

Claim for help with health costs

Do you find it difficult to pay for health costs? You may be entitled to help through the NHS Low Income Scheme

Use this form if you need help with paying for:

- NHS prescriptions;
- NHS dental treatment;
- NHS wigs and fabric supports;
- sight tests, glasses and contact lenses; or
- travel to receive NHS treatment if referred by a doctor (GP or hospital doctor), optician or dentist.

You might not have to pay or you could be entitled to some help towards the cost.

You can claim at any time. Do not wait until you need treatment.

You can claim for:

- yourself;
- your partner; or
- your children.

If you need help or have any questions about filling in this form, you can phone our customer enquiry line on **0300 330 1343**. If English is not your first language, phone this number and we will provide an interpretation service over the phone.

You do not need to fill in this form if you or your partner are:

- getting Income Support;
- getting Pension Credit Guarantee Credit;
- getting Universal Credit and you had no earnings or net earnings of £435 or less during the
 most recent assessment period (£935 if you had a child element or had limited capability for
 work);
- getting income-based Jobseeker's Allowance;
- getting income-related Employment and Support Allowance;
- named on, or entitled to, an NHS Tax Credit Exemption Certificate;
- or if you are under age 20 and someone is getting one of the benefits listed above which includes you as a dependent.

You are already entitled to full help with health costs. However, if you paid any health costs before you started getting any of these benefits or before you became entitled to your NHS Tax Credit Exemption Certificate, read page C of this form to find out if you can claim your money back.

You cannot get help with health costs if you or your partner (or both) have more than:

- £16,000 in savings, investments or property (not counting the place where you live); or
- £23,250 in savings, investments or property if you live permanently in a care home.

Important note. If you are living in a care home or are aged 16 or 17 and have just left local-authority care, you may be able to use the shorter form, HC1(SC). Phone our customer enquiry line on **0300 330 1343** and we will tell you what to do.

Page A Some notes to help you

Please read the notes on this page and page B before filling in this form - they will help you to claim correctly. Then pull off pages A, B and C and keep them for information.

How to make your claim

From the information you give us in this claim form, we will work out how much help you can get through the NHS Low Income Scheme.

Work carefully through this form. In most of the form we ask you to tick a No or Yes box and give any details needed. The notes in the form will tell you what to do next. If you need more space for any of your answers, use part9 of this form.

What we need to know about. We need to know about you and, if you are a member of a couple about your partner and any income and savings that you both have.

What we mean by partner. We use the term 'partner' to mean a person you live with as part of a couple of the same or opposite sex, whether or not you are married or have a civil partnership.

If we ask for evidence. If you are working, in full-time education or a trainee, you will be asked to provide evidence of your income. We accept photocopies as evidence. It will delay your claim if you do not send us the evidence we ask for. If you are not sure what evidence to send (or don't have it), phone our customer enquiry line for advice on 0300 330 1343, Monday to Friday between 8 am and 6 pm or Saturday between 9 am and 3 pm.

If you are claiming money back. Page C of this form tells you how to claim money back. Use part 9 of this form to tell us if your circumstances changed between the date you paid and the date you signed this form.

If you have claimed before. You still need to fill in this form with your current details as we need to know your circumstances at the date of this claim. Even small changes to rent, mortgage or Council Tax payments or the yearly increase in benefits or earnings can affect the amount of help you are entitled to.

When you have filled in this form. Send it to: Low Income Scheme, NHS Business Services Authority, Bridge House, 152 Pilgrim Street, Newcastle upon Tyne, NE1 6SN. A stamp is needed. Postage costs may differ depending on the size of the envelope you use.

If you are filling in this form for someone else

If you are filling in this form for someone else, they are responsible for making sure the information is correct. They should tell you what to write for them and they should sign or make their mark in box 10a. If you are filling in this form for someone with learning difficulties or a condition that prevents them from managing their own affairs, you are responsible for making sure the information is correct. You should sign the form yourself in box 10b. If you are not sure if you can sign the form for someone else, phone our customer enquiry line for advice on 0300 330 1343, Monday to Friday between 8 am and 6 pm or Saturday between 9 am and 3 pm.

What you can expect from us

Your claim will be assessed by the NHS Business Services Authority at Bridge House, 152 Pilgrim Street, Newcastle Upon Tyne, NE1 6SN.

We will normally deal with your claim within 18 working days from the date we get your form. If we need more information, we will normally work out what help you can get within five working days of receiving that information.

If you are entitled to help, we will send you a certificate telling you how much, if anything, you have to pay towards your health costs. You should get your certificate within four weeks of the date you make your claim.

If you need a new certificate, please fill in and send us a new HC1 form.

If you have any questions about your claim, or have not heard from us after four weeks, you can phone our customer enquiry line on 0300 330 1343, Monday to Friday between 8 am and 6 pm or Saturday between 9 am and 3 pm.

We respect customer confidentiality at all times. We will only give information about your claim to another person with your permission. They will need to quote your certificate reference number.

Page B Some notes to help you

Make sure you read the notes on page A (inside front cover) as well.

How we assess your claim

From the information you give us in this claim form, we will compare your 'income' with your 'requirements' to work out how much help you can get through the NHS Low Income Scheme (see below).

Our calculation is based on your circumstances on the date we receive your claim form, and any help you are entitled to starts from this date. It is very important that you send the form to us as soon as you can.

'Income' includes the following.

