CDW	Collision Damage Waiver	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	CDW	CDW/000	CDW Zero Ded.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	CDW	PDW	PDW	<input type="checkbox"/>	<input type="checkbox"/>
	PAC	PAC	Personal Accident Ins.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	PEC	DWFD	DWFD	<input type="checkbox"/>	<input type="checkbox"/>
	PEC	DWHD	DWHD	<input type="checkbox"/>	<input type="checkbox"/>
	PEC	DWHR	DWHR	<input type="checkbox"/>	<input type="checkbox"/>
	PEC	PEC	Personal Effects Ins.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	SLI	SLI	Suppl. Liability Ins.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	SLI	STP100	SafeTrip	<input checked="" type="checkbox"/>	<input type="checkbox"/>

- A Credit Limit field has been added to the Local Company Table. When a reservation or contract for that local company is opened, and Custom Feature A1098 is enabled, *all open contracts* for the local company will be evaluated. If the estimated charges for the reservation/contract cause the credit limit to be exceeded, rental agents will not be able to add that local company in the Summary Screen unless they have the Employee Privilege allowing them to do so.

When a contract is closed, if a Direct Bill payment would put the local company over the credit limit, rental agents would not be allowed to add the payment unless they have the Employee Privilege allowing them to do so.

- If a Reservation Link sends a Pre-Paid Deposit Amount, the no-show processing can use this as the no-show fee.
- An Employee Privilege has been added to override the license expiration date. This will allow a vehicle to be rented even if the license plate will expire before the Due Back Date. If an employee does not have this privilege, the system will prevent the rental.
- Handhelds/smartphones:
 - The cursor goes immediately to the unit# field
 - A contract will be closed simply after entering the odometer and fuel level IF there is a deposit record with a valid authorization# which can be used as the payment.
- The Renter/Customer list has a new selection criteria: "Renting location of last rental". Also, the Renting Location and Check-Out Date of that last rental has been added to the Excel output (SAR 7367).
- Pre-Paid Gas can now be added to reservations. The tank capacity defined for the vehicle class is used to calculate the amount. A column has been added to Reservation Inquiry to indicate if Pre-Paid Gas has been sold or not (SAR 7459).
- When the Depreciation Report is sent to Excel, the Odometer field is included.
- A/R Posting files can now also be generated from invoice processing. This works ONLY for QuickBooks. All other accounting modules require DBR Posting to be run.
- Temporary record locks have been changed so that they won't expire until the session has ended (will help with Claims Manager).
- For those of you using custom report writers, it had been very difficult to get the total charges on a contract: it has to be calculated by adding up RateLineRA records, RCMIFT records and others. In B11, there is a new field in RRM called TotalCharges that will hold this value. Therefore, if you are writing a custom report, just use RRM.TotalCharges instead of calculating the charges manually. There is also a new utility, util/utcalctotchgs.w, which will go back and calculate the value on old contracts and reservations.
- In KCI Module, "T&M Upgrade" has been added to KCI Goals, Daily Rental Log, & Commission Report.
- Signature Pads have been enhancements to capture and store signatures on Open, Modify and Close. They also check to be sure that a signature was actually entered.
- Fuel charges have been significantly enhanced.
 - Manage fuel by location
 - Prepaid fuel on Reservations (as long as the appropriate Miscellaneous Charge records are marked as Auto-Apply)
 - Mileage ceiling calculated by fuel efficiency and miles driven.
 - Markup by percentage or flat amount.
 - Refueling and PrePaid Fuel Charges are now accessed via Marketing->Pricing->Location Fuel Pricing:
 - Fuel Economy/Distance program to set the Fuel Economy and Fuel Ceiling for car classes. Be careful to the response when FINISHING. You may over-write existing values if not careful.

- Support for future fuels: Kilowatt Hours, Liters, Imperial gallons, Pounds and Kilograms.

- The new **Automated SMS Text Messaging Add-on Module** allows a rental agency to send text messages to their customers’ mobile phone for upcoming reservations or rental agreements that are due to check-in soon or for rental agreements that are past their scheduled check-in date. The module consists of a maintenance program changing various parameters for setting when reservations and contracts are to be checked, when a text message should be sent and the actual text message that will be sent. The module also requires a System Task to be setup. A new field has been added to the Renter ‘s preferences, “Message Services”, which lists available methods for contacting the renter. This field is used by the module to verify if the Renter will accept Text Messages. If the “Text Message to cell” option is not highlighted, the module will not send a message to this renter. The module supports only the cDyne SMS interface at this time. The Bluebird customer will need to setup an account with cDyne before text messages can be sent. The module can be run in a Test Mode that logs all messages to a file without making an actual call to the SMS service. The fees for this module are as follows: \$495 one time setup fee, plus \$15/month, plus 2 cents per text.
- Source Code and Referral fields are now being validated and a new CF A1090 has been created to Require an entry in the Source and Referral fields.
- The new batch entry of Vehicle Sales feature allows you to sell a group of vehicles all at once.
- The new batch entry of Non-revenue tickets allows you to create tickets for all of the vehicles being moved by transporter.
- The new batch entry for Status Modify allows you to change the status of a group of vehicles all at once.

- Report and Contract output to PDF will present the “Printer Selection” box before it creates the PDF. This allows you to select “Portrait” or “Landscape” format for the PDF file. If you do not want to change the format of the output simply select OK for the printer selection and then the PDF will be created as in prior versions of Rentworks.
- Location codes now be sequenced so you can place the most frequently used location codes at the top of the drop-down lists throughout Rentworks (SAR 7678)
- Credit card inquiry allows searching by last 4 digits if you have the privilege.
- Create the ability to have different damage images for different types of vehicles, by Model, Class, Product.

•

SAR	PROGRAM	Problem - Level 1
7709	Bars Mail	BARSmial, 1). When entering multiple entries on the "to:" line, as soon as you tab out of the field a lookup is performed. 2). When sending a new mail, Reply or Reply All, add a notification to the body of the email like Forward does. 3). When Reply All is selected, not all email addresses are added to the "reply" email.
7774	CCPRO	Port CommsXL interface to V4.
5035	Counter	Create a process to convert a pending open back to an open reservation in case a renter doesn't show.
6396	Counter	Prevent the user from creating payments with a DB in excess of the PO amount.
7345	Counter	Do not allow the report date/time of a payment to be set PRIOR to the last draft capture date/time.
7487	Counter	Create an interface to the cDyne Corp SMS Gateway for sending text messages from RentWorks to cell phones.
7514	Counter	Enhance Signature pads to be able to capture signatures during the closing and/or modify process. Signatures for a change in coverages, etc.
7699	Counter	Create method of sending automated SMS text messages to customers for upcoming reservations and contracts due in next day and overdue.
7837	Counter	Create the ability to have different damage images for different types of vehicles, by Model, Class, Product.
8293	Counter	Rollover contract payment records are no longer changing on their own.
8461	Counter	Payment record values were changing when there was a cash payment on the contract.
7057	Reports	CyberQuery Enhancement
7362	Maintenance	Add menu item to access on-line call center.
7520	Maintenance	Provide ability to tag Renters and Companies as INACTIVE.
7911	Maintenance	Create a credit limit in Local Company to be checked when account is used for direct bill payments during contract processing. If a credit limit would be exceeded by a new charge (including contract extensions), the rental agent would receive the message that the DB Account cannot be used. Also, provide an employee privilege allowing the credit limit to be exceeded.
7830	Non-rev	Need the ability to create a single entry system for non-rev of multiple vehicles. Vehicles will be moved on transporters and want to be able to create one non-rev ticket for this.
7581	Rentworks	Create an interface to Lightyear DMS
7537	Reports	The invoice processing remittance address does not list all the locations.
8225	Reports	Rescheduling of reports with future dates were scheduled with the wrong report parameters.
7459	Reservations	Allow Pre-paid fuel on Reservations.
8133	Counter	Payment/Deposit cleared from contract after entering a Vehicle.

