



# TELEMARKETING NO CALL COMPLAINT FORM

Missouri Attorney General  
Chris Koster

ago.mo.gov  
1-866-NOCALL1 (1-866-662-2551)

If you believe a telemarketer has illegally called you under the Missouri No Call law, please complete and mail this form to:  
Missouri Attorney General Chris Koster • No Call Missouri • P.O. Box 861 • St. Louis MO 63188

## INFORMATION ABOUT CONSUMER

ARE YOU ON THE MISSOURI NO CALL LIST?  YES  NO

If you are **not** on the No Call list, you can register for the next list that will be sent to telemarketers. Sign up on the Web at [www.ago.mo.gov](http://www.ago.mo.gov) or by phone at 1-866-662-2551. (The Attorney General's Office cannot act on your complaint under the Missouri No Call if you have not registered for the list.)

YOUR NAME \_\_\_\_\_  
LAST FIRST MI

ADDRESS \_\_\_\_\_ MO. \_\_\_\_\_  
STREET CITY ZIP

COUNTY \_\_\_\_\_ HOME PHONE NO. TELEMARKETER CALLED ( ) - \_\_\_\_\_

YOUR WORK NUMBER ( ) - \_\_\_\_\_

## INFO ABOUT TELEMARKETER

NAME OF BUSINESS SELLING PRODUCT/  
SERVICES THAT COMPLAINT IS AGAINST \_\_\_\_\_

COMPANY'S PHONE NO. ( ) - \_\_\_\_\_ STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

## INFORMATION ABOUT PRODUCT OR SERVICE

DATE OF CALL \_\_\_\_\_  
(MM DD YY) MONTH DAY YEAR

TIME OF CALL \_\_\_\_\_  
(CHECK ONE)  AM  PM

LENGTH OF CONVERSATION \_\_\_\_\_  
(IN MINUTES)

PRODUCT OR SERVICE OFFERED \_\_\_\_\_

BRIEFLY DESCRIBE YOUR COMPLAINT \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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**INFORMATION ABOUT SOLICITATION, TELEMARKETER**

**PLEASE CHECK BOXES THAT APPLY TO THE SOLICITATION, TELEMARKETER**

Phone number or message was saved on Caller ID, message machine or another service.

Telemarketer was told phone number is on No Call list.

What did telemarketer say? \_\_\_\_\_

Caller identification was blocked by telemarketer.

Call was made to a residential phone number on the Attorney General's No Call list.

You previously bought goods or services from the company.

When and what did you buy? \_\_\_\_\_

Telemarketer used threatening, intimidating or profane language.

Telemarketing message was a recording — no "live" person greeted you.

**Within the first 30 seconds of the call, the telemarketer:**

Identified himself.

Identified the company he represents.

Asked whether you wanted to listen to the sales pitch.

Explained the purpose of the call.

Clearly and simply described what he was selling.

Immediately ended the call if you said you were not interested.

Company has called before and was told not to call back.

What date was this (MM DD YY)?           /        /         
  MONTH    DAY    YEAR

I would be willing to testify in court regarding this complaint.

**YOUR VERIFICATION**

**The above information is true and accurate to the best of my knowledge.**

\_\_\_\_\_  
**YOUR SIGNATURE**

\_\_\_\_\_  
**DATE**