- Earnings after tax, National Insurance and half of any pension contributions are taken off.
- Social security benefits and pensions.
- Work pensions or superannuation pensions.
- Student grants, loans and any assessed parental contributions (whether or not paid).

Note: We will consider a student loan to be income if you would be entitled to claim one, whether or not you choose to take it up. This includes any income related and non-income related parts.

- Money from trust funds.
- War Disablement Pension or War Widow's Pension.
- Any other income you or your partner get regularly.

'Requirements' include the following.

- Personal allowances for you and your partner.
 These are at rates approved by Parliament for daily living expenses, which include things like water rates, fuel bills, phone bills, TV rental and house insurance.
- Premiums for special needs because, for example, you or your partner are disabled, or get a component with your Employment and Support Allowance.
- Housing costs that you and your partner are responsible for. These include mortgage repayments and rent not covered by Housing Benefit or local housing allowance. Housing costs do not include money you pay to another member of your family.
- Council Tax that you or your partner are responsible for.

Note: The rates of personal allowances and premiums usually increase once a year, typically in April, in line with Income Support arrangements. If you want more information about this, visit our website at www.nhsbsa.nhs.uk/healthcosts

These notes are only guidelines. We will assess your claim individually.

How we collect and use information

We will use the information you give in this form, and in any supporting evidence you send us, to work out your claim for help with health costs. We may contact you to discuss your application and our quality of service to you. We may pass this information to other agencies, NHS or other organisations such as hospitals, NHS England, Department for Work and Pensions and HM Revenue and Customs to prevent and detect crime.

By law, we may check the information you have provided, or information provided about you by someone else, against other information we already have. We may also ask other agencies, organisations, local authorities or government departments to give us any information they have about you, to make sure the information is accurate, prevent or detect crime and protect public funds.

We will delete your information from our systems and files no later than 9 months after your certificate expires.

The NHS Business Services Authority is the data controller for the purposes of the Data Protection Act 1998. If you want to see a copy of the information we hold about you, please contact:

Information Governance Manager, NHS Business Services Authority, Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne, NE15 8NY.

E-mail: nhsbsa.dataprotection@nhs.net

Please do not send your completed form to this address. Send it to the address on Page A of this form.

Page C Help, advice and claiming money back

Help and advice

- If you would like more information about help with health costs, you can download leaflet HC11 'Help with health costs' from www.nhs.uk/healthcosts.
- If you want advice about this claim, or help filling in the form, phone our customer enquiry line on **0300 330 1343**, Monday to Friday between 8 am and 6 pm or Saturday between 9 am and 3 pm, or write to us at NHS Business Services Authority, Help with Health Costs, Bridge House, 152 Pilgrim Street, Newcastle Upon Tyne, NE1 6SN.
- If you would like information about free prescriptions and other NHS charges and costs, please phone our customer enquiry line on **0300 330 1343**.
- If you would like a list of current NHS charges, you can get leaflet HC12 'A quick guide to help with health costs including charges and optical voucher values' from Jobcentre Plus offices, NHS hospitals, some NHS practitioners or by visiting www.nhs.uk/healthcosts.
- If you have any other questions, please contact an advice service like Citizens Advice.

How to claim money back that you have already paid

We must receive refund claims within three months of the date you paid, or in the case of a sight test within three months of the date of the test. If you make a claim after three months, we have to decide if there is good reason for it being late before we accept it. Please send an explanation with your claim if it is made after 3 months.

Our calculation is based on your circumstances at the time you paid. Tell us at part 9 if your circumstances were different when you paid.

NHS prescription charges

You need to send us NHS receipt form FP57 - you get this from your pharmacist, doctor or hospital when you pay for your prescription (you cannot get one later). It tells you what to do.

Other health costs

To claim a refund for:

- NHS dental treatment;
- NHS wigs or fabric supports;
- sight tests;
- glasses or contact lenses; or
- NHS travel costs if referred by a doctor (GP or hospital doctor) dentist or optician;

you will need:

- a receipt which shows what you have paid for; and
- The appropriate refund claim form HC5 for the charge you paid, (it tells you what to do); and
- your optical prescription, if you are claiming back money you have paid for glasses or contact lenses.

If you need form HC5

You can usually get form HC5 from a Jobcentre Plus office and NHS hospitals. You can also ask for one at www.nhsbsa.nhs.uk/healthcosts or you can phone **0300 123 0849**.

Note: If you are claiming more than one type of refund (for example, dental charges and glasses), you need to fill in a separate HC5 form for each type of charge you have paid. Please ask for the version you need.

People getting Income Support, Pension Credit Guarantee Credit, Universal Credit with earnings within the allowed limits, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or named on or entitled to an NHS Tax Credit Exemption Certificate.

If you now get one of the above benefits or tax credits, but want to claim money back for something you paid for before you were getting any of these benefits (because you were on a low income) use this form to tell us about your circumstances on the date you paid. Mark the front of the form 'Refund only' and tell us in Part 9 which benefit or tax credit you get. Refund claims must be received within three months of the date paid or the date of the eye test.



HC₁

Phone 1

Official Use Box

Claim for help with health costs

Please read the notes on pages A and B before filling in this form.

If you need help or have any questions about filling in this form, you can phone our customer enquiry line on 0300 330 1343.

Note: To check your entitlement, we may pass relevant information you have given on this form to other public organisations, including to the Department for Work and Pensions and local authorities.

