

Appendix B: Post-Test

To be eligible for CE credit, you MUST view the video presentation and read the Resource Guide first. Then complete the post-test at <http://twnlms.com/> by the due date listed online.

1. Hospitals are required to review and revise their Hazard Vulnerability Analysis _____ months.
 - a. 6
 - b. 12
 - c. 18
 - d. 24
2. Standard LD.04.04.05, EP 10 requires hospitals to select one high-risk process and conduct a proactive risk assessment every _____ months.
 - a. 6
 - b. 12
 - c. 18
 - d. 24
3. Standard LD.04.04.05, EP 11, requires the organization to _____ to improve safety and reduce risk of medical errors.
 - a. analyze and use information about system or process failures
 - b. incorporate the results of proactive risk assessments
 - c. guess what to do
 - d. a and b
4. Standard LD.04.04.05, EP 3, requires that scope of the safety program include _____.
 - a. the full range of safety issues
 - b. potential or no-harm errors (sometimes referred to as near misses, close calls, or good catches)
 - c. hazardous conditions and sentinel events
 - d. All the above.
5. LD.04.04.05, EP 6, requires the hospital's leaders _____.
 - a. provide and encourage the use of systems for blame-free internal reporting of a system or process failure
 - b. encourage the use of results of a proactive risk assessment.
 - c. ignore data and go with hunches
 - d. a and b
6. Standard LD.04.04.05, EP 12, requires the hospital's leaders disseminate lessons learned to all staff that provide services for the specific situation from _____.
 - a. root cause analyses
 - b. system or process failures
 - c. the results of proactive risk assessments
 - d. All the above.
7. Standard LD.04.04.03, EP 3, requires the hospital's design of new or modified services or processes incorporates _____.
 - a. information about potential risks to patients
 - b. staffing
 - c. community resources
 - d. None of the above.

8. Standard LD.03.03.01, EP4, requires the organization's leaders provide the resources needed to support _____.
a. safety
b. quality of care, treatment, and services
c. Electronic Medical Records (EMR)
d. a and b
e. None of the above.
9. Standard LD.03.01.01, EP 8, requires that all individuals who work in the hospital, including staff and licensed independent practitioners, are able to openly discuss issues of _____.
a. safety and quality
b. competitors
c. legal cases
d. None of the above.
10. Standard LD.03.04.01, EP 5, requires that _____ supports safety and quality throughout the hospital.
a. communication
b. research
c. root cause analysis
d. All of the above.