CERTIFICATE OF DISCUSSION WITH THE BM

Certified that Concurrent Audit Report for the month / Quarter ended ----- of the Branch------ has been discussed by the Concurrent Auditor with the undersigned before its finalization and submission and the undersigned agrees with the contents of the CCA report. I also confirm that irregularities pointed out by the CCA pointed out on day to day basis have been rectified. The irregularities which can not be rectified or removed during the Concurrent audit forms part of the report , the same will be removed / rectified and FRC will be submitted as per HO Inspection Department's Circular no. PSB/INSP/D/CIR No.23/2002 dated 08.04.2002.

Date

AUDITOR

BRANCH MANAGER

NAME

NAME & DESIGNATION

CONFIRMATION OF RECEIPT OF THE CONCURRENT AUDIT REPORT BY

1

THE BM

Date

Undersigned have received the copy of the Concurrent Audit report for the Month ended----- and have noted the contents for compliance and confirm as under:

i. The Audit comments have been thoroughly gone through and discussed in detail with the Concurrent Auditor. Counter comments have been given as & where required.

ii. Undersigned has noted to submit the replies of the Audit Report to ZO /HO(I) within 10 days from today, i.e. before-----

iii) While replying it will be ensured that the respective page number and subject matter as appearing in the report is quoted.

iv. The stereotype replies such as "will be done", "will be attended to", etc will be avoided.

v. Replies given will be specific and complete covering the full report (not in piecemeal) & will indicate the definite steps undertaken to set right the irregularities pointed out and to avoid recurrence thereof.

vi. The efforts will be made to set right all the irregularities (minor or major) as early as possible and compliance will be sent to ZO / HO(I) without waiting for reminders.

vii. We also confirm having received the Concurrent Audit-Daily Reports of the audit observations made by the Concurrent Auditors during the course of their audit and taken remedial steps immediately to rectify the irregularities pointed out therein.

BRANCH -----

BRANCH MANAGER

NAME

DESIGNATION

FLASH REPORT/ SPECIAL REPORT

(CONCURRENT AUDIT REPORT)

(To be submitted by the Concurrent Auditor, conducting the Concurrent Audit, directly to GM (I) with a copy to HO Inspection Deptt & concerned ZM/ZI)

Camp	Date
Name of the Concurrent Auditor	
BRANCH PROFILE	

1.NAME OF THE BRANCH

2.NAME OF BRANCH MANAGER

3.DATE OF JOINING OF PRESENT BRANCH MANAGER

4.GENERAL ROUTINE & HOUSE-KEEPING

(a)Incidents of Shortage / Excess of Cash/ Fake Currency

(b)Missing telegraphic transfer (TT) Code Books.

©Loss of securities/ security items (e.g.Draft, MC, FDR, Cheque – books/ leaves, IBR pads, important keys etc.)

Nature of Security item

Serial Number/ Distinctive No.

(d)Any serious Revenue Leakage / Service Charges, (Give details of a/c no., amount involved and recovery effected. In case of malafide intention of staff and/or Revenue Leakage taking place in the same accounts repeatedly, full details of the name(s) of the erring official(s), if any, to be indicated)

(e)Any serious irregularity in compliance of IT/TDS/Service Tax Rules

(f)Expenses incurred beyond discretionary Powers of the BM without taking prior approval/ seeking action confirmation from the competent authority. (Give details of such expenses incurred)

Particulars of expenditure incurred amount Remarks

(g)Fresh arrears in Balancing of Books.

Name of the Head Balances un-tallied since

Difference between PL& GL

5.DEPOSIT PORTFOLIO

(a)Details of fictitious/ Be		
Nature of Account	Account Number	Remarks

(b) Abnormal/ transactions of suspicious nature in any account

Nature of Account Number Reasons of reporting the a/c as of Suspicious nature

6.CREDIT MANAGEMENT

Name of Party	A/c	Amount	Balance	Specify the act constituting
	No.	Sanctioned	Outstanding	abuse of authority

(b) Fresh slippage to NPA in the reporting period (Above Rs. 1.00 lac)

Name of Party A/C No. Amount Whether the a/c was reported under SMA earlier

© Accounts showing warning signals but not reported under Special Mention Accounts Name of Account A/C No. Amount

(d)Missing Title Deeds (Furnish details pertaining to check-period)

(e) Please furnish details in respect of the following:-

(i). Devolvement of fresh LCs/ Invocation of Bank Guarantees / Bills including Export Bills returned unpaid not reported to the ZO (Furnish Details)

(ii). Fresh LCs opened after devolvement of LCs without sanction/reporting to the competent authority.

(iii). Any demand on devolvement of LC/ invocation of BG, either not paid and/or reported to the competent authority

(f). Missing Security Documents / Documents not taken, relating to Advances (pertaining to the reporting period).

Name of AccountAccount No.Balance outstanding

(g). Time Barred Documents ((pertaining to the reporting period).

Name Of Account Amount date of document Reasons for Non-renewal of document

(h)Any large account (over Rs.10 lac) over-due for Renewal/ Reviewal Name of Account Account No. Balance outstanding

(i) Details of missing stock/ securities.(Give brief details)

(7)MISCELLANEOUS

(a)Details of Fraud/ forgeries/ foul play, if any, detected during the course of inspection Brief Description Amount involved Recovery affected, if any.

(b) Any other matter of very serious nature , which requires immediate/ urgent attention of higher authorities to avert any likelihood of loss.