Part 1	About	vou and	vour	partner

1.1	tick which ones. send to make you	Please read th	e notes	•		•			0	
	✓ NHS prescr	iptions	✓	Glas	ses o	r contact l	enses			
	✓ NHS denta	l treatment	✓	NHS	wigs	vigs or fabric supports				
	✓ A sight tes	t	✓	Trav	Travel to receive NHS treatment					
1.2	Do you have a pa For an explanation of w by 'partner', see page	hat we mean	No Yes		you. Please	answer all the quantum answer all the quantum displayment.				
	Personal de	tails - Pleas	e write	in Bl	OC	K CAPITA	ALS.			
		You				Your pa	artner	R		
1.3	Surname or family name									
First n	ame									
(Mr,Mı	rs, Miss, Ms, other)									
Date o	of birth		/ /			ı	/ /			
Nation numb	nal Insurance er									
Addre	ss and postcode									
E-mail	address									
	number ling dialling code)									
Mobile	e number									
We ma	y need to contact	you about yo	our							

claim. Please tell us your preferred method

of communication if we do.

Part 2 Children and qualifying young people

Children and qualifying young people are:

- · children under 16 who normally live with you; and
- young people aged 16, 17, 18 or 19 who normally live with you providing they are:
 - receiving full time education; or
 - are on an approved training course which started before their 19th birthday and they are not
 - doing a course that is higher than A Level, Scottish Highers or equivalent, or
 - in education received through their employer because of their work.

For a training course to be approved it should be one of the following:

- England Entry to Employment or Programme Led Apprenticeships
- Scotland Get Ready for Work, Skillseekers or Modern Apprenticeships
- Wales Foundation Modern Apprenticeships, Skillbuild or Skillbuild+

Note: Don't count young people who have permanently finished an education or training course like these. Tell us about them in part 3. Don't count children or young people who are boarding with you, or foster children. Tell us about them in part 3 and use part 5 to tell us about any money you get for looking after them.

2.1	Do you have any cl people who live w	Go to part 3. Give details below.			
Surna	me or family name	First name	Date o	f birth	Relationship to you
			/	/	
			/	/	
			/	/	
			/	/	
			/	/	
			/	/	
			1	/	

Part 3 Other people living in your home

We need to know about any other people who live with you in your home. We need this information to make sure we work out your housing costs correctly.

Please tell us about:

- children and young people you have not already told us about at part 2;
- relatives who live with you;
- friends who live with you; and
- boarders and lodgers please tell us about them in question 3.3.

Do not tell us about:

- people you have already told us about in parts 1 and 2;
- co-owners;
- co-tenants, if you are a full-time student and they live in the same accommodation as you;
- landlords:
- other residents, if you live in a care home; or
- relatives or friends you live with.

Does anyone else live	with you in yo	ur home?	No	Go to question 3.3
Tell us about them below and			Yes	Give details below.
	Person 1	Person 2	Person 3	Person 4
Surname or family name				
First name				
Age				
Relationship to you				
On youth training	✓	✓	✓	✓
Full-time student	✓	✓	✓	✓
Gets Income Support	✓	✓	✓	✓
Gets Pension Credit	✓	✓	✓	✓
Gets Universal Credit	✓	✓	✓	✓
Gets income-based	✓	✓	✓	✓
Jobseeker's Allowance				
Gets income-related Employment and Support Allowance which does not include a component	✓	✓	✓	✓
Gets the daily living component of Personal Independence Payment	✓	✓	✓	✓
Gets the middle or higher rate care component of DLA	✓	✓	✓	✓
Gets Attendance Allowance	✓	✓	✓	✓
Is severely sight impaired or is registered blind	✓	✓		✓
Gets Armed forces independence payment	✓	✓	✓	✓
Gets money from work	✓	✓	✓	✓
On average, does the person i	named above w	ork for 16 hours	s or more a wee	k?
	No	No	No	No
	Yes	Yes	Yes	Yes
If the person named above we week. You don't have to tell u get more help. Include their earning have coming in. Don't include their Atter Armed forces independence payment if the	s, but if they do s before tax and Nati dance Allowance, Dis	on't have much ronal Insurance are tak	money coming in sen off - also include a	n, you might ny other money they
	_	-	•	

Part 3 Other people living in your home

3.2	Are any of the people you have told us about in question 3.1 living together as a couple of the same or opposite sex, whether or not they are married or have a civil partnership?									
(name	e)	is the	partner of (name)							
(name	2)	is the	partner of (name)							
	subtenants livin	as part of your family.	ders, lodgers or	No Yes	Give details below.					
Tell us a	about them at question	J. 1 .								
		Person 1	Person 2		Person 3					
Name										
How n pay?	nuch do they	f eve	ry							
Does i heatir	t include ng?	No Yes								
Does i	it include any ?	No Yes								

Part 4 About property, savings and other money

Savings means things like:

- money in bank, building society and post office accounts, including current accounts and savings accounts;
- Premium, Income or Capital Bonds;
- shares;
- National Savings Certificates;
- unit trusts, Personal Equity Plans (PEPs), Individual Savings Accounts (ISAs) and other investments; and
- any other money.

Note: If you have a partner (for an explanation of what we mean by 'partner' see page A) and you both have savings, we need you to tell us the combined amounts. If you do not know the value of any of your savings and investments, please check your most recent statements.

