



# **Depository Participant Services**

1<sup>st</sup> Floor, SyndicateBank Building, 26A, Sir P M Road, Fort, Mumbai - 400 001

Application Form for Opening a Demat Account

Individual NRI Foreign National

(To be filled by the Depository Particip	ant)				1						1		1		
Application No.				Date	D	D		M	M	Υ	Υ	Υ	Y		
DP Internal Reference No.					,					•					
DP ID   1   3   0   5   0	6 0	0	Cli	ent ID											
(To be filled by the applicant in <b>BLOC</b>	K LETTERS	<b>S</b> in E	nglish	)											
I / We request you to open a Demat A	ccount in n	ny / c	ur nar	me as per	the followir	ng detai	ls at y	our			(DP)	branch.			
Sole / First					PAN										
Holder's Name					LITE										
Troider 5 Hame					UID										
Second					PAN										
Holder's Name					UID										
Third					PAN	1 1									
Holder's Name															
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,															
Name *															
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* In case of Firms, Associat															
opened in the name of the					or the F	irm, A	SSOCI	lation	or Pers	ons (AOF	), Partne	ersnip Fi	rm,		
Unregistered Trust, etc., she	bulu be i	пеп	ione	above .											
Type of Account (Please tick	whiche	ver i	s app	olicable)											
Status				_		S	ub –	Statu	s						
☐ Individual	☐ Indivi	dual	Resid	ent				☐ Ir	idividua	l-Director					
	☐ Indivi	dual	Direc	tor's Rela	tive			☐ Ir	idividua	idual HUF / AOP					
	☐ Indivi	dual	Prom	oter				☐ M	inor	r					
	□ Indivi	dual	Margi	in Tradino	~ A/c (MA	NTRA)			thers (s	rs (specify)					
								Non – Repatriable							
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I / We request you to send Electronic Transaction-cum-Holding Statement at <b>Sole / First Holders</b> Email ID stated in the Account Opening Form or at								□ Ye	s □	No	
I / We would like to ins							out	□ Ye	s □	No	
I / We would like to sha	are the email	ID with the	RTA					□ Ye	!S □	No	
I / We would like to red	ceive the Ann	ual Report		□ Physic ( I		☐ Electronic ed the default		Both Phy vould be			nic
Bank Details											
Bank Code (9 digit MICR code)											
Bank Name							l				
Branch											
Bank Address											
City			State			PIN				1	
Account number			rate			1 114					
Account type	☐ Saving	☐ Curi	rent 🗆	Cash Credit	□ Oth	ers (specify)					
IFSC Code											
arising out of my Den charges.  I/We agree with the all  1.	bove terms a	nd condition	also under	take to maint	ain sufficie		Bank Ad	ccount to	owards		_
ii) Photocopy of th iii) Photocopy of th iv) Letter from the > In case of	<ul> <li>ii) Photocopy of the Bank statement having name and address of the BO and not more than 4 months old, (or)</li> <li>iii) Photocopy of the Passbook having name and address of the BO, (or)</li> <li>iv) Letter from the Bank.</li> <li>&gt; In case of options (ii), (iii) and (iv) above, MICR code of the branch should be present / mentioned on the document and it should be self-certified by the BO.</li> </ul>										
City				State PIN		T	I	T			
Country				1 114							
Details of introduction	on by Bank	Official									
Name / Designation											
Bank Name / Branch											
Signature under stamp of the bank Employee Code					de						

#### **Additional Details**

7100010101101 2 0 0 0 0 1	-								
SMS Alert Facility	Mandator	☐ Yes MOBILE NO. +91							
<b>e</b> asi		o register for easi, please visit our website <a href="https://www.cdslindia.com">www.cdslindia.com</a> Easi allows a BO to view his ISIN balances, transactions and value of the portfolio online							
		I / We wish to avail the TRUST facility using the Mobile number registered for SMS Ale Facility. I have read and understood the Terms and Conditions prescribed by CDSL for the same							
Transactions Usir	ng Secured Texting		,	YES			NO		
Facility (TRUST).	Refer to Terms and Annexure - B	I / We wish to register the following clearing member IDs under my / our below mentioned BO ID registered for TRUST							
		Stock Exchange Na	me / ID	me / ID		Clea	ring Member ID (Optional)		

