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SEE MORE. DO MORE.

Effective Dec., 2014

ZEBRACARE™ ON-SITE SERVICE AGREEMENT PRICE LIST

ZebraCare On-Site provides a wider variety of service offerings to help you cost-effectively extend your Zebra® printer uptime. One call brings a Zebra-trained and -certified ZebraCare On-Site service technician to your facility and eliminates the need to return your Zebra printer to a Zebra repair center. Choose from these competitively priced service agreements.

ON-SITE FEATURES:

- On-Site response with “parts in hand”
- All parts and labor (excluding batteries, printheads and accessories)
- All travel (no mileage fees)
- Genuine Zebra parts installed by Zebra-trained and -certified technicians
- Complete cleaning and adjustment
- Engineering changes (ECOs) are automatically applied – customer’s printers are always up-to-date!
- Up to Two (2) preventative maintenance check-ups per year

SERVICE LEVELS:

ZebraCare On-Site Standard

- Technician arrives at the customer’s location the 2nd business day

ZebraCare On-Site Advantage

- All features of ZebraCare On-Site plus...
- Technician arrives at the customer’s location the next business day.

ZebraCare On-Site Advantage Plus

- All features of ZebraCare On-Site plus...
- Technician arrives at the customer’s location within four hours* of on-site service requests received before 1:30 pm local time.

**Four-hour response available only in select locations*

Custom On-Site solutions also available - Contact your Zebra account representative for details.

COMPREHENSIVE COVERAGE OPTION

- Can be added to any service agreements
- Upgrades warranty to include printhead replacement
- Upgrades coverage to include physical damage or abuse
- Covers all internal and external components such as the LCD, media cover, gears, etc.
- Eliminates unexpected charges for repairs

PART NUMBER CONFIGURATION

Step 1: Select printer type from left hand column of the configuration matrix.

Step 2: Select applicable options from each column moving left to right and add option identifier (letter or number) to the part number builder at the top of the form.

Step 3: Add up the pricing from your selections to calculate the per unit list price of ZebraCare.

Restrictions apply – refer to Terms and Conditions for complete details. Contracts can NOT be broken down by unit after purchase for further resale; Sold as entire contract only. No volume discount combinations. ZebraCare Services may not be available in your country. Please contact your Regional Zebra Representative for coverage.

ZEBRACARE™ ON-SITE

EFFECTIVE Dec., 2014

SERVICE AGREEMENT PRICE LIST – NEW PRINTER

Example for 1 Year 110Xi4 with Standard and comprehensive:
ZA2 – 11X4 - 1C0
\$390 + 260 = \$650

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPlus
- ZT200 Series
- ZT410
- ZT420

1 Year Coverage On New Printers				
Z A _ _ - _ _ _ _ _ - 1 _ 0				
I		II	III	
<u>I - Program Options</u>		<u>II Printer</u>	<u>III - Option</u>	
Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage
				Comprehensive Option
2	1	4		C
390	490	730	11X4	260
390	490	730	14X4	270
390	490	730	17X4	275
440	550	810	22X4	310
300	370	555	105P	210
250	330	525	ZT2X	200
300	370	555	ZT41	200
380	470	700	ZT42	270

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPlus
- ZT200 Series
- ZT410
- ZT420

2 Year Coverage On New Printers				
Z A _ _ - _ _ _ _ _ - 2 _ 0				
I		II	III	
<u>I - Program Options</u>		<u>II Printer</u>	<u>III - Option</u>	
Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage
				Comprehensive Option
2	1	4		C
700	880	1314	11X4	520
700	880	1314	14X4	540
700	880	1314	17X4	550
790	990	1458	22X4	620
540	670	999	105P	420
460	630	945	ZT2X	400
540	670	999	ZT41	400
680	850	1260	ZT42	540

ZEBRACARE™ ON-SITE

SERVICE AGREEMENT PRICE LIST – NEW PRINTER

Example for 3 Year 110Xi4 with Standard and comprehensive:
 ZA2 – 11X4 - 3C0
 \$1060 + 780 = \$1840

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPlus
- ZT200 Series
- ZT410
- ZT420

3 Year Coverage On New Printers				
Z A - - - - - 3 0				
I		II		III
I - Program Options		II Printer		III - Option
Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage
2	1	4		C
1060	1320	1971	11X4	780
1060	1320	1971	14X4	810
1060	1320	1971	17X4	825
1180	1480	2187	22X4	930
800	1010	1499	105P	630
660	890	1418	ZT2X	600
800	1010	1499	ZT41	600
1020	1280	1890	ZT42	810

Custom on-site solutions also available.

Please contact your Zebra account representative or Zebra at +1 800 423 0442 for details.

