

## RETURN AUTHORIZATION FORM

If you have any questions regarding your order, please contact us:

1-888-995-5656 or orderinguiries@rodanandfields.com

NAME:		
ORDER NUMBER:		

QTY	ITEM NAME	ITEM PRICE	REASON CODE

**REASON CODES:** 1. Damaged in Transit 2. Wrong Merchandise Received 3. Arrived Too Late 4. Ordering Error 5. Too Much Product on Hand 6. Unsatisfactory Results 7. Defective Product 8. No Longer Using Products 9. Other (Please Specify)

## R+F SATISFACTION GUARANTEE

We want you to be fully satisfied with every item you purchase from Rodan + Fields®. If for any reason you are not completely satisfied, you may return the unused portion of the product within 60 days from the date of order for a full refund of the purchase price (less shipping and handling charges).

## RETURN INSTRUCTIONS:

- 1. Complete the Return Authorization (RA) form below.
- 2. Send products and Return Authorization form to:

Rodan + Fields<sup>®</sup>, 4001 Adler Road, Dallas, TX 75211

## Please Note:

- Items that are returned outside of the R+F return policy will be discarded and no refund will be issued. For more information about our Satisfaction Guarantee, please visit www.rodanandfields.com/guarantee.
- Rodan + Fields does not accept exchanges or partial returns. If you wish to try a different product(s), please return the product(s) in its entirety (including complete regimens) and place a new order for the product(s) you wish to purchase.
- Once the items are received by our warehouse, a refund will be issued within 10-15 business days and an e-mail notification will be sent.

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