



SEE MORE. DO MORE.

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Effective March 2015

ZEBRACARE™ DEPOT SERVICE AGREEMENT PRICE LIST

ZebraCare Depot Service Agreements provide the finest care and attention for your printer throughout the agreement period keeping your printers working at optimal performance and reducing the cost of printer downtime due to lost productivity. In addition, our agreements provide you with a cost-effective means to plan and budget your annual printer service needs.

SERVICE AGREEMENT FEATURES

1. ZebraCare Depot Standard

- All parts and labor (excluding printheads, accessories, and batteries)
- Required repair of nonfunctioning equipment
- Cleaning and Adjustment
- Complete preventative maintenance procedure
- Return shipping via ground at no cost
- **3-day turn-around time* from date of receipt**
- Engineering Change Orders (ECOs) automatically applied keeping your printer up to date

*ZebraCare Advantage & Advantage Plus include all of the ZebraCare Standard features plus a **quicker turn-around time!***

2. ZebraCare Depot Advantage

- **Next day turn-around time* from date of receipt**

3. ZebraCare Depot Advantage Plus

- **Same day shipment of exchange pool of product**
- **Includes overnight shipping**
- Managed pool of up to 6% of customer owned inventory at Zebra's facility
- Monthly activity reports

COMPREHENSIVE COVERAGE *(Included on all Desktop, Kiosk & Mobile printers)*

- **Can be added to Tabletop service agreements**
- Upgrades warranty to include **unlimited**** printhead replacement
- **Enhanced¹** coverage to include physical damage or abuse
 - **Covers all internal and external components such as the LCD, media cover, gears, etc.**
- Eliminates unexpected charges for repairs

PART NUMBER CONFIGURATION

Step 1: Select printer type from left hand column of the configuration matrix.

Step 2: Select applicable options from each column moving left to right and add option identifier (letter or number) to the part number builder at the top of the form.

Step 3: Add up the pricing from your selections to calculate the per unit list price of ZebraCare.

Restrictions apply – refer to Terms and Conditions for complete details. Contracts can NOT be broken down by unit after purchase for further resale; Sold as entire contract only. No volume discount combinations. ZebraCare Services may not be available in your country. Please contact your Regional Zebra Representative for coverage. *Turn-around times are targets and not guaranteed. *Turn-around time excludes time in transit. **If printhead replacement is excessive, an audit will be conducted and corrective actions will be recommended.

ZEBRACARE™ DEPOT

SERVICE AGREEMENT PRICE LIST – NEW PRINTER

EFFECTIVE MARCH 2015

DESKTOP, KIOSK, AND MOBILE (Comprehensive Coverage Included)

Example for 2 Year G-Series with
Advantage:
ZAC - GSER - 1C0
\$50 + 10 = \$60

***See Page 1 for “Coverage Option” entitlements.**

Printer Selection

DESKTOP / KIOSK PRINTERS

- G-Series
- LP/TLP Series
- ZD500x
- HC100
- KR203
- KR403
- TTP 20x0
- TTP 2100
- TTP 8200, TTP 8300

MOBILE PRINTER

- EM 220II
- iMZ220, iMZ320
- P4T
- RP4T
- QLn220
- QLn320
- QLn420
- QLn Healthcare
- RW220
- RW420
- RW420 Print Station
- ZQ110
- ZQ510, ZQ520

MOBILE ACCESSORIES

- Route Palette (MC70, MC75, MC9000)
- RW420 4-Bay Power Station /
Route Palette 4-Bay Power Station