SAR PROGRAM Problem - level 2

7126	Accounting	Great plains interface (export files): 1) A/R date is being returned as the checkin date of the RA and should be the DBR Posting date. 2) \$0.00 amount lines appearing in the GL file, please suppress them. 3) Need to have all Invoice numbers in the GL file be UPPER case regardless of how they were entered.
8103	Admin	Create a process to allow files to on the server such as images and print program reference files to be sent to the client.
7646	Cash Drawer	When different cash drawers exist for the same position and counter, a cash ID is not assigned to the payments.
7887	CCPRO	Protobase cannot handle swipe data that contains track3 from international cards.
6288	Claims	When you are done with modifying (finish) a claim, the program exists back to the menu instead of remaining in the claims lookup browser. Only open ONE Claims reminder tab per session.
8124	Claims	New CLAIMS are receiving the same claim number every time.
7123	Companies	Cannot easily pay multiple invoices with one check.
7873	Companies	An alternate billing company cannot be applied to a local company.
5709	Counter	Cloning an RA takes the vehicle mileage from the contract and not the fleet record. The vehicle may have been on rent since the contract being cloned was closed. (Same as in V3 but it is an error as it over-writes the fleet record mileage)
5838	Counter	Voiding RAs with Cash payments is almost impossible. Cannot delete cash payments.
6031	Counter	Expired coverages appear in drop-down boxes for CDW, PAC, etc. (See 5436 and 6031) as well as misc charges.
6335	Counter	Customer needs the ability to change non-essential details on an existing payment i.e. Control #
6900	Counter	Mileage charge not included in the Charge Summary. However, it is in the Summary browser.
7028	Counter	On checkin, the charges and payments tab, the Detail for T&M (units charged) does not match what is in the "Charge Summary" on the right.
7086	Counter	Pending Open due dates/times are NOT written to the contract. Revisiting the Unit number field gives an informational message and clears the field.
7170	Counter	Modified rates with included charges revert back to the original rate when revisited in contract modify.
7244	Counter	Payments/deposits are disappearing from the contract.
7252	Counter	When swiped authorization records are converted to payments, the swiped indicator is reverting to non-swiped.
7306	Counter	Wrong taxes applied to one-way rentals.
7311	Counter	Vehicles remaining on-rent after check-in.
7317	Counter	Old reservations that are now inside a blackout period cannot be changed.
7336	Counter	Last movement TIME is not updating correctly in the Fleet record after contract modify
7346	Counter	Payments on the summary tab being cleared (disappear).
7382	Counter	When reprinting and Emailing the Original Open or Original Close the email comes through with the attachment of "Rez-.pdf".
7393	Counter	CC transactions appear at Element that have NO connection to a Rentworks contract.

7454	Counter	Manager override does not re-apply Menu Security when override is finished.
7574	Counter	Rates that are NOT on-sale are showing up in the rate lookup of the reservation.
7707	Counter	Non-numeric characters removed from CC number when none are present.
7797	Counter	Do not allow users to delete an authorized CC record in Contract Modify or Check-In, then cancel the changes. This causes the auth to be reversed at the CC processor, but it still shows as a valid payment in Rentworks. It will fail drafting with Element.
7817	Counter	Using a user privilege, prevent the renting of a vehicle if the license plate has expired or will expire during the rental.
7821	Counter	Enhance the vehicles' "current transaction" check by looking at the current status. If the vehicle is going on-rent and it's not already on-rent, update the vehicle even if the last movement date/time is in the future.
7875	Counter	When the Inventory class is changed on a reservation, that has a company with rates on it, maintain the reservation rate when they choose not to clear the rate.
7895	Counter	In the Rental/Rez entry programs, restrict the Location dropdowns to Location Types containing "Rental".
7948	Counter	Bad Renter flag being removed from the renter record
7951	Counter	Closing a contract is overwriting comments in the renter record.
7975	Counter	When closing a contract if you add a misc charge first, then create the payment, you are not asked to use existing authorizations.
7995	Counter	Allow Net Due \$0.00 to print on contracts and receipts
7999	Counter	When a rate with included charges is removed or changed during contract OPEN, some auto-apply misc charges/fees are incorrectly removed from the contract.
8035	Counter	When performing PO number check and PO cannot be found, only warn user of that fact the company on the payment requires a PO.
8036	Counter	When a user customizes the signature pad background image, it gets overwritten when they're updated with a new release.
8039	Counter	Deposit payment kind on check-out and modify, Payment kind on check-in.
8062	Counter	When adding a second insurance extension to a contract the first one is zeroed out.
8070	Counter	Summary screen CC info disappears when using a CC to do the renter lookup.
8111	Counter	Add a fuel type for Car Class definitions
8144	Counter	When printing a "dot Matrix" form, the Currency conversion box is missing.
8262	Counter	Contract extensions: When printing a form where signatures were not captured (but were captured for the initial print), we need to print "Signature on file" where the signatures normally go.
8264	Counter	PPGen Charge Lines are limited to 50. Need more lines.
8294	Counter	When 'finish' gets aborted, wrong payments record may be in scope.
8308	Counter	Dynamic browse Lookups: Allow width of columns to be different from format.
8311	Counter	On signature pads, prevent the user from skipping a signature by just clicking Confirm. Also, fix the displaying of vehicle damage.
8375	Counter	CC auth marked as PAID and the report date does NOT change.
8383	Counter	When creating a new deposit or payment, the system loops through existing payment records and asks if you want to default the information. It should look for direct bill info first, then the credit card info.
8410	Counter	Printing a contract with signature pads hang when the script has been deleted.
8425	Counter	Prevent use of CC swipe where name is blank. (fraudulent cards)
8462	Counter	Fix issue when no signature box on the screen, you could not continue as a result of the program fix for SAR 8311. New CG1008 to override.
7608	Equipment	Equipment charged by the "counter", does not charge correctly.