# **DEMAT SERVICE CHARGES \***

1	Account Opening	Free; Stamp duty applicable to be paid
2	Account Maintenance Charges	Free during first year. Thereafter Rs.200/-p.a. for individuals Rs.500/- p.a. for non-individuals Rs.100/- p.a. for staff members
3	Custody charges	Nil
4	Debit of securities	Rs.25/- per transaction
5	Credit of securities	Nil
6	Dematerialisation	Rs.2/- per cert. with minimum Rs.15/-
7	Rematerialisation	Rs.20/- per cert. with minimum Rs.20/-
8	Pledge	0.03% of market value; minimum Rs.40/- per transaction, maximum Rs.100/-
9	Closure of pledge	0.03% of market value; minimum Rs.40/- per transaction, maximum Rs.100/-
10	Invocation of pledge	0.03% of market value; minimum Rs.40/- Per transaction, maximum Rs.100/-
11	Freezing/Refreezing	Rs.25/- per transaction
12	Delivery Instruction Slip	Free
13	Account closing	Nil
14	Failed Debit transaction	Rs.25/- per transaction

**NOTE:** 1) Any charges, which is not mentioned above, will be charged separately as per the rate applicable from time to time.

- 2) Mailing charges and Service Taxes at applicable rates will be charged extra.
- 3) \* Subject to change from time to time.

I/We agree with the above terms and conditions.



1),	2)	3)	
Signature of the All Applicants / Aut	thorized Signatories		

(TO BE FILLED BY DP)								
Nomination Registration No:	Dated:							

# **Nomination Details**

I/We the sole holder / Joint holders / Guardian (in case of minor) hereby declare that:

- ☐ I/We do not wish to nominate any one for this demat account
- ☐ I/We **nominate** the following person who is entitled to receive security balances lying in my / our account, particulars whereof are given below, in the event of my / our death.

# **Nominee details**

Full Name of the Nominee				
Address				
City	State			
Country	PIN			
Telephone No.	Fax No.			
PAN	UID			
E-mail ID				
Relationship with BO (If any)				
Date of birth (Mandatory If nominee is				
a minor)				

As the nominee is a minor as on date, to receive the securities in this account on behalf of the nominee in the event of the death of the Sole holder / all Joint Holders, I/We appoint following person to act as **Guardian**:

Full Name of Guardian of Nominee						
Address						
City	State					
Country	PIN					
Telephone No.	Fax No.		•	•	•	•
E-mail ID						
Relationship of Guardian with Nominee					•	

This nomination shall supersede any prior nomination made by me / us and also any testamentary document executed by me / us.

**Note**: Two witnesses shall attest signature(s) / Thumb impression(s).

# **Details of the Witness**

	First Witness	Second Witness
Names of Witness		
Address of witness		
Signature of Witness		

I/We have read the terms & conditions DP-BO agreement and agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I/We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We agree and undertake to intimate the DP any change(s) in the details / Particulars mentioned by / us in this form. I/We further agree that any false / misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action.

	First/Sole Holder or Guardian (in case of Minor)	Second Joint Holder	Third Joint Holder
Name			
Signatures			
Passport size Photograph	(Please sign across the photograph)	(Please sign across the photograph)	(Please sign across the photograph)
$\angle\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!\!$			

(Signatures should be preferably in black ink)

(In case of minor holder, photograph of guardian has to be affixed along with minors photograph)