Date

AUDITOR

COOMENTS OF BM

BRANCH MANAGER

CONCURRENT AUDIT REPORT EXECUTIVE SUMMARY

CCA REPORT FOR THE MONTH ENDED 1. Name of Branch Office: _____ Name of Present Branch Manager: _____ 2. 3. Date of joining of present BM: Name & Tenure Of previous BM: _____ 4. 5. Name of Staff Concurrent auditor/CA firm (amounts in Lacs) 6. 31.3.200 31.3.200 As on date (Last to last financial year) (Last financial year) last month ending present Month ending Total Deposit Core Deposit SB deposit CA deposit Term Deposit Budget Variance (+) (-) 7.A. Advances as on **Priority Sector** Non-Priority Sector Total Budget Variance (+) (-)**B.**Contigent Liability Bank Guarantes Letter of Credit 8. Profit Budget Variance (+)(-)9. Recovery Budget Variance (+)(-)Whether cash holding is within the retention limit and if 10. Cash Management not, steps taken by branch to dispose of the excess cash. 11. General House-keeping : Whether laid down System Procedures are followed Comments: 12. Whether staff being rotated periodically? Date of last rotation of staff:

13.	Nominal /Suspense Acco	ounts outstanding for	> 3 months		
	Head of A/C No. of	entries Amt. Out	standing		
14.	Details of un-tallied bala	nces:			
	Name of Head	Un-tallied since	Whether being tall With common diff		
15.	Any fraud/fraudulent/fou				
16.	Deposit Section: Major	irregularities persisti	ng/pointed out		
17.	Renewal/Reviewal Pending at Branch Zonal Office Head Office	No. of a/cs pending	g Amount	Remark	5
18. present	Non-fund business: BG status:	invoked/LC devolve	d/, BG Invoked	but not paid / E	BG Expired . Give
		No.	Amount		
	BG (outstanding)				
	BG Invoked & paid BG invoked but not paid		(0	Confirm up-to da	te commission has
been re	eceived)			-	
benefic	BG Expired		(Co	onfirm branch ha	s sent letters to the
benefic	LC (devolved)		(Give	e present status o	f the account)
19.	Unauthorised accommod No.	ations allowed, if an Amount	y:		
	Out of above, parties acc	ommodated frequent	ly:		
	Name of party	Nature of A/C	Amt. Of advance	Outstanding si	nce when
20.	Position of NPAs		No. of acc	counts	Amount
	i.As on date of last quarter ii.Cash recovery in the re- iii.Write Off / TWO in the iv.Up gradation in the re- v.Transfer to ARB in the vi.BALANCE (i – ii – iii vii.Fresh slippage in the re- viii.Total NPA as at the e	porting quarter e reporting quarter eporting quarter reporting quarter - iv -v)_ reporting quarter			
	sition of Suit filed / decreed t Filed (civil courts)	l accounts Suit Filed (DR	T) Decreed	(civil courts)	Decreed

(DRT) No. No.	RC Amount Amount	Filed No.	Amount	No.	Amount	No.	Amount
Nun Am	O Accounts (outstar nber of accounts und ount written Off in si ount of Memoranda	er Technical wr ich accounts		No.	Amount		
23.	SMA Accounts		No.	Amount	t		
24.	Stock statement not Total No. of CC acc No. of accounts wh	counts	Amour	nt Outstanding			Amount
	as per periodicity sp	becified.					
25.	Title Deeds:- Whet No. of Title Deeds No. of Title Deeds	not entered in th					
26.	Bills Purchased/Dis	counted pendin	ng for > 3 n	nonths			
	No. of Bills	Amount		Rei	marks.		
27.	Past Due and Disho	noured Bills:					
	No. of Bills	Amount		Rei	marks.		
28.	Any major/serious (i) Document missin (ii) Insurance Expire (iii) Subsidy not cla (iv) Any other irregu	g No ed No imed No.	. A	nspecting Off mount Amount Amount	icials under Ad	vances Portfo	lio:
29.	Irregularities in For	eign Exchange	Business:				
	ECGC claims not f ECGC claims rejec		No.	Amou	unt		
	Compliance level o Satisfactory/unsatis		FEMA	HOFEX F	EDAI ECGC	Control Re	eturns
30.	Revenue Leakage a	nd Locker rent	in arrears ((in the reportir	ng quarter)		
arreare	Amt. Of revenue	Amount recov	vered	Amt. Of Loc	cker Rent recei	ved	Amount in
arrears	leakage detected			in the reportir	ng quarter		
31.	Position of last FRO	Cs/Rectification	of old irre	gularities/repe	etition of earlier	rirregularities	

32.	Level of Compliance of FRC		
33.	Time Barred Documents:	Number	Amount
i. ii.	Outstanding as on the date of last report Renewed	Number	Amount
iii.	Fresh documents time barred		
iv. [Enclos	Total se list of documents time barred during the te	enure of present B	M]

34. Documents going to expire in next 6 months No. Amount

BUSINESS DEVELOPMENT REPORT

			Month/Quarter			
Current	Month	Remarks			Previous	Month
1 D	DEPOSIT					
out	of 1 above-					
DR	I DEPOSIT					
INS	TITUTIONAL	DEPOSIT				
2. 4	ADVANCES					
3.	Cost of Depos	its				
4.	Yield on Adva	inces				
5.	Total expenses	8				
6.	Total Income					
7.	Profit/Loss					
8.	Non-Fund Inco	ome				
No. of a	ccounts opened	l / closed du	ring the month/Quarter:	(Rs.	In thousands)	
Amoun	t paid		No. of accounts	Amount	No of accou	unts closed
S.B.	-					

C.A.

F.D.

R.D.

CCA's comments on Business Development (GIVE SPECIFIC COMMENTS/ REASONS IN CASE THE VARIANCE IN DEPOSIT / ADVANCES IS SUBSTANTIAL)

Branch Manager's comments:

PUNJAB & SIND BANK

Concurrent Audit-Daily Report

Name of the Branch:

Auditor's/Inspector's Name:

Date	Observations by CA/Inspector		Remarks of CA/ Inspector after Rectification	
------	------------------------------	--	--	--

NOTE: Duplicate set of observations to be handed over to Branch Incharge for rectification under his Signature.

Original to be returned to the Auditor by the Branch after rectification.

Non rectified observations be reported in Monthly /Quarterly Reports by the Auditor/Inspector.

