



BlueCross BlueShield  
of Alabama

An Independent Licensee of the Blue Cross and Blue Shield Association.

# MEDICAL EXPENSE CLAIM

**FILL OUT A SEPARATE FORM FOR EACH PATIENT.**

Use this form to file a claim for any eligible medical expenses when your physician or other provider does not file a claim.

Please print clearly with black ink (or type).

1. Patient's Name (only one patient per form)					
Last		First		Middle Initial	
2. Contract Number as shown on your I.D. Card (include any letters, if applicable)			3. Group Number (as shown on I.D. Card) or Place of Employment		
4. Patient's Date of Birth			5. Patient's Sex <input type="checkbox"/> Male <input type="checkbox"/> Female		
MM DD YYYY					
6. Patient's Relationship to Contract Holder <input type="checkbox"/> Self <input type="checkbox"/> Child <input type="checkbox"/> Spouse <input type="checkbox"/> Other (Explain) _____					
7. Contract Holder Information					
Name (as shown on your I.D. card)					
Last		First		Middle Initial	
Street					
City		State		Zip Code	
				Daytime Telephone Number Ext.	
8. Is patient covered under any other group health insurance plan? (Including any other Blue Cross and Blue Shield Coverage).					
<input type="checkbox"/> YES <input type="checkbox"/> NO If yes, complete the following:					
Name of Policy Holder					
Last		First		Middle Initial	
Name and Address of Insuring Company					
I.D. Number					
Policy Effective Date					
MM		DD		YYYY	
Is the patient entitled to Medicare benefits?					
<b>Part A</b> <input type="checkbox"/> YES <input type="checkbox"/> NO <b>Part B</b> <input type="checkbox"/> YES <input type="checkbox"/> NO Medicare Number					
9. Was condition related to:					
A. Patient's Employment <input type="checkbox"/> YES <input type="checkbox"/> NO C. Other Accident/Injury <input type="checkbox"/> YES <input type="checkbox"/> NO					
B. Auto Accident <input type="checkbox"/> YES <input type="checkbox"/> NO If yes, give date of accident or onset of illness:					
MM DD YYYY					
10. Diagnoses (type of illness or injury)			11. Ordering Physician		
			Phone: ( ) -		
			Last Name First Name		
			Address City State ZIP		

**Instructions:**

Attach the original bill or statement from the physician or supplier and **keep a copy for your records. Make sure the bill contains all required information.** (See back of form for required information.) **Sign this form.**

*I, the undersigned, furnished the above information to enable Blue Cross and Blue Shield to consider this claim for payment, and I certify that such information is true and correct and that the expenses were incurred by the above named patient. I understand that any payment will be made to me.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

**SEE BACK OF CLAIM FORM FOR EASY CLAIM FILING INSTRUCTIONS**

# FILING YOUR CLAIM IS EASY

1. Fill out the Medical Expense Claim form. (Include all requested information.)
2. Attach the bill (or clear copy of the bill) to this form.

**Your bill should include the following information:  
(Do not attach a Balance Forward bill.)**

- Patient's full name.
- Date of treatment.
- A description of the treatment provided (i. e. office visit, x-ray, surgery etc.).
- A diagnosis (type of illness or injury).
- Charge for each treatment.
- Place of treatment (i.e. Doctor's office, hospital, one day surgery clinic, etc.).
- Date of accident (if applicable).
- Any Medical Equipment and/or supplies purchased. (Supply the Invoice and be sure to complete box 11, Ordering Physician, on the front of this form.)

(The above information is usually provided on an itemized bill from the provider.)

**THIS INFORMATION IS NEEDED TO PROPERLY FILE PRESCRIPTION DRUG CLAIMS.  
(NOTE: FOR FILING POINT-OF-SALE PRESCRIPTION DRUG CLAIMS, USE CLAIM FORM CL-94.)**

Attach the receipt or legible copy of receipt given by the pharmacist.  
The receipt should list the following information:

- The patient's name.
- The National Drug Code (NDC)
- The name of the prescription drug and manufacturer.
- The amount of the prescription drug.
- The name of the Pharmacy along with the telephone number and address.
- The name of the Doctor that prescribed the drug.
- Please indicate on the receipt the reason for taking each prescription.

**Mail the completed claim to:**  
**Blue Cross and Blue Shield of Alabama**  
Claims Department  
Post Office Box 995  
Birmingham, Alabama 35298-0001

**For additional forms, call  
Rapid Response**

1 800 248-5123 or 205 988-5401 in Birmingham  
24 hours, 7 days a week

*Please have your contract number available when you call.*

**Ask for Medical Expense Claim, stock number CL-438.  
Claim form may also be downloaded at [www.bcbsal.com](http://www.bcbsal.com)**