# Know Your Client (KYC) Application Form (For Individuals Only)



Please fill in ENGLISH and in BLOCK LETTERS

A. Identity Details (please see guidelines overl	eaf)	
1. Name of Applicant (As appearing in supporting identification	n document).	
Name		PHOTOGRAPH
Father's/Spouse Name		PHOTOGRAPH
Tutter 3/3 pouse Huite		
2. Gender  Male  Female B. Marital status  Si	ngle Married C. Date of Birth d d / m n	Please affix
3. Nationality Indian Other Please specify		the recent passport size photograph and
4. Status Please tick (✓) ☐ Resident Individual ☐ Non Resident	ident Foreign National (Passport Cony Mandatory for N	
		is a roleigh wattonals)
	enclose a duly attested copy of your PAN Card	
Unique Identification Number (UID)/Aadhaar, if any:  6. Proof of Identity submitted for PAN exempt cases Ple	aco Tiek / A	
UID (Aadhaar) Passport Voter ID Driving		(Please see guideline 'D' overle
		(Hease see galdeline b overline
B. Address Details (please see guidelines overl  1. Address for Correspondence	eat)	
City / Town / Village		Pin Code
State	Country	THI COLC
2. Contact Details		
Tel. (Off.) (ISD) (STD)	Tel. (Res.) (ISD) (STD)	
Mobile (ISD) (STD)  E-Mail Id.	Fax (ISD) (STD)	
3. Proof of address to be provided by Applicant. Plea	ase submit ANY ONE of the following valid docum	ents & tick (./) against the document attached
	Agreement of Residence Driving License Voter Id	
	lectricity Bill   *Latest Gas Bill   Others (Please specify)	
	roof of address submitted ddd/mm//y	
4. Permanent Address of Resident Applicant if of	lifferent from above B1 OR Overseas Address	Mandatory) for Non-Resident Applicant
City / Town / Village		Pin Code
State	Country	
5. Proof of address to be provided by Applicant. Plea		
	Agreement of Residence □ Driving License □ Voter Id lectricity Bill □*Latest Gas Bill □ Others (Please specify)	entity Card^Latest Bank AVC Statement/Passbook
*Not more than 3 Months old. Validity/Expiry date of pr	roof of address submitted d d / m m / y	y
C. Other Details (please see guidelines overlea	f)	
1. Gross Annual Income Details (Please tick (✓):		☐ 10-25 Lac ☐ > 25 Lacs
	OR	
Net-worth in ₹.(*Net worth should not be older	than 1 year) as on (date) d d	/ m m / y y y y
2 Commention (Phonon tight ( ) and a conduction had	of date 9A	
<b>2. Occupation</b> (Please tick(✓) any one and give bri  ☐ Private Sector Service ☐ Public Sector [		essional
☐ Housewife ☐ Student ☐ Forex Dealer	Others (Please specify)	
3. Please tick, if applicable:   Politically Expo	sed Person Related to a Politically Exposed	Person
For definition of PEP, please refer guideline overl		
4. Any other information:		
DECLA	RATION	SIGNATURE OF APPLICANT
I hereby declare that the details furnished above are true	and correct to the best of my/our knowledge and belie	fand
I undertake to inform you of any changes therein, imme false or untrue or misleading or misrepresenting, I am/we	gratery. In case any of the above information is found are aware that I/we may be held liable for it.	to be
Place:	Date:	
FOR OFFICE		V Done on ddd / m m / y y y
AMC/Intermediary name <b>OR</b> code	Seal/Stamp of the intermediary should contain	Seal/Stamp of the intermediary should contain
(Originals Verified) Self Certified Document copies received	Staff Name	Staff Name
	Designation  Name of the Organization	Designation  Name of the Organization
(Attested) True copies of documents received	Signature	Signature
Main Intermediary	Date	Date

# INSTRUCTIONS / CHECK LIST FOR FILLING KYC FORM

# A. IMPORTANT POINTS:

- 1. Self attested copy of PAN card is mandatory for all clients.
- Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list.
- 3. If any proof of identity or address is in a foreign language, then translation into English is required.
- 4. Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted.
- 5. If correspondence & permanent address are different, then proofs for both have to be submitted.
- 6. Sole proprietor must make the application in his individual name & capacity.
- For non-residents and foreign nationals, (allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIOCard/OCICard and overseas address proof is mandatory.
- 8. For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
- 9. In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
- 10. For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
- 11. Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/military officers, senior executives of state owned corporations, important political party officials, etc.

# B. Proof of Identity( POI): List of documents admissible as Proof of Identity:

- 1. PAN card with photograph. This is a mandatory requirement for all applicants except those who are specifically exempt from obtaining PAN (listed in Section D).
- 2. Unique Identification Number (UID) (Aadhaar) / Passport / Voter ID card / Driving license.
- Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks.

# C. Proof of Address (POA): List of documents admissible as Proof of Address: (\*Documents having an expiry date should be valid on the date of submission.)

1. Unique Identification Number (UID) (Aadhaar)/Passport/Voters Identity Card/Ration Card/Registered Lease or Sale

- Agreement of Residence/Driving License/Flat Maintenance bill/Insurance Copy.
- Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill

   Not more than 3 months old.
- 3. Bank Account Statement/Passbook Not more than 3 months old.
- 4. Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
- Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinational Foreign Banks/Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/Parliament/Documents issued by any Govt. or Statutory Authority.
- Identity card/document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
- 7. For FII/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
- 8. The proof of address in the name of the spouse may be accepted.

# D. Exemptions/clarifications to PAN (\*Sufficient documentary evidence in support of such claims to be collected.)

- In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court receiver etc.
- 2. Investors residing in the state of Sikkim.
- 3. UN entities/multilateral agencies exempt from paying taxes/filing tax returns in India.
- 4. SIP of Mutual Funds upto Rs 50,000/- p.a.
- 5. In case of institutional clients, namely, FIIs, Mfs, VCFs, FVCIs, Scheduled Commercial Banks, Multilateral and Bilateral Development Financial Institutions, State Industrial Development Corporations, Insurance Companies registered with IRDA and Public Financial Institution as defined under section 4A of the Companies Act, 1956, Custodians shall verify the PAN card details with the original PAN card and provide duly certified copies of such verified PAN details to the intermediary.

