

CUSTOMER SATISFACTION SURVEY

Customer Name: Order Number:

HOW DID WE DO? Poor Average Good Very Good Excellent

Sales Person/Estimator

How would you rate your sales representative?

Move Coordination

How would you rate the coordination?

Packing Crew

How would you rate your packing crew?

Loading Crew

How would you rate your loading crew?

Delivery Crew

How would you rate your loading crew?

Personnel

How were all of the personnel on your move?

Timeliness

Were all of your moving personnel on time?

Overall Move Experience and Recommendation

Would you recommend us for another move?

Feedback - Recognition of perfomance and Overall Comments

If you have any comments, positive or negative, please explain below. Also, please list any names or positions that should be recognized and why.

Is there anything we need to follow up on? Would you like a follow up call? Yes No

Print Our online reputation matters! If you feel like we have done a job worth letting

our potntial customers know, please click on www.buehlercompanies.com to

Submit give us an online review. We appreciate your feedback!

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