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Welcome to	the PIA	for FY 2012!
weicome to	LIC FIA	<u> </u>
Congress passed the E-Government Act of 2002 to encourage the use of Web-based Internet applications or other information technology by Government agencies, with the intention of enhancing access to government information		Macros Must Be Enabled To Use Full Functionality For This Form
and services and increasing the effectiveness, efficiency, and quality of government operations.		Template!
		Microsoft Office 2003: To enable macros, go to: 1) Tools > Macros > Security - Set to Medium; 2) Click OK; 3)
		Close the file and when reopening click on Enable Macros at the prompt.
		Or 1) When file opens click on Enable Macros at the prompt.
To combat public concerns regarding the disclosure of private information, the E-Government Act mandated various measures, including the requirement that Federal agencies conduct a Privacy Impact Assessment (PIA) for projects		Microsoft Office 2007: To enable macros, go to: 1) Office Button > Prepare > Excel Options > Trust Center > Trust Center Settings > Macro Settings > Enable All Macros; 2) Click OK
with information technology systems that collect, maintain, and/or disseminate "personally identifiable information" of	1	Control Octangs - Madro Octangs - Enable An Madros, 2) Oliok Ork
the public. Personally identifiable information, or "personal information," is information that may be used to identify a specific person.		
The Privacy Act and VA policy require that personally identifiable information only be used for the purpose(s) for which it was collected, unless consent (opt-in) is granted. Individuals must be provided an opportunity to provide		Final Signatures
consent for any secondary use of information, such as use of collected information for marketing.		
		Final signatures are digitally signed or wet signatures on a case by case basis. All signatures should be done when
		all modifications have been approved by the VA Privacy Service and the reviewer has indicated that the signature is
Divertions		all that is necessary to obtain approval. Privacy Impact Assessment Uploaded into SMART
<u>Directions:</u> VA 6508 is the directive which outlines the PIA requirement for every System/Application/Program.		All PIA Validation Letters should be mailto Christina.Pettit@va.gov to receive full credit for submission.
If you find that you can't click on checkboxes, make sure that you are:		The state of the s
1) Not in "design mode" and		
2) you have enabled macros.		
INTERNAL WEBSITE : http://vaww.privacy.va.gov/PIA.asp EXTERNAL WEBSITE : http://www.privacy.va.gov/PRIVACY/Privacy_Impact_Assessment.asp		Various Privacy Data Websites: SORNs: http://www.rms.oit.va.gov/SOR_Records.asp
EXTENSITE THEO,//www.phvacy.va.gov/Thivacy/Thiacy/Impact Assessment.asp		Directive Itself (6508): http://www.va.gov/vapubs/viewPublication.asp?Pub_ID=414&FType=2
Roles and Responsibilities:		Schedule FY 2012 : http://www.privacy.va.gov/PRIVACY/Privacy_Impact_Assessment.asp
Roles and responsibilities for the specific process are clearly defined for all levels of staff in the VA Directive 6508 referenced in the procedure section of this document.		
a. Privacy Officer is responsible for the overall coordination and review of the PIA to ensure compliance with VA		
Directive 6508 b. Records Officer is responsible for supplying records retention and deletion schedules		
c. Information Technology (IT) staff responsible for the privacy of the system data will perform a PIA in accordance		
with VA Directive 6508 and to immediately report all anomalies to the Privacy Service and appropriate management		
chain. d. Information Security Officer (ISO) is responsible for assisting the Privacy Officer and providing information		
regarding security controls.		
e. Chief Information Officer (CIO) is responsible for ensuring that the systems under his or her jurisdiction undergo		
a PIA. This responsibility includes identifying the IT systems; coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and reviewing and approving the		
PIA before submission to the Privacy Service.		
Definition of PII (Personally Identifiable Information)		
Definition of Fit (Fersonally Identifiable Information)		
Described the second of the se		
Personally Identifiable Information (PII) is —any information about an individual maintained by an agency, including (1) any information that can be used to distinguish or trace an individual's identity, such as name, social security		
number, date and place of birth, mother's maiden name, or biometric records; and (2) any other information that is		
linked or linkable to an individual, such as medical, educational, financial, and employment information. Examples of PII include, but are not limited to:		
Personal identification number, such as social security number (SSN), passport number, driver's license		
number, taxpayer identification number, or financial account or credit card number		
Address information, such as street address or email address Personal characteristics, including photographic image (expecially of face or other identifying		
