

network

RAPID UPDATE



June 29, 2012

HCFA 1500 Billers: Bilateral Modifiers RT/LT Overpayments

It has been determined that Anthem Blue Cross and Blue Shield (Anthem) may have overpaid certain surgery codes for Commercial and Medicare Advantage (MA) products when other surgery services were billed on multiple lines. This can occur when claims are filed with a surgery service code, on two claim lines with modifiers RT/LT, versus claims filed on one claim line with Mod 50.

Please refer to the Central Region Policy CR.PTKPR.009.00 posted online* at www.anthem.com.

In accordance with this policy, the codes considered bilateral, and listed within the Central Region's Payment Policy Indicators list, must be submitted on one line using modifier 50 with the total charge for both sides and only one unit. Failure to submit a claim using modifier 50 on a single line may result in duplicative reimbursement and could be subject to recoupment. If appropriate, bilateral and/or multiple procedure logic is applied.

If you bill on a HCFA 1500, are a provider in Indiana, Kentucky, Missouri, Ohio, or Wisconsin and have filed modifiers LT/RT, you may receive a letter from Anthem in the near future detailing any overpayments on your claims and Anthem's recovery process.

If you have questions, please contact your local Network Relations consultant.

*Note: You must be registered on MyAnthemSM to view this information.

Non-Registered MyAnthem: If you do not have a MyAnthem user ID and Password, sign onto www.anthem.com, select provider, select your state from the dropdown box, press the enter key. In the left corner of the Provider Home Page is an option to register. Complete the registration form and your ID and Password will be mailed to you within two weeks. If you are unable to complete the registration online because the provider's tax ID is already registered, you will need to send your request to central.eprovider.rep@anthem.com.

Registered MyAnthem: If you are a registered MyAnthem user, sign onto www.anthem.com, select provider, select state, hit enter, go to left side of the screen and select Login for MyAnthem, enter login and password, select the Administrative Support tab, select the link labeled *Procedures for Professional Reimbursement*.

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