7653	Erez2	When calculating utilization, eRez2 finds applicable vehicles using the owned locations under the pickup location's reporting level. If all vehicles are owned by a location outside of that reporting range, utilization is calculated as 0%.
7759	Erez2	Sometimes eRez2 (and the RW Counter) does not take into account some special events. It only looks at special events where the starting date is within 30 days of the current date. It should check the ending date.
6783	Fleet	When a Fleet Physical Inventory screen holds more than one screen of vehicles and we wish to remove them for the next day, the error "invalid row index....SELECT-ROW" appears every time you click on the list to select a record.
7179	Fleet	Prevent status modify from modifying a vehicle that is on rent.
7259	Fleet	When you sell a vehicle in Vehicle Sales if you SAVE before entering an Out of Service date the system will prompt you for an OOS date. When you then enter an OOS date the Save button is grayed out.
7309	Fleet	Do not update Inv table when Inv status is On-Rent.
7310	Fleet	When the current Inv status is On-Rent (any On-Rent status type), do not allow changes in this program, but do display the record as a means of allowing the counter agents to 'see' a specific vehicle's current status and location.
7313	Fleet	Various fixes to Fleet maintenance to reduce the occurrence of vehicles staying in rent after checkin.
7579	Fleet	Provide new feature to allow import of a flat file containing a list of unit numbers or license numbers.
7327	Fleet	Add the new fields Provisional (RentalDB) and Distance (Address).
7654	Fleet	1. Add a user privilege to allow the sale of any unit # providing it is not On-Rent or on an open Non-Rev Movement ticket. 2. Create a new batch vehicle sales screen that allows for the entry of Unit # (without lookup) sale price, date etc.
7688	Fleet	Add new fields to the fleet tables (Inv, InvNew, InvSold): - Trim Line (12 characters) - Drivetrain (8 characters) - Tracking Device (20 characters) - Comment (30 characters)
7758	Fleet	Physical Inventory (in both RentWorks and RentWorks Mobile) doesn't allow you to enter a vehicle more than once. If location A does their inventory in the morning, then location B does theirs in the afternoon, it's possible that vehicles have moved between the two. The exception report should check the transactions to see if both PhysInv records were accurate for the time they were created. We should not prevent any physical inventory entry except for invalid unit numbers.
7848	Fleet	Add new fields to Fleet Tables (Inv, InvNew, InvSold) - Doors (2 char) -- # of doors; - IntColor (10 char) -- interior color; - change label of Color to "Ext Color"; - Transmission (18 char) --transmission description; - Comment (512) - comment on in-service
		Remarketing prices: - Guide 1 -- Retail & Wholesale -- DateChanged for both - Guide 2 -- Retail & Wholesale -- DateChanged for both - ForSale -- Retail & Wholesale -- DateChanged for both - RemarketComment (512 char)

7972	Fleet	Damage diagram is now available in Status Modify
7207	Handhelds	Fuel ceiling not applied at all on HH checkin.
7497	Handhelds	Enhance RentWorks Mobile to automatically add payments and close the contract.
7191	Inquiries	Allow printing from the Audit Log Inquiry.
7283	Inquiries	Due Back inquiry only displays the first 8 characters of the RA/RO number.
7849	Inquiries	Add "Owning Loc" column to Fleet Inquires by Status.
7915	Inquiries	Add a column to Reservation inquiry for Company Name (after first name)
8071	Inquiries	The export button on the Fleet Inquiry by Date/Time/License doesn't do anything.
8072	Inquiries	Fleet Inquiry does not let non-owned locations to be selected.
8073	Inquiries	Equipment Status not showing non-owned locations in Location dropdown.
8402	Inquiries	Inquiry by Date/Time/License returns no results when inquiry is for the day that the car was checked out.
8437	Inquires	CC inquiry now allows searching by last 4 if you have the privilege to see CC #s.
7679	Loaners	Add full deposit entry ability, for all payment types, to the Loaner screen. Also maintain the existing CC entry screen as Loaner use this as a backup billing source if Direct Billing doesn't pay.
7680	Loaners	Loaners should be exempt from the location's deposit rules. The service dept. has the renter's vehicle so they don't need a deposit.
7681	Loaners	When adding a contract through the Loaner Rental Entry screen, default the out date to today and the due date to tomorrow, for a 1-day rental.
4192	Lost & Found	Various fixes to Lost & Found screens and entry.
7112	Maintenance	Add a sequence number to fleet statuses for ordering in lists. Also add an inactive flag to remove unused statuses from lists.
7528	Maintenance	Enhance the Purge utility to purge renters and companies tagged as inactive.
5268	Menu	Need the ability to re-arrange Favorites. Drag and Drop or properties, "move up/down"
7305	Non-Rev	Customer is having a problem with agents changing the status to On Rent when closing the NR Ticket. Suggested Solutions they are requesting: 1. Default the 'Return' or 'CheckIn' status from SystemSettings in combination with enabling Field Security on the Return Status field) 2. Remove the status "On Rent" from the Drop Down, so that it cannot be selected.
7463	Non-Rev	Prevent a vehicle that is currently on an open non-revenue movement ticket from being added to a contract until the non-rev ticket is closed.
7488	Non-Rev	1) Redo custom navigation button security for Non-rev.
7930	Posting	Deposits not posting to ADP correctly
7276	PPGEN	Additional driver 1 and 2 ages are printing 0.
7965	PPGEN	When printing an invoice from contract FINISH to a particular A/R customer, do not print other direct bill payments on the RA that are billed to other A/R customers if CF A1097 is active.
7381	PPGEN	When printing a Res receipt, the Disclosure from the rate rule is not printing.
8093	PPGEN	Add taxable and non-taxable charge subtotals to PPGen Charge Lines.
7496	Rates	Changes to Rate Seasons do not take effect immediately.
7901	Rates	When the SAME rate code exists for a specific location and also for a <blank> (generic) location, both rates appear in the rate browser.
7205	Repair Order	Repair order not updating the vehicle record when the vehicle status is "Out of Service" to start with and you Open/Close the Repair order in one step.

7303	Repair Order	Repair Orders can be entered without a location/date/time/odometer in. 1) Time In is defaulted, so to complete the transaction, it is necessary to enter a ? in the Time In field, otherwise an error is displayed during the Save process, and you are left in Edit mode. 2) Upon eventual entry of Location/Date/Time/Odometer in, closing out the Repair Order, a second inventory transaction is generated.
7337	Repair Order	Do NOT allow statuses to appear in the Check-in status box if they do not have the privilege to use them (ie. Rent out-of-service)
7700	Repair Order	Repair orders are not updating vehicle problems
6801	Reports	3.0 Invoice processing in posting mode updates the posting flag after the invoice is printed. After that, the payment can no longer get changed. V4 need to perform the same way.
7035	Reports	Commission Report runs real slow - up to 2 hours!
7160	Reports	The DBR run time is taking an excessively long time when trying to post.
7188	Reports	DBR out of balance after an adjustment that takes place on the SAME day as the posting
7194	Reports	Posting DBR isn't hiding the starting date/time fields correctly since the change with Sar 6633
7268	Reports	Extension report is truncating the Claim/RO number that was entered on the Replacement tab, Bill-To Information.
7294	Reports	DBR is not picking up Paid Deposits if they are the ONLY thing to post from the previous day.
7302	Reports	No visible message when the DBR is out of balance when NOT posting to an accounting package.
7351	Reports	Invoice processing pulls all direct bills - which includes misc sales. Misc sales will get 'no RRM' error and can't get printed.
7367	Reports	Enhance the Customer list to allow a new selection criteria of "Renting location for their last rental". Add Renting location and check-out date of that last rental to the Excel output.
7407	Reports	Allow Fleet depreciation based upon the residual amount instead of the acquisition price.
7506	Reports	Draft report is very slow after B10 index changes
7538	Reports	If a location takes a "CASH" payment for another location, the DBR shows out of balance.
7543	Reports	Add an option to only print renter list of renters who were added in the previous month.
7570	Reports	Sold vehicles do not show in the Fleet depreciation report
7573	Reports	Output files sent to email for customers (Contracts, Contract receipts, Rez receipts and invoices) cannot be opened by the customer, they need to be converted to HTML.
7722	Reports	We need to prevent multiple draft reports for the same location with the same parameters
7757	Reports	Reconciliation lines are showing up in great profusion for Payments, but with no reason!
7779	Reports	Correct time clock message when " more than 24 hours clocked"
7788	Reports	After posting files are created, if the DBR fails to update the database records accordingly, the posting files are still delivered to the person running the report.
7822	Reports	Contract receipts report requires the user to select a printer for each contract they are printing. Since the report allows the selection of multiple contracts to print you should only have to enter the printer selection once. Same issue with invoice

printing.