2 Year Coverage On New Printers			
(1 Year New Printer Warranty + 1 Additional Year Coverage)			
Z A _ _ - _ _ _ _ - 1 C 0			
I		II	
I - Coverage Options		II -Printer	
Standard	Advantage	Advantage Plus	Printer Code
0	C	D	
50	10	15	GSER
60	10	15	LPTP
60	10	15	ZD50
60	10	15	HC10
50	10	15	K203
60	10	15	K403
60	10	15	SW20
125	15	25	SW21
150	20	30	SW82
50	8	18	EM21
70	8	18	IMZX
150	8	18	P4T1
190	8	18	R4T1
105	8	18	QN21
120	8	18	QN31
135	8	18	QN41
135	8	18	QNHC
95	8	18	RW21
115	8	18	RW41
125	8	18	RWPS
50	8	18	ZQ11
100	8	18	ZQ5X
50	8	18	MCX0
40	8	18	4BAY

ZEBRACARE™ DEPOT

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SERVICE AGREEMENT PRICE LIST – NEW PRINTERS

DESKTOP, KIOSK, AND MOBILE (Comprehensive Coverage Included)

Example for 3 Year G-Series with Advantage:
ZAC - GSER - 2C0
\$90 + 20 = \$110

***See Page 1 for “Coverage Option” entitlements.**

Printer Selection

DESKTOP / KIOSK PRINTERS

- G-Series
- LP/TLP Series
- ZD500x
- HC100
- KR203
- KR403
- TTP 20x0
- TTP 2100
- TTP 8200, TTP 8300

MOBILE PRINTER

- EM 220II
- iMZ220, iMZ320
- P4T
- RP4T
- QLn220
- QLn320
- QLn420
- QLn Healthcare
- RW220
- RW420
- RW420 Print Station
- ZQ110
- ZQ510, ZQ520

MOBILE ACCESSORIES

- Route Palette (MC70, MC75, MC9000)
- RW420 4-Bay Power Station / Route Palette 4-Bay Power Station

3 Year Coverage On New Printers			
(1 Year New Printer Warranty + 2 Additional Years Coverage)			
Z A _ - _ _ _ - 2 C 0			
I		II	
I - Coverage Options		II -Printer	
Standard	Advantage	Advantage Plus	Printer Code
0	C	D	
90	20	30	GSER
110	20	30	LPTP
110	20	30	ZD50
110	20	30	HC10
90	20	30	K203
110	20	30	K403
110	20	30	SW20
225	30	50	SW21
270	40	60	SW82
90	16	36	EM21
130	16	36	IMZX
280	16	36	P4T1
350	16	36	R4T1
200	16	36	QN21
230	16	36	QN31
255	16	36	QN41
255	16	36	QNHC
175	16	36	RW21
215	16	36	RW41
230	16	36	RWPS
70	16	36	ZQ11
190	16	36	ZQ5X
90	16	36	MCX0
72	16	36	4BAY

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SERVICE AGREEMENT PRICE LIST – NEW PRINTERS

DESKTOP, KIOSK, AND MOBILE (Comprehensive Coverage Included)

Example for 5 Year G-Series with Advantage:
ZAC - GSER - 4C0
\$180 + 40 = \$220

See Page 1 for “Coverage Option” entitlements.

Printer Selection

DESKTOP / KIOSK PRINTERS

- G-Series
- LP/TLP Series
- ZD500x
- HC100
- KR203
- KR403
- TTP 20x0
- TTP 2100
- TTP 8200, TTP 8300

MOBILE PRINTER

- EM 220II
- iMZ220, iMZ320
- P4T
- RP4T
- QLn220
- QLn320
- QLn420
- QLn Healthcare
- RW220
- RW420
- RW420 Print Station
- ZQ110
- ZQ510, ZQ520

MOBILE ACCESSORIES

- Route Palette (MC70, MC75, MC9000)
- RW420 4-Bay Power Station / Route Palette 4-Bay Power Station