 Personal characteristics, including photographic image (especially of face or other identifying characteristic), fingerprints, handwriting, or other biometric data (e.g., retina scan, voice signature, facial 		
geometry) Information about an individual that is linked or linkable to one of the above (e.g., date of birth, place of		
birth, race, religion, weight, activities, geographical indicators, employment information, medical		
information, education information, financial information).		
Organizations should minimize the use, collection, and retention of PII to what is strictly necessary to accomplish their business purpose and mission.		
A Harvatina will be But an A A discussion with other while a discussion of the Control of the Co		
A "routine use" is a Privacy Act discretionary authority published in the Federal Register that permits VA to disclose information or records from a Privacy Act-protected record without the patient's prior		
signed authorization. A "routine use" permits the:		
(1) Release of PHI only when disclosure is also authorized by other applicable legal authorities, including 45 CFR		
Parts 160 and 164;		
(2) Release of drug or alcohol abuse, HIV, or sickle cell anemia medical information only when the		
disclosure is also authorized by 38 U.S.C. 7332.	<u> </u>	
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(FY 2012) PIA: System Information *G	Green Highlight = Must Ansv	wer Question	*Yellow Highligh	t = Required to Sign PIA					
Program or System Name (as shown in SMART):	CDCO>AITC>VHA>Veterans Benefit I	Handbook							
OMB Unique System / Application / Program Identifier (AKA: UPID #):	029-555555113								
Description of System/ Application/ Program : "must match what is stated in System Security Plan (SSP)"	As an ultimate solution, the Veteran primary care providers and preferre Redesign (ESR) and by mail will be futhe Veterans Benefit Handbook electric printing to their local printer, and sa Phase 1 will include software enhan verified to a VA development/test p VA, test support will be provided to where the software will be configure and implementation shall be provided updating, and creation of informatic	d facilities for each Veteran unctional upon completion of tronically on the eBenefits a ving in a Portable Documer cements that shall be develoated by the VA VA staff to migrate from a ced and verified. Applicationed. Technical project managers	Accessibility to VHA users via to the first phase of the project. and MyHealtheVet (MHeV) port to Format (PDF) to their local peoped, coded, integrated, config (for verification purposes). Updevelopment/test platform to a architecture support, analysis agement support will be provided	he Enrollment System Phase 1 will provide als for viewing, rsonal computer (PC). ured, tested, and on acceptance by the production platform support, installation, d for the development,					
	current, understandable, and valid d Veteran Experience and Access to H health care delivery system and rece	lescription of Veteran benefications and testing leadthcare (EVEAH). This rigid	its supports the major VA initia	tive of Enhance the					
Facility or Program Office Name:	Austin Information Technology Cent	er (AITC)							
Title:	Name:	Phone:	Email:						
Privacy Officer:	Mark Littlefield	(708) 681-6773	mark.littlefield@va.gov						
Information Security Officer:	Cory Cookson	(937) 268-6511 X1363	cory.cookson@va.gov						
System Owner/Delegate:	Tammy Watson	(202) 461-6126	tammy.watson@va.gov						
Chief Information Officer:									
Information Owner:									
Other Titles:									
Person Completing Document:	Antonio Licon	(512) 326-6020	antonio.licon@va.gov						
Other Titles:									
Date of Last Full Approved PIA by VACO Privacy Services: (MM/YYYY)			08/2012						
What specific legal authorities authorize this program or system:	Privacy Act of 1974, 5 U.S.C. 552a(e)			·					
What is the expected number of individuals that will have their PII stored in the	his system:	•	None						
Identify what stage the System / Application / Program is at:			Operations/Maintenance						
The approximate date (MM/YYYY) the system will be operational (if in the De the system/application/program has been in operation.	sign or Development stage), or the app	roximate number of years	11/2012						
Is there an authorized change control process which documents any changes	to existing applications or systems?		• Yes • No	N/A : First PIA					
If No, (Explain on Tab 8)									
Is there a contingency plan in place to process information when the system i	is down?		● Yes	N/A: First PIA					
Has a PIA been completed within the last three years?			● Yes ○ No	N/A : First PIA					
, , , , , , , , , , , , , , , , , , , ,									
FISMA QUESTIONS									
1. Is this a new system?	Yes No								
Does this system contain Federal information in identifiable form?	Yes No								
3. Does the system include information on the public?	Yes No								
4. Is there a Privacy Impact Assessment (PIA) that covers this system?		Secuirty System under 40 U.S.C. 11	103, a PIA is not required for this syster	n					
identifier?	● Yes ● No								
6. What is the System of Records Notice (SORN) for this system?	89VA16								
7. Has this SORN been reviewed or updated within the last three years?	Yes last year								
2. System Information									