4.1	Do you or your partner have savings or any other	No		
7.1	money in this country or abroad?	Yes		Give details below.
Mone	y in accounts - tell us the total amount held in accounts	✓	£	
Premi	um Bonds - tell us the face value	✓	£	
Incom	e or Capital Bonds - tell us the face value	✓	£	
Shares	5 - tell us about them below	✓		
Name o	f the company the shares are held in and the type of shares held	Nι	ımber of	shares held
Natio	nal Savings Certificates - tell us about them below	✓		
	Please tell us exactly how much they are worth	n now		
Unit t	rusts, PEPs, ISAs and other investments	✓	£	
- tell us	the current value, after any selling costs			
Any o	ther money - for example, any cash you have	✓	£	
	Do you or your partner own any preparty or land	No		7
4.2	Do you or your partner own any property or land in this country or abroad?	Yes		Give details below.
	Don't include the place where you live.			
\\/hat	s the address of this property or land?			
vviiat	s the address of this property or land?			
What	s the value of the property or land?		f	
	nuch, if anything, is still owed on the property or land?	?	£	
	and the second s			

We may need to contact you if we need more information about this.

Part 5 About your income

We need to know about all income that you get. Tell us about your work in part 6. Tell us about your student income in part 8. Use this part to tell us about everything else.

- If you are getting **Pension Credit Guarantee Credit** you do not need to use this form see the note on the front cover. If you are not sure what type of Pension Credit you receive, the page 'How your Pension Credit was worked out', sent with the letter that told you that you were entitled to Pension Credit, shows if you get Guarantee Credit.
- Include anything that is paid to someone else on your behalf or that you get for someone else.
- If you get pensions or benefits paid together, list them separately. Your order book or the letter about the benefits or pensions will tell you what you are getting.

If you receive Pension Credit, do not include it with any State Retirement Pension. List Pension Credit Savings Credit payments separately at question 5.1.

Do you or your partner get any social security benefits or pensions?

No
Yes

Give details below.

Tell us about the following.

- State Retirement Pension
- Incapacity Benefit
- Severe Disablement Allowance
- Industrial Injuries Disablement Benefit
- Statutory Sick Pay
- Contribution-based Jobseeker's Allowance
- Contribution-based Employment and Support Allowance
- Universal Credit

- Maternity Allowance
- Pension Credit (Savings Credit)
- War Disablement Pension
- War Widow's Pension
- Widow's Benefits
- Bereavement Allowance
- Widowed Parent's Allowance
- Carer's Allowance
- Any other social security benefit (see note below)

Note: Tell us about any Attendance Allowance, Disability Living Allowance, Personal Independence Payment and Armed forces independent payment at questions 5.3, 5.4 and 5.5. Do not tell us about, Local Housing Allowance or Council Tax Reduction.

Name of benefit	Who is it for?		How much do you get?
		£	every

Do you or your partner get any other income?
Don't include work or student income here.

No
Yes Give details below.

Tell us about:

- private pensions;
- · pensions from previous employers;
- · money from a trust fund;
- maintenance payments;
- vouchers;

- other payments not from social security, for example, Child Tax Credits or Working Tax Credits;
- money from a charity or voluntary organisation; and
- any other income that you have not already told us about.

