

CONTRACT OF SALE BETWEEN THE CLIENT AND THE ARBONNE INDEPENDENT CONSULTANT:

ORDERED BY		ARBONNE INDEPENDENT CONSULTANT INFORMATION		
Billing Address		Name*		
Town/City	Postcode	Arbonne ID*		
Delivery Address (if different from Billing)		Address		
Town/City	Postcode	Town/City	Postcode	Phone
Daytime Phone	Evening Phone	Email		
Email	Date	*Arbonne Independent Consultant information is necessary to complete an order.		

METHOD OF PAYMENT

Credit Card Type (Tick one)
 MasterCard Visa American Express Maestro

Credit Card Number:

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Card Expiry Date: ____ / ____
 Issue Number _____

Start Date: ____ / ____

Billing Postcode _____

Total amount applied to this card £

Cardholder's Name _____

Cardholder's Signature _____

PRODUCT GUARANTEES AND RETURNS
 Arbonne offers a 45 day Money Back Guarantee on all products for Clients and Preferred Clients who are not completely satisfied. This policy does not affect any statutory rights. See overleaf for more information.

DELIVERY CHARGES APPLY

£0-£74.99	£6.50 (inc VAT)
£75-£149.99	£7.50 (inc VAT)
£150-£299.99	£8.50 (inc VAT)
£300 +	£10.00 (inc VAT)

The above rates are charged for orders placed online; an additional £1 administrative fee will be charged for orders placed via post, fax, email or phone.

PAGE	ITEM	PRODUCT	QTY	SRP	TOTAL SRP (QTY x SRP)
LINE 1: TOTAL SRP					
LINE 2: PREFERRED CLIENT DISCOUNT (LINE 1 x 20%)					
ITEM	PRODUCT SPECIALS		QTY	PRICE	PRICE TOTAL
Ask your Arbonne Independent Consultant about Product Specials and PwP promotions.					
3482	Preferred Client Registration Fee			£15	
	£65 SRP for £20 — £65 SRP of products for £20 with each £150 SRP increment. List items below or attach price list and add total here.			£20	
	Ultimate Value Pack (UVP) — New Preferred Clients can select £200 worth of products for £125. Please attach Arbonne Price List and add total here.			£125	
LINE 3: TOTAL PRODUCT SPECIALS					

LINE 1	PRODUCT TOTAL SRP	£
LINE 2	PREFERRED CLIENT 20% DISCOUNT	£
LINE 3	PRODUCT SPECIALS PRICE TOTAL	£
LINE 4	SUBTOTAL (Line 1 + 3 for Clients or 1 - 2 + 3 for PCs)	£
LINE 5	DELIVERY (Based on 4)	£
LINE 6	ORDER TOTAL (Line 4+5)	£

Please send completed form and payment to:
 ARBONNE EUROPE SARL, c/o Arbonne UK Ltd., Unit 16 Basset Court, Loake Close, Grange Park, Northampton, NN4 5EZ
 Or, fax 0844 463 8042
 Or, email applications@arbonneinternational.co.uk
 For Customer Service assistance, freephone 0800 977 5721
 Telephone hours are Monday, Wednesday-Friday 8:30 a.m.-7 p.m. & Tuesday 12 p.m.-7 p.m.
 On the last business day (Close Day) of the month, all Internet orders must be received by 10 p.m. and all telephone, fax and post orders must be received by 5 p.m. to be processed that day and applied to the current calendar month. When the day of the month is a Saturday, Sunday or Bank Holiday, the preceding Friday will be considered the last business day of the month.

Client Signature: _____

I wish to order the products set out above and I agree to pay the total price due. I note that I have the right to cancel this order in accordance with the Notice of the Right to Cancel Overleaf.

Attached to this order, please find (Check all that apply): Preferred Client Registration Form Arbonne Price List
 Arbonne Europe Sàrl ("Arbonne," the "Company," or "We"), a company registered in Switzerland with registered office at Bösch 71, Postfach 663, CH - 6331 Hünenberg, Switzerland. VAT number 894 5181 85.

Your Independent Consultant may contact you with details of the services, opportunities, and products we provide, invite you to functions or contact you to obtain feedback on our services and products. If you do not want to hear from your Independent Consultant in this way, please tick this box.