5 Year Coverage On New Printers			
(1 Year New Printer Warranty + 4 Additional Years Coverage)			
Z A _ - _ _ _ - 4 C 0			
I		II	
I - Coverage Options		II -Printer	
Standard	Advantage	Advantage Plus	Printer Code
0	C	D	
180	40	60	GSER
220	40	60	LPTP
220	40	60	ZD50
220	40	60	HC10
180	40	60	K203
220	40	60	K403
220	40	60	SW20
450	60	100	SW21
540	80	120	SW82
180	32	72	EM21
260	32	72	IMZX
550	32	72	P4T1
700	32	72	R4T1
400	32	72	QN21
450	32	72	QN31
510	32	72	QN41
510	32	72	QNHc
350	32	72	RW21
430	32	72	RW41
460	32	72	RWPS
140	32	72	ZQ11
380	32	72	ZQ5X
180	32	72	MCX0
150	32	72	4BAY

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EFFECTIVE MARCH 2015

SERVICE AGREEMENT PRICE LIST – PREVIOUSLY INSTALLED PRINTERS

DESKTOP, KIOSK, AND MOBILE (Comprehensive Coverage Included)

Example for 1 Year G-Series with Advantage:
ZBC - GSER - 1C0
\$60 + 10 = \$70

See Page 1 for "Coverage Option" entitlements.

Printer Selection

DESKTOP / KIOSK PRINTERS

- G-Series
- LP/TLP Series
- ZD500x
- HC100
- KR203
- KR403
- TTP 20x0
- TTP 2100
- TTP 8200, TTP 8300

MOBILE PRINTER

- EM 220II, EM220
- iMZ220, iMZ320
- MZ 220, MZ 320
- P4T
- RP4T
- QL220 Plus
- QL320 Plus
- QL420 Plus
- QLn220
- QLn320
- QLn420
- QLn Healthcare
- RW220
- RW420
- RW420 Print Station
- ZQ110
- ZQ510, ZQ520

MOBILE ACCESSORIES

- Route Palette (MC70, MC75, MC9000)
- RW420 4-Bay Power Station /
Route Palette 4-Bay Power Station

1 Year Coverage (Sold >30 Days Ago)			
Z B _ - _ _ _ - 1 C 0			
I		II	
I - Coverage Options		II -Printer	
Standard	Advantage	Advantage Plus	Printer Code
0	C	D	
60	10	15	GSER
70	10	15	LPTP
70	10	15	ZD50
70	10	15	HC10
60	10	15	K203
70	10	15	K403
70	10	15	SW20
150	15	25	SW21
180	20	30	SW82
60	8	18	EM21
80	8	18	IMZX
80	8	18	MZ31
175	8	18	P4T1
220	8	18	R4T1
135	8	18	Q2P1
150	8	18	Q3P1
170	8	18	Q4P1
125	8	18	QN21
140	8	18	QN31
160	8	18	QN41
160	8	18	QNHC
115	8	18	RW21
135	8	18	RW41
155	8	18	RWPS
60	8	18	ZQ11
165	8	18	ZQ5X
60	8	18	MCX0
50	8	18	4BAY

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SERVICE AGREEMENT PRICE LIST – PREVIOUSLY INSTALLED PRINTERS

DESKTOP, KIOSK, AND MOBILE (Comprehensive Coverage Included)

Example for 2 Year G-Series with
Advantage:
ZBC - GSER - 2C0
\$110 + 20 = \$130

See Page 1 for “Coverage
Option” entitlements.

Printer Selection

DESKTOP / KIOSK PRINTERS

- G-Series
- LP/TLP Series
- ZD500x
- HC100
- KR203
- KR403
- TTP 20x0
- TTP 2100
- TTP 8200, TTP 8300

MOBILE PRINTER

- EM 220II, EM 220
- iMZ220, iMZ320
- MZ 220, MZ 320
- P4T
- RP4T
- QL220 Plus
- QL320 Plus
- QL420 Plus
- QLn220
- QLn320
- QLn420
- QLn Healthcare
- RW220
- RW420
- RW420 Print Station
- ZQ110
- ZQ510, ZQ520

MOBILE ACCESSORIES

- Route Palette (MC70, MC75, MC9000)
- RW420 4-Bay Power Station /
Route Palette 4-Bay Power Station