Type of income	Who is it for?		How much do you get?
		£	every

Part 5 About your income

You						Your	partn	er		
5.3	_	-	our partne nce Allowa							
No						No				
Yes		Tick which	h rate below.			Yes		Tick which rate below.		
		High	rate?	✓				High	rate?	✓
		Low	rate?	✓				Low	rate?	✓
5.4		_	our partne ving Allowa	_						
No						No				
Yes		Tick which	h rate or rates belo	ow.		Yes		Tick which	h rate or rates below.	
	ompone	nt	Mobility co	mponent			mpone	nt	Mobility comp	onent
High ra		V	High rate?	✓		High ra		√	High rate?	✓
Middle Low rate		✓	Low rate?	✓		Middle Low rat		✓	Low rate?	✓
LOW Ta				t D						C
5.5			ce paymen		nai ii	ndeper	idence	Payme	ent or Armed	Torces
No						No				
Yes			h rate or rates belo			Yes			h rate or rates below.	
_	_	•	nt Mobility	·			_	•	nt Mobility con	•
Enhanced rate? ✓ Enhanced rate? ✓ Standard rate? ✓							ed rate? rd rate?	V V	Enhanced rat	
			dence paym	race.					dence payment?	
					ick n				cial security of	
5.6		_	the mome		orcic i i	otes to	your ic	cai so	cial security of	nice of
		,		110.						
No						No				
No Yes			ils below.			No Yes		Give deta	ils below.	
Yes	did you	Give deta				Yes	did you		nils below. ending them in?	?
Yes When	did you year ag	Give deta	ils below.			Yes When	did you year ago	start se		?
Yes When of Over a Less that	year ago an a yea	Give deta start se o?	ils below.			Yes When of Over a Less that	year ago an a yea	start se o? r ago?	ending them in	?
Yes When of Over a Less that	year ag	Give deta start se o?	ending them			Yes When of Over a Less that	year ag	start se o? r ago?	ending them in	?
Yes When of Over a Less that	year ago an a yea ne exact d	Give deta start se o? ar ago? late.	ending them	in?		Yes When of Over a Less that Tell us the	year ago an a yea ne exact d	start se o? r ago? late.	ending them in	/
Yes When of Over a Less that Tell us the	year ago an a yea ne exact d	Give deta start se o? ar ago? late.	ending them	in?		Yes When of Over a Less that Tell us the	year ago an a yea ne exact d	start se o? r ago? late.	ending them in?	/
Yes When of Over a Less that Tell us the second control of the sec	year ago an a yea ne exact d	Give deta start se o? ar ago? late. our loc	ending them	in?		Yes When of Over a Less that Tell us the distribution of that yets?	year ago an a yea ne exact d	start seconories start seconories	ending them in?	/
Yes When of Over a Less that Tell us the S.7 No Yes	year ago an a yea ne exact d	Give deta start se o? ar ago? late. our loc ou dor	al social sen't have to	in?		Yes When of Over a Less that Tell us the destruction that yes	year ago an a yea ne exact d	start second rago? late.	apable of wor	/
Yes When of Over a Less that Tell us the State of Yes When of Yes	year ago an a yea he exact d Has yo that yo did they	Give deta start se o? ar ago? late. our loc ou dor Give deta r tell yo	al social sen't have to	curity offices send in sice	after	Yes When of Over a Less that Tell us the destruction of that yets No Yes When of some of the test of the test of that yets When of the test of the te	year ago an a yea ne exact d ou are did they	r ago? late. not ca Give deta tell yo	apable of wor	k and
Yes When of Over a Less that Tell us the S.7 No Yes	year ago an a yea ne exact d Has yo that yo did they Are yo Allowa	give deta start se o? ar ago? late. our loc ou dor Give deta tell you or y	al social sen't have to	curity offices send in sice	after her b	Yes When of Over a Less that Tell us the destance of the test of t	year ago an a yea ne exact d you are did they ne but instead	r ago? ate. not ca Give deta tell yo canno	apable of wor	/ k and
Yes When of Over a Less that Tell us the State of Yes When of Yes	year ago an a yea ne exact d Has yo that yo did they Are yo Allowa Carer's A	give deta start se o? ar ago? late. our loc ou dor Give deta r tell you ou or y	al social sen't have to	curity offices send in sice	after her b	Yes When of Over a Less that tell us the destruction of that yets No Yes When of the severely of the severely of the tell us the tell us the destruction of the tell us the te	year ago an a yea he exact d you are did they he but instead	r ago? late. not ca Give deta tell yo canno	apable of wor	/ k and
Yes When of Over a Less that Tell us the State of Yes When of Yes	year ago an a yea ne exact d Has yo that yo did they Are yo Allowa Carer's A	give deta start se o? ar ago? late. our loc ou dor Give deta r tell you ou or y	al social sen't have to	curity offices send in sice	after her b	Yes When of Over a Less that tell us the destruction of that yets No Yes When of the severely of the severely of the tell us the tell us the destruction of the tell us the te	year ago an a yea he exact d you are did they he but instead	r ago? late. not ca Give deta tell yo canno	apable of wor	/ k and
Yes When of Over a Less that Tell us the S.7 No Yes When of S.8	year ago an a yea ne exact d Has yo that yo did they Are yo Allowa Carer's A	give deta start se o? ar ago? late. our loc ou dor Give deta r tell you ou or y	al social sen't have to	curity offices send in sice	after her b	Yes When of Over a Less that tell us the distribution of that yets? No Yes When of the severely of ability Living the severely of ability Living the severely of the severely	year ago an a yea he exact d you are did they he but instead	r ago? late. not ca Give deta tell yo canno	apable of wor	/ k and
Yes When of Over a Less that Tell us the State of State o	year ago an a yea ne exact d Has yo that yo did they Are yo Allowan	Give deta start se o? ar ago? late. our loc ou dor Give deta r tell you ou or y ance b Allowand ce. It is	al social sen't have to so not Attendan	curity offices send in sice and in sice Allowance	after her b	Yes When of Over a Less that tell us the distribution of that yets? No Yes When of the severely of the severel	year ago an a yea ne exact d you are did they ne but instead disabled p	r ago? late. not ca Give deta tell yo canno er's Alle	apable of wor	/ k and / Invalid Care
Yes When of Over a Less that Tell us the State of State o	year ago an a yea ne exact d Has yo that yo did they Are yo Allowan	Give deta start se o? ar ago? late. our loc ou dor Give deta r tell you ou or y ance b Allowand ce. It is	al social sen't have to so not Attendan	curity offices send in sice and in sice Allowance	after her b	Yes When of Over a Less that tell us the distribution of that yets? No Yes When of the severely of the severel	year ago an a yea ne exact d you are did they ne but instead disabled p	r ago? late. not ca Give deta tell yo canno er's Alle	apable of wor	/ k and / Invalid Care

