

PO BOX 4005
ACWORTH, GA 30101-9006

Manage Your Account & View Your Usage Details	Account Number	Date Due
At vzw.com/mybusinessaccount	365739286-00001	Past Due
	Invoice Number	9717394793

Quick Bill Summary

Nov 27 - Dec 26

KEYLINE
/8570113177/

PIMA COUNTY ADMINISTRATOR
ATTN: FINANCE
130 W CONGRESS ST FLR 7
TUCSON, AZ 85701-1317

Previous Balance (see back for details)	\$80.02
Payment – Thank You	-\$40.01
Balance Forward Due Immediately	\$40.01
Monthly Charges	\$107.97
Usage and Purchase Charges	
Data	\$.00
Equipment Charges	\$821.54
Verizon Wireless' Surcharges and Other Charges & Credits	\$.06
Taxes, Governmental Surcharges & Fees	\$.00
Total Current Charges Due by January 21, 2014	\$929.57

Total Amount Due \$969.58

Our records indicate your account is past due. Please send payment now to avoid service disruption.

Pay from Wireless	Pay on the Web	Questions:
#PMT (#768)	At vzw.com/mybusinessaccount	1.800.922.0204 or *611 from your wireless

VB

Bill Date December 26, 2013
Account Number 365739286-00001
Invoice Number 9717394793

PIMA COUNTY ADMINISTRATOR
ATTN: FINANCE
130 W CONGRESS ST FLR 7
TUCSON, AZ 85701-1317

Total Amount Due

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$969.58

\$.

PO BOX 660108
DALLAS, TX 75266-0108

/7526601085/

Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.

9717394793010365739286000010000929570000969584

Get Minutes Used	Get Data Used	Get Balance
#MIN + SEND	#DATA + SEND	#BAL + SEND

Explanation of Charges

Verizon Wireless' Surcharges

Verizon Wireless' Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including charges we or our agents pay local telephone companies for delivering calls from our customers to their customers, fees and assessments on our network facilities and services, and costs and charges associated with proceedings related to cell sites, local number portability, and other government mandates. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Taxes, Governmental Surcharges and Fees

Includes sales, excise and other taxes and governmental surcharges and fees that we are required by law to bill customers. These taxes, surcharges and fees may change from time to time without notice.

Understanding Your Prorated (partial month) Charges

Prorated charges occur when you add new service, or make a change to your existing service, in the middle of your bill cycle. Prorated charges are calculated by determining the daily charge, and then by multiplying the daily charge by the number of days the service was used.

If a plan change is effective as of a date during the bill cycle, your proration will include a credit for unused days on the old plan, and a charge for the days used on your new plan.

Payments

Previous Balance	\$80.02
Payment – Thank You	
Payment Received 12/05/13	-40.01
Total Payments	-\$40.01
Balance Forward Due Immediately	\$40.01

Correspondence Address: Verizon Wireless Attn: Correspondence Team PO Box 5029 Wallingford, CT 06492

Automatic Payment Enrollment for Account: 365739286-00001 PIMA COUNTY ADMINISTRATOR

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your payment. Do not send a voided check.

Changing your billing address for Account: 365739286-00001 PIMA COUNTY ADMINISTRATOR

Use this space or sign in to My Verizon at vzw.com/changeaddress to change the mailing address where we send your bill. If we do not have your most recent email address, provide it below and we'll use it to tell you important information about your Verizon Wireless service. Allow 2 billing cycles for the address change to take effect.

New Address _____
 City _____
 State/Zip _____
 Work Phone _____ Home Phone _____
 Email _____

Confirming or changing your service address

For each of your mobile numbers, in order to bill taxes and surcharges correctly we need a service address - which is a street address (not a PO Box) that is the home or primary business address of the person who uses that number. To confirm or change the service address for any of your mobile numbers, sign in to My Verizon at vzw.com/serviceaddress.