Date of Report (MM/YYYY):	01/2013		
Any check mark in the boxes below will require a full PIA. Please continue to the next TAB and complete the rem			
If there is no Personally Identifiable Information on your system , please complete TAB 2 & TAB 12, (See Comment fi			
Have any changes been made to the system since the last PIA?			
Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?			
Will this system/application/program retrieve information on the basis of name, unique identifier, symbol or other PI data?			
Does this system/application/program collect, store, or disseminate PII/PHI data?			
Does this system/application/program collect, store or disseminate the SSN?			

2. System Information Page 3

(FY 2012) PIA: System of Records *Green Highlight = Must Answer Question O Not Sure 1. Is a SORN (System of Records Notice) Required? O No Yes 2. Is there a SORN already in place? O No ***Click to add. Delete SORN by highlighting SORN ***If Yes, select all of the appropriate SORN number(s): and comma if included and press the Delete key or ***If Not Sure, contine to question 3 place focus on area to delete all SORNs. 89VA16 LIST OF SORN NUMBER(S): For each applicable System(s) of Records, list: 3. If records are retrieved using any of the following entities, A SORN will be required (Please check all that apply) ✓ Full Name Maiden Name Mother's Maiden Name Alias Social Security Number Passport Number Driver's License Number Taxpayer Identification Number Financial Account Number Credit Card Number Street Address Email Address Photographic Image Fingerprints Handwriting Other Biometric Data ✓ Other (Explain on Tab 8)

4. Based on Question 3, is a SORN required?

***If Yes, has the process begun to obtain/acquire a SORN

Location where the specific applicable System of Records Notice may be accessed:

