
To the Resident/Owner / Occupier

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Our ref: **Feltham Town Centre - CPZ**
Your ref:
Date: 12 September 2014

Dear Resident

Preliminary parking scheme consultation

The Council has received a petition from residents of Tilley Road, Feltham, concerning the parking difficulties arising in the area due to parking from local workers, commuters and residents of the Feltham Town Centre residential developments.

The Council's Traffic officers carried out a preliminary site investigation and confirmed high levels of parking. Their findings were reported to the January 2014 meeting of the Bedfont, Feltham, Hanworth Area Forum with a recommendation that residents of Tilley Road, and the surrounding area, be consulted on a residents' only permit parking scheme, also known as a Controlled Parking Zone (CPZ). After discussions with Ward Members (Councillors), the roads making up the area shown in the attached plan will also be included for consultation.

I am therefore writing to seek your views on parking in your road and whether you would support the introduction of a CPZ.

Below is a summary of how CPZs works, the costs involved and some other additional information which you may find of help. Please note parking bays will only be marked on the Public Highway and not in the private areas such as: Almond Close, Bowsley Court, Hazel Grove, Ivory Court, Lemon Grove, Plum Close, St Catherines Close, and Taylors Court. Please consider this and then complete and return the attached questionnaire by **3 October 2014** using the prepaid envelope provided. Should you require any further information, please contact me on the above using any of the methods listed.

Please note that this is only a consultation at this stage and no decision will be made until the results have been reported for consideration to a future meeting of the Area Forum. Your views will determine whether parking controls are introduced in the area and I therefore encourage you to participate in the consultation process and return your questionnaire in the prepaid envelope provided.

Yours faithfully,



Amarpal Soor, Senior Traffic Engineer, Developments & Parking Team
London Borough of Hounslow

INFORMATION ON CONTROLLED PARKING ZONES AND HOW THEY OPERATE

WHAT IS A CONTROLLED PARKING ZONE?

A Controlled Parking Zone (CPZ) is an area where all kerbside space is marked out with parking spaces where it is safe to park. Waiting restrictions (yellow lines) would be placed everywhere else where parking would not be allowed while the CPZ is operational, or longer periods as shown on signs.

CPZs are used to provide protected parking facilities for residents and their visitors, businesses and their visitors as well as short-term parking for shoppers and visitors to other commercial premises.

CPZs are usually located in town centres and areas surrounding underground and rail stations where extraneous parking most affects residents and businesses.

CPZs ease congestion caused by illegal and obstructive parking and make it easier for residents, shoppers and visitors to park.

HOW DO CPZs WORK?

CPZs work by ensuring that only vehicles with valid permits are allowed to park in designated bays during the hours the CPZ operates. Permits will only be made available to local residents and businesses within the CPZ boundary. At other times parking is unrestricted except where yellow lines operate for longer periods. Any vehicles that are parked illegally during the controlled times are liable to receive a Penalty Charge Notice (parking ticket).

Service/delivery vehicles can load or unload for up to 20 minutes on the yellow lines where there are no loading restrictions and also in residents' or shared use bays. However, someone must be in attendance at all times to avoid a parking ticket.

WHAT ARE THE ADVANTAGES OF A CPZ?

Residents and their visitors are given priority when parking in residential roads.

Short stay pay and display parking bays are located in or near the shopping areas, which will increase the turnover of parking spaces and therefore help shoppers to find a parking space.

Shared use bays (pay & display and residents permit or pay and display / residents permit / business permit) may be used in locations adjacent to residential premises, shops and other businesses, or in special circumstances should they be required.

Yellow lines will prevent obstructive parking on junctions, across driveways, on bends and in narrow roads.

Accessibility will be improved for pedestrians, wheelchair users and the disabled, buses, the emergency services and refuse collection vehicles by removing obstructive parking.

CPZs HAVE SOME DISADVANTAGES

The layout of parking bays may appear to reduce the amount of parking spaces available, but much of this “parking” may be obstructive or dangerous. However, every attempt will be made to optimise the amount of on street parking bays, without compromising safety and accessibility requirements.

It is possible that parking will be displaced into uncontrolled roads close to the CPZ boundary. Should this occur, there will be an opportunity to extend the CPZ.

The signs and road markings that must be used may be perceived as being visually obtrusive, although every effort will be made to keep signs and lines to a minimum.