Annexure M I

MONTHLY REPORT

For the month ended:

SERIOUS IRREGULARITIES RELATING TO GENERAL ROUTINE AND HOUSE KEEPING PART A

Serious irregularities pointed out in PREVIOUS CCA Reports, which are still persisting and remain unrectified.

GROUP HEADING (NATURE OF IRREGULARITY) **DETAILS OF IRREGULARITIES**

1. Serious irregularities should be grouped as per Group Headings of Serious Irregularities (GHSI)

Annexure M II

MONTHLY REPORT

For the month ended:

IRREGULARITIES RELATING TO GENERAL ROUTINE AND HOUSE KEEPING $\operatorname{PART} B$

GROUP HEADING (NATURE OF IRREGULARITY)

•

DETAILS OF IRREGULARITIES

Annexure M III

MONTHLY REPORT

For the month ended: _____

PART – A

SERIOUS IRREGULARITIES RELATING TO DEPOSIT PORTFOLIO INCLUDING NRI DEPOSITS

Serious irregularities noticed during the PREVIOUS month(s) but are shill outstanding

GROUP HEADING (NATURE OF IRREGULARITY)

1. Serious irregularities should be grouped as per Group Headings of Serious Irregularities (GHSI)

Annexure M IV

MONTHLY REPORT

For the month ended: _____

PART – B

IRREGULARITIES RELATING TO DEPOSIT PORTFOLIO INCLUDING NRI DEPOSITS

GROUP HEADING (NATURE OF IRREGULARITY)

DETAILS OF IRREGULARITIES

Annexure M V

MONTHLY REPORT

For the month ended:

PART – B

SERIOUS IRREGULARITIES RELATING TO CREDIT MANAGEMENT (INCLUDING IMPORT/ EXPORT CREDIT)

Serious irregularities pointed out in previous Audit Reports, which are still persisting and remain unrectified.

GROUP HEADING (NATURE OF IRREGULARITY)

DETAILS OF IRREGULARITIES

1. Serious irregularities should be grouped as per Group Headings of Serious Irregularities (GHSI)

Annexure M VI

MONTHLY REPORT

For the month ended:

PART – B

(I)IRREGULARITIES RELATING TO CREDIT MANAGEMENT INCLUDING IMPORT/ EXPORT CREDIT

Irregularities noticed during the month

GROUP HEADING (NATURE OF IRREGULARITY) **DETAILS OF IRREGULARITIES**

(<u>II)SUBMIT DETAILS OF ALL TYPE OF LOANS/LIMITS DISBURSED DURING THE MONTH</u> (<u>INCLUDING STAFF LOANS</u>) ON THE FOLLOWING FORMAT

Sl. No.	Name of the Party	Sanct. Authority with date of sanction	Amount sanctioned (in lac of Rs.)	Principal security with value	Collateral security with value	Whether valid Charge has been created on principal/ collateral security	Whether all other terms and conditions of the sanction including vetting of documents is complied

PUNJAB & SIND BANK BRANCH OFFICE:

REPORT ON KYC /AML NORMS

- 1 Whether proper identification of the person opening the accounts have been made? Prescribed documents and Photos taken?
- 2 Whether address proof to the satisfaction of the Bank has been obtained? Prescribed documents taken?
- **3** Whether the documents obtained have been verified with the original & certificate to that effect given on the photocopy of the document?

4 whether Customer profile attached to the account opening form has been obtained

- **5** Whether interaction/ meeting with the persons coming to open the a/c is being held to satisfy the genuineness & intention of transacting legal business ?
- 6 Whether letter of thanks is being sent to customer/ introducer?
- 7 Whether the account has been introduced by a KYC compliant account ?
- 8 Whether the accounts opened are being categorized as per risk perception in to Low/ Medium/ High Risk accounts?
 - 9 Whether threshold limit is being fixed for the accounts opened?

10 Whether abnormal/high value transactions (transactions of Rs.5 lac and above) are being monitored?

11 Whether Trust accounts have been opened with permission from the ZO? Further, whether BO has verified the Identity of the trustees, settlers of trusts, beneficiaries and authorized signatories ?

12 Whether any account is opened in anonymous or fictitious/ benami name?

(The Auditor should make an overall view of the working of the branch & report deviations)

13.Whether branch has been reporting transactions of suspicious

nature to ZO (Attach a list of such entries with the report). YES/NO

14. Whether branch has introduced register for recording Cash Transaction of Rs.10.00 lac and above and whether these transactions are being monitored

15.Whether Branch is sending monthly CTR/STR reports as per instructions contained in HO Inspection Cir NO. 175 dated 07.03.2006 AND

YES/NO 16.Whether data reported in monthly CTR/STR returns is recorded correctly and conforms to the prescribed guidelines YES/NO

(If answer to 16 above is NO give the following details)

NAME OF PARTY S.NO. NATURE OF A/C AND A/C NO DATE OF TRANSACTION

AMT OF CASH TRANSACTION AMT OF SUSPICIOUS ENTRY REMARKS

INCOME TAX / SERVICE TAX DEDUCTED AT SOURCE- AUDITOR CERTIFICATE FOR THE MONTH ENDED

ANNEXURE

M VIII PUNJAB & SIND BANK BRANCH OFFICE:

CERTIFICATE INCOME TAX

1.That in the following cases, eligible for deduction of Income Tax at source, the Income tax has not been deducted

2.That in the following cases, eligible for deduction of Income Tax at source, though the Income tax has been deducted but it is lesser than the prescribed rate under the income tax act 1961

3.That in the following cases, eligible for deduction of Income Tax at source, the Income tax has been deducted LATE and not on the Due Date of deduction under the income tax act 1961

4. That the Income Tax deducted , at source, in the following cases have not been PAID TO GOVERNMENT TREASURY or have been paid to the GOVERNMENT TREASURY late than the period prescribed under the income tax act 1961

5.Form 15G & 15H submitted by the depositors have been sent to the respective Income Tax authorities in time. (Deviations if any be reported.) 6. That all the periodical returns in respect of the Income Tax have been submitted by the Branch to the Income Tax authorities in time. (Deviations if any be reported.)