3. System of Records Page 4

Yes

Yes

O No

O No http://www.rms.oit.va.gov/SOR Records/89 VA16.pdf

(FY 2012) PIA: Data Collection And Storage *Green Highlight = Must Answer Question							
Please fill in each column for the data types selected.							
Data Type	Collection Method	What are the subjects told about the intended use of their information?	How is this message conveyed to them?	How is a privacy notice provided?			
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Electronic/File Transfer	Benefits	Provided By Another System	Provided By Another System			
Family Relation (spouse, children, parents, grandparents, etc)	N/A						
Service Information	N/A						
Medical Information	N/A						
Criminal Record Information	N/A						
Guardian Information	N/A						
Education Information	N/A						
Benefit Information	Electronic/File Transfer	Benefits	Provided By Another System	Automated			
Other (Explain on Tab 8)							
Data Type	Storage Method	Source (If requested, identify the specific file, entity and/or name of agency)	ls data collection Mandatory or Voluntary?				
Data Type Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Storage Method	(If requested, identify the specific file,	•				
"		(If requested, identify the specific file, entity and/or name of agency)	Voluntary?				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes • No	(If requested, identify the specific file, entity and/or name of agency)	Voluntary? Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc)	Yes No	(If requested, identify the specific file, entity and/or name of agency)	Voluntary? Mandatory • Voluntary Mandatory · Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information	 Yes ● No Yes ● No Yes ● No 	(If requested, identify the specific file, entity and/or name of agency)	Voluntary? Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information	 Yes ● No Yes ● No Yes ● No Yes ● No 	(If requested, identify the specific file, entity and/or name of agency)	Voluntary? Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information	 Yes ● No 	(If requested, identify the specific file, entity and/or name of agency)	Voluntary? Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information Guardian Information	 Yes	(If requested, identify the specific file, entity and/or name of agency)	Voluntary? Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information Guardian Information Education Information	Yes	(If requested, identify the specific file, entity and/or name of agency) VA Files/Databases (Identify File)	Voluntary? Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information Guardian Information Education Information Benefit Information	Yes	(If requested, identify the specific file, entity and/or name of agency) VA Files/Databases (Identify File)	Voluntary? Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information Guardian Information Education Information Benefit Information	Yes	(If requested, identify the specific file, entity and/or name of agency) VA Files/Databases (Identify File)	Voluntary? Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information Guardian Information Education Information Benefit Information Other (Explain on Tab 8)	Yes	(If requested, identify the specific file, entity and/or name of agency) VA Files/Databases (Identify File)	Voluntary? Mandatory Voluntary Mandatory Voluntary				
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc) Family Relation (spouse, children, parents, grandparents, etc) Service Information Medical Information Criminal Record Information Guardian Information Education Information Benefit Information Other (Explain on Tab 8) Proximity and Timing: Is the privacy notice provided at the time of data collection?	Yes	(If requested, identify the specific file, entity and/or name of agency) VA Files/Databases (Identify File)	Voluntary? Mandatory Voluntary Mandatory Voluntary				

4. Data Collection And Storage

(FY 2012) PIA: Data Sharing *Green Highlight = Must Answer Question	** Any connection external to VA requires an ISA/MOU per VA 6500. This section below must be consistent with your System Security Plan Interconnection Security Agreement section.							
Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing	Is PII or PHI Shared?	What is the procedure you reference for the release of information?			
Internal Sharing: VA Organization		Yes No		Yes No				
Other Veteran Organization		Yes No		Yes No				
Other Federal Government Agency		Yes No		Yes No				
State Government Agency		O Yes ⊙ No		Yes No				
Local Government Agency		Yes No		Yes No				
Research Entity		Yes No		Yes No				
Other Project/ System (Explain on Tab 8)								
(FY 2012) PIA: Access to Records								
Does the system gather information from another system?	● Yes ● No							
Please enter the name of the system:		eBenefits, MyHealth	Vet					
(FY 2012) PIA: Secondary Use		•						
Will PII data be included with any secondary use request?	O Yes ⊙ No	Mental Health	HIV	Drug/Alcohol Counseling				
Check all that apply		Sickle Cell	Other (Explain on Tab 8)	Research				

5. Data Sharing & Access

(FY 2012) PIA: Records Management *Green Highlight = Must Answer Question	
Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?	
○ Yes (Explain on Tab 8)	
Is the data collected to only what is necessary to provide requested service?	
Yes No (Explain on Tab 8)	
Has the data provided been verified as complete?	
Veteran Verified ✓ Received From Database Verification Unknown	
(FY 2012) PIA: Retention & Disposal	
What is the data retention period?	
Data not retained.	
Explain why the information is needed for the indicated retention period?	
Answer: N/A	
What are the procedures for eliminating data at the end of the retention period?	
Answer: N/A	
Where are these procedures documented?	
Answer: N/A	
How are data retention procedures enforced?	
Answer: N/A	
Has the retention schedule been approved by the National Archives and Records Administration (NARA)	
Yes No (Explain on Tab 8)	
(FY 2012) PIA: Children's Online Privacy Protection Act (COPPA)	
Will information be collected through the internet from children under age 13?	
○ Yes (Explain on Tab 8)	

