



P. O. Box 442 • 108 N Warren St • Nevada, TX 75173

REQUIREMENTS FOR WATER SERVICE

1. A 911 physical address.
2. Completed Service Application (original must be returned) and the following fees:
 1. Impact Fee - \$1750.00
 2. Meter Installation Fee - \$1450.00
 3. Membership Fee - \$300.00
 4. Reconnect Fee (applicable if meter is locked) - \$50.00
 5. Administration Fee - \$40.00
 6. Customer Service Inspection - \$50.00 for site built home; \$25.00 for mobile home. This inspection is required by TCEQ and Collin County. It is different than a regular home inspection; it checks for cross connection of water lines and lead and copper soldering. We have an inspector on staff or you may retain an inspector of your choice. Must be completed within 30 days and original report returned to our office.
 7. Backflow Prevention Inspection - \$50.00 per device to be tested. We have an inspector on staff or you may retain an inspector of your choice. Must be completed within 30 days and original report returned to our office.
3. Completed and notarized Right-of-Way/Water Utility Easement. A notary is available in our office; however, customer may use a notary of their choice. We must have the original returned to our office. All listed owners of property must sign easement.
4. A shut-off valve must be installed within 18 inches of the meter in its' own box. The type of shut-off will be at customers' discretion.
5. A signed photocopy of land ownership Warranty Deed or Title. (Usually this is included in closing documents.) If property is an Owner Finance/Vendor's Lien Warranty, property must remain in Owners/Vendor's name until property is paid in full.
6. Privacy Act form must be signed and returned (Part of the Service Agreement).

ACH forms are enclosed if you would like to have your water payment automatically deducted from your checking account. This may be discontinued at any time, but we must receive request in writing.



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Billing Period:

Bills go out on the 1st of each month and payments are due on the 15th of each month. A \$20.00 late fee is applied after 8 am on the 16th. Disconnection date is the 25th of each month. If this falls on a Friday, Saturday, or Sunday, disconnection will be on the following Monday.

Water Rates:

Base Rate (monthly service fee) – Residential \$27.50, Commercial \$68.75

0 – 10,000 gallons.....	\$5.95 per 1,000 gallons
10,001 – 15,000 gallons.....	\$6.37 per 1,000 gallons
15,001 – 20,000 gallons.....	\$6.74 per 1,000 gallons
20,001 – 25,000 gallons.....	\$7.12 per 1,000 gallons
Over 25,000 gallons.....	\$7.53 per 1,000 gallons

Other Fees:

Return Check Fee	\$ 30.00
Late Fee	\$ 20.00
Reconnect Fee	\$ 50.00
Meter Tampering (per incident)	\$250.00
Customer Service Inspection	\$ 50.00
Backflow Prevention Inspection (per device)	\$ 50.00

Credit Card Fees:

Card present: \$3.00 fee for payments under \$100.00; 3.5% for payments over \$100.00

Card Not Present or keyed transactions: 4% of total amount due.



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Dear Customer:

Ref: **CROSS CONNECTION INSPECTION (CSI)** (Required for all meters)

BACKFLOW PREVENTION INSPECTION (BPAT) (Required for all meters that have a:

Sprinkler System
Swimming Pool
Hot Tub
Misc. Some Businesses

Nevada Water Supply Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration.

Please have a Customer Service Inspection (CSI) or Backflow Prevention Inspection (BPAT) inspection done within 30 days of your application for new service.

The customer is responsible to install any devices that will prevent back flow or contamination to the public water system from your internal system.

Enclosed is a list of Certified Customer Service Inspectors and Backflow Inspectors that have registered with us. We have reviewed the licenses of the inspectors on our list and have deemed them to be current as of June 2008. The inspector should have a certification card that demonstrates that they hold a current license.

The inspector should submit the official certified Customer Service Inspection Certificate and or Backflow Inspection Certificate within **THIRTY DAYS** of this notice. Our address is:

Nevada Water Supply Corporation
P O Box 442
Nevada, TX 75173

ENFORCEMENT:

If a customer fails to comply, Nevada Water Supply Corporation shall, at its option, either terminate service or properly install, test, and maintain an appropriate Backflow Prevention Device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

Thank You,
Nevada Water Supply Corporation
(972)843-2608

BACKFLOW INSPECTOR LIST

Backflow Inspectors

Johnny Rudisill (staff member)
(972) 843-2608

Allen Ashberry
(972) 757-1280

Brian Nicholson
(469) 358-1477

Ricky L Shelton
(972) 240-0925

Customer Service Inspector

Johnny Rudisill (staff member)
(972) 843-2608

David Martin
(972) 989-7621

Ken Lowe
(214) 957-4249

Electric Providers:

Oncor Electric Delivery – (888) 313-6862

TXU – (972) 791-2888

Farmers Electric Coop – (800) 541-2662

Phone Provider:

Verizon – (800) 837-4966

Trash Collection:

Barnes Waste Disposal – (972)396-1139

City of Nevada – (972) 853-0027

City of Royse City – (972) 524-4700

Internet

TierOne – (214) 217-8626

Wi-Five Broadband – (866) 804-9035

ACH AUTHORIZATION FORM

I (we) hereby authorize Nevada Water Supply Corporation, (THE COMPANY) to initiate entries to my checking/savings account at the financial institution listed below (THE FINANCIAL INSTITUTION) and, if necessary, initiate adjustments for any transactions credited in error. This authority will remain in effect until THE COMPANY is notified by me (us) in writing to cancel it within such time as to afford THE COMPANY and THE FINANCIAL INSTITUTION has a reasonable opportunity to act on it.