7. That the branch has issued TDS Certificate in all the cases where Tax has been deducted within the schedule time. (Deviations if any be reported.)

SERVICE TAX

8. That the branch has sent the amount of Service Tax collected and available Cenvat Credit to the Zonal Office for all the months of the reporting quarter, in terms of HO Accounts & Audit CO Circulatory No.14/2008 dated 30.05.2008 (give the IBR no./ date / amount)

9.That the information regarding the details of the value of the exempted service, value of taxable services, amount of service tax collected and available cenvat credit for the reporting month has been submitted.

OLTAS (On Line Tax Accounting System)

10.That the branch has upload collection data RT-01 or NIL statement in RT-02 on daily basis so that no collection data remains unreported to TIN.

11.That the data for fund settlement matches with the data being transmitted to TIN on daily basis.

AUDITOR.

Annexure M IX

LEGAL COMPLIANCE AUDIT

1.Whether KYC Control sheet is signed by both the officials ie authorized desk official & the Branch Manager at the time of opening of the account, in terms of P&D Circular No.2333 dt.07.09.2007

2.Provide the detail of Legal Compliance certificate issued in cases of Loans / limits disbursed during the reporting period having total exposure (Fund based + Fee based) over and above prescribed cut-off limit of Rs 25.00 Lac in the following format, in terms of HO advances Cir. Letter No.15/2003 dt.24.03.2003

S.No. Name of Borrower Date of Sanctioned Date of LCC Remarks Disbursement Amount Note:-Please attach additional Sheets if required

ANNEXURE M X

DRAFT OF THE CERTIFICATE TO BE GIVEN BY THE CONCURRENT AUDITOR ALONWITH THE MONTHLY REPORT

COMPLIANCE CERTIFICATE FOR THE MONTH ENDED------(BO ZO)

1. That all sums required to be deducted (in the reporting quarter)in accordance with the provisions of the Income Tax Act, 1961 (amended up to date) / Service Tax Act / State Sales Tax Act (Vat) (viz.. TDS on interest paid on FDR, Cash transaction tax, Service tax on the various services being provided by the bank, etc.) have been properly deducted by the branch and the same has been paid to the credit of the Central Govt. / State Govt. within the stipulated time and returns pertaining to such deductions , as and when due, have been submitted to the concerned authority within schedule time.

(report deviations, if any) 2. That all provisions and requirements of FEMA/ FEDAI/ FIMMDA and the rules made thereunder have been duly complied with by the branch. This is further confirmed that Branch Office has made proper reporting in respect of Foreign Inward Remittances received in Trusts accounts. (CERTIFICATE AS PER FORMAT AT ANN. M -X.1 IS TO BE GIVEN FOR EVERY MONTH BY THE AUDITOR)

(report deviations, if any)

3..That none of the Foreign inward remittance received by the branch falls under suspicious nature.

(report deviations, if any)

4.That periodical visits of all the immovable properties are conducted by bank staff/ branch manager as per extant guidelines and reports kept on record.

(report deviations, if any)

5..That the undersigned (auditor) has checked documents of all the loans/ limits disbursed in the reporting period and the same are enforceable in law. This is further certified that all the terms and conditions / indispensable requirement of the sanction has been complied with before disbursement. This is further certified that in all cases where loan amount is of Rs. 10 lac and above, the documents were got vetted from bank approved legal counsel before disbursement and in cases of loan amount being more than Rs.25 lac, legal compliance certificate has been placed in record by the Bm and same has been sent to the sanctioning authority.

(report deviations, if any)

TECHNICALLY WRITE OFF ACCOUNTS

<u>6</u> That all the securities in T.W.O. Accounts are validly charged to the Bank.

(report deviations, if any)

7That all the securities charged to the bank (movable and/ or immovable, principal and/or collateral) in different loan / limit accounts **including T.W.O accounts** are insured for full value.

(report deviations, if any)

8. Whether the security documents held in T.W.O accounts have been got renewed in time.

(report details of T.W.O .accounts where documents have expired, mentioning the amount written off (technically), case wise)

9.That proper record of all the Technically Written Off (T.W.O) accounts is maintained in a SUBSIDIARY ledger in the branch. We also confirm that the proper record of memoranda interest on these accounts is maintained and is being regularly updated by the branch.

(report deviations, if any)

10 That the recoveries made in T.W.O accounts is reflected in the SUBSIDIARY ledger and is accounted as per HO guidelines, and, the software prepared by HO for managing and monitoring T.W.O accounts is istalled at the branch and is being effectively used.

(report deviations, if

any)

11. That proper record of all the Security instruments viz. Draft, FDR, Manager Cheque, CDR, MT, IBR, Cheque Books, etc., is maintained by the branch and the same

are held in joint custody. The daily consumption and the remaining balance of the security instruments is correctly recorded physically counted & checked.

(report deviations, if any)

12. That the Long Books, Day book , GL are being checked and signed by the bank officials/ branch manager.

(report deviations, if any)

13.That exceptional Reports relating to the various departments are being generated / printed / scrutinized and signed by the concerned officers and the branch manager.

(report deviations, if any)

14. That all the changes in the interest rates on loans & advances are immediately effected. Revenue leakage if any detected has been recovered.

(report deviations, if any)

15.That due compliance of KYC/AML guidelines have been ensured by the branch. That in all the accounts opened / loans disbursed in the reporting period the branch has ensured proper identification of the customer (i.e. depositor/ borrower/ guarantor) and independent verification of the address given by them.

(report deviations, if any)

16..That no un-authorised business has been conducted by the branch in the period under report.

