Telmate®

TELMATEVERIFIED

With Telmate Verified, our automated identity verification system, we authenticate, so you can investigate.

Finding suspects who have a criminal record or warrant is easy, but investigators report the real challenge is finding the often invisible connections — those people who are "off the radar." While most inmate communication systems track some user identities, Telmate Verified is the only system in corrections that tracks every user and action within the Telmate system, including phone calls, deposits, video visits, messages, and shared photos.

Our investigator tools, called Telmate Investigator, work in tandem with Telmate Verified to aggregate data, turning an inmate's personal network into usable insights that help investigators connect the dots and unlock unprecedented crime-fighting intelligence. Telmate Verified is a force multiplier giving one investigator the strength and capability of five.
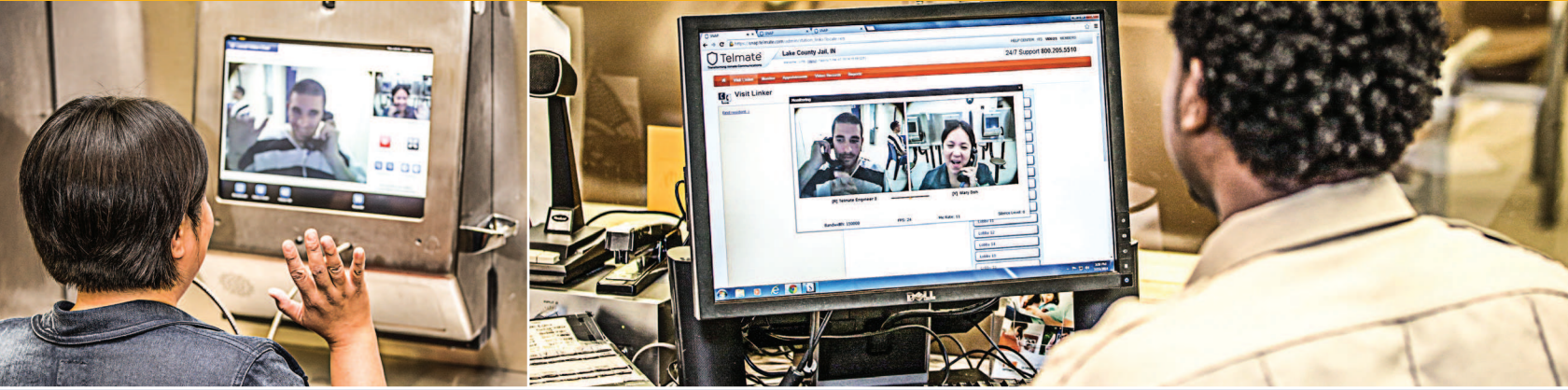
Any Interaction is a Way to Verify

From the initial point of contact to every subsequent interaction, Telmate Verified is automatically building comprehensive user profiles. Each different point of contact into the Telmate system brings more information and continues to fill in a rich data picture for investigators. No matter what action they take, you'll know exactly who's interacting with who, every time.

> **Telmate Verified empowers investigators by giving them the ability to positively identify their suspect, which is one of the most crucial processes and steps in a criminal investigation."**
>
> Jamie Harris
> Detective Sergeant
> Lake County Indiana

With Telmate Verified, typically in only a few weeks of standard deposits, phone calls, visits and messages, our system creates a user dossier that used to take investigators months to amass.

How it Works

Data Collection at Account Creation

With Telmate Verified, information collection begins at account creation. When friends and family of an inmate want to receive calls, deposit funds, leave a voicemail, or schedule a video visit, they must create an account at a facility kiosk, over the phone, or online at www.getttingout.com. At each of these touchpoints, Telmate Verified harvests information such as: name, date of birth, phone number, address, zip code, and last four of a social security number.

Ongoing Data Gathering

Once a user has created an account and becomes Telmate Verified, additional information is constantly being updated and gathered. For example, if a user takes an action such as making a deposit or having a visit, or if they use a new credit card, scan a new ID, or have a new photo taken at a kiosk, Telmate Verified automatically adds the information to the user profile, bolstering the individual's overall data picture.

Data Analysis and Telmate Investigator

Telmate Verified in tandem with Telmate Investigator, our advanced suite of investigator tools, automatically culls data to create relationship networks that uncover links between inmates, friends and family and staff.

Utilizing our "Connections" and "Timeline" tools, investigators can move with unprecedented speed and accuracy to identify who, did what, where and with whom.

Telmate Verified is the secret sauce that makes it possible for investigators to strengthen the acuity of their investigations and go light-years farther than previously thought possible. With a database of hundreds of thousands of verified users, investigators can search warrants, flag deposits, unravel gang alliances, thwart extortion and find new evidence to incriminate suspects under investigation.

Why Telmate?

The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

Increase Usage and Operating Efficiencies

Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware eco-system has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and four Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.
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