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Effective February, 2013

ZEBRACARE™ ON-SITE SERVICE AGREEMENT PRICE LIST

ZebraCare On-Site provides a wider variety of service offerings to help you cost-effectively extend your Zebra® printer uptime. One call brings a Zebra-trained and -certified ZebraCare On-Site service technician to your facility and eliminates the need to return your Zebra printer to a Zebra repair center. Choose from these competitively priced service agreements.

ON-SITE FEATURES:

- On-Site response with "parts in hand"
- All parts and labor (excluding batteries, printheads and accessories)
- All travel (no mileage fees)
- Genuine Zebra parts installed by Zebra-trained and -certified technicians
- Complete cleaning and adjustment
- Engineering changes (ECOs) are automatically applied – customer's printers are always up-to-date!
- Up to Two (2) preventative maintenance check-ups per year

SERVICE LEVELS:

ZebraCare On-Site Standard

- Technician arrives at the customer's location the 2nd business day

ZebraCare On-Site Advantage

- All features of ZebraCare On-Site plus…
- Technician arrives at the customer's location the next business day.

ZebraCare On-Site Advantage Plus

- All features of ZebraCare On-Site plus…
- Technician arrives at the customer's location within four hours* of on-site service requests received before 1:30 pm local time.

  Four-hour response available only in select locations

Custom On-Site solutions also available - Contact your Zebra account representative for details.

COMPREHENSIVE COVERAGE OPTION
- **Can be added to any service agreements**
- Upgrades warranty to include printhead replacement
- Upgrades coverage to include physical damage or abuse
- Covers all internal and external components such as the LCD, media cover, gears, etc.
- Eliminates unexpected charges for repairs

PART NUMBER CONFIGURATION
Step 1: Select printer type from left hand column of the configuration matrix.
Step 2: Select applicable options from each column moving left to right and add option identifier (letter or number) to the part number builder at the top of the form.
Step 3: Add up the pricing from your selections to calculate the per unit list price of ZebraCare.

ZEBRACARE™ ON-SITE

EFFECTIVE February, 2013

SERVICE AGREEMENT PRICE LIST – <u>NEW PRINTER</u>

Example for 1 Year 110Xi4 with
Standard and comprehensive:
ZA2 – 11X4 - 1C0
$390 + 260 = <u>$650</u>

1 Year Coverage On New Printers

Z A __ - __ __ __ __ - 1 __ 0

	I	II	III
	I - Program Options	II Printer	III - Option

Printer Selection

	Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage / Comprehensive Option
INDUSTRIAL	**2**	**1**	**4**		**C**
110Xi4, R110Xi4	390	490	730	**11X4**	260
140Xi4	390	490	730	**14X4**	270
170Xi4	390	490	730	**17X4**	275
220Xi4	440	550	810	**22X4**	310
105SLPlus	300	370	555	**105P**	210
105SL	300	370	555	**STP0**	210
ZT200 Series	250	330	525	**ZT2X**	200
ZM400, RZ400	300	370	555	**Z4X0**	200
ZM600, RZ600	380	470	700	**Z6X0**	270
S4M	270	330	525	**S4X0**	200

2 Year Coverage On New Printers

Z A __ - __ __ __ __ - 2 __ 0

	I	II	III
	I - Program Options	II Printer	III - Option

Printer Selection

	Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage / Comprehensive Option
INDUSTRIAL	**2**	**1**	**4**		**C**
110Xi4, R110Xi4	700	880	1314	**11X4**	520
140Xi4	700	880	1314	**14X4**	540
170Xi4	700	880	1314	**17X4**	550
220Xi4	790	990	1458	**22X4**	620
105SLPlus	540	670	999	**105P**	420
105SL	540	670	999	**STP0**	420
ZT200 Series	460	630	945	**ZT2X**	400
ZM400, RZ400	540	670	999	**Z4X0**	400
ZM600, RZ600	680	850	1260	**Z6X0**	540
S4M	480	630	945	**S4X0**	400

ZEBRACARE™ ON-SITE

EFFECTIVE February, 2013

SERVICE AGREEMENT PRICE LIST – <u>NEW PRINTER</u>

Example for 3 Year 110Xi4 with
Standard and comprehensive:
ZA2 – 11X4 - 3C0
$1060 + 780 = <u>$1840</u>