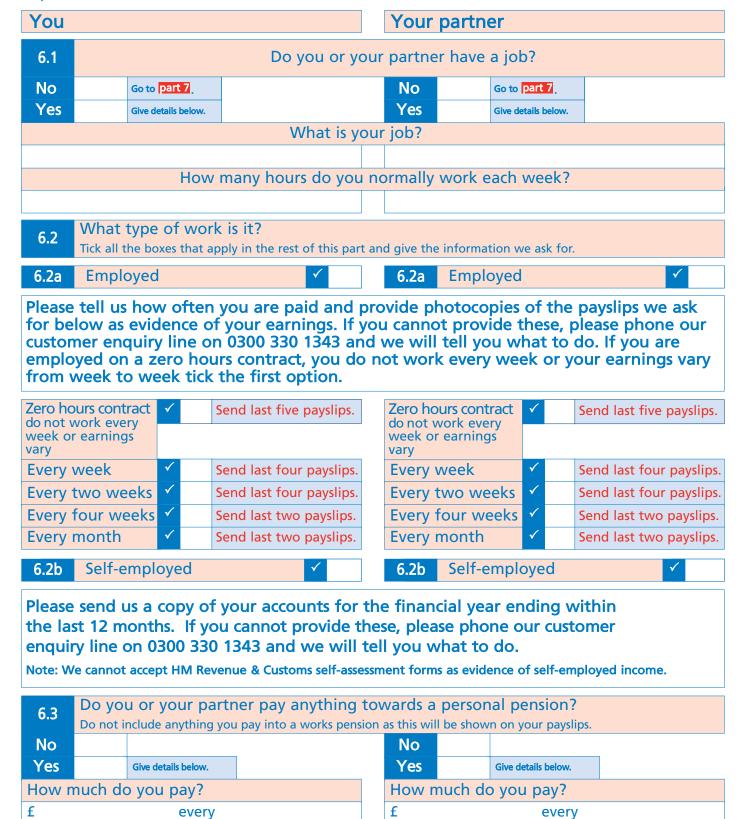
About work

In this part of the form we need to know about any money that you or your partner receive for any work you are doing now.

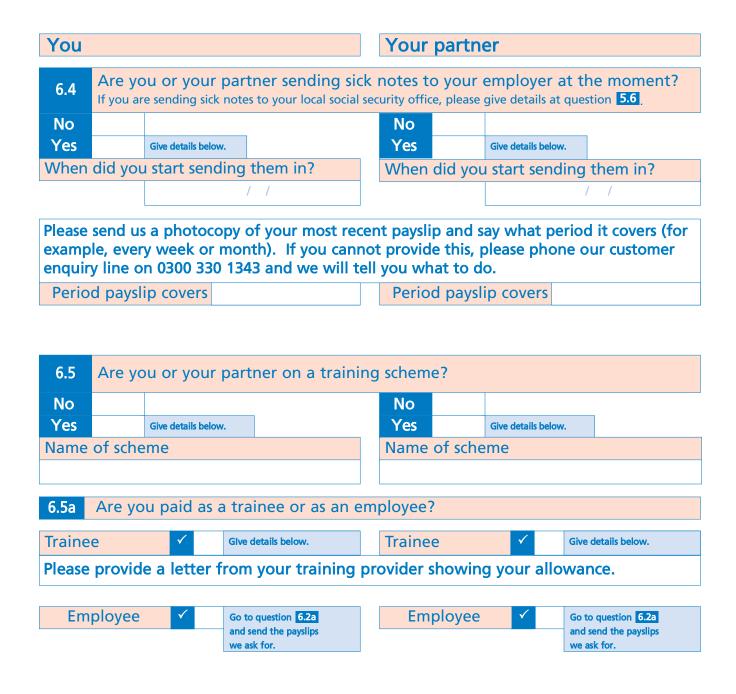
This includes:

- work for an employer;
- self-employed work;
- full-time or part-time work;
- permanent or casual work;

- paid voluntary or charity work;
- · training schemes; and
- overtime and tips.



Part 6 About work



In this part we need to know about your share and your partner's share of anything you pay for the place where you live.

Please tell us about money you pay:

- to a private landlord or landlady;
- to a local council;
- to a housing association;
- for a room in a bed and breakfast, hostel or hotel;
- for ground rent;
- for a mortgage;
- for Council Tax; and
- for service charges.

	Are you or your partner in hospital?		No		
7.1			Yes		Give details below.
Name	of the person who is in hospital				
Date t	hey went into hospital				/ /
7.2	Do you or your partner live with parents, relativ	es	No		Go to question 7.3
7.2	or friends in their home?		Yes		Go to part 8
	Tick Yes if you are in hospital but normally live with parents, relatives or friends.				
	Are you or your partner a joint owner or tenant		No		
7.3	Are you or your partner a joint owner or tenant of the place where you live?	•	Yes		Give details below.
Who v	vith?				
What	is their relationship to you or your partner?				
7.4	Do you or your partner pay rent for the place		No		Go to question 7.5
7.4	where you live?		Yes		Give details below.
	ay money to parents, relatives or friends, tick No and go to pard to know about any money that you pay to them.	t 8	We do		
	re a student and pay rent for the place where you live, tick No.	We	ask you		
	s about the rent you pay at part 8				
How n	nuch do you pay? Take off housing benefit and local housir it. Do not take off the housing element of universal credit if you	ig all get i	lowance if t.	£	
-	lude water rates, Council Tax or arrears.	900.	•	every	<u>'</u>
If you are	e waiting to hear about a claim for local housing allowance or housing benefits to be waiting to hear	efit, t	ell us what		
Take off a	amounts for heating, lighting, cooking or hot water if they are included in the amounts.	your	rent and		
If heating	y the amounts. g, lighting, cooking and hot water are included in your rent and you do not ints, please tick the relevant boxes below.	knov	v		
Does y	our rent include any of these things?	He	ating	✓	
Tick the	relevant boxes.	Lig	hting	✓	
	s not, or if you have already taken amounts for these things off	Co	oking	✓	
your ren	t, leave the boxes blank.	Ho	t water	✓	
Do yo	u have just one room?		No		
Don't co	unt rooms you share with people who are not part of your family.		Yes		
Does y	our rent include any meals?		No		e: 1, 1, 1
			Yes		Give details below.
	many breakfasts each week for each person?				
	many midday meals each week for each person?				
How r	many evening meals each week for each person?				