(report deviations, if any)

17.That Computer environment is suitably protected viz. (I) secrecy of pass-word is maintained, (ii) Back ups are kept in fire proof safe and also at an outside location.

(report deviations, if any)

18. The following system / procedure lapse / serious irregularity has been noticed in the functioning of the branch which may result in loss to the bank (report such system / procedure lapse / serious irregularity noticed, if any)

DRAFT CHECK POINTS

19.Whether the demand draft protection advice is prepared and dispatched on daily basis of each and every draft. Yes/No

20. Whether all demand draft advices kept separately date wise / station wise are taken out from record in manual working branches and duly entered in the database in computerised working branches and its particulars are matched with the original draft on its presentation.

Yes/No

21.Whenever there is any variation noticed on presentation of demand draft for payment from that of advice, the matter is taken up with the concerned branch for verification.

Yes/No

22. Whether the draft advice is called back from the paying branch on the cancellation of demand draft and the fact of cancellation is recorded in DD paid schedule. Yes/No

23.Whether the branch maintains the DD Lost/Missing Register and Caution list is referred to while paying the DD. Yes/No

24.Whether the Prefix numbers of lost demand draft are being mentioned at the time of stop payment / cancellation. Yes/No

25.Whether telephonic confirmation is being taken for paying the drafts of higher denomination as per HO guidelines. Yes/No

26.Whether cello tape on amount in figures column of demand draft is affixed. Yes/No

27. Whether Branch is scanning demand draft through Ultra Violet Lamps to ascertain genuineness of drafts.

Yes/No

28.Whether the Branch is sending E-mail messages to paying branches/Zonal Offices of paying branches in case of demand draft above Rs.1lac. Yes/No

29. Whether Authorised Signatories are putting rubber stamp on demand draft under their signatures.

Yes/No

30.Whether the branch is sending DD issued & paid schedule to ZO regularly as per HO guidelines.

Yes/No

Signature of the Auditor Name of the Auditor Seal

Date Place

ANNEXURE MXI (A)

MONTHLY REPORT

APPLICABLE ONLY FOR BRANCHES AUTHORISED TO TRANSACT FOREIGN EXCHANGE BUSINESS

OTHER OPERATIONAL ASPECTS FOR THE QUARTER ENDED------

DESCRIPTION	REGARDING COMPLIANCE	REMARKS OVER ABERRATIONS, IF ANY
Crystalisation of Export bills	Within prescribed period Y/N	
Utilization of advance received for future exports	Shipments within prescribed period Y/N	
100% verification of bill of entry form	Whether Concurrent Auditors certificate placed on record Y/N	
100% verification of A1/A2 forms	Whether Concurrent Auditors certificate placed on record Y/N	
Realizations of Export bills	Whether any short realizations sans foreign bank charges) within permissible limits.	

	Y/N	
Unhedged Forex Exposures	Whether being monitored on fortnightly basis Y/N	
Cancellation of Forward Merchant Contracts	Whether automatic cancellation is on 7 th working day after maturity of contract. Y/N	
Foreign Direct investment (FDI) under automatic route for allotment of shares.	Whether equity instructions have been issued within stipulated time. If not, whether reporting of same has been done to the Regional Office of RBI through Authorised Branch as per norms. Y/N	

ANNEXURE MXI (B)

MONTHLY REPORT

APPLICABLE ONLY FOR BRANCHES AUTHORISED TO TRANSACT FOREIGN EXCHANGE BUSINESS

MONITORING OF FOREX STATEMENTS (FOR THE QUARTER ENDED------)

DESCRIPTION	SENT IN TIME	ACCURACY IN COMPILATION	REMARKS OVER ABERRATION, IF ANY
R-Return for fortnight ending			
NRD-CSR for Month ending			
Utilisation of Merchant contracts based on past performance for month ending			
IBS for Quarter ending			
Under FCRA (Roreign Contribution Regulation Act) 1976 for half year ending			
XOS for half year ending			

BEF for half year ending		
EBW for half year ending		

ANNEXURE M XI

(C) MONTHLY REPORT APPLICABLE ONLY FOR BRANCHES AUTHORISED TO TRANSACT FOREIGN EXCHANGE BUSINESS

PUNJAB & SIND BANK

BRANCH

For the Quarter ended:

STATEMENT OF OVERDUE FOREIGN BILLS PURCHASED/ DISCOUNTED OUTSTANDING AT THE END OF THE QUARTER

SI. Name of the Ref.to Bill No. Date Amount Due date Whether ECGC post shipment comprehensive policy obtained /whether covered under bank's /WTPSC.

Whether exchange control Formalities are complied with	Overdue since when (date)	Remarks, if any	
9.	10.	11.	

AUDITOR/INSPECTOR

ANN. M –XI (D) (APPLICABLE ONLY IN CASE OF BRANCHES WHO ARE AUTHORISED TO TRASACT FOREX TRANSACTIONS)

CERTIFICATE WITH REGARD TO FOREX TRANSACTONS FOR THE MONTH OF------

CERTIFICATE

This is to certify that 100% verification of the FOREX transactions undertaken by ------(name of the branch to be given), authorized to handle FOREX business, were conducted by us, for the period------. We certify that none of the transactions, except those mentioned below*, had been in contravention or evasion of the FEMA Rules and Regulations or notification, directions or orders issued under that Act. It is further certified that Due Diligence Exercise has been carried out while dealings with these transactions and that contents of Forms A1 and A2 along with R-Returns submitted to Reserve Bank of India were completely checked and their correctness is certified by the auditors/ inspectors.

Document evidencing Import have also been 100% checked by us and these are available on record, but for the one mentioned below^{* *}.