3 Year Coverage On New Printers

Z A __ - __ __ __ __ - 3 __ 0

	I			II	III
	I - Program Options			**II Printer**	**III - Option**
Printer Selection	**Standard 2nd Business Day**	**Advantage Next Business Day**	**Advantage Plus Same Day**	**Printer Code**	**0 – Std Coverage** / **Comprehensive Option**
INDUSTRIAL	**2**	**1**	**4**		**C**
• 110Xi4, R110Xi4	1060	1320	1971	**11X4**	780
• 140Xi4	1060	1320	1971	**14X4**	810
• 170Xi4	1060	1320	1971	**17X4**	825
• 220Xi4	1180	1480	2187	**22X4**	930
• 105SLPlus	800	1010	1499	**105P**	630
• 105SL	800	1010	1499	**STP0**	630
• ZT200 Series	660	890	1418	**ZT2X**	600
• ZM400, RZ400	800	1010	1499	**Z4X0**	600
• ZM600, RZ600	1020	1280	1890	**Z6X0**	810
• S4M	720	890	1418	**S4X0**	600

Custom on-site solutions also available.
Please contact your Zebra account representative or Zebra at +1 800 423 0442 for details.

COMPREHENSIVE COVERAGE

- **Can be added to any On-Site service agreement**
- Upgrades warranty to include printhead replacement
- Upgrades coverage to include physical damage or abuse
- Covers all internal and external components such as the LCD, media cover, gears, etc.
- Eliminates unexpected charges for repairs

PART NUMBER CONFIGURATION

<u>Step 1</u>: Select printer type from left hand column of the configuration matrix.
<u>Step 2</u>: Select applicable options from each column moving left to right and add option identifier
(letter or number) to the part number builder at the top of the form.
<u>Step 3</u>: Add up the pricing from your selections to calculate the per unit list price of ZebraCare.

ZEBRACARE™ ON-SITE

EFFECTIVE February, 2013

SERVICE AGREEMENT PRICE LIST – <u>PREVIOUSLY INSTALLED PRINTERS</u>

Example for 1 Year 110Xi4 with Standard and comprehensive:
ZA2 – 11X4 - 1C0
$460 + 260 = <u>$720</u>

1 Year Coverage (Sold >30 Days Ago)

Z B __ - __ __ __ - 1 __ 0

	I - Program Options			II — II Printer	III — III - Option
Printer Selection	**Standard 2nd Business Day**	**Advantage Next Business Day**	**Advantage Plus Same Day**	**Printer Code**	**0 – Std Coverage** / **Comprehensive Option**
INDUSTRIAL	**2**	**1**	**4**		**C**
• 110Xi4, R110Xi4	460	570	860	**11X4**	260
• 140Xi4	460	570	860	**14X4**	270
• 170Xi4	460	570	860	**17X4**	275
• 220Xi4	510	640	950	**22X4**	310
• 110XiIIIPlus, R110Xi	530	640	860	**1100**	260
• 140XiIIIPlus	530	640	860	**1400**	279
• 170XiIIIPlus, R170Xi	530	640	860	**1700**	275
• 220XiIIIPlus	600	720	950	**2200**	310
• 105SLPlus	350	440	650	**105P**	210
• 105SL	350	440	650	**STP0**	210
• ZT200 Series	300	390	620	**ZT2X**	200
• ZM400, RZ400	350	440	650	**Z4X0**	200
• ZM600, RZ600	440	560	820	**Z6X0**	270
• S4M	310	390	620	**S4X0**	200

Please refer to the Terms and Conditions for more details.   Specifications and prices subject to change without notice. Issued 1/13

ZEBRACARE™ ON-SITE

EFFECTIVE February, 2013

SERVICE AGREEMENT PRICE LIST – <u>PREVIOUSLY INSTALLED PRINTERS</u>

Example for 2 Year 110Xi4 with Standard and comprehensive:
ZA2 – 11X4 - 2C0
$830 + 520 = <u>$1350</u>