Part 7 About where you live

7.5	Do you or your partner have to pay Council Tax?	No		
	Don't include Council Tax for property you have told us about in part 4	Yes		Give details below.
	nuch do you have to pay for this year? - amount you actually have to pay.		£	
	ude arrears, and in Scotland don't include water or sewerage rates.			
7.6	Do you or your partner own your own home?	No		Go to question 7.8
7.0	If you have a mortgage or secured loan, still tick Yes.	Yes		Go to question 7.7.
	Also tick Yes if you partly rent and partly own your home.			
7.7	Do you or your partner have a mortgage or loan	No		
7.7	secured on your home?	Yes		Give details below.
How n	nuch do you have to pay for the mortgage or loan?		£	
	any endowment premiums linked to the mortgage. clude premiums for any other type of insurance.		Every	
	clude premiums for any other type of insurance. clude arrears or any amount that you voluntarily overpay.			
	Do you or your partner pay ground rent?	No	1	
7.8	In Scotland, this is called feu duty.	Yes		Give details below.
How n	nuch ground rent do you pay?		£	
	clude arrears.		Every	
	De vers en vers mantheur besse te mes en vers en des	No		
7.9	Do you or your partner have to pay any service charges for the place where you live?	Yes		
Service c	harges are charges you have to pay to live in your home for things like	res		Give details below.
	and maintaining shared areas, such as hallways and stairs.			
What	s it paid for?			
	nuch do you pay?		£	
	ude charges for ordinary gas, electricity, meals or cleaning your own rooms. ude arrears, or any other bills that you pay separately from your service charges.		Every	
	lousing Allowance if you get it.			
7.40	Do you or your partner have a loan to adapt your	No		
7.10	home for the special needs of a disabled person?	Yes		Give details below.
	if the disabled person is an adult and has savings or property than £16,000.			
	nuch do you have to pay for the loan?		£	
	clude arrears or any amount that you voluntarily overpay.		Every	
Name	of the disabled person			
	Are you or your partner living permanently in a	No		Go to part 8.
7.11	care home?	Yes		
If you live	e in sheltered accommodation, tick No and answer question 7.4			
7.12	Has the local authority assessed your resources,	No		
	and as a result, you get help with the cost of your care home accommodation?	Yes		
	care nome accommodation:			

Part 8 People in education

• We need to know about amounts of money you either receive or pay out. If you give a yearly amount, please say whether you mean 52 weeks a year or academic year.

You					Your	partn	er	
8.1		u or your p						
No Yes		Go to part 9 Give details below.			No Yes		Go to part 9. Give details below.	
Qual	ification,	full-time or	part-time	details a	and whet	her pos	t-graduate or	undergraduate
			Name of	school, c	college o	r univer	rsity	
		Please co t accept semest It may del making this cla	ntact your co ter dates. Te ay your clair aim in the su	ollege or u rms are no n if you do mmer holi	niversity if yormally sepa not provid day, please	you do no rated by (e your exa give exact	lemic year t know them. Christmas and Eas act term dates. term dates for la more space.	·
Term 1	starts /	/ e	nds /	/	Term 1	starts	/ / er	nds / /
Term 2	starts /	/ e	nds /	/	Term 2	starts	/ / er	nds / /
Term 3	starts /	/ e	nds /	/	Term 3	starts	/ / er	nds / /
		Are you	in the fin	al year	or only y	ear of y	our course?	
No		Date when y	our next yea	ır starts	No		Date when yo	our next year starts
			/ /					/ /
Yes					Yes			
8.2	Are you	ı or your p	artner an	oversea		t?		
No	V	What is your no	rmal countr	v of	No		What is your no	rmal country of
Yes	r	esidence when tudent?			Yes		residence when student?	
8.3	Finance	r or your pa Wales (SFW Service (NHS), the Stud	tion fees lent Awa	paid by S ords Agen	tudent F cy for Sc	inance Englar otland (SAAS)	nd (SFE), Student or the National
No	V	Vho pays?			No		Who pays?	
Yes	Т	ick who pays.	SFE ✓		Yes		Tick who pays.	SFE 🗸
			SAAS 🗸					SAAS 🗸
			NHS ✓					NHS ✓
			SFW 🗸					SFW ✓