- 7828 Reports Invoice selection is VERY slow for Invoice printing.
- 7841 Reports Tour contracts and those using rates with included charges are causing the DBR to be out of balance.
- 7869 Reports Currently there are no edit checks to stop a user from scheduling the same job over and over which clogs the queue.
- 7885 Reports The Fleet Performance Report is not showing vehicles that are on-rent on a contract opened prior to the report's start date.
- 7976 Reports In the GL Distro on the posting report, REVSPLITOWNEDFROM and REVSPLITFROM are both appearing in the CREDIT column, but should be in the DEBIT column.
- 7979 Reports The Booked reservation report check box for include Taxes in Revenue total does not work.
- 8376 Reports The queue monitor hangs when e-mailing a PDF.
- 6936 Reservations When cloning a reservation, the pickup time is set to current time. It should remain the pickup time of the cloned reservation.
- 7033 Reservations Cannot get an authorization on a contract made from a same day reservation.
- 7216 Reservations No-show processing is not creating an audit log entry when it changes an open rez to a no-show. It only creates a contract note.
- 7249 Reservations Reservations are erroneously updating the time due when you tab out of the time out field.
- 7616 RWMobile In RentWorks Mobile, if the auths don't cover the total charges, a payment is obtained for the balance after the auths have been turned into payments. If the balance payment fails, the contract changes are backed out. This leaves payments on Protobase with no matching payment records in RentWorks.
- 7719 RWMobile RentWorks Mobile enhancements:
 - Process direct bill payments.
 - Add a setting to change the default contract search.
 - Add ability to remove fuel charges.
 - Messages should say the contract was "closed", not "saved".
 - Resize small button images.
- 7738 RWMobile RentWorks Mobile can be used without a secure connection.
- 7929 RWMobile If the paid deposits on a contract are greater than the contract's total charges, RW Mobile wasn't creating a refund and displayed "Balance must be zero".
- 8387 RWMobile RentWorks Mobile should use the direct bill deposit as the first choice when creating a closing payment.
- 7240 Tour If a dealership record (in Tour table) accidentally has the TMDeduct flag checked, which isn't on the screen, rates may calculate as '?' in the Loaner Rental Entry screen.
- 7741 Utilities convert the utrntcon.w – Renter Consolidation Utility

SAR PROGRAM Problem - Level 3

- 5412 Accounting When all of the GL account numbers are not populated, a message appears alerting you to that fact. You must answer the question twice before it goes away. It asks only ONCE if you just do edit and save w/o changing anything. Also, the Export button isn't on the toolbar and for some reason it has the print icon.

6325	Accounting	When your accounting interface is set to ADP (possibly ERA too), in the GL Setup program you can change the CONTROL BY entry in the browser w/o being in EDIT mode. Problem is that it is not saved nor should it be allowed unless you are in EDIT.
7977	Accounting	Import of .iif file choking on revision comment string in file header, presumably due to a new/different version of QB in use. Also doesn't like dates not formatted as m/d/y.
7989	Accounting	QB posting used Payments.DateReceived for A/R posting. Should use Payments.RptDate.
7912	Admin	Upon entering Location setup "No etLocation record is available" message appears.
7255	Cash Drawer	If a cash drawer is deleted, re-adding it does not restore it because the new record has a different CashID value.
7466	Claims	Unnecessary server calls are made to fetch claims and maintenance alerts.
7615	Claims	Using the relative path from terminal settings (e.g. Report, Temp,Export)
5059	Counter	Pending Open program does not default the date out to be today's date as in V3. As soon as you select a vehicle, the dates revert back to the original contract dates. Then if you try to adjust the date, you get a message that you cannot change the vehicle on an existing contract you must use the vehicle exchange program.
6220	Counter	When a contract is cloned, it does not ask for required deposit upon FINISH.
6334	Counter	Corporate Rez notes pop up too often. ONLY vehicle notes should pop up when assigning a vehicle. Only Renter notes should pop up when adding a Renter.
6663	Counter	When pop-up notes are displayed when entering contract modify, you cannot edit them at that point. You must go through all the notes first then use the Notes Icon to make any changes. Need the ability to change notes when they popup.
6798	Counter	No etInvTrx record is available on Check-out, Modify or Close
6873	Counter	CF A1030 - Enable DL Issue Auth and Start Date, even when franchise is not Thrifty UK has not been implemented. Issue auth and Start date for DL #.
6980	Counter	When swiping a CC on the Summary screen of a Reservation, a renter search is initiated but the name is not passed to the lookup routine.
6988	Counter	Unable to change the no-show amount on a rate. It always resorts back to the original value.
7029	Counter	Currency is not available in the Charge summary ONLY after printing a contract.
7038	Counter	When using Foreign Drop logic, the error "The Fleet record has NO-LOCK status. DELETE not allowed." appears in the AppServer log.
7050	Counter	Telephone number and/or name disappears from screen when honoring a reservation or creating a walkup contract.
7052	Counter	No etRateRA record is available error message on checkout.
7086	Counter	Pending Open due dates/times are NOT written to the contract.
7088	Counter	When printing from the Counter, "English" is missing from the language list.
7093	Counter	Included charges on the tour (pre-paid fuel) are not calculated correctly.
7106	Counter	The reservation/RA creation time is no longer being saved in RW4.
7113	Counter	Need a field containing the contract's total charges. Users of Results, CyberQuery, etc. won't have to add up RateLineRA and RCMIFT records to manually calculate the total charges.
7133	Counter	Add elements to invoice export that allows user to determine if the contract is a tour contract and whether each charge is billed to the tour operator or the renter. Also add other payments made on the RA besides the one being billed on the invoice.