6. Records Management Page 7

(FY 2012) PIA: Security *Gree	en Highlight = Must Answer Quest	ion			
Is the system/application/program following IT secu	rity Requirements and procedures required by fe	deral law and policy to ensure that	Yes	No (Explain on Tab 8)	
information is appropriately secured. Has the system/application/program conducted a ri	isk assessment, identified appropriate security co	ntrols to protect against that risk, and	Yes	O No (Explain on Tab 8)	
implemented those controls			U 10	O No (Explain of Table)	
Is security monitoring conducted annually or as nee	ded to ensure that controls continue to work pro	perly, safeguarding the information?	Yes	No (Explain on Tab 8)	
Is security assessment conducted annually or as nee	eded to ensure that controls continue to work pro	perly, safeguarding the information?	Yes	○ No (Explain on Tab 8)	
Is adequate physical security in place to protect again	inst unauthorized access?		● fm	Only (Explain on Tab 8)	
*Ensure PE 2, PE-3, PE-6, PE-7, PE-8 have been addr					
Explain what security risks were identified in the sec	curity assessment? (Check all that apply)				
☐ Biological Release	☑ Fire	✓ Liahtnina Strike		Terrorist	
Rizzard	✓ Flood	Malicious Code		Thunderstorm	
Burglary/Break In Ovil Unrest	Hacker, Cracker Hail	Password Privacy Negligence Personnel Unavailable		Tornado Tsunami	
Component Failure	J HAZMAT Release/Spill	✓ Power Failure		User Negligence	
Dam Failure	Human Health Emergency	✓ Sahotaga	-	User Sahotane	
Dust/Debris	Hurricana	System Intrusion, Break-Ins		Vibration	
Earthquake	✓ HVAC Failure	System Misconfiguration		Volcano	
Extreme Cold Extreme Heat	Indoor Humidity	✓ System Penetration ✓ System Tampering		Water Damage Winter Weather Hazards	
Catellie Heat	Landslide	System rampering		Willier Weather Hazards	
*If any other risks identified, explain in Tab 8					
Based upon the risks identified above, Explain what	security controls are being used to mitigate these	e risks. (Check all that apply)			
✓ Access Control	✓ Configuration Management ✓ Media P	Protection	es Acquisition		
Audit and Accountability	✓ Contingency Planning ✓ Personn	nel Security	unication Protection		
				_	
Awareness and Training	☑ Identification and Authentication ☑ Physica	al and Environmental Protection 🔃 System and Inform	ation Integrity		
Security Assessment and Authorization	✓ Incident Response ✓ Risk Ass	sessment Planning	☐ Maintenance		
	✓ Incident Pesponse ✓ Risk Ass	Sessment Planning			
Answer: (Other Controls) Explain on Tab 8	✓ Incident Response ✓ Risk Ass	sessment Planning			
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment	1,00				
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa	tion data types chosen as a basis for your FIPS 19	9 System Categorization.	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer:	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att	9 System Categorization. ention to addressing security and privacy concern	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA ASSESSMENT Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is high if the loss of av	19 System Categorization. ention to addressing security and privacy concern allability could be expected to have	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected is not available to process for any reason what will	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is <u>high</u> if the loss of avas a severe or catastrophic adverse effect on o	9 System Categorization. ention to addressing security and privacy concern ailability could be expected to have perations, assets or individuals.	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is <u>high</u> if the loss of av a severe or catastrophic adverse effect on o	19 System Categorization. ention to addressing security and privacy concern allability could be expected to have perations, assets or individuals. of availability could be expected	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization?	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is high if the loss of av a severe or catastrophic adverse effect on of The potential impact is moderate if the loss to have a serious adverse effect on operation	19 System Categorization. ention to addressing security and privacy concern aliability could be expected to have perations, assets or individuals. of availability could be expected ns, assets or individuals.	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is <u>high</u> if the loss of av a severe or catastrophic adverse effect on o	9 System Categorization. ention to addressing security and privacy concern aliability could be expected to have perations, assets or individuals. of availability could be expected ns, assets or individuals, liability could be expected	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization?	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is <u>high</u> if the loss of av a severe or catastrophic adverse effect on of the potential impact is <u>moderate</u> if the loss to have a serious adverse effect on operation. The potential impact is <u>Dow</u> if the loss of ava to have a serious adverse effect on operation.	9 System Categorization. ention to addressing security and privacy concern ailability could be expected to have perations, assets or individuals. of availability could be expected ns, assets or individuals, liability could be expected s, assets or individuals.	Maintenance		
Answer: (Other Controls) Explain on Tab 8 PIA: PIA Assessment Based upon NIST 800-60, volume II; List the Informa Answer: Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization? (Choose One)	tion data types chosen as a basis for your FIPS 19 The VBA continually applies emphasis and att The potential impact is high if the loss of avasevere or catastrophic adverse effect on on the hove a continual to the properties of the loss of avaser before the properties of the potential impact is town if the loss of avaser and the potential impact is high if the loss of into a severe or catastrophic adverse effect on o	19 System Categorization. ention to addressing security and privacy concern aliability could be expected to have perations, assets or individuals. of availability could be expected ss, assets or individuals, iliability could be expected ss, assets or individuals, egrity could be expected to have perations, assets or individuals.	Maintenance		
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include: access control; awareness and training; audit and accountability; certification, accreditation, and security assessments; comiguration management; contingency planning; identification and authentication; includent response; maintenance; media protection; physical and environmental protection; planning; personnel security, risk assessment; systems and services acquisition; system and communications protection; and system and information integrity. Our facility employs all security controls in the respective high impact security control baseline unless specific exceptions have been allowed based on the tailoring guidance provided in NIST Special Publication 800-53 and specific VA directives.