* Details of Deviations, if any:

** Document evidencing Import not available in record in the following cases:

Signatures Name of the Auditor with seal Date Place

ANNEXURE M XII

CHECKLIST FOR CONDUCTING

ENVIRONMENT REVIEW OF ALPMS AT BRANCHES

A. DUST FREE ENVIRONMENT

- •Are the ALPM machines daily dusted by the branch ?
- •Whether sufficient space has been provided around ALPM to allow ventilation of air and maintenance ?
- •Whether the ALMPs are covered overnight with covers ?
- •Whether all the dust gathering items like registers, ledgers, curtains and carpets are

bared from the cabin ?

- •Whether the cabin/floor is mopped up daily?
- •Whether smoking, drinking and eating inside the cabin are prohibited ?
- •Whether equipments that generate magnetic fields are bared inside the cabin ?

B. STABLE, NOISE-FREE & CONTINUOUS POWER SUPPLY

i)Is Standard & Independent earthing provided for ALPMs ?
ii)Are all points properly grounded ?
iii)Is only an extention board used and not on multiple plug ?
iv)Has UPS been installed ?
v)Whether the UPS (if provided) is used only for the ALPMs and no other power consuming equipment are connected to it.
vi)Is the wiring for ALPM independent and direct from the UPS ?

C. PREVENTIVE MAINTENANCE

i)Whether annual maintenance contract has been entered into for the maintenance of ALPMs.

ALPM NO.	Name of Vendor/Agency	Period of contract
		(From date/ to date)

ii)Does the vendor's representatives visit the installation periodically for preventive maintenance of :

1.ALPMS

2. UPS

iii)Are the machines properly cleaned with vacuum cleaner?

iv)Whether the fire extinguishers are provided ?

v)Is every staff member aware of their usage?

vi)Are these being serviced and tested periodically ?

vii)Whether the ALPMs are insured as per bank's policy?

viii)Are the machines numbered properly?

ix)Is a standby ALMP provided ?

x)Is a standby UPS provided ?

AWARENESS AND TRAINING

Is the vendor's manual available for ready reference ?

Whether the supervisory staff and operators and back up operators properly Trained for operation of ALPMs ?

USER ID AND PASSWORDS

i) Whether each ALPM user – operator as well as supervisor has individual User ID and Password.

ii)Whether User Ids are meaningful and identifiable with the User?

iii)Whether users have awareness about the importance of keeping the Password confidential and they are maintaining the secrecy of Password ?

iv)Whether Users are changing their Passwords periodically ?

v)Whether Cheque Book issued are recorded on system everyday ?

F. REGISTERS

Whether following registers are being maintained at the branch?

i)Floppy Register.

ii)Hardware & Other Equipment Maintenance Register ?

iii)Software Maintenance Register

iv)Back-up Register and

v)AMC and Insurance Register.

G. DISTRIBUTION AND CHECKING OF REPORTS

i)Whether print outs of transaction/checklist are being checked by the Officer and are authenticated by the Officer after tallying with the source vouchers/ documents/registers ?

ii)Whether print-outs of reports are being checked authenticated by the concerned Officer and are being properly filed and maintained ?

iii)Whether print-out for month/quarter, half year and ledgers are being taken out and bound properly ?

iv)If so, whether these print-outs are labeled clearly as to the month/year contents and stacked neatly in fireproof cabinets ?

v)Whether exception statement is being seen and signed by the Manager ?

vi)Whether the ALPM Operator is putting Rubber Stamp and Transaction NO. generated by the system on the voucher alongwith his initials ?

H. BACK-UP

i)Whether daily back-up is being taken on floppies labeled day-wise . Preferably same may be taken on CD or Pen Drive (wherever possible)?

ii)If so, whether the appropriate entry is being made in the Back-up Register?

iii)Whether monthly back-ups are being taken regularly on floppies and are being maintained permanently ?

iv)Whether daily and monthly back-up floppies have been clearly labeled and kept separately in the custody of the authorized officers.

v)Whether vendor's representative/EDP Officer is allowed access to the system only in the presence of a responsible officer of the branch ?

vi)Whether vendor's representative/EDP Officer is asked to record the purpose of his visit to the branch in the complaint/visit register and asked to give details of repairs/operations done on the ALPM system ?

vii)Whether software has been loaded on the stand-by machine and it has been tested for operations by restoration of data from the back-up floppies?

I. FLOPPY CARE

i)Whether the floppies have been numbered and labeled properly with Branch

Stamp and the contents which they are supposed to carry ?

ii)Are the floppies being kept under lock and key with the concerned Supervising Officer ?

iii)Is care being taken to se that the floppies are not bent or placed under heavy load ?

iv)Whether issue of floppies is strictly controlled and precautions are taken to issue floppies only after entry and signatures in the floppy register ?

v)Whether the blank floppies and back-up floppies are being kept in custody of an authorized officer ?

J. H.O. INSTRUCTIONS AND VENDOR'S MANUALS:

Whether Head Office and Vendor manuals are available at the branch and have been read and understood by the concerned ALPM Operator and Supervising Officers/Managers?

K. BALANCING OF LEDGERS

i)Whether the balances of the ledgers on ALPMs are being confirmed daily by tallying GL and PL generated by the ALPM ?

ii)Whether the GL shown by ALPM is verified and tallied with the GL heads maintained by the branch in the Manual/ALPM Day Book ?

iii)Whether proper record has been kept for the difference in the balances of various ledgers, which were freezed as such, while setting the package live?

iv)If any ledgers have been made live with a difference, if so, the details thereof.

v)Whether the branch is paying any attention to rectify the differences ?

L. TALLYING OF GL AND PL FIGURES

i)Is it ensured that the GL and PL balances as generated by the system are tallied with each other ?

ii)If the system was made live, with a difference, is it ensured that the difference has not increased/decreased after that ?

iii)Are the GL balances generated by the system tallied with those generated at the Day Book Counter/ALPM ? A register with the following details has to be maintained.

ALPM No.	Package	Date of	GL figure (As	GL figure (as per
		Installation	given by ALPM)	day book)

i)Whether all back-ups are available with the branch since installation of package ?

ii)If not, back up for which period are not available at the branch ?iii)Are the back ups being documented properly in the register?iv)Are hard copies of Ledger print outs being properly maintained?

