



WHEN EXPERIENCE COUNTS AND QUALITY MATTERS

## Florida

### Medicare Part B request for redetermination or reopening form

Requests must be filed within 120 days of original claim determination. If request is filed after 120 day timeframe, please include your reason for not making this request earlier. Please complete one request form for each claim.

Submit requests to:

**First Coast Service Options**  
**P. O. Box 2360**  
**Jacksonville, FL 32231-0018**

#### The following criteria **MUST** be completed

Beneficiary name:	<input type="text"/>
Medicare health insurance claim (HIC) number:	<input type="text"/>
Internal Control Number (ICN):	<input type="text"/>
Date of service:	<input type="text"/>
CPT/HCPCS code:	<input type="text"/>
Name of claimant or representative:	<input type="text"/>
Signature of claimant or representative:	<input type="text"/>

#### Request for clerical error reopening

	Originally submitted as	Correction
Procedure or diagnostic code submitted incorrectly:	<input type="text"/>	<input type="text"/>
Modifier omitted or submitted incorrectly:	<input type="text"/>	<input type="text"/>
Provider number submitted incorrectly:	<input type="text"/>	<input type="text"/>
Quantity billed submitted incorrectly:	<input type="text"/>	<input type="text"/>
Billed amount submitted incorrectly:	<input type="text"/>	<input type="text"/>
ZIP code submitted incorrectly:	<input type="text"/>	<input type="text"/>

## Redetermination request: Dissatisfaction with the original claim determination

The reason I disagree with the initial determination is:

- ☐ This is an appeal of an overpayment request
- ☐ The service was medically necessary
- ☐ The service was denied as a duplicate incorrectly
- ☐ The service was not overutilized
- ☐ The service was denied indicating there was other insurance involvement

Additional narrative:

### Please attach all pertinent documentation

- |  |  |
|--|--|
| <input type="checkbox"/> Ambulance run sheet                             | <input type="checkbox"/> Pathology reports     |
| <input type="checkbox"/> History and physical                            | <input type="checkbox"/> Progress notes        |
| <input type="checkbox"/> Invoices for unlisted procedures and medication | <input type="checkbox"/> Other medical records |
| <input type="checkbox"/> Diagnostic test results                         |  |

### Improper use of this form and additional guidance

Telephone reopenings can be requested using our interactive voice response system (IVR) at 1-877-847-4992.

Unprocessable claims denied with remittance advice message **MA130** may not be appealed. Please correct the claim and resubmit.

If the service at issue has already received a redetermination decision, do not use this form. Please use the reconsideration request form located at <http://medicare.fcsso.com/Forms/138073.pdf>.

Appeals for durable medical equipment services (DME) must be appealed to the appropriate DME Medicare administrative contractor (DME MAC).

Overpayments resulting from billing errors or MSP/Other Payer Involvement should be reported using the overpayment refund form located at <http://medicare.fcsso.com/Forms/138379.pdf>.

**NOTICE - Anyone who misrepresents or falsifies essential information requested by this form may upon conviction be subject to fine and imprisonment under Federal Law.**

Form revised 9/11/09