Terms & Conditions

1. Please include payment with your order. Cheques must be payable to your Arbonne Independent Consultant. Payments by credit/debit card are payments to your Arbonne Independent Consultant, on whose behalf and to whose account Arbonne will process such payments.
2. Orders are subject to availability.
3. Deliveries will normally be within 48 to 72 hours of your order, but in any event within 30 days of your order. Delivery charges are set out overleaf. You have the right to examine and reject goods you order from the Arbonne Independent Consultant after they have been delivered to you. Please see our guarantee and Notice of the Right to Cancel below.
4. Your contract of sale is with your Arbonne Independent Consultant, who is an independent seller of the Arbonne range of products. The Arbonne Independent Consultant is neither an agent nor an employee of Arbonne UK Limited nor Arbonne Europe Sàrl (“the Company” or “Arbonne”). Please note that the Independent Consultant does not have authority to bind Arbonne and that Arbonne accepts no liability for the acts or defaults of any of its Independent Consultants.
5. By signing the order form, you authorise Arbonne to automatically charge your credit card for each product specified, plus shipping, handling and VAT. Credit cards may be charged up to two days prior to the shipping date. Arbonne may terminate this Agreement without notice if the credit card(s) to which you have authorised charges becomes expired, cancelled, or charges declined by the bank issuing the card for any reason.
6. Arbonne / the Independent Consultant reserves the right to change the prices of any products in its product range, and to discontinue any products in its line, including those products selected as part of your order. We will contact you if we have discontinued any products in your order. Arbonne will not issue advance notice of discontinued products. VAT rates are subject to change without notice.
7. Please see our 45 day Money Back Guarantee overleaf and the Notice of the Right to Cancel below. If you reject the goods for any reason other than damage to or a defect in the goods, you must pay the cost of returning the goods to us and you will be responsible for their safety during transportation. If you do not return the goods to us, we shall be entitled to deduct the cost of recovering the goods from the sums we refund to you. If you reject the goods because they are damaged or faulty, we will cover the cost of recovering the goods from you, and you will be entitled to a full refund of the price which you paid for the goods which shall be remitted to you within 28 days of your notice of rejection of the goods having been provided.
8. The information you provide will be processed independently by Arbonne Europe Sàrl and your Independent Consultant (together, “we” or “us”) to process your orders and for general administration, marketing, statistical and management purposes. To do this, we will pass your details to agents and third parties who perform functions on our behalf, some of whom will be located outside the UK, in particular in the USA and Switzerland. The Client is aware that the Company will transfer the data outside the EEA to the USA and Switzerland and understands that countries outside the EEA may not offer the same level of protection for such data as the UK. You can request details of these agents and third parties by contacting us at the address overleaf. You agree that the Company may provide your details to an alternative Independent Consultant should your current Independent Consultant cease to be an Arbonne Independent Consultant. You can obtain from us a copy of the information which we hold about you which is subject to the Data Protection Act 1998 (for which we may make a small charge) and contact us at the address overleaf to correct any inaccuracies in your information.

Total Satisfaction

We are sure you will be totally satisfied with your purchase. If not totally satisfied, however, please contact your Arbonne Independent Consultant whose details appear overleaf for a refund or exchange. If still not satisfied, contact: Customer Service, Arbonne, 16 Basset Court, Loake Close, Grange Park, Northampton, NN4 5EZ for a refund or exchange. A 45 day Money Back Guarantee is offered on all Arbonne products sold by Arbonne Independent Consultants to Clients and Preferred Clients in the United Kingdom. This guarantee applies only to the Arbonne product range that is sold by the Arbonne Independent Consultants within the United Kingdom. The Independent Consultant’s whose details appear overleaf will refund or exchange any goods sold by them, which are in a resaleable condition and which are returned to their address set out above within 21 days of receipt of the goods by you. Arbonne Europe Sàrl, whose details are set out below, guarantees the quality of every product and will exchange, refund or replace any goods showing a manufacturing defect, or, in case of difficulty, the Customer Services Department of Arbonne Europe Sàrl at the address set out below. This policy and your rights of cancellation set out below are without prejudice to your statutory rights.

To back up our total commitment to consumer satisfaction, the UK Direct Selling Association operates a dispute resolution service for any consumer who is still not satisfied. For details, contact DSA, Enterprise House, 30 Billing Road, Northampton NN1 5DQ, tel 01604 625700, or visit the DSA website: www.dsa.org.uk.



Arbonne Europe Sàrl is a member of the UK Direct Selling Association (the “DSA”) and requires Independent Consultants to comply with the DSA Codes of Practice. In the unlikely event you have any concerns in relation to the supply of goods detailed above or the conduct of the Independent Consultant, which cannot be resolved either by the Independent Consultant or Arbonne Europe Sàrl, you may contact the DSA at the above address, which administers a Dispute Resolution Procedure in relation to such matters.

NOTICE OF THE RIGHT TO CANCEL

Date: _____

The Independent Consultant hereby gives you the following notice of cancellation rights:

You have the right to cancel this transaction within a period of fourteen (14) days following your placing this order or up to nine (9) working days from the day after delivery of the products, whichever period is longer, by sending a written (including email) notice of cancellation to your Independent Consultant at the address set out overleaf or below. If you wish you may use the cancellation form provided below. Your cancellation will take effect when it is posted or, if emailed, when the email is sent.

If you cancel this transaction, any sum paid by you or on your behalf under or in contemplation of this contract shall be repaid to you. If you have received the goods you ordered, you must make those goods available to the Independent Consultant for collection and, provided you have taken reasonable care of them, you will be entitled to be repaid the amount you paid for those goods.

Detach here:



If you wish to cancel the contract you MUST DO SO IN WRITING and deliver personally or send (which may be by email) this to the person named overleaf or below. You may use this form if you want to but do not have to.

[Complete and detach and return this form ONLY IF YOU WISH TO CANCEL THE CONTRACT.]

To: _____

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract.

Date _____

Signed _____

Name and Address _____

Date _____