MANDATORY REPORTS:

1. Please confirm that following reports are being generated, checked and maintained properly ?

Report	Frequency
Day Book GL Module i) Day Book ii) Exceptional Transaction report iii) General Ledger	Daily Daily Daily
Draft Module	
i) Draft Issued Scheduleii) Draft paid scheduleiii) Draft cancellation reportiv) H.O. Extract	Daily Daily Daily Daily
SB/CA/CC Module	
 Exceptional Txn. Report Long Books A/C wise closing balance OD interest statement Overdraft/Dr.balance in CC report Cr. Balance in CC Interest applied statement 	Daily Daily Daily Daily Daily Daily Qtly/H.Yearly

Following Additional Check-points should also be taken into account by Inspecting Officials.

- Whether branch has on its record EDP Manual and Book on Do's and Don'ts for

computerized branches issued by HO CPPD Department?

- Whether anti-virus software is loaded on the system and same is updated regularly?
- Is any hardware purchased without approval from HO CPPD Department?
- Are visits of outside vendors being recorded specifying its purpose ?
- Whether sample cross checking of auto calculation of interest etc. being done manually ?
- Whether checksum register is maintained ?
- Whether GL/PL differences are brought to the notice of BM promptly and corrective measures taken ?
- Whether there is a standby ALPM in the branch and whether back-ups are being restored on it daily ?
- Is job rotation being done periodically among ALPM operators ?
- Whether any unauthorized software is loaded on ALPMs ?
- Whether UPS is of sufficient capacity and is free of load such as coolers, tube lights, heaters etc. ?
- Whether all computers are covered under electronic insurance policy and other related items under the policy for insuring F&F items for the intervening period?
- Whether exceptional transactions are being checked to very that no unauthorized use of discretionary power is being made ?
- Whether transactions in Inoperative accounts and changes made in parameters being checked ?

User ID/Password.

- Whether use ID and Password of staff retired/transferred gone on long leave or otherwise taken off from computer duty is being deleted ?
- Whether some dummy passwords are in use at the branch?
- Whether sealed cover containing password of SA/BM/ROOT(System) is securely kept ?

BACK UP

- Whether back up is stored in fireproof cabinet and one set kept offsite?
- Whether data fidelity of backup/usability of back up data is checked from time to time?
- Whether complete set of equipments configured for SWIFT Operations such as computer, modem, telephone line etc. are used exclusively for SWIFT ?
- Whether proper record of all messages received and sent as well as input and output sequence number is being maintained ?

REG: In House EDP Audit Report of TBA Branches

- 1. Is system room door locked during and after working hours and access is controlled ?
- 2. Is updated usual manual for application package available in the branch ?
- 3. Are daily long book's/transaction sheets cross checked with the vouchers by authorized officials ?
- 4. Is SA authorizing any financial transactions in his capacity as SA?
- 5. Is day end operation performed on same day ?
- 6. Is any user given more than one user ID?
- 7. Are errors corrected by passing the menu option in the application package?
- 8. Is network supervisor password kept with Branch Manager ?
- 9. Is one set of daily back up kept in fireproof safe and one set is kept offsite?
- 10. Have all the modules agreed upon been implemented ?
- 11. Are instruction/guidelines contained in various H.O. CPPD Circulars regarding business continuity/disaster recovery being followed ?
- 12. Whether there is any GL/PL mismatch ? If so, what steps branch has taken to rectify the same ?

13. Whether the exceptional/control reports are generated daily and checked by the BM?

REVENUE LEAKAGE REPORTING FORMAT (ANNEXURE ITO V)

ANNEXURE – M XIII (A)

BRANCH MANAGER'S CERTIFICATE

A. PARTICULARS OF AUDIT TEAM

DATE OF COMMENCEMENT OF AUDIT DATE OF COMPLETION NUMBER OF DAYS TAKEN

NAME OF PERSON

NO. OF DAYS PRESENT

A. REVENUE LEAKAGE DETECTED (EXCLUDING LOCKER RENT)

DESIGNATION

 1. TOTAL AMOUNT DETECTED
 RS.

 2. AMOUNT RECOVERED DURING AUDIT
 RS.

 3. BALANCE AMT. TO BE RECOVERED
 RS.

 REVENUE LEAKAGE DETECTED IN NPA/
 RS.

 PROTESTED ACCOUNTS
 RS.

B .	PARTICUL	ARS OF	<u>'UNRECO'</u>	VERED	AMOUNT

1. CLOSED ACCOUNT	RS.	
2. PENAL INTEREST	RS.	
3. WHERE WE DISAGREE WITH THE AUDITORS/	RS.	

INSPECTORS.	
4. OTHERS	RS
TOTAL (MUST AGRE WITH A3)	RS
C. LOCKER RENT RECOVERED	RS
D. LOCKER RENT IN ARREARS	RS
(GIVE DETAILS)	
GRANT TOTAL – UNRECOVERED AMT (B+D)	RS

This is to certify that all the records relating to Income and Expenditure have been made available to the Inspectors/Auditors. All account heads relating to the income/expenses for the period 1.1.2003 to 31.12.2003 have been checked by the Inspector/CA thoroughly as per guidelines.

The report has been discussed with the inspector/auditor.

We are taking immediate steps for recovery of unrecovered amount revenue.