# E. List of people authorized to attest the documents:

- Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
- In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy/Consulate General in the country where the client resides are permitted to attest the documents.

# Terms And Conditions-cum-Registration / Modification Form for receiving SMS Alerts from CDSL -Annexure A

#### Definitions:

In these Terms and Conditions the terms shall have following meaning unless indicated otherwise:

- "Depository" means Central Depository Services (India) Limited a company incorporated in India under the Companies Act 1956 and having its
  registered office at 17th Floor, P.J. Towers, Dalal Street, Fort, Mumbai 400001 and all its branch offices and includes its successors and assigns.
- 2. 'DP' means Depository Participant of CDSL. The term covers all types of DPs who are allowed to open demat accounts for investors.
- 3. 'BO' means an entity that has opened a demat account with the depository. The term covers all types of demat accounts, which can be opened with a depository as specified by the depository from time to time.
- 4. SMS means "Short Messaging Service"
- 5. "Alerts" means a customized SMS sent to the BO over the said mobile phone number.
- 6. "Service Provider" means a cellular service provider(s) with whom the depository has entered / will be entering into an arrangement for providing the SMS alerts to the BO.
- 7. "Service" means the service of providing SMS alerts to the BO on best effort basis as per these terms and conditions.

### Availability:

- 1. The service will be provided to the BO at his / her request and at the discretion of the depository. The service will be available to those accountholders who have provided their mobile numbers to the depository through their DP. The services may be discontinued for a specific period / indefinite period, with or without issuing any prior notice for the purpose of security reasons or system maintenance or for such other reasons as may be warranted. The depository may also discontinue the service at any time without giving prior notice for any reason whatsoever.
- 2. The service is currently available to the BOs who are residing in India.
- The alerts will be provided to the BOs only if they remain within the range of the service provider's service area or within the range forming part of the roaming network of the service provider.
- 4. In case of joint accounts and non-individual accounts the service will be available, only to one mobile number i.e. to the mobile number as submitted at the time of registration / modification.
- 5. The BO is responsible for promptly intimating to the depository in the prescribed manner any change in mobile number, or loss of handset, on which the BO wants to receive the alerts from the depository. In case of change in mobile number not intimated to the depository, the SMS alerts will continue to be sent to the last registered mobile phone number. The BO agrees to indemnify the depository for any loss or damage suffered by it on account of SMS alerts sent on such mobile number.

# Receiving Alerts:

- The depository shall send the alerts to the mobile phone number provided by the BO while registering for the service or to any such number replaced
  and informed by the BO from time to time. Upon such registration / change, the depository shall make every effort to update the change in mobile
  number within a reasonable period of time. The depository shall not be responsible for any event of delay or loss of message in this regard.
- 2. The BO acknowledges that the alerts will be received only if the mobile phone is in 'ON' and in a mode to receive the SMS. If the mobile phone is in 'Off" mode i.e. unable to receive the alerts then the BO may not get / get after delay any alerts sent during such period.
- The BO also acknowledges that the readability, accuracy and timeliness of providing the service depend on many factors including the infrastructure,
  connectivity of the service provider. The depository shall not be responsible for any non-delivery, delayed delivery or distortion of the alert in any way
  whatsoever.
- 4. The BO further acknowledges that the service provided to him is an additional facility provided for his convenience and is susceptible to error, omission and/ or inaccuracy. In case the BO observes any error in the information provided in the alert, the BO shall inform the depository and/ or the DP immediately in writing and the depository will make best possible efforts to rectify the error as early as possible. The BO shall not hold the depository liable for any loss, damages, etc. that may be incurred/ suffered by the BO on account of opting to avail SMS alerts facility.
- 5. The BO authorizes the depository to send any message such as promotional, greeting or any other message that the depository may consider appropriate, to the BO. The BO agrees to an ongoing confirmation for use of name, email address and mobile number for marketing offers between CDSL and any other entity.
- 6. The BO agrees to inform the depository and DP in writing of any unauthorized debit to his BO account/ unauthorized transfer of securities from his BO account, immediately, which may come to his knowledge on receiving SMS alerts. The BO may send an email to CDSL at complaints@cdslindia.com. The BO is advised not to inform the service provider about any such unauthorized debit to/ transfer of securities from his BO account by sending a SMS back to the service provider as there is no reverse communication between the service provider and the depository.
- 7. The information sent as an alert on the mobile phone number shall be deemed to have been received by the BO and the depository shall not be under any obligation to confirm the authenticity of the person(s) receiving the alert.
- 8. The depository will make best efforts to provide the service. The BO cannot hold the depository liable for non-availability of the service in any manner whatsoever.
- 9. If the BO finds that the information such as mobile number etc., has been changed with out proper authorization, the BO should immediately inform the DP in writing.



