Service Request Form

The Summit Technology Group offers a full line of services. To request a service simply print this form, check the appropriate box and fax to us. We will contact you to ask for additional details and discuss your options.

❑ **Data Cleanup**
Remove unwanted or re-assign data from your Summit Program: I.e.: mass closing of old repair orders.

❑ **Up-To-Speed Data Services**
As you begin using additional features, you sometimes need to update current data in your system. I.e.: deleting outstanding credit returns, etc.

❑ **Data Analysis**
Our data 'expert' analyzes your data and can create a myriad of reports for your review.

❑ **Database Tune**
We optimize you database and refresh the indexes. This can help with speed issues and minor errors you may be receiving in Summit.

❑ **Database Repair & Optimize**
We dive down in to your database and manually repair and optimize all the fields in the DBServer 'data' file. This service checks for problems that may cause errors and clears away any corruption. This takes quite a while longer and is like a database tune on steroids.

❑ **Off Site Backup and Storage (Manual)**
A manual backup of your DBServer 'data' folder is created and transferred to an off site location. Just in case.

❑ **Logo Customization**
Need your 'logo' re-sized or manipulated? We can help.

Shop Name: _____   Contact: _____

Phone: _____   Email: _____

To request a service, fax back to 208-947-1742