2 Year Coverage (Sold >30 Days Ago)			
Z B ____ - ____ - 2 C 0			
I		II	
I - Coverage Options		II -Printer	
Standard	Advantage	Advantage Plus	Printer Code
0	C	D	
110	20	30	GSER
130	20	30	LTP
130	20	30	ZD50
130	20	30	HC10
110	20	30	K203
130	20	30	K403
130	20	30	SW20
270	30	50	SW21
325	40	60	SW82
110	16	36	EM21
150	16	36	IMZX
150	16	36	MZ31
325	16	36	P4T1
405	16	36	R4T1
250	16	36	Q2P1
280	16	36	Q3P1
310	16	36	Q4P1
230	16	36	QN21
260	16	36	QN31
290	16	36	QN41
290	16	36	QNHC
215	16	36	RW21
250	16	36	RW41
285	16	36	RWPS
110	16	36	ZQ11
300	16	36	ZQ5X
110	16	36	MCX0
85	16	36	4BAY

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SERVICE AGREEMENT PRICE LIST – NEW PRINTER

TABLETOP / PAX

See Page 1 for “Coverage Option” entitlements.

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPLus
- ZT200 Series
- ZT410
- ZT420

PRINT ENGINES

- ZE500

2 Year Coverage On New Printers				
(1 Year New Printer Warranty + 1 Additional Year Coverage)				
Z A _ - _ _ _ - 1 _ 0				
I I - Coverage Options		II II Printer		III III - Option
Standard	Advantage	Advantage Plus	Printer Code	0 – Std Coverage
0	C	D		Comprehensive Option C
260	20	40	11X4	125
270	20	40	14X4	135
280	25	45	17X4	140
355	25	55	22X4	180
150	20	40	105P	100
115	20	35	ZT2X	75
135	20	35	ZT41	65
175	20	35	ZT42	90
400	30	50	ZE50	175

See Page 1 for “Coverage Option” entitlements.

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPLus
- ZT200 Series
- ZT410
- ZT420

PRINT ENGINES

- ZE500

3 Year Coverage On New Printers				
(1 Year New Printer Warranty + 2 Additional Years Coverage)				
Z A _ - _ _ _ - 2 _ 0				
I I - Coverage Options		II II Printer		III III - Option
Standard	Advantage	Advantage Plus	Printer Code	0 – Std Coverage
0	C	D		Comprehensive Option C
470	40	80	11X4	250
490	40	80	14X4	270
505	50	90	17X4	280
640	50	110	22X4	360
280	40	80	105P	200
215	40	70	ZT2X	150
245	40	70	ZT41	130
315	40	70	ZT42	180
720	60	100	ZE50	360

ZEBRACARE™ DEPOT

EFFECTIVE MARCH 2015

SERVICE AGREEMENT PRICE LIST – NEW PRINTER

TABLETOP / PAX

Example for 5 Year 110Xi4 with
Advantage and comprehensive:
ZAC – 11X4 - 4C0
\$940 + 80 + 500 = \$1520

**See Page 1 for “Coverage
Option” entitlements.**

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPlus
- ZT200 Series
- ZT410
- ZT420

PRINT ENGINES

- ZE500

5 Year Coverage On New Printers				
(1 Year New Printer Warranty + 4 Additional Year Coverage)				
Z A _ - _ _ _ - 4 _ 0				
I		II		III
I - Coverage Options		II Printer		III - Option
Standard	Advantage	Advantage Plus	Printer Code	0 – Std Coverage
0	C	D		Comprehensive Option
				C
940	80	160	11X4	500
980	80	160	14X4	540
1010	100	180	17X4	560
1280	100	220	22X4	720
560	80	160	105P	400
430	80	140	ZT2X	300
490	80	140	ZT41	260
630	80	140	ZT42	360
1440	120	200	ZE50	700

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SERVICE AGREEMENT PRICE LIST – PREVIOUSLY INSTALLED PRINTERS

*TABLETOP / PAX

See Page 1 for “Coverage Option” entitlements.