7. Security Page 8

(FY 2012) PIA: Additional Comments

Add any additional comments or information that may have been left out for any question. Please indicate the question you are responding to and then add your comments.

VBH does not store data, nor is it an authoritative source of data. VBH does not retrieve the data. VBH uses Name (First and Last), Gender, and VA ICN to give Veteran access to a current, understandable, and valid description of Veteran's benefits.							
Tab 4, Lines 7, 21, 43: Gets information from eBenefits, MyHealthVet databases.							

8. Additional Comments Page 9

			(FY 2012) PIA: VI	ВА	Minor Applications					
Wh	Which of these are sub-components of your system?									
	Access Manager		Automated Sales Reporting (ASR)		Automated Folder Processing System (AFPS)					
	Actuarial		BCMA Contingency Machines		Automated Medical Information Exchange II (AIME II)					
	Agent Orange		5 ,		Automated Medical Information System (AMIS)290					
	Appraisal System		Centralized Property Tracking System		Automated Standardized Performace Elements Nationwide (ASPEN)					
	ASSISTS		Common Security User Manager (CSUM)		Broome Closet					
	Awards		Compensation and Pension (C&P)		Centralized Accounts Receivable System (CARS)					
	Baker System		Control of Veterans Records (COVERS)		Committee on Waivers and Compromises (COWC)					
	Bbraun (CP Hemo)		Courseware Delivery System (CDS) Dental Records Manager		Compensation and Pension (C&P) Record Interchange (CAPRI)					
	boraum (cr memo)		Education Training Website		Compensation & Pension Training Website					
	C&P Payment System		Electronic Appraisal System		Distribution of Operational Resources (DOOR)					
	C&P Training Website		Electronic Card System (ECS)		Educational Assistance for Members of the Selected Reserve Program CH 1606					
			Electronic Payroll Deduction (EPD)		Electronic Performance Support System (EPSS)					
	CONDO PUD Builder		Eligibility Verification Report (EVR)		Enterprise Wireless Messaging System (Blackberry)					
			Fiduciary Beneficiary System (FBS)		Financial Management Information System (FMI)					
	EndoSoft		Fiduciary STAR Case Review		Hearing Officer Letters and Reports System (HOLAR)					
	FOCAS		Financial and Accounting System (FAS)		Inquiry Routing Information System (IRIS)					
	Inforce		Insurance Unclaimed Liabilities		Modern Awards Process Development (MAP-D)					
	INS - BIRLS		Inventory Management System (IMS)		, , ,					
	Insurance Online		Interactive Voce Response (IVR)		Personal Computer Generated Letters (PCGL)					
	Insurance Self Service		LGY Centralized Fax System		Personnel Information Exchange System (PIES)					
	LGY Home Loans		Loan Service and Claims		Post Vietnam Era educational Program (VEAP) CH 32					
	LGY Processing		Loan Guaranty Training Website		Purchase Order Management System (POMS)					
	MES		, ,		Reinstatement Entitlement Program for Survivors (REAPS)					
	Mobilization		Mental Health Assistant		Reserve Educational Assistance Program CH 1607					
	Montgomery GI Bill		National Silent Monitoring (NSM)		RightFax					
	MUSE		Powerscribe Dictation System		Service Member Records Tracking System					
	Omnicell		Rating Board Automation 2000 (RBA2000)		Survivors and Dependents Education Assistance CH 35					
	Priv Plus		Records Locator System		Systematic Technical Accuracy Review (STAR)					
	RAI/MDS		Remittance Processing System		Training and Performance Support System (TPSS)					
	Right Now Web		Review of Quality (ROQ)		VA Online Certification of Enrollment (VA-ONCE					
	SAHSHA		Search Participant Profile (SPP)		VA Reserve Educational Assistance Program					
	Script Pro		Spinal Bifida Program Ch 18		V. A. I. D. L. G. I. (MADC)					
	SHARE		State Benefits Reference System		Veterans Assistance Discharge System (VADS)					
	Sidexis		State of Case/Supplemental (SOC/SSOC) Telecare Record Manager		Veterans Exam Request Info System (VERIS) Veterans Insurance Claims Trancking and Response System (VICTARS)					
	Synquest		relecate Necolu Ivialiagei		Veterans Service Representative (VSR) Advisor					
			VBA Enterprise Messaging System		veteralis service representative (vsit) Advisor					
	VBA Training Academy				Vacational Dahahilitation Q Fundament (VDQF) CII 21					
	VBA Training Academy Veterans Canteen Web		VDA Litter prise iviessaging system		Vocational Rehabilitation & Employment (VR&E) CH 31					
	Veterans Canteen Web									
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9. VBA Minor Applications Page 10

