

AAA Texas, LLC REIMBURSEMENT APPLICATION

Please be aware of these eligibility requirements:

- Include the ORIGINAL receipt. Reimbursement requests cannot be processed with a photocopy or facsimile.
- The receipt must be made out to a valid AAA Texas member.

No

• This application with your receipt must be postmarked or received within sixty (60) days of the service date.

Please follow these instructions: Complete this application form fully. Please type or print legibly to expedite processing. Keep copies of this Reimbursement Application and your receipt for your records. Attach the **ORIGINAL** receipt to this Reimbursement Application and mail to:

AAA Texas, LLC Attn: ERS A-321, PO Box 25001, Santa Ana, CA 92799-5001

______ Day Phone: (__________ E-Mail (optional):_____ Member's Name: _____ City/State:_____ Zip Code: Mailing Address:___ Expiration Date: Club Code: _____ Membership Number: _____ Date of Service: _____ Time of Service : _____ AM / PM
 Vehicle Year:
 Make:
 Model:
 Color:
 License:
 State:
 ____City/State:____ Location of Service: Problem with Vehicle: Service provided: (Circle) Flat Tire, Battery, Fuel, Start, Vehicle Lockout, Towing, Collision, Winch, Vehicle Locksmith, Home Lockout Service If towed, to what destination?: City/State: How many miles? Did you call AAA for service? Yes____ No ____ Yes_____ No____ Was service provided by a AAA service provider? Were you present when service arrived? Yes____ No ___ Yes_____ No ____ Was a valid AAA card & matching photo ID presented at the time of service? If AAA was <u>not</u> contacted for service, please explain: If AAA was called and/or used, why were you charged?_____ (Use separate sheet for further comments) Amount charged for service: \$\text{Name of company rendering service:}\text{} DATE: Dear Member: Thank you for your Reimbursement Application. Please be assured that your request will be processed as quickly as possible. You should receive a written response within ten (10) working days after your request has been received. If not, please feel free to call ERS Administration toll free at 1-888-222-9441. See Guide to Roadside Assistance for applicable member reimbursement provisions. For office use only: Date Received: _____ ERS/CSR / Field Office _____ Allow Refund: Yes_____ No____ If Yes, reason:____ **Reimbursement type:** (RF 1) Standard towing, winch, tire, battery or lockout reimbursement to a Standard, AAA Plus, or AAA Premier member (RF 2) Standard locksmith reimbursement to a Standard, AAA Plus, or AAA Premier member (RF 3) RV/Motorcycle towing or RV tire change reimbursement to a Standard or AAA Plus-RV/Motorcycle member (RF 4) AAA Plus towing, fuel, or locksmith reimbursement to an individual AAA Plus or AAA Premier member (RF 5) AAA Plus towing, fuel, or locksmith reimbursement to a family AAA Plus or AAA Premier member (RF 6) Partial Reimbursement (RF A) AAA Premier towing reimbursement to an individual AAA Premier member (RFB) AAA Premier towing reimbursement to a family AAA Premier member (RF C) AAA Premier RV/Motorcycle towing or RV tire change reimbursement to a AAA Premier-RV/Motorcycle member (RF D) Home Lockout Service reimbursement to an individual AAA Premier member (RF E) Home Lockout Service reimbursement to a family AAA Premier member () Other reimbursement types: REIMBURSEMENT CALCULATION: S/C Deduct # Prev Calls Svc Chg Reimbursement Amount Reimbursed Receipt Amt Covered Amt