7177	Counter	There is currently logic in place to ask the user whether he wants to overwrite the renter's insurance info with the company's ins info when the info is present on both. Need to ask the user if they want to add the company's ins info even when the renter has no ins info.
7178	Counter	Log when changing the paycode of an existing payment to blank.
7185	Counter	Fuel charged per mile (under the ceiling) is getting recalculated whenever a payment is added/changed.
7195	Counter	No etPayments Record is available.
7204	Counter	Fuel ceiling not applied correctly when the check-out and check-in locations are not the same.
7208	Counter	Cannot apply a fuel charge when you decline the fuel ceiling prompt. (Hand Held and Terminal checkin)
7210	Counter	Unable to update etInvTrx field when changing the unit number.
7218	Counter	Reservations modified by RZPRO need to check the templock table to see if the reservation is currently being honored before updating the rez.
7221	Counter	Do not force Equifax check in contract modify even when A1087 is active.
		Handle deletion of Payments record properly when a DECLINE occurs after a forced Equifax check.
7226	Counter	Fuel ceiling not applied correctly to contracts that have vehicle exchange and fuel ceilings applied.
7231	Counter	When a company that has notes is added to a reservation/contract that has notes, the reservation notes are lost.
7256	Counter	When creating a contract/rez, the date/time out assignments are not using the transaction time context values. Occasionally the contract's time out will be different from the deposit's reporting time by a minute.
7282	Counter	If the AppServer has been running for more than 25 days, ratequalify.p starts getting errors "Value 2161464753 too large to fit in INTEGER datatype". The int64 ETIME function is being assigned to an integer variable.
7301	Counter	When logging critical record changes, the MsgLog that's created remains locked.
7320	Counter	When processing one way closes, if the RA had auto-display notes, counter closing routines would display them, temporarily halting rez/OW processing.
7322	Counter	The charge and payment columns need to be swapped to match GAAP (Generally Accepted Accounting Principles).
7326	Counter	VLF not being applied to a contract on Checkout.
7349	Counter	Check returning BCD/BCN lookup response for /ERT (error) element and display it to user.
7358	Counter	Don't enable payment fields when the payment is posted to A/R.
7425	Counter	Manually entering a SOURCE code does not validate the referral required field.
7439	Counter	Customer was entering the estimated charge as PAID AB deposit and this caused direct bill invoices without the company name assigned.
7440	Counter	When accessing the foreign RA screen for a data bridge one way close, the RA number is disabled by field security settings. Need to re-enable it after applying security if it's a new, foreign RA.
7449	Counter	CCPro trace logging does not work in AppServer/WebClient mode.
7450	Counter	Voiding payments before they are updated can cause confusing void table entries without 'payment added' audit log entries.
7456	Counter	Voiding pending contracts causes 'Fleet not avail' message when diag messages are turned on.

7465	Counter	When saving a record and a commit error occurs, the error message sometimes shows the table name with "Blet" in front of it.
7498	Counter	Do not delete a payment when switching tabs if the payment has a DBRowID
7542	Counter	Availability calculation sometimes shows vehicles available even when they're aren't any. It happens when there is no rez/dueback activity on the pickup date prior to the pickup time.
7580	Counter	On a reservation, when a rate with an included sales tax is changed, it reverts back to the original rate when the reservation is honored.
7595	Counter	"No etInvTrx record" error is coming from calcTotalCharges in ctrtmcalc.p.
7670	Counter	Add new field to Renter table to manage message services that Renter will allow. When e-mailing a contract, add the insurance adjuster's e-mail address (if it exists) as one of the standard options.
7687	Counter	Protobase is case sensitive for the terminal id field 109.
7701	Counter	Special events for a specific location that adjust utilization aren't working. It only works when the location is set to blank.
7721	Counter	Utilization results cannot be seen in the Counter.
7745	Counter	When doing a rate search, "No RateHead available" sometimes appears.
7762	Counter	When a tour company is chosen while modifying a non-tour contract, the tour rate is not applied.
7818	Counter	Enlarge the display field for renter's email address.
7832	Counter	Adding a note to a contract is using the wrong "added by" name.
7854	Counter	Buffer-Copy copies the DBROWID. If you could add EXCEPT DBROWID to the buffer-copy?s that would be great.
7859	Counter	Increase cash memo field to 512 characters (same as Notes).
7889	Counter	Revenue Split update logic needs to be fixed to validate duplicate matrices as V3 does.
7905	Counter	Bogus CC records created when a menu item is selected while creating a payment record.
7920	Counter	Direct Bill tour payments are not using the Alternate billing company if present.
7925	Counter	Central Coast authorization timeout logic is not counting down correctly when client is an earlier timezone than server process.
7928	Counter	Client in the same time zone (ET) as the server can receive an Equifax response with no difficulty, but a client in another time zone (CT) gets no response from Equifax.
7931	Counter	When an automatic payment is created from insurance replacement during checkin, the "paid" flag is not set correctly.
7941	Counter	Rate qualification procedures aren't checking the required return day rules.
7947	Counter	The availability calculation is counting one-way reservations as due back to the renting location, not to the actual return location.
7950	Counter	On the Charges/Payments screen the authorization button icon is not grayed out when the button is disabled. On the Summary screens it is a gray square.
7953	Counter	ETIME function causing errors during conversion to integer because ETIME returns an INT64 value, which can exceed the number of digits in an integer.
7955	Counter	When converting a CC auth to a paid, the original auth is getting marked as paid as well as the final payment.
7981	Counter	The provisional and confirmed flags cannot be changed and saved.
7994	Counter	Contract numbers go missing from the sequence of RA numbers. Not actual contracts disappearing, just the number goes missing.

7999	Counter	When a rate with included charges is removed or changed during contract OPEN, some autoapply misc chages/fees are incorrectly removed from the contract.
8091	Counter	Custom programming to remove a particular charge code based upon rate code.
8108	Counter	Change the time format in the SMS auto text messages from 24 hour format to 12 hour format.
8248	Counter	When fetching an open contract do a check to see if there is a non-swiped credit card deposit on file.
8320	Counter	Harper's needs to print an old PPGen form with signatures on it. The new B11 changes are preventing the signature from appearing.
8337	Counter	Auto-display notes (renter,company,vehicle) no longer pop up automatically during modify and close.
8344	Counter	The Loaner Entry screen should initially put focus in the home phone number field.
8352	Counter	Equifax is misbehaving in release B11b. Some internal confusion with Lexis Nexus.
8382	Counter	NextCar want to default a deposit amount (based on rate code) in the Loaner Entry screen.
7314	Customfeatures	Custom Feature I1008 - If Active, allow changes to the current location code when Inv status 'type' is On-Rent, and treat 'Alternate OnRent' statuses listed in the custom feature value as On-Rent types for user-interface behavior modification.
7457	Customfeatures	Custom features for "F" are missing from the list.
7089	Customfeatures.	CF A1087 description is incorrect. Accurate description is "Allow Credit Inquiry after Element Debit Detect and before Authorization"
7374	Databridge	Contract records in Data Bridge, both warehouse and One-Way, have the first and last names reversed.
6406	Equipment	"Date/time out cannot be less than contract rental date/time....."
7162	Equipment	Equipment status doesn't reflect what's currently on rent and that equipment transactions are difficult to reconcile.
7769	Equipment	Log changes to EquipType and GL account records in the message log.
7838	Equipment	When looking up Equipment, show current equipment status
7839	Equipment	In equipment type setup Fix label to say: Maintain a counter, not just counter.
7840	Equipment	Equipment type setup, make sure that a counter charge code is entered when a counter is maintained.
7842	Equipment	Don't consolidate equipment charges for different asset ids.
7852	Equipment	Buffer-Copy copies the DBROWID. This causes that new equipment can't get deleted.
7229	Erez2	When eRez2 can't get a confirmation number from the TrxNum record, it attempts to build one on its own. Sometimes that fails and leaves multiple reservations with a res# of zero.
7264	Erez2	If invalid dates are encountered by webavail.p, it passes them to calcultil.p which tries to calculate utilization for those bad dates and bogs down the system.
7269	Erez2	When logging to erez2availability.log, the "startup" entry is sometimes null.
7312	Erez2	Sometimes eRez2 locks transaction numbers for an inordinate length of time.
7383	Erez2	When logging eRez2 API calculation times, many of the times appear as "????????". The logging is calculating the time from the ETIME function. But webavail.p resets ETIME to prevent overflowing the integer data format.
7416	Erez2	eRez2 API is slow to respond to availability requests.
7511	Erez2	If a time is sent into the API without minutes, "Error getting minutes from time string 'nn AM'." appears in the log.
7549	Erez2	When a rez can't be added through eRez2, such as due to a declined credit card, a confirmation e-mail is still sent. It says the confirmation# is zero but there is no

rez.