Part 8 People in education

8.4	Have you or your partner applied to SFE, SFW, the SAAS or the NHS for financial support?						
No				No			
Yes		Give details below.		Yes	Give details below.		
Tick ea	ach type	e of support yo	u have applied f	Or. Tick even	if it was not paid.		
					e support 🗸		
				Loan supp	ort 🗸		
Grant support Grant sup					oort		
What is the source of money you and your partner live on while you are in education? Tick the relevant boxes below. More than one box may apply.							
Please send us the evidence we ask for. We cannot deal with your claim without it. If you are making this claim in the summer holiday, please send a copy of last year's student finance breakdown/award notice and next year's award notice (if you have received it). If you are not sure what to send us, please phone our customer enquiry line on 0300 3301343 or visit our website at www.nhsbsa.nhs.uk/healthcosts							
					You	Your partner	
			ce England (SFE)		✓	✓	
	e Wale: otland (Student Awards A	Agency			
This may	be in the	form of a loan and /					
your part It must b We cannot If you are	tner. e the Stud ot accept t making th	ent Finance Breakdo he schedule of paym is claim in the summer		py of last			
NHS B			, , , , , , , , , , , , , , , , , , ,		✓	✓	
	-	notice showing how	much you or your partn	er get.			
Bursary from your higher education institution (HEI) Send us the award notice showing how much you or your partner get. For example, this may be a bursary from your HEI because you are charged the maximum amount of tuition fees and your household has a low income.						✓	
Other scholarship, sponsorship, award or bursary Send us the award notice showing how much you or your partner get.							
Send us t	the award		much you or your partn lish, please translate it.	er get.	✓	✓	
If you have money coming in from part-time or full-time work, please fill in part 6. It tells you what you need to send.							
			You		Your pa	rtner	
Money	y from p	parents	f		✓ f		
and livir	ng expens money re	ceived for rent es but do not ceived to pay se be exact.	Every		Every		
Any of	ther mo	nev	✓ £		✓ £		
		ey for tuition fees.	Every		Every		
Who p	ays this	money to you?					
Relatio	onship t	O VOU					

Part 8 People in education

8.6	Do you or your partner live with parents during term-time?	No Yes		Go to part 9			
			163		do to parc 3.		
8.7	Do you or your partner pay rent for the place where you live, for example, money you pay fo halls of residence or to a private landlord?	No Yes		Go to part 9. Give details below.			
	If you pay money to parents, relatives or friends, tick No and g	jo to pa	rt 9 .				
which	tell us the start and end dates of the period for you are liable to pay these housing costs. ates may be for longer than your academic year.	/	/				
How much do you pay in total for the period you have entered above? Take off amounts for heating, lighting, cooking and hot water if they are included in your rent and you know the amounts. If heating, lighting, cooking or hot water are included in your rent and you do not know the amounts, please tick the relevant boxes below.					E.g. If you paid £50 per week 40 times during this period, enter £2,000. If you paid £200 per month and paid it 10 times, enter £2,000. If you paid £600 per term, enter £1,800.		
				Term	Holidays		
Tick the Christma	relevant boxes that apply during term time and during your as and Easter holidays. s not, or you have already taken amounts for these things off at, leave the boxes blank.	ng ng ng ater	✓✓✓	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓			
-	u have just one room?		No				
Don't cou	unt rooms you share with other people who are not part of your fam	nily.	Yes				
•	our rent include any meals?	No					
	e number of meals included in the relevant boxes that apply duri ne and during your Christmas and Easter holidays.	Yes		Give details below.			
		Term	Holida	ays			
How many breakfasts each week for each person?							
How many midday meals each week for each person?							
How many evening meals each week for each person?							
8.8	What date did you return (or will you return) to your student accommodation after the summer holiday?		/	/			

Part 9 Other information

Use this space to tell us anything else that you think we might need to know about you and your partner (if you have one).

For example, tell us:

- what you are living on if you have not told us about any income;
- if you have a car on the Motability scheme;
- if you pay a charity or voluntary organisation for someone to live with you and look after either of you;
- if you have money added to a student grant or loan because you are deaf;
- if you are severely sight impaired or are registered blind; or
- if you know the amount of your benefit or pension is going to increase. Tell us what you get now at part 5 and the new amount and the date of the increase below.

And also use this space to tell us anything else you think we might need to know about.

Now complete your claim by signing the declaration at part 10 on the next page.

Part 10

Declaration

Warning

False information may lead to civil or criminal action. We expect the person signing this form to take reasonable care to make sure the information given is correct. Anyone found to have wrongly claimed help with NHS health costs will have to pay a penalty charge or may face prosecution.

race prosecution.							
Please read the declaration and sign and date box 10a below.							
You may get information about this claim from my partner as named on this form. I confirm that the information I have given on this form is correct and complete, and I understand that if it is not, appropriate action may be taken. For the purpose of checking this, I agree to you giving relevant information to the Department for Work and Pensions and local authorities.							
Box 10a	Signature			Date	1	1	
	lf	you are claiming	on behalf of so	omeone	else		
You are res You should If you are	sponsible for the o	claim on behalf or making sure the declaration and si hether you are ab	e information i gn and date bo	s correct ox 10b be	i. low.		
I am responsible for this person's financial affairs because they have learning difficulties or a condition that prevents them from managing their own affairs. If you are filling in the form for somebody, and this reason does not apply, they should tell you what to write for							
I confirm that the information I have given on this form is correct and complete, and I understand that if it is not, appropriate action may be taken. For the purpose of checking this, I agree to you giving relevant information to the Department for Work and Pensions and local authorities. This is my claim for help with health costs on behalf of the person named in part 1.							
Box 10b	Signature			Date	1	/	
Your name							
Your address postcode	and						
Your relation	ship to the	person in part 1					
When you have filled in this form.							
		al with your claim r to check that you	nore quickly if w	e get all			
I have answered all the questions that apply to me.							
I have attached photocopies of the payslips as requested at part 6 (if this applies).							
I have attached my student award notices requested at part8 (if this applies).							
I have given dates of terms as requested at part8 (if this applies).							
Your claim is not valid unless it is signed and dated.							