Date

Manager;s Signatures

Date

Auditor/Inspector's Signatures

ANNEXURE – M XIII (B)

AUDITOR'S CERTIFICATE

Branch Office : Audit Period

Zonal Office

CERTIFICATE

It is certified that:

a. Undercharges detected during the audit have been recovered during the course of the audit by debit to respective parties, accounts and only a sum of Rs._____ remains to be recovered as per statement of undercharges enclosed.

b. The recovery certificate has been obtained from the Branch Manager after debiting the undercharges to the parties' account.

c. Each and every head has been thoroughly checked by us as per guidelines given in check-list.

d. The above detection does not include and detection/leakage whatsoever pertaining to

any NPA account.

e. All debits to income heads have been checked by us and these are properly authorized and reported to Zonal Office, wherever necessary.

f. Day-to-day expenses incurred by the branch are within the discretionary powers of the Branch Manager. Expenses incurred beyond the discretionary powers have been reported to the Zonal Office for confirmation of action.

g. In order to arrive at the correct rate of interest chargeable in advance accounts, individual rating sheets in respect of all accounts have been prepared by the branch and checked by us.

h. We have verified the provision made by the branch in respect of deposits and advances and found the same to be adequate.

i. The report has been discussed with the Section Incharge/Branch Manager.

DATE

AUDITOR'S SIGNATURES

ANNEXURE – M XIII ©

SUMMARY OF UNDERCHARGES/REVENUE LEAKAGE.

BRANCH OFFICE: AUDIT PERIOD:

ZONAL OFFICE:

Heads of Accounts

Amount

Detected Recovered To be during audit recovered Rs. Rs. Rs. Rs.

INCOME HEADS

INTEREST ON:

- i. Cash Credit
- ii) Overdrafts
- iii) Term Loan/LAOS
- iv) Advance against Deposits
- v) LBP/OBP
- vi) Export Loans
- vii) F.I.B.N.L.C.
- viii) Any other head

Sub Total A

PENAL INTEREST

SERVICE CHARGES:

- i) Incidental Charges
- ii) Processing fee
- iii) Commission on Guarantees
- iv) Hundiana
- v) Commission & Exchange
- vi) Commission on L.C.
- vii) Inspection Charges
- viii) Any other charges

Sub Total C

EXPENDITURE HEADS

D. INTEREST ON

Detected	Recovered	To be
	during audit	recovered
Rs.	Rs.	Rs.

- i. Saving Deposits
- ii. Fixed Deposits
- iii. Any other deposits

Sub Total D

Grand Total	

Note: Overcharges are not to be compensated against undercharges and Details be given on a separate sheet.

Amount noted in Ledger (Rs.)

E. UNDERCHAGES IN NPA ACCOUNTS DETECTED

F. Undercharges in Protested Accounts detected.

- i) Non-suit filed
- ii) Suit filed.

AUDITOR'S SIGNATURES

ANNEXURE – MXIII (D)

STATEMENT OF UNDERCHARGES/EXCESS CHARGES

 Sl. Name of the Period Brief No. party
 Brief discreption of error
 Amount as per branch our cal record culation
 Amount Recovered To be Reasons Short
 Remarks/ during excess

 Vered
 Period record
 Brief branch record
 Amount as per culation
 Amount Recovered branch excess
 To be Reasons record
 Remarks/ having record

during audit

ANN. M XIII (E)

CHECK LIST FOR REVENUE AUDIT

INCOME HEADS EXTENT OF CHECKING TO BE DONE

1.	Interest charges on all advances (including penal interest wherever chargeable)	100%
2.	Processing fee and interest in protested advances	100%

3. Commission, Discount, Hundiana

paid

	DDs purchased Rs.5000/- and above	100%
	Bills discounted	100%
	Commission on Bills	100%
	Inward & Outward below Rs. 5000/-	100%
	Overdue interest on DDs	100%
	DDs received back unpaid	100%
	Commission on Inland & Foreign LCs	100%
	Commission on Guarantee Issued	100%
	Commission on Bills for collection	100%
	Remuneration in lieu of FEX profit	100%
	Commission on drafts/TTs/MTs	50%
	Interest & Commission (Fex. Business)	50%
4.	Expenses in connection with inspection of securities	100%
	Recovery of telephone/telex/telegram/postage/overtime	50%
	expenses from customers/employees wherever applicable.	
5.	Incidential charges on all Cash Credit.	
	Overdraft, Current/Saving Bank Account,	100%
	Inoperative Saving and Current Accounts	
6.	Articles taken for safe custody	100%
7.	All Debits to various income heads	100%
	8.Interest on deposit with other Banks9.	100%

B. EXPENDITURE HEADS:

1. Deposit Accounts:

One time interest payment on Savings/RD A/Cs	
Below Rs. 500	NIL
Rs.500/- and above	100%

Term Deposits:

	Below Rs. 25,000/- Rs.25,000/- and above Term Deposits paid before maturity		NIL 100% 100%
2.	To check whether capital and revenue expenditure incurred under various heads are within the prescribed limit as per discretionary powers and in case it exceeds, whether confirmation has been obtained from higher authorities or not? If the expenditure is within the limit, it should not be reported.		100%
3.	To ensure that all expenditure incurred under the he Expenditure sanctions are supported by proper sance From HO/ZO.		100%
4.	Expenditure incurred on telephone Postage and Telegram	Only wide var with remarks Reported.	
5.	Locker Rent in arrears	Recovery effected dur audit be included in re certificate. Others be reported only.	ecovery
6.	Commitment charges		100%
7.	Commission on Govt. Business		100%
8.	Interest charged by Bankers on Borrowing		100%

NOTE: 100% checking is to be done if large number of errors are detected under Any item irrespective of extent of checking mentioned against that item. ANNEXURE M XIV.

The Zonal Manager, Punjab & Sind Bank, Zonal Office,

Dear Sir,

Reg: Final Rectification Certificate-CCA Report for the Month ended

It is certified that all the major as well as minor irregularities as pointed out in the concurrent audit report for the month of have either been rectified or suitable action has been initiated, reference has been made to ZO/HO in all such cases where decision at higher level is to be taken. All such outstanding irregularities are being reported in the next Monthly reports in relevant formats pertaining to irregularities regarding general routine, deposit and credit portfolio besides systems & procedures.

Yours faithfully,

BRANCH MANAGER BO

COUNTERSIGNED

CONCURRENT AUDITOR