			(FY 2012) PIA: Minor	Αp	plications A-M		
W	hich of these are sub-components of your syste	em	? 				I
_							
_	1184 Web		Citrix		Electronic Signature		Imaging
	A4P		Clinical Case Registries		Embedded Fragment Registry		Incentive Awards
	ACCu Care		Clinical Data Repository/Health Data Repository		ENCORE 2		Incident Reporting
	ACCU Check		Clinical Info Resource Network		ENDSOFT		Income Verification Match
	ACCU Med		Clinical Monitoring System		Engineering		Incomplete Records Tracking
	Adobe Acrobat		Clinical Notes Templates		Enrollment Application System		Inpatient Medications
	ADP Planning (PlanMan)		Clinical Procedures		Enterprise Terminology Server & VHA Enterprise Terminology Services		Intake/ Output
	ADT		Clinical Reminders		ePROMISE		Integrated Billing
	Adverse Reaction Tracking		Clippership		Equipment/ Turn-in Request		Integrated Patient Funds
	Agent Cashier		Combat Veteran Outreach		Event Capture		Interim Mangement Support
	Air Fortress		Committee on Waiver and Compromises		Event Driven Reporting		Inventory Management System
	ASISTS	\vdash	Consult/ Request Tracking		Extensible Editor		Kernal
							Kids
	Authorization/ Subscription		Controlled Correspondence		External Peer Review		
	Auto Instrument	_	Controlled Substances	-	EYECAP	-	KOWA
	Auto Replenishment/ Ward Stock	L	CP&E	_	Fee Based Claims System	_	Lab Service
	AUTOCAD		CPRS		Fee Basis		Laboratory Electronic Data Interchange
	Automated Access Request	L	CPT/ HCPCS Codes	L	Financial and Accounting System (FAS)	L	Letterman
	Automated Info Collection Sys		Credentials Tracking		Financial Management System (FMS)		Lexicon Utility
	Automated Lab Instruments	Г	Credit Card Authentication		Functional Independence		Library
	Automated Med Info Exchange	Н	Data Innovations	H	Gen. Med. Rec I/O	H	List Manager
-	Automated Sales Reporting	H	DELIVEREX	┢	Gen. Med. Rec Vitals	┢	Lynx Duress Alarm
	AutoMed		Dental		Gen. Med.Rec Generator		Mailman
	Bad Code Med Admin		DICTATION-Power Scribe		GENDEX		MCCR National Database
	Barcode Medication Administration Contingency Plan (BCU)		Dietetics		Generic Code Sheet		Meadows (MDWS)
	BCMA Contingency Workstations		Discharge Summary		Genesys		Medicine
	BDN 301		DRG Grouper		Get Well Networks		Mental Health
	Beneficiary Travel		DRM Plus		GMED		МНТР
	Big Fix		Drug Accountability		GRECC		місом
			DSIT		Health Data and Informatics		Microsoft Exchange E-mail System
	CA Vertified Components - DSSI				ricultii Data alia ililoililatics		
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(FY 2012) PIA: VISTA Minor Applications N-Z						
Which of these are sub-components of your sy		TA WILLOT Applications 14-2				
vilicit of these are sub-components of your sy	ystem:	<u> </u>	11			
		Committee Francisco Francisco Contact	l vares			