7591	Erez2	Sending invalid location/date/time data into the eRez2 API can cause WebSpeed agents to hang at a busy state, which can lead to WebWrite errors in the WebSpeed server log.
7692	Erez2	When a new renter is created through an eRez2 reservation, the new renter ID is displayed as zero and not the correct renter ID.
7696	Erez2	If there's an error in the counter which prevents the reservation from being saved, eRez2 is still returning a confirmation number even though the res wasn't added to the database. An example of this is when the web source code is deleted.
7914	Erez2	The eRez API can create quotes, but there's no way to convert those to reservations through the API.
7936	Erez2	When checking location hours, eRez2 is looking at custom feature A1040 to override the validation. Customer has this enabled for the Counter but does not want eRez2 to override it. Add a new eRez2-specific custom feature to do the override.
7939	Erez2	The eRez2 API is cutting off the first character of the "return location not open" message. Also, messages about the location being closed are appearing in the WebSpeed log.
8125	Erez2	Add a 'web' phone number to locations for online bookings.
7983	Erez2	In the eRez2 API, non-taxable charges produce "No Main Misc Chg record available" errors in the WebSpeed server log.
8217	Erez2	Create a web services API for exporting fleet information in XML format.
8345	Erez2	Update to API to reflect new server addresses and new API version.
8388	Erez2	NextCar wants the vehicle info API to only list vehicles that are marked for Internet sale and that have either a retail for-sale price or wholesale for-sale price.
6456	Fleet	If a stall is already occupied and you try to put another vehicle in the same stall by MANUALLY typing in the occupied stall number, you get an error message. Need to provide a meaningful message that the stall is occupied.
6812	Fleet	Status modify not clearing stall assignment when the location is modified.
7230	Fleet	When changing a vehicle's status in Status Modify, the date/time out is from some previous transaction. It should be the same as the date/time in, which is the current date/time of when the change actually happened.
7235	Fleet	When entering a critical problem, a diagnostic message appears when saving.
7237	Fleet	Getting "updateVehDamage was not found" error when setting damage in Fleet Maintenance.
7386	Fleet	Fleet Status Definitions lookup browser: error message below generated in AppServer log when a non-numerical value is entered while searching the status numbers.
7550	Fleet	Stall number not appearing when the vehicle is actually in a stall. Wrong stall number assigned to unit. Vehicle details are too light. Hard to read. ONLY when the vehicle is On-Rent.
7697	Fleet	The label for Repair summary "Notes" is in the wrong place.
7917	Fleet	The active/inactive flag on status definitions is not being checked for: Non-rev tickets, Repair order or Status modify.
8119	Fleet	Use default Fuel Type in InvClass record to populate Fuel Type when adding a record in vehicle fleet or changing class.
6591	Inquiries	Audit log tab of a contract show incorrect data in the "Search" area.
7048	Inquiries	The Contract and Reservation Audit Log Inquiry does not enable inquiry by date, type and description for Managers.

7691	Inquiries	When message log inquiry is run with a start time of less than 1:00, a message "invalid characters in datetime/datetime-tz" appears.
7876	Inquiries	Fleet Transaction Inquiry is using the first transaction to obtain the vehicle info. If unit numbers have been reused, this may not be the latest info. Also, it's missing the "Sort By Trx Date" diagnostic (BBARS) checkbox which was in v3.
7881	Inquiries	When searching for a card number a value that decrypts to NULL was also being selected.
8318	Inquiries	If there are too many employees, message log program produces "string > 32000" error.
5798	Inquiry	Add a column for location out to the reservation inquiry
6942	KCI	The T&M Upgrade field as defined by Commission Report and Revenue Management report is not part of the KCI commissionable items.
7761	KCI	The KCI Employee Goals module needs to utilize CF D1000 or capitalize on "Batching" when it is available.
7239	Loaners	If there are rates assigned to the dealership's bill-to company, add them to the rate combo box in the Loaner Rental Entry screen.
6954	Maintenance	When they change security access to the VIP field in the Renter/Customer maintenance screen, employees with the Everyone (lowest) level can still change it.
7331	Maintenance	If the last column in a dynamic browser is a function, errors appear when building the browser.
7368	Maintenance	The check mark for maintenance alerts is behaving erratically
7593	Maintenance	When changing the size of the RentWorks window, errors sometimes appear if the window is shrunk down too small.
7610	Maintenance	Show if CF is activate when Double-Clicking on 'Available Custom Features' row.
7678	Maintenance	Add an order field to the Location table for reordering records in lists.
7913	Maintenance	Toolbar buttons are appearing orange because they are getting CHECKED when they should be getting ENABLED.
8038	Maintenance	Sort charges by TYPE in Miscellaneous Charges browser.
7105	Marketing Link	Build was producing files with no records because it was building through TODAY and they were running it after midnight. Change to TODAY - 1 to build through previous day.
7155	Marketing Link	Fix problem with multiple transponders on one record.
7339	Marketing Link	Marketing link translations don't work e.g. for link id = "Thr1
7614	Marketing Link	Using the relative path from terminal settings (e.g. Report, Temp,Export)
7954	Marketing Link	Thrifty ML is not generating line oc13 correctly.
5933	Menu	Whenever you add or remove an item to/from the Favorites, the program also opens as it is added or removed from favorites.
7131	Menu	Enhance the menu item list to use employee groups rather than the obsolete access level.
7464	Menu	If there are duplicate menu items with the same parent and name, ActiveX errors appear when the menu is being displayed. This happens frequently with other languages where the translations are truncated and sometimes match another menu item.
7958	Menu	When deleting favorites, the error "Starting position for SUBSTRING, OVERLAY, etc. must be 1 or greater." sometimes appears.