2 Year Coverage (Sold >30 Days Ago)

Z B __ - __ __ __ __ - 2 __ 0

	I	II	III
	I - Program Options	**II Printer**	**III - Option**

Printer Selection

INDUSTRIAL	Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage / Comprehensive Option
	2	1	4		C
• 110Xi4, R110Xi4	830	1030	1548	**11X4**	520
• 140Xi4	830	1030	1548	**14X4**	540
• 170Xi4	830	1030	1548	**17X4**	550
• 220Xi4	930	1160	1710	**22X4**	620
• 110XiIIIPlus, R110Xi	950	1152	1548	**1100**	520
• 140XiIIIPlus	950	1152	1548	**1400**	540
• 170XiIIIPlus, R170Xi	950	1152	1548	**1700**	550
• 220XiIIIPlus	1070	1296	1710	**2200**	620
• 105SLPlus	630	790	1170	**105P**	420
• 105SL	630	790	1170	**STP0**	420
• ZT200 Series	540	740	1115	**ZT2X**	400
• ZM400, RZ400	630	790	1170	**Z4X0**	400
• ZM600, RZ600	800	990	1476	**Z6X0**	540
• S4M	560	740	1116	**S4X0**	400

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ZEBRACARE™ ON-SITE

SERVICE AGREEMENT PRICE LIST – <u>PREVIOUSLY INSTALLED PRINTERS</u>

EFFECTIVE February, 2013

ZebraCare™ On-Site

Example for 3 Year 110Xi4 with
Standard and comprehensive:
ZA2 – 11X4 - 3C0
$1240 + 780 = <u>$2020</u>

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3 Year Coverage (Sold >30 Days Ago)

Z B __ - __ __ __ __ - 3 __ 0

	I	II	III
	I - Program Options		**II Printer**	**III - Option**

Printer Selection	Standard 2nd Business Day	Advantage Next Business Day	Advantage Plus Same Day	Printer Code	0 – Std Coverage / Comprehensive Option
INDUSTRIAL	**2**	**1**	**4**		**C**
• 110Xi4, R110Xi4	1240	1550	2322	**11X4**	780
• 140Xi4	1240	1550	2322	**14X4**	810
• 170Xi4	1240	1550	2322	**17X4**	825
• 220Xi4	1390	1740	2565	**22X4**	930
• 110XiIIIPlus, R110Xi	1440	1728	2322	**1100**	780
• 140XiIIIPlus	1440	1728	2322	**1400**	810
• 170XiIIIPlus, R170Xi	1440	1728	2322	**1700**	825
• 220XiIIIPlus	1610	1944	2565	**2200**	930
• 105SLPlus	950	1190	1755	**105P**	630
• 105SL	950	1190	1755	**STP0**	630
• ZT200 Series	780	1040	1674	**ZT2X**	600
• ZM400, RZ400	950	1190	1755	**Z4X0**	600
• ZM600, RZ600	1200	1500	2214	**Z6X0**	810
• S4M	840	1040	1674	**S4X0**	600

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COMPREHENSIVE COVERAGE OPTION

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ZEBRACARE™ ON-SITE SERVICE AGREEMENT ORDER FORM

Please Fill Out The Following To Purchase A ZebraCare Service Agreement For Your Zebra Printers
Fax Completed Form To +1 847 913 2573

Bill To:

Company Name: _____
Attn: _____
Address: _____
City, State, Zip _____
Phone: ( ) ___ - _____
Fax: ( ) ___ - _____
Email: _____
Customer #: _____
Reseller? ☐Yes ☐No

Contract Holder (if different):

Company Name: _____
Attn: _____
Address: _____
City, State, Zip _____
Phone: ( ) ___ - _____
Fax: ( ) ___ - _____
Email: _____

Order Information:

Quantity	ZebraCare Part Number	Unit Price	Extended Price
	Z __ __ - __ __ __ __ - __ __ __	$	$
	Z __ __ - __ __ __ __ - __ __ __	$	$
	Z __ __ - __ __ __ __ - __ __ __	$	$
		TOTAL	**$**

Method Of Payment:

PO Number: _____
-or-
Credit Card#: _____

☐Master Card ☐Visa ☐AmEx

Name On Card: _____
Vcode:
(3-digit code on the
back of the card) _____

Expiration Date: ___ / ___ / ___

Printer Model (Ex. 110Xi4)	Serial Numbers (Attach separate sheet if needed)

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