COMPREHENSIVE COVERAGE

- Can be added to any On-Site service agreement
- Upgrades warranty to include printhead replacement
- Upgrades coverage to include physical damage or abuse
- Covers all internal and external components such as the LCD, media cover, gears, etc.
- Eliminates unexpected charges for repairs

PART NUMBER CONFIGURATION

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EFFECTIVE Dec., 2014

SERVICE AGREEMENT PRICE LIST – PREVIOUSLY INSTALLED PRINTERS

Example for 1 Year 110Xi4 with Standard and comprehensive:
ZA2 – 11X4 - 1C0
\$460 + 260 = \$720

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 110XiIIIPlus, R110Xi
- 140XiIIIPlus
- 170XiIIIPlus, R170Xi
- 220XiIIIPlus
- 105SLPlus
- 105SL
- ZT200 Series
- ZT410
- ZT420
- ZM400, RZ400
- ZM600, RZ600
- S4M

1 Year Coverage (Sold >30 Days Ago)				
Z B - - - - - 1 0				
I		II		III
I - Program Options		II Printer		III - Option
Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage
2	1	4		C
460	570	860	11X4	260
460	570	860	14X4	270
460	570	860	17X4	275
510	640	950	22X4	310
530	640	860	1100	260
530	640	860	1400	279
530	640	860	1700	275
600	720	950	2200	310
350	440	650	105P	210
350	440	650	STP0	210
300	390	620	ZT2X	200
350	440	650	ZT41	200
440	560	820	ZT42	270
350	440	650	Z4X0	200
440	560	820	Z6X0	270
310	390	620	S4X0	200

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EFFECTIVE Dec., 2014

SERVICE AGREEMENT PRICE LIST – PREVIOUSLY INSTALLED PRINTERS

Example for 2 Year 110Xi4 with Standard and comprehensive:
ZA2 – 11X4 - 2C0
\$830 + 520 = \$1350

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPlus
- 105SL
- ZT200 Series
- ZT410
- ZT420
- ZM400, RZ400
- ZM600, RZ600
- S4M

2 Year Coverage (Sold >30 Days Ago)				
Z B _ _ - _ _ _ _ _ - 2 _ 0				
I		II		III
I - Program Options		II Printer		III - Option
Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage
2	1	4		C
830	1030	1548	11X4	520
830	1030	1548	14X4	540
830	1030	1548	17X4	550
930	1160	1710	22X4	620
630	790	1170	105P	420
630	790	1170	STP0	420
540	740	1115	ZT2X	400
630	790	1170	ZT41	400
800	990	1476	ZT42	540
630	790	1170	Z4X0	400
800	990	1476	Z6X0	540
560	740	1116	S4X0	400

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EFFECTIVE Dec., 2014

SERVICE AGREEMENT PRICE LIST – PREVIOUSLY INSTALLED PRINTERS

Example for 3 Year 110Xi4 with Standard and comprehensive:
 ZA2 – 11X4 - 3C0
 \$1240 + 780 = \$2020

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 110XiIIIPlus, R110Xi
- 140XiIIIPlus
- 170XiIIIPlus, R170Xi
- 220XiIIIPlus
- 105SLPlus
- 105SL
- ZT200 Series
- ZT410
- ZT420
- ZM400, RZ400
- ZM600, RZ600
- S4M

3 Year Coverage (Sold >30 Days Ago)				
Z B <u> </u> - <u> </u> <u> </u> <u> </u> - 3 <u> </u> 0				
I		II		III
I - Program Options		II Printer		III - Option
Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage
2	1	4		C
1240	1550	2322	11X4	780
1240	1550	2322	14X4	810
1240	1550	2322	17X4	825
1390	1740	2565	22X4	930
1440	1728	2322	1100	780
1440	1728	2322	1400	810
1440	1728	2322	1700	825
1610	1944	2565	2200	930
950	1190	1755	105P	630
950	1190	1755	STP0	630
780	1040	1674	ZT2X	600
950	1190	1755	ZT41	600
1200	1500	2214	ZT42	810
950	1190	1755	Z4X0	600
1200	1500	2214	Z6X0	810
840	1040	1674	S4X0	600

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COMPREHENSIVE COVERAGE OPTION

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ZEBRACARE™ ON-SITE SERVICE AGREEMENT ORDER FORM

Please Fill Out The Following To Purchase A ZebraCare Service Agreement For Your Zebra Printers
 Fax Completed Form To +1 847 913 2573

Bill To:	Contract Holder (if different):
Company Name: _____	Company Name: _____
Attn: _____	Attn: _____
Address: _____	Address: _____
City, State, Zip _____	City, State, Zip _____
Phone: () - _____	Phone: () - _____
Fax: () - _____	Fax: () - _____
Email: _____	Email: _____
Customer #: _____	
Reseller? <input type="checkbox"/> Yes <input type="checkbox"/> No	

Order Information:

Quantity	ZebraCare Part Number	Unit Price	Extended Price
Z	- - - - -	\$	\$
Z	- - - - -	\$	\$
Z	- - - - -	\$	\$
TOTAL			\$

Method Of Payment:

PO Number: _____

-or-

Credit Card#: _____

Master Card Visa AmEx

Name On Card: _____

Vcode: _____
(3-digit code on the back of the card)

Expiration Date: / /

Printer Model (Ex. 110Xi4)	Serial Numbers (Attach separate sheet if needed)