The scheme does not permit residents to park across driveways. This is because practical enforcement difficulties arise from such a scheme and they can create tension between neighbours (e.g. a neighbour may choose to park partly across your driveway even though he/she should not). Some local authorities are allowing residents to park across their driveways for some schemes. Hounslow will study these schemes and if widely successful, we may change our policy in this regard.

TYPES OF PARKING BAYS AND WHO IS ELIGIBLE TO PARK IN THEM

Residents' permit parking

Bays would be marked for the use of vehicles displaying a valid parking permit during the hours of control. Only residents of the zone will be eligible for parking permits. One permit is needed for each vehicle parked on street during the hours the zone operates. No permit is required if residents do not need to park on-street during the hours of control.

Visitor parking

Residents' visitors can park in private driveways where this is possible or arrange their visits outside the restricted time, if this is convenient. Alternatively, they may use "Visitor Permits" if they wish to park on street during the operational hours of the scheme. It is worth noting that accommodation of visitors within the zone could reduce on street parking provision for residents themselves since they will occupy the same parking bays.

Visitors can park in residents' permit bays during the hours of control provided a valid visitor permit is displayed in their vehicle. Outside the hours of control visitors do not need to display a permit.

Shared use bays

Shared use bays may be used for parking by residents and their visitors in the same way as residents' bays or by short term visitors to the area who buy a 'pay and display' ticket at an on-street machine. Residents and their visitors should display a valid permit whilst parked in these bays during the hours of control. Residents are permitted to park in shared use bays all day by displaying their relevant permits. Visitors are also permitted to park in these bays for the duration of the displayed visitor permit.

Parking for disabled badge holders

Residents who have blue badges are eligible to park in on-street pay and display, shared use and permit holder bays (except where controlled signs state otherwise) without displaying a residents' parking permit.

Blue badge holders are exempt for up to 3 hours on yellow lines where there are no loading restrictions and provided their vehicle does not cause safety or congestion problems.

Alternatively they can park in any disabled persons' parking bay. To qualify they must properly display their blue badge.

Motorcycle parking

Motorcycles or scooters can park free of charge in any dedicated motorcycle bay (both on-street or in a council car park) or in any residents' bay or shared use bay where a resident permit would normally be accepted (please refer to on-street signs). Motorcycles or scooters may not park on the footway other than in designated footway parking bays.

Permit Charges

Residents' permits: £60 per year for 1st vehicle,
 £100 per year for 2nd vehicle,
 £165 per year for 3rd vehicle.

Visitors' Permits: £20 per 'card'. Each card is divided into 30 lines and each line allows 1 hour's parking. Parking for your visitors will therefore cost 67p per hour.

Carer/Medical Permits: £60 per year. This is available to assist people such as independent elderly residents, who may possibly be housebound, to maintain their lifestyle. Carer permits are not available for Nannies. A relative/nominated friend may apply for a carer permit.

Questionnaire

Feltham Town Centre CPZ

It is recommended that you read the enclosed information before completing the questions below. Please complete the questionnaire and return it to the council in the pre-paid envelope provided (no stamp required) to **reach us by 3rd Oct 2014**. The questionnaire will also be available for download from the council's consultation web page. If you require additional copies of the questionnaire, please contact the Developments and Parking team on 020 8583 4882 or email traffic@hounslow.gov.uk

Your name (optional - company name if appropriate): _____
Address*: _____
Postcode _____

(* required for analysis purposes only; in accordance with the Data Protection Act 1998, your name and address will be kept confidential).

Please tick the appropriate box

Q1. Are you in favour of your road being included in a CPZ?

Yes No

Q2. If a CPZ is introduced, what operational hours would you support?

All day (e.g. Mon–Fri, 9am – 5pm) Part day (e.g. Mon–Fri, 10 - 11am & 3 - 4 pm)

Include Saturday? Yes No

Include Sunday? Yes No

Q3. If none of the above, please indicate your preferred choice of operational hours.....

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Please use the space overleaf for any other comments or issues you would like to raise regarding parking or traffic in your area. Please note, we may not be able to respond to them individually due to the large volume of correspondence that CPZ consultations generate. You will however be notified of the outcome of this consultation in due course.

Thank you for taking the time to respond to this consultation.