National Cemetery Association	Pharmacy Data Management	Scanning Exam and Evaluation System	VBECS			
National Drug File	Pharmacy National Database	Scheduling	VDEF			
National Laboratory Test	Pharmacy Prescription Practice	Security Suite Utility Pack	Vendor - Document Storage Sys			
NDBI	PICIS OR	Sentillion	Veterans Canteen Web			
Network Health Exchange	Police & Security	Shift Change Handoff Tool	Veterans Information Solution			
NOAHLINK	Problem List	ShoreTel	VHAHUNAPP1			
NOIS	Progress Notes	Social Work	VHAHUNFPC1			
Nursing Service	Prosthetics	Stellant	VHS & RA Tracking System			
Occurrence Screen	Purchase Order Management System	Stentor	Visit Tracking			
Omnicell	Pyxis	Surgery	VISTA RAD			
Oncology	Q-Matic	Survey Generator	VISTA RO			
Onvicord (VLOG)	QMSI Prescription Processing	Telecare Record Manager	VistALink			
Optifill	Quality Assurance Integration	Temp Trak	VistALink Security			
Order Entry/ Results Reporting	Quality Improvement Checklist	Text Integration Utilities	Visual Impairment Service Team ANRV			
Outpatient Pharmacy	QUASER	Tickler Database	Vitria BusinessWare			
P2000 ROBOT	Radiology/ Nuclear Medicine	Toolkit	VIXS			
PACS database	RAFT	TopCon	Voluntary Timekeeping			
Patch Module	RALS	TraceMaster	Voluntary Timekeeping National			
Patient Data Exchange	Record Tracking	Tracking Continuing Education Traumatic Brain Injury	WEB HINQ Whiteboard			
Patient Feedback	Registration					
Patient Representative	Release of Information - DSSI	Unwinder	Women's Health			
PCE Patient Care Encounter	Remote Order/ Entry System	Utility Management Rollup	Workload and Overtime			
Personal Computer Generated Letters	RPC Broker	Utilization Review				
Pharmacy Benefits Mangement	Run Time Library	VA Conference Room Registration				
	SAGG	VA Fileman				
	SAN	VAMedSafe				
Explain any minor application that are ass	sociated with your installation that does not ap	pear in the list above. Please provide name, brief				
d	escription, and any comments you may wish to	include.				
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(FY 2012) PIA: Final Signature	es	*Green Highlight = Must Answer Question					
Facility Name:	Aust	in Information Technology Center (AITC)					
Title:	Name:	Phone:	Email:				
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System Owner/Delegate:	Tammy Watson	(202) 461-6126	tammy.watson@va.gov				
Digital Signature	e Block						
Chief Information Officer:		0	0				
Digital Signatur	e Block						
Information Owner	Venis Whitfield	(404) 828-5204	venis.whitfield@va.gov				
Digital Signatur	e Block						
Date of Report:	01/2013						
OMB Unique Project Identifier	029-55555113						
Project Name	CDCC	>AITC>VHA>Vetera	ns Benefit Handbook				

12. Final Signatures Page 13