# Disclaimer:

The depository shall make reasonable efforts to ensure that the BO's personal information is kept confidential. The depository does not warranty the confidentiality or security of the SMS alerts transmitted through a service provider. Further, the depository makes no warranty or representation of any kind in relation to the system and the network or their function or their performance or for any loss or damage whenever and howsoever suffered or incurred by the BO or by any person resulting from or in connection with availing of SMS alerts facility. The Depository gives no warranty with respect to the quality of the service provided by the service provider. The Depository will not be liable for any unauthorized use or access to the information and/ or SMS alert sent on the mobile phone number of the BO or for fraudulent, duplicate or erroneous use/ misuse of such information by any third person.

# Liability and Indemnity:

The Depository shall not be liable for any breach of confidentiality by the service provider or by any third person due to unauthorized access to the information meant for the BO. In consideration of the depository providing the service, the BO agrees to indemnify and keep safe, harmless and indemnified the depository and its officials from any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever which a depository may at any time incur, sustain, suffer or be put to as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

#### Amendments:

The depository may amend the terms and conditions at any time with or without giving any prior notice to the BOs. Any such amendments shall be binding on the BOs who are already registered as user of this service.

# Governing Law and Jurisdiction:

Providing the Service as outlined above shall be governed by the laws of India and will be subject to the exclusive jurisdiction of the courts in Mumbai.

I/We wish to avail the SMS Alerts facility provided by the depository on my/our mobile number provided in the registration form subject to the terms and conditions mentioned below. I/ We consent to CDSL providing to the service provider such information pertaining to account/transactions in my/our account as is necessary for the purposes of generating SMS Alerts by service provider, to be sent to the said mobile number.

I/We have read and understood the terms and conditions mentioned above and agree to abide by them and any amendments thereto made by the depository from time to time. I/ we further undertake to pay fee/ charges as may be levied by the depository from time to time.

I / We further understand that the SMS alerts would be sent for a maximum four ISINs at a time. If more than four debits take place, the BOs would be required to take up the matter with their DP.

I/We am/ are aware that mere acceptance of the registration form does not imply in any way that the request has been accepted by the depository for providing the service.

I/We provide the following information for the purpose of REGISTRATION / MODIFICATION (Please cancel out what is not applicable).

BOID	1	3 (	) 5	0 6		0	$\perp$						
			(Please wri	te your 8 dig	it DPID)		(Please write your 8 digit Client II						
Sole / First Holder's Na	me	:										 	 
Second Holder's Name		:										 	
Third Holder's Name		:										 	
Mobile Number on wl messages are to be ser		+91											
				(Please writ	e only the m	obile numbe	r without pr	efixing cour	ntry code	e or zero	0)		
The mobile number is	s registered in	n the name	of:										 _
EmailID:												 _	
<b>E</b>	(Please write	only ONE v	alid email II	O on which o	ommunicatio	n; if any, is	to be sent)				_		
Signatures	Sole / Fire	st Holder		9	Second holde	r		Third Hold	ler				
Place.									Date:				

# Terms And Conditions for availing Transaction Using Secured Texting (TRUST) Service offered by CDSL - Annexure B

#### 1. Definitions:

In these Terms and Conditions the terms shall have following meaning unless indicated otherwise:

- i. "Depository" means Central Depository Services (India) Limited (CDSL)
- ii. TRUST means "Transactions Using Secured Texting" service offered by the Depository.
- iii. "Service Provider" means a cellular service provider(s) with whom the Depository has entered / shall enter into an arrangement for providing the TRUST service to the BO.
- iv. "Service" means the service of providing facility to receive/give instructions through SMS on best effort basis as per the following terms and conditions. The types of transaction that would normally qualify for this type of service would be informed by CDSL from time to time.
- v. "Third Party" means the operators with whom the Service Provider is having / will have an arrangement for providing SMS to the BO.
- 2. The service will be provided to the BO at his / her request and at the discretion of the depository provided the BO has registered for this facility with their mobile numbers through their DP or by any other mode as informed by CDSL from time to time. Acceptance of application shall be subject to the verification of the information provided by the BO to the Depository
- 3. The messages will be sent on best efforts basis by way of an SMS on the mobile no which has been provided by the BOs. However Depository shall not be responsible if messages are not received or sent for any reason whatsoever, including but not limited to the failure of the service provider or network.
- 4. The BO is responsible for promptly informing its DP in the prescribed manner any change in mobile number, or loss of handset on which the BO wants to send/receive messages generated under TRUST. In case the new number is not registered for TRUST in the depository system, the messages generated under TRUST will continue to be sent to the last registered mobile number. The BO agrees to indemnify the depository for any loss or damage suffered by it on account of messages sent on such mobile number.
- 5. The BO agrees that SMS received by the Depository from the registered mobile number of the BO on the basis of which instructions are executed in the depository system shall be conclusive evidence of such instructions having been issued by the BO. The DP / CDSL will not be held liable for acting on SMS so received.
- 6. The BO shall be responsible for submitting response to the 'Responsive SMS' within the specified time period. Transactions for which no positive or negative confirmation is received from the BO, will not be executed except for transaction for deregistration. Further, CDSL shall not be responsible for BOs not submitting the response to the said SMS within the time limit prescribed by CDSL.
- 7. The BO agrees that the signing of the TRUST registration form by all joint holders shall mean that the instructions executed on the basis of SMS received from the registered mobile for TRUST shall be deemed to have been executed by all joint holders.
- 8. The BO agrees to ensure that the mobile number for TRUST facility and SMS alert (SMART) facility is the same. The BO agrees that if he is not registered for SMART, the DP shall register him for SMART and TRUST. If the mobile number provided for TRUST is different from the mobile number recorded for SMART, the new mobile number would be updated for SMART as well as TRUST.
- 9. BOs are advised to check the status of their obligation from time to time and also advise the respective CMs to do so. In case of any issues, the BO/CM should approach their DPs to ensure that the obligation is fulfilled through any other mode of delivery of transactions as may be informed / made available by CDSL from time to time including submission of Delivery Instruction Slips to the DP.
- 10. The BO acknowledges that CDSL will send the message for confirmation of a transaction to the BO only if the Clearing Member (registered by the BO for TRUST) enters the said transaction in CDSL system for execution through TRUST within prescribed time limit.
- 11. The BO further acknowledges that the BO/CM shall not have any right to any claim against either the DP or Depository for losses, if any, incurred due to non receipt of response on the responsive SMS or receipt of such response after the prescribed time period. In the event of any dispute relating to the date and time of receipt of such response, CDSL's records shall be conclusive evidence and the Parties agree that CDSL's decision on the same shall be final and binding on both Parties.
- 12. The BO may request for deregistration from TRUST at any time by giving a notice in writing to its DP or by any other mode as specified by Depository in its operating instructions. The same shall be effected after entry of such request by the DP in CDSL system if the request is received through the DP.
- 13. Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.
- 14. The BO expressly authorises Depository to disclose to the Service Provider or any other third party, such BO information as may be required by them to provide the services to the BO. Depository however, shall not be responsible and be held liable for any divulgence or leakage of confidential BO information by such Service Providers or any other third party.
- 15. The BO takes the responsibility for the correctness of the information supplied by him to Depository through the use of the said Facility or through any other means such as electronic mail or written communication.
- 16. The BO is solely responsible for ensuring that the mobile number is not misused and is kept safely and securely. The Depository will process requests originated from the registered Mobile as if submitted by the BO and Depository is not responsible for any claim made by the BO informing that the same was not originated by him.
- 17. Indemnity: In consideration of providing the service, the BO agrees that the depository shall not be liable to indemnify the BO towards any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.
- 18. Disclaimer: Depository shall be absolved of any liability in case:
  - a. There is loss of any information during processing or transmission or any unauthorized access by any other person or breach of confidentiality.
  - b. There is any lapse or failure on the part of the service providers or any third party affecting the said Facility and that Depository makes no warranty as to the quality of the service provided by any such service provider.
  - c. There is breach of confidentiality or security of the messages whether personal or otherwise transmitted through the Facility.

Ø	1)	(2)	(3)
	First Holder	Second Holder	Third Holder
		Q	

# **OPTION FORM FOR ISSUE OF DIS BOOKLET**

DP ID	1	3	0	5	0	6	0	0	Client ID				
Name of the Sole / First Holder													
Name of Second joint Holder													
Name of Third joint Holder													

Name of Second joint H	older		
Name of Third joint Hol	der		
То,			
SyndicateBank DP ID : 50600			
Dear Sir / Madam,			
I / We hereby state	that: [Select one of the options giv	ren below]	
□ <b>OPTION 1:</b>			
	o issue Delivery Instruction Slip (D we have issued a Power of Att (name of the a		agreement in favour of / with
delivery instructions Clearing Member / b	s for setting stock exchange tra y PMS manager.	des [settlement related transa	ctions] effected through such
Yours faithfully			
	First/Sole Holder	Second Holder	Third Holder
Name			

	First/Sole Holder	Second Holder	Third Holder
Name			
Signatures			

# **□ OPTION 2:**

I / We do not require the Delivery Instruction Slip (DIS) for the time being, since I / We have issued a POA / executed PMS agreement in favour of / with attorney / Clearing Member / PMS manager) for executing delivery instructions for setting stock exchange trades [settlement related transactions] effected through such Clearing Member / by PMS manager. However, the Delivery Instruction Slip (DIS) booklet should be issued to me / us immediately on my / our request at any later date.

