

Take control of your electricity costs.



is an alternative pricing mechanism that has different rates for Peak and Off-Peak periods. By planning ahead and using electricity-intensive appliances during Off-Peak hours, enjoy substantially lowered charges and increased savings.



TO BE FILLED OUT BY MERALCO

Assessed by \_\_\_\_\_

Date \_\_\_\_\_

Monthly Average Consumption \_\_\_\_\_

Meralco TOU Program is available to residential customers with updated payments and a 12-month average consumption of at least 500 kWh.

For more information  
on how the Meralco TOU Program  
can help you save on electricity costs,  
please call our TOU Helpline at  
**632-8008**  
or visit [www.meralco.com.ph](http://www.meralco.com.ph)



**TURN ON  
the savings**



**APPLICATION FORM  
For Residential Customers**



Application No.

## APPLICANT INFORMATION

Service ID Number (SIN)

Surname

First Name

Middle Name

Birthdate

Gender

Civil Status

Nationality

Cellphone Number

Landline Number

Email Address

Complete Service Address

## REPRESENTATIVE INFORMATION

(The person that is authorized to handle the application and/or communicate with Meralco)

Surname First Name Middle Name

Contact Address

Cellphone Number

Landline Number

## DOCUMENTARY REQUIREMENTS

- Photocopy of any recent Meralco bill
- Photocopy of any ONE valid Identification Card of Registered Customer (front and back)
- Driver's license | SSS or GSIS ID | TIN card | Philhealth ID | PRC
- For Representative: Letter of Authorization from the Registered Customer and photocopy of any ONE valid Identification Card

## MERALCO TOU PEAK AND OFF-PEAK GENERATION RATES

	TIME PERIOD	JAN-JUN (Dry Season)	JUL-DEC (Wet Season)
WEEKDAY (Monday - Saturday) Peak Rate	8:01 AM - 9:00 PM	P6.4852 / kWh*	P6.1053 / kWh*
Off-Peak Rate	12:01 AM - 8:00 AM 9:01 PM - 12:00 MN	P3.0925/ kWh*	P3.0925/ kWh*
WEEKEND (Sunday) Peak Rate	6:01 PM - 8:00 PM	P6.4852/ kWh*	P6.1053/ kWh*
Off-Peak Rate	12:01 AM - 6:00 PM 8:01 PM - 12:00 MN	P3.0925/ kWh*	P3.0925/ kWh*

\* Plus Generation Charge Adjustment (GCA) that varies on a monthly basis

## MERALCO TOU FEES

### One-time Application Fee

	Fee	+ 12% VAT	Total
Single-Phase Service	P2,987.77	P358.53	P3,346.30
Three-Phase Service	P4,156.26	P498.75	P4,655.01

Please check:

Credit to your bill? ☐ Yes ☐ No

If credit to bill, in how many installments?

☐ One-time charge

☐ Installment for 6 months (0% interest)

### Monthly Charges

	Per Customer Charge	Per kWh Charge
<b>Supply Charge</b>		
Regular Supply Charge	P19.40	P0.5832
TOU Supply Charge	P1.94	P0.01
Total Supply Charge	P21.34/month*	P0.5932/kWh*
<b>Metering Charge</b>		
Regular Metering Charge	P6.55	P0.4176
TOU Metering Charge	P0.66	-
Total Metering Charge	P7.21/month*	P0.4176/kWh*

\* Subject to 12% VAT

## MERALCO TOU PROGRAM TERMS AND CONDITIONS

1. The CUSTOMER shall continue to be governed by the terms and conditions of the Contract for the Sale of Electric Energy it executed with **MERALCO**, insofar as they are consistent with the provisions contained in this Contract.
2. The CUSTOMER shall, upon effectivity of this Contract, update its bill deposit with **MERALCO** to equal to its one (1) month billing computed based on its highest consumption for the past twelve (12) months. Said bill deposit shall be regularly updated upon application thereof to any unpaid bill of the CUSTOMER and/or as provided for in the Magna Carta for Residential Electricity Consumers.
3. The CUSTOMER shall pay to **MERALCO** any incremental Supply and Metering charges, application fee and such other costs, as may be approved by the ERC to be passed on to TOU customers, as a result of the implementation of the TOU retail rates.
4. In the event of any change in (i) the address of the registered customer, (ii) ownership of property where the TOU meter was installed, or (iii) the user of electric service, the CUSTOMER hereby undertakes to report such fact to **MERALCO** at least three (3) days prior to such change when practicable, or otherwise, within two (2) days thereafter. Any such change shall entitle **MERALCO** to terminate the TOU Contract and remove the TOU meter.

5. In the event of termination of this Contract by the CUSTOMER at any time before the expiration of the term or period herein provided, the CUSTOMER shall pay to **MERALCO** a termination or exit fee equivalent