Overview of Lines

Invoice Number 9717394793 Account Number 365739286-00001 Date Due Past Due 3 of 6
 9717394793 365739286-00001 Past Due 3 of 6

Lines Charges	Page Number	Monthly Charges	VZW			Total Charges	Usage					
			Usage and Purchase Charges	Equipment Charges	Surcharges and Credits		Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming
520-471-6552 Martin Willett	4	\$39.99	--	--	\$0.02	\$40.01	--	--	1GB	--	--	--
520-576-2603 Janet Guerrero	5	\$67.98	--	\$821.54	\$0.04	\$889.56	--	--	1GB	--	--	--
Total Current Charges		\$107.97	\$0.00	\$821.54	\$0.06	\$929.57						

Summary for Martin Willett: 520-471-6552

Your Plan

4G Mobile Broadband Unlimited

\$39.99 monthly charge

\$.25 per minute

MBB Unlimited

Unlimited monthly gigabyte

Have more questions about your charges?
 Get details for usage charges at
vzw.com/mybusinessaccount.

Monthly Charges

4G Mobile Broadband Unlimited	12/27 – 01/26	39.99
		\$39.99

Usage and Purchase Charges

Data	Allowance	Used	Billable	Cost
Unbilled Usage from Previous Months				
Gigabyte Usage	gigabytes	1	--	--
Current Data Usage				
Gigabyte Usage	gigabytes	unlimited	1	--
Total Data				\$.00
Total Usage and Purchase Charges				\$.00
Verizon Wireless' Surcharges				
Regulatory Charge				.02
				\$.02
Total Current Charges for 520-471-6552				\$40.01

Summary for Janet Guerrero: 520-576-2603

Your Plan

Plan from 12/6 – 12/26
4G Mobile Broadband Unlimited
 \$39.99 monthly charge
 \$.25 per minute

Plan from 12/6 – 12/26
MBB Unlimited
 Unlimited monthly gigabyte

Have more questions about your charges?
 Get details for usage charges at
vzw.com/mybusinessaccount.

Monthly Charges

New Plan

4G Mobile Broadband Unlimited	12/06 – 12/26	27.99
\$39.99 per month / 21 days on new plan		

Month in Advance

4G Mobile Broadband Unlimited	12/27 – 01/26	39.99
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These are the normal monthly charges billed in advance.

\$67.98

Equipment Charges

Equipment Purchase	12/05	Desert Mountain Dire	000964982	821.54
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\$821.54

Usage and Purchase Charges

Data	Allowance	Used	Billable	Cost
Gigabyte Usage (12/06 – 12/26)	gigabytes unlimited	1	---	---
Total Data				\$.00

Total Usage and Purchase Charges **\$.00**

Verizon Wireless' Surcharges

Regulatory Charge	.04
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\$.04

Total Current Charges for 520-576-2603 **\$889.56**

Need-to-Know Information

Limiting Notations On Payments

Written notations included with or on your payment cannot be reviewed when bills are processed and will not be honored. Please send such notated payment and any accompanying correspondence to the Correspondence Address on Page 2 of your bill.

Electronic Fund Transfer (EFT)

Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. An EFT may be withdrawn from your account the same day you make your payment and your check is not returned to you. If you want to be excluded from EFT, please call 1-866-544-0401. If payment is returned unpaid, you authorized us to collect an additional \$25 fee through EFT from your account.

Experiencing A Problem With Your Verizon Wireless Device?

Just contact us toll-free at 1-866-406-5154 from a landline phone. If we can't resolve the problem and the problem is caused by a manufacturing defect within the first year you own the device, we'll send you a Certified Like-New Replacement (either a like unit or one of comparable quality) right to your door.

Telecommunications Relay Service (TRS)

To contact Verizon Wireless using a TTY device, dial 711 to reach a Telecommunications Relay Service (TRS) operator to assist you in completing your call.

Introducing Verizon Quick Tasks

Starting on January 19th, you will now be able to rapidly perform multiple self serve transactions via My Business or Verizon Enterprise Center. The Express Tools window on our main page will link you to Quick Tasks for easy operation access. Now, checking your order status, changing user information or voice mail passwords, and suspending/restoring service is just a few clicks away. The new Verizon Wireless Quick Tasks functionality simplifies your transaction access making your business more efficient.