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 110XiIIPlus, R110Xi
- 140XiIIPlus
- 170XiIIPlus, R170Xi
- 220XiIIPlus
- 105SLPlus
- 105SL
- ZT200 Series
- ZT410
- ZT420
- ZM400, RZ400
- ZM600, RZ600
- S4M

PRINT ENGINES

- 110PAX4, R110PAX4
- 170PAX4
- ZE500

1 Year Coverage (Sold >30 Days Ago)				
Z B ____ - ____ - 1__ 0				
I		II		III
I - Coverage Options		II -Printer		III - Option
Standard	Advantage	Advantage Plus	Printer Code	0 – Std Coverage
0	C	D		Comprehensive Option
				C
315	20	40	11X4	125
325	20	40	14X4	135
340	25	45	17X4	140
430	25	55	22X4	180
315	20	40	1100	125
325	20	40	1400	135
340	25	45	1700	140
430	25	55	2200	180
190	20	40	105P	100
205	20	40	STP0	85
140	20	35	ZT2X	75
165	20	35	ZT41	65
210	20	35	ZT42	90
165	20	35	Z4X0	65
210	20	35	Z6X0	90
150	20	35	S4X0	65
600	30	50	11P0	175
640	30	50	17P0	185
480	30	60	ZE50	175

See Page 1 for “Coverage Option” entitlements.

Printer Selection

INDUSTRIAL

- 110Xi4, R110Xi4
- 140Xi4
- 170Xi4
- 220Xi4
- 105SLPlus
- 105SL
- ZT200 Series
- ZT410
- ZT420
- ZM400, RZ400
- ZM600, RZ600
- S4M

PRINT ENGINES

- 110PAX4, R110PAX4
- 170PAX4
- ZE500

2 Year Coverage (Sold >30 Days Ago)				
Z B ____ - ____ - 2__ 0				
I		II		III
I - Coverage Options		II -Printer		III - Option
Standard	Advantage	Advantage Plus	Printer Code	0 – Std Coverage
0	C	D		Comprehensive Option
				C
565	40	80	11X4	250
590	40	80	14X4	270
610	50	90	17X4	280
770	50	110	22X4	360
350	40	80	105P	200
375	40	80	STP0	170
260	40	70	ZT2X	150
295	40	70	Z4X0	130
380	40	70	Z6X0	180
295	40	70	Z4X0	130
380	40	70	Z6X0	180
270	40	70	S4X0	130
1080	60	100	11P0	350
1150	60	100	17P0	370
860	60	100	ZE50	350



SEE MORE. DO MORE.

ZEBRACARE™ DEPOT SERVICE AGREEMENT ORDER FORM

Please Fill Out The Following To Purchase A ZebraCare Service Agreement For Your Zebra Printers

Fax Completed Form To +1 847 913 2573

Bill To:

Company Name: _____

Attn: _____

Address: _____

City, State, Zip _____

Phone: () - _____

Fax: () - _____

Email: _____

Customer #: _____

Reseller? ☐Yes ☐No

Contract Holder (if different):

Company Name: _____

Attn: _____

Address: _____

City, State, Zip _____

Phone: () - _____

Fax: () - _____

Email: _____

Order Information:

Quantity	ZebraCare Part Number	Unit Price	Extended Price
	Z _ _ _ - _ _ _ _ _ - _ _ _ _ _	\$	\$
	Z _ _ _ - _ _ _ _ _ - _ _ _ _ _	\$	\$
	Z _ _ _ - _ _ _ _ _ - _ _ _ _ _	\$	\$
	Z _ _ _ - _ _ _ _ _ - _ _ _ _ _	\$	\$
		TOTAL	\$

Method Of Payment:

PO Number: _____

-or-

Credit Card#: _____

☐Master Card ☐Visa ☐AmEx

Name On Card: _____

Vcode: _____

(3-digit code on the
back of the card)

Expiration Date: / /

Printer Model (Ex. ZQ510)	Serial Numbers (Attach separate sheet if needed)