Yours faithfully

	First/Sole Holder	Second Holder	Third Holder
Name			
Signatures			

# Rights and Obligations of Beneficial Owner and Depository Participant as prescribed by SEBI and Depositories

#### **General Clause**

- 1. The Beneficial Owner and the Depository participant (DP) shall be bound by the provisions of the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996, Rules and Regulations of Securities and Exchange Board of India (SEBI), Circulars/Notifications/Guidelines issued there under, Bye Laws and Business Rules/Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time.
- 2. The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete Account opening form, KYC and supporting documents as specified by SEBI from time to time.

# **Beneficial Owner information**

- 3. The DP shall maintain all the details of the beneficial owner(s) as mentioned in the account opening form, supporting documents submitted by them and/or any other information pertaining to the beneficial owner confidentially and shall not disclose the same to any person except as required by any statutory, legal or regulatory authority in this regard.
- 4. The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account or furnished to the DP from time to time.

# Fees/Charges/Tariff

- 5. The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer of securities in dematerialized form and for availing depository services as may be agreed to from time to time between the DP and the Beneficial Owner as set out in the Tariff Sheet provided by the DP. It may be informed to the Beneficial Owner that "no charges are payable for opening of demat accounts"
- 6. In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/directions/notifications issued from time to time.
- 7. The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding the same.

# **Dematerialization**

8. The Beneficial Owner shall have the right to get the securities, which have been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions of the depositories.

# **Separate Accounts**

- 9. The DP shall open separate accounts in the name of each of the beneficial owners and securities of each beneficial owner shall be segregated and shall not be mixed up with the securities of other beneficial owners and/or DP's own securities held in dematerialized form.
- 10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and /or hypothecation or any other interest or encumbrance over all or any of such securities submitted for dematerialization and/or held in demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996 and Bye-Laws/Operating Instructions/Business Rules of the Depositories.

# **Transfer of Securities**

- 11. The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate duly authorized by the Beneficial Owner and the DP shall maintain the original documents and the audit trail of such authorizations.
- 12. The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such instructions.

# **Statement of account**

- 13. The DP shall provide statements of accounts to the beneficial owner in such form and manner and at such time as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
- 14. However, if there is no transaction in the demat account, or if the balance has become Nil during the year, the DP shall send one physical statement of holding annually to such BOs and shall resume sending the transaction statement as and when there is a transaction in the account.



Contd.....

- 15. The DP may provide the services of issuing the statement of demat accounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner the statement of demat accounts under its digital signature, as governed under the Information Technology Act, 2000. However if the DP does not have the facility of providing the statement of demat account in the electronic mode, then the Participant shall be obliged to forward the statement of demat accounts in physical form.
- 16. In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandated by SEBI and/or Depository from time to time.

# **Manner of Closure of Demat account**

- 17. The DP shall have the right to close the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days to the Beneficial Owner as well as to the Depository. Similarly, the Beneficial Owner shall have the right to close his/her demat account held with the DP provided no charges are payable by him/her to the DP. In such an event, the Beneficial Owner shall specify whether the balances in their demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balances held.
- 18. Based on the instructions of the Beneficial Owner, the DP shall initiate the procedure for transferring such security balances or rematerialize such security balances within a period of thirty days as per procedure specified from time to time by the depository. Provided further, closure of demat account shall not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion.

# **Default in payment of charges**

- 19. In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice to the right of the DP to close the demat account of the Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
- 20. In case the Beneficial Owner has failed to make the payment of any of the amounts as provided in Clause 5&6 specified above, the DP after giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes the payment along with interest, if any.

# **Liability of the Depository**

- 21. As per Section 16 of Depositories Act, 1996,
  - 1. Without prejudice to the provisions of any other law for the time being in force, any loss caused to the beneficial owner due to the negligence of the depository or the participant, the depository shall indemnify such beneficial owner.
  - 2. Where the loss due to the negligence of the participant under Clause (1) above, is indemnified by the depository, the depository shall have the right to recover the same from such participant.

# Freezing / Defreezing of accounts

- 22. The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
- 23. The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

# **Redressal of Investor grievance**

24. The DP shall redress all grievances of the Beneficial Owner against the DP within a period of thirty days from the date of receipt of the complaint.