(Name of Financial Institution)

(Address of Financial Institution – Branch, City, State & Zip)

(Signature)

(Date)

(Name – Please Print)

(NWSC Account Number)

(Checking/Savings Account Number)

(Financial Institution Routing Number)

ATTACH VOIDED CHECK HERE



PAPERLESS BILL REQUEST

By providing the following information, I agree to have my monthly statement sent to me via email. A processing fee will be incurred for payment online through Nevada Water invoicing system. Fee does not apply to e-billing or normal payment methods.

I may withdraw from the online email notification with 30 day notice to NWSC.

Payment method:

☐ Invoice/Credit Card/Debit (Online) ☐ Draft ☐ Check, Cash, Money Order

(Please print clearly)

Name on Account: _____

Account Number: _____

Service Address: _____

Phone Number: _____

Email Address: _____

Signature: _____

P. O. Box 442 • Nevada, TX 75173

Phone (972) 843-2608 • Fax (972) 843-2609

Email: nevadawater@nevadawater.org • Website: nevadawater.org

The following pages
must be returned to
Nevada Water Supply Corporation

CORPORATION USE ONLY

Date Approved: _____
Account Number: _____
Owner _____ Renter _____
Service Inspection Date: _____
Service Classification: _____
Cost: _____
Eng. Update: _____

NEVADA WATER SUPPLY CORPORATION
SERVICE APPLICATION AND AGREEMENT

Please Print: DATE _____

APPLICANT'S NAME _____

CO-APPLICANT'S NAME _____

CURRENT BILLING ADDRESS: _____

FUTURE BILLING ADDRESS: _____

PHONE NUMBER - Home (_____) _____ - _____ Work (_____) _____ - _____

EMAIL: _____

AUTHORIZE RECEIVING ANNUAL CCR VIA EMAIL: ☐ YES ☐ NO

PROOF OF OWNERSHIP PROVIDED BY _____

LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdivision with lot and block number)

PREVIOUS OWNER'S NAME AND ADDRESS: _____

ACREAGE _____ HOUSEHOLD SIZE _____

NUMBER IN FAMILY _____ LIVESTOCK & NUMBER _____

SPECIAL SERVICE NEEDS OF APPLICANT _____

NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY. A MAP OF SERVICE LOCATION REQUEST MUST BE ATTACHED.

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

☐ White, Not of ☐ Black, Not of ☐ American Indian or ☐ Hispanic ☐ Asian or ☐ Other ☐ Male
Hispanic Origin Hispanic Origin Alaskan Native Pacific Islander (Specify) Female

AGREEMENT made this _____ day of _____, _____, between Nevada Water Supply Corporation, a corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and _____ (hereinafter called the Applicant and/or Member),

Witnesseth:

The Corporation shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water and/or wastewater system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

- a. The number of taps to be considered in the design and
- b. The number of potential ratepayers considered in determining the financial feasibility of constructing
 - 1) a new water system or
 - 2) expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or wastewater connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The Member shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the corporation's tariff and service policies.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.

- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0 % lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2 % lead may be used for the installation or repair plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

The Corporation shall maintain a copy of this agreement as long as the Member and/or premises is connected to the public water system. The Member shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Member in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable practice on their premises. The Member shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Applicant shall grant to the Corporation permanent recorded easement(s) dedicated to the Corporation for the purpose of providing reasonable rights of access and use to allow the Corporation to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the Corporation's purposes in providing system wide service for existing or future members.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

Approved

Applicant Member

Date Approved

Co-Applicant Member

PRIVACY ACT

YOU CAN REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS.

The Texas Legislature enacted a bill, effective September 1, 1993, allowing non-profit water supply corporations to give their customers the option of making the customer's address, telephone number, and social security number confidential.

This is an optional service. Should you wish to not have your utility records released to unauthorized persons, please complete this form and return to our business office.

We must still provide this information, by law, to certain officials. They are as follows, but not limited to:

1. An official or employee of the State or a political subdivision of the State, or a representative of the federal government, acting in an official capacity.
2. An employee of the utility acting in connection with the employee's duties.
3. A consumer reporting agency.
4. A contractor or subcontractor approved by and providing services to the utility or to the State, a political subdivision of the State, the federal government, or an agency of the State or federal government.
5. A person for whom the customer has contractually waived confidentiality of personal information.
6. Another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

We do not share account information except as stated above.

☐ I REQUEST THE PRIVACY ACT BE INSTATED ON MY ACCOUNT.

DATE: _____ ACCOUNT #: _____

NAME: _____

TELEPHONE: _____

MAILING ADDRESS: _____

SERVICE ADDRESS: _____

SIGNATURE: _____