7304	Non-Rev	doing a check out in NonRev, if you forget the Drivers Name and try to save the ticket, it nags you about needing the Drivers Name, but at that point you cannot edit the Ticket (Edit Button Grayed out) If you cancel, they try another Non Rev Ticket on the same vehicle you get a message that the record is in use. Kind of stuck at that point. Don't know what the status becomes once the record is unstuck.
7037	PPGEN	PPGen produces errors when trying to print miles driven greater than 9,999.
7070	PPGEN	CF L1003 (change miles to kms) not working for Reservations receipts.
7202	PPGEN	When printing a form with custom methods, the first print works fine but successive printing produce an "invalid handle" error.
7292	PPGEN	Enhance PPGEN to be able to do a "when" statement for the fuel code associated with the Vehicle.
7586	PPGEN	When using the form "dtag-ca dm" the "charged" column does not print correctly.
7621	PPGEN	Using the relative path from terminal settings (e.g. Report, Temp,Export)
7763	PPGEN	PPGen charge lines with included charges don't print amounts for some of the non-included charges.
8110	PPGEN	Rewrite PPGen Charge Lines so they are dynamically built. Add T&M rate info to Charge Lines: rate code, description, disclaimer.
8142	PPGEN	Add options to change font/point size on each column in dynamic Charge Lines. Also add checkboxes for column headers and bold total lines.
8365	PPGEN	The contract's original date/time out and due are not available in PPGen.
8301	PPGEN	With the new fuel process, ppgen does not get the correct fuel units.
8374	PPGEN	Make new remarketing fields available in PPGEN
8384	PPGEN	Print programs still showing fuel charge from Rtmift record on open RA's
7888	Rates	The program is not allowing multiple matrices with the same name, a practice which is allowed in V3. The application of this practice is to have duplicate mat, differing by Franchise.
7890	Rates	Revenue Split Matrix lookup needs to incorporate the Franchise into its browse display. The lookup crashes if attempting to lookup by "Type". Widen browse to show all fields.
7892	Rates	Show more lines in the RevMat browse. It is not nearly filling the available space!
7811	Repair Order	When closing a repair order, the original transaction is left incomplete and a seemingly random transaction is updated instead.
8106	Repair Order	When a "product" has expired, NEW Repair orders generate an error of "Invalid product code Vehicles".
4016	Reports	Circle Sheet Report - V4 report showing "stal" in the field for stall number where the V3 report shows the actual stall number.
4065	Reports	Fleet Status - Stall column displays "stal" instead of the stall number. All other data verified.
6359	Reports	The accounts receivable report does not correctly exclude "zero" balances.
6773	Reports	Fleet additions report is not capturing vehicles that are bought and sold within the same time period as the report date selection parameters.
6847	Reports	Source of business report output to excel. No column headings in the excel output.
6919	Reports	The report does not function correctly when GRAND TOTALS are selected
6971	Reports	The equipment status report needs to show ALL contracts that are open that the Asset-ID appears on, since we don't write the RA number to the equipment record.
7000	Reports	The Customer/local company report does not display the user interface correctly.
7046	Reports	Add company and aging info to Excel output

7065	Reports	When running The Daily Location Summary report by all classes from February 8th on, asterisks appear to the left of the day.
7078	Reports	The renter list does not export correctly to excel. The email address is placed on the next line.
7114	Reports	Queue Monitor hangs when trying to mail back a file!
7157	Reports	To support output to Excel 2010 changes need to all reports.
7246	Reports	Cash Drawer Report is doing a whole-index search on the Payments and CashTrx tables.
7298	Reports	When running rollover report, system only prints last contract processed in final report. All other contract processed cause a message to appear in place on the contract details.
7307	Reports	Running the LPR in recalculation mode is much too slow.
7316	Reports	Occasionally, some reports randomly run twice within a few seconds of each other.
7340	Reports	Customer a better way to manage their one-way rental revenue. Adding the check-in location as a column to the report will provide the information needed to better manage that business.
7387	Reports	Add Odometer to Excel Output (only) of Fleet Deprecation Report.
7390	Reports	Report output to Excel 2010 generates an error.
7430	Reports	Convert Invoice/Receipt Messages List to CQ (CyberQuery)
7431	Reports	Convert Tour List to CQ (CyberQuery)
7437	Reports	Convert Additional Deposit Report to CQ (CyberQuery)
7441	Reports	Some SMTP servers return "501 Bad Address Syntax" errors when trying to send e-mails, even though the address is valid.
7468	Reports	Add the current odometer to the Depreciation report.
7469	Reports	Convert Equipment List to CyberQuery
7480	Reports	The percent field is not enabled after running the Additional Deposit Report with the select 'deposits less than x' option. Workaround: Change selection to 'All' and back to 'Only when deposits are less than'
7482	Reports	Booked reservation report cannot be run to excel if there are more than 256 miscellaneous fees, charges, coverages.
7503	Reports	Integration with CyberQuery. Payment Types List
7613	Reports	Using the relative path from terminal settings (e.g. Report, Temp,Export)
7649	Reports	Report calls a procedure which doesn't exist.
7684	Reports	Some reports have a default starting date of 1990. The calendar button cannot be used to change the date because it's so far in the past. Prevent blank starting date. - Additional Deposit Report - Fleet Due Back Report - Fleet Transactions Report - Incoming/Outgoing Units Report
7694	Reports	Integration with CyberQuery.- Booked Reservation Report
7706	Reports	Integration with CyberQuery.- Budget Corporate Sales Report
7708	Reports	Enhance customer list to include the "preferred class" from the renter preferences when output to excel.
7729	Reports	Discrepancy report is reporting incorrect information. Add date/time to report selection criteria so you can run the report for a given time of day.
7736	Reports	Contract Revenue by Vehicle Report sends all contract info to Excel, even when printing in summary mode.

7751	Reports	The time clock report does not total the correct overtime hours.
7767	Reports	Physical Inventory Report corrections/improvements
7777	Reports	Recap employee report total hours and report total daily OT.
7845	Reports	Standard DBR enhancement Modify Payments record selection to use new DBRDate index.
7860	Reports	Times on the eRez2 confirmation e-mails are off by 5 hours. Only seems to be a problem on Win2008 Server. Smtmail.p is reading the time zone from the registry. If it can't find it, it sets the timezone to +0000 (GMT).
7897	Reports	Fix ending checks for AR Report and aging
7898	Reports	In the Source of Business Report: when output is to excel, add column for zip code for primary renter
7922	Reports	When e-mailing large files, the error "Attempt to exceed maximum size of a CHARACTER variable. (9324)" appears in the AppServer log.
7945	Reports	NPC (rptsrc) report no longer has a "currency" option for the output file.
7966	Reports	Renter list has no way to create just an "Active Renter" list.
7971	Reports	Sending e-mail from a time zone with a non-zero-minute offset produces errors.
7990	Reports	Report total doesn't show correct discount total.
8081	Reports	Payments report does not enable the "Group Details By" radio sets unless you click off of Detail and then back.
8098	Reports	Modify the Budget Frequent Flyer report to sort by FTP code and title to Franchise ("Avis" or "Budget") based on location franchise setting.
8114	Reports	Payments report displays correctly on the screen, but wraps around when printed.
8118	Reports	Create a new Avis version of the FF report, with Selection option for Airline codes. Report is hard coded to sort by airline code.
8123	Reports	When a report is rescheduled to run next month, MTD, the report's starting/ending date ranges are incorrect.
8180	Reports	Convert a Results report used in v3 for WLB to standard report. In Out Owned.
8200	Reports	Convert the v3 Results report, Location List, to V4. This reports ALL locations, not just owned.
8292	Reports	We are preventing duplicate reports from running simultaneously; this has prevented some reports from running as needed.
8303	Reports	Shift change is no longer printing the Cash Drawer Report.
8312	Reports	When printing a report to "PRINTER", webclient will leave the prowc.exe listener running.
8330	Reports	Ratsbuild.p is running wzzip.exe but it doesn't find it on Windows 2008 machines.
8343	Reports	Several processes are running wzzip.exe but can't find it on Windows 2008 machines.
8356	Reports	Fleet additions report - Fix formatting issue, and problem with 1/1/1990 showing as purchase date when sort option 1 is chosen.
8361	Reports	The Booked Revenue logic in the DBR is getting confused when there is more than one miscellaneous charge for a given miscellaneous charge code.
8400	Reports	Ratsbuild incorrectly refers to a folder "FLT"
8247	Reports	DBR posting requires the local A/R number.
8459	Reports	Add a new selection to A/R report to skip zero details.
8460	Reports	Fix page break headers in the A/R report during company details.
7168	Reservations	Some reservations come through with reservation rates with 999999 as free miles. This causes a display error on the Summary Tab Rate Detail display.

6830	Reservations	When cloning a Reservation, <ul style="list-style-type: none"> - The Time out is set to current time and not the time of the original reservation (the Date is OK). Date and Time Due are OK. Just Time out is incorrect. - The rate is copied correctly, but the Rate Detail is missing on the screen when the reservation is cloned. The rate browser is displayed instead of the actual detail. - Taxes are not calculated.
8256	Resplanner	Reservation was "No-Showed" and removed from the resplanner, however behind the screens the unit is still assigned to that no-show reservation.
8300	Resplanner	Reservation status was manually "No-Showed" and does not show with the resplanner, however behind the screens the unit is still assigned to that no-show reservation.
7109	Rezlink	For NuCar Rez Link, use currency conversion table to convert dollar amounts in transmission from US Dollars to Mexican Pesos.
7165	Rezlink	OTA RezLink is returning OTA_ErrorRS message type when the request type cannot be determined.
7203	Rezlink	When a prepaid amount indicator is sent in a res (/PVA indicator for Budget), create a direct bill payment to be billed to the entity that was prepaid. This requires CF A1091 with the value field populated with the company name to invoice for the prepayment, and the payment type to use to create the DB payment with. The two elements should be separated with a pipe symbol. An example would be: Budget Corporation Direct Bill
7273	Rezlink	Budget reservation process does not update insurance coverages correctly to automatically add these coverages.
7275	Rezlink	RezLink problems: Dataset errors and dark gray windows sometimes appear from RezLink process. If renter transaction numbers happen to be locked, RezLinks do not handle it well.
7291	Rezlink	During FRFC process, payments are not being created correctly from authorizations already on the RA.
7296	Rezlink	Changes to SVB Parse more fields and display in various counter programs.
7300	Rezlink	When CF1050 active then capture the chain code (/CHN) as Agent-ID. (Used by Source of Business Report).
7333	Rezlink	Thrifty Reservation Processor does not handle Lastname Jr,Firstname correctly
7341	Rezlink	When loading e.g just corporate renter files without any reservation files, updateControl from rzdol1.p gets ** No ttrzl record is available. (91) error.
7453	Rezlink	Reservation link setup has a display issue if either of the Source fields are set to "blank".
7495	Rezlink	Reservation links may pass 10 characters in for the Referral code, but we only use 8.
7516	Rezlink	Reservation links may attempt to update un-locked source referral record.
7597	Rezlink	When re-processing a reservation: 1) with cc info, an additional zero deposit auth gets created. Check if there is already a deposit for the same (translated) PaymentType. 2) with pre-paid amount (ttRzl.PrepaidAmount > 0): A 2nd paid deposit gets created. 3) don't re-open currently no-showed reservations when the checkout date/time is less than current date/time.

7606	Rezlink	Budget sends corp ID without a name. Budget reservations must always move /BCD to RRM.CorpID.
7764	Rezlink	Modify CF A1091 to allow prepaid amount to update the no-show amount.
7803	Rezlink	Charges transmitted with a tour reservation are applied to tour when the tour-profile isn't setup to include the charge as tour.
7812	Rezlink	Silver Bullet is processing status 2 reservations as open contracts (which are status 1) when they should be quotes.
7814	Rezlink	Silver bullet update of only notes removed renter name / dates from the reservation when the notes only update was processed while the res was still open.
7823	Rezlink	1) TourRentals don't allow tour days to exceed the booked rental days. 2) Change the last tiered rate max days when charging existing local tiered rates with xml transmission override and the last defined tier max is less than the xml max.
7870	Rezlink	The OTA API rez booking process is adding extraneous charges to the rez that weren't shown in the availability response. When the API runs setTax, any charges marked as auto-apply but NOT marked as Web are being added.
7871	Rezlink	Really create missing local companies.
7969	Rezlink	When rzwiz1.p is run from File:Run, upon completion it is logging out the session!
8067	Rezlink	The weekend rates transmitted with the /RTE parameter didn't get assigned. The res charged all with the extra day rate.
8096	Rezlink	Enhance XML Reservation Feed
8101	Rezlink	Silver Bullet is not processing the driver's node address correctly.
8295	Rezlink	Cancel of res with previous prepayment and new prepayment amount of zero doesn't offset the deposit.
8307	Rezlink	Thrifty Corp-Cust reservations load the CorpID - but don't show the company name.
8355	Rezlink	Payless reservation file extensions have changed from REZ to TXT.
8431	Rezlink	Correction to handle resubmitting old batches correctly
7556	RWMobile	RentWorks Mobile isn't checking TempLock to see if the selected contract is in-use. Also, user can click the Back button and attempt to re-close the contract that was just closed.
8389	RWMobile	Sometimes RentWorks Mobile 'loses' the terminal settings record. Usually happens after closing a contract. The first one closes OK but subsequent closing produce payment errors and the contract remains open.
8454	RWMobile	The vehicle count in the VIP column for status lines is incorrect.
7329	Security	Maintenance programs with field security, enable secured fields after 'save' fails any validation check in okToUpdate.
7672	Security	The keystore about to expire message is annoying.
6784	System	The system alert menu item (Help --> System Alerts) show as under construction.
7609	System	Add "Import" path definition to Terminal Settings
7648	System	Cannot set scheduled time for system tasks. It always puts in some other time.
8440	System	When transaction number is already in use, the system sometimes hangs.
7910	Time Clock	Time clock is slow to load existing records for regular employees.
7428	Utilities	Need one-off batch program to accurately and quickly re-flag thousands of records!
7626	Utilities	Use new TermDefault Import path and expand to absolute path names (see Sars7561 and 7609).
7627	Utilities	Use new TermDefault Import path and expand to absolute path names (see Sars7561 and 7609).

7628	Utilities	Using the relative path from terminal settings (e.g. Report, Temp, Export)
7712	Utilities	Update utimportinv utility to accommodate the P11D import.
7874	Utilities	Improve the utimport utility to overwrite and update renter records.
8067	Utilities	Add support to the UTFVC utility to change fuel types/codes.
8242	WLB	The WLB import process needs to assign a "Foreign Cash" to a CASH Payment when the Check-In Location is Foreign and the Check-Out Location is Owned.
8251	WLB	WLB implementation does not support posting to QuickBooks.
8338	WLB	Version 4 WLB import process is not stopping when encountering a critical error as it did in version 3.
8370	WLB	WLB adjustment report needs an Email option.