# **Authorized representative**

25. If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account opening form, furnish to the DP, a list of officials authorized by it, who shall represent and interact on its behalf with the Participant. Any change in such list including additions, deletions or alterations thereto shall be forthwith communicated to the Participant.

# **Law and Jurisdiction**

26. In addition to the specific rights set out in this document, the DP and the Beneficial owner shall be entitled to exercise any other rights which the DP or the Beneficial Owner may have under the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is opened and circulars/notices issued there under or Rules and Regulations of SEBI.



Contd......

- 27. The provisions of this document shall always be subject to Government notification, any rules, regulations, quidelines and circulars/ notices issued by SEBI and Rules, Regulations and Bye-laws of the relevant Depository, where the Beneficial Owner maintains his/ her account, that may be in force from time to time.
- 28. The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Bye-laws of the depository and that such procedure shall be applicable to any disputes between the DP and the Beneficial Owner.
- 29. Words and expressions which are used in this document but which are not defined herein shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-laws and Regulations and circulars/notices issued there under by the depository and /or SEBI
- 30. Any changes in the rights and obligations which are specified by SEBI/Depositories shall also be brought to the notice of the clients at once.
- 31. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant Depository, where the Beneficial Owner maintains his/her account, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

I/We acknowledge the receipt of copy of Rights and Obligations of Reneficial Owner and Depository Participant

	First/Sole Holder	Second Holder	Third Holder
Name			
Signatures			
 (To be filled by the Depo		tear here)	
(To be filled by the Depo	sitory Participant)	tear here)edgement Receipt	
(To be filled by the Depo	sitory Participant)		Date:
	sitory Participant)  Acknowle the receipt of following forms:		
We hereby acknowledge  Account Opening Fo	sitory Participant)  Acknowle the receipt of following forms:	edgement Receipt	
We hereby acknowledge  Account Opening Fo  Received Option For	Acknowled the receipt of following forms:  orm  rm For Issue / Non Issue of DIS	edgement Receipt	
We hereby acknowledge  Account Opening Fo	Acknowled the receipt of following forms:  orm  orm For Issue / Non Issue of DIS	edgement Receipt	

D

D

Registered on

Registration No.

# **CHECK LIST FOR BRANCHES**

Tick	Particulars to be checked
	Customer has signed on all pages - Total 14 signs / holder in application form (includes 3 signature on KYC form in Page No 5 and 6) - i.e. Two signs on the 5 <sup>th</sup> page of KYC form and one on 6 <sup>th</sup> page with KYC Instructions page)
	2 Witness has signed on Nomination Form (Page No 4)
	Self attested proof of Correspondence Address of all Holders - 1 Set
	Self attested proof of Permanent Address (If different from Correspondence address) of All Holders - 1 Set
	Self attested proof of PAN Card of All Holders - 1 Set
	One KYC Form is obtained from all holders separately as per format in Page No 5 and instructions in Page No 6
	In Person Verification Seal is put on KYC form and to be signed by Bank Official (Page No 5)
	In Person Verification with PAN Verified Seal is affixed on copy of PAN Card and Signed by Bank Official
	Verified with original seal affixed and signed by Bank official on all other KYC Documents
	Introduction is done by Bank official in Application form (Page No 2)
❖ Un	nt Points: der Bank details, SyndicateBank Current / Savings Account Number is compulsorily mentioned on the Application overdraft Account is not allowed for Demat / Synd e-Trade accounts)
<b>❖</b> Fo	rm is completely filled
<b>♦</b> Ph	otocopy of PAN Card and KYC documents are submitted on regular A4 paper

# **Instructions for the Applicants/BOs for account opening**

- 1. Signatures can be in English or Hindi or any of the other languages contained in the 8<sup>th</sup> schedule of the Constitution of India. Thumb impressions and signatures other than the above mentioned languages must be attested by a Magistrate or a Notary Public or a Special Executive Magistrate / Special Executive Officer under his/her official seal.
- 2. Signatures should be preferably in black ink.
- 3. Details of the Names, Address, and Telephone Number(s), etc., of the Magistrate / Notary Public / Special Executive Magistrate / Special Executive Officer are to be provided in case of attestation done by them.
- 4. In case of additional signatures (for accounts other than individuals), separate annexures should be attached to the application form.
- 5. In case of applications containing a Power of Attorney, the relevant Power of Attorney or the self-certified copy thereof, must be lodged along with the application.
- 6. All correspondence / queries shall be addressed to the first / sole applicant.
- 7. Strike off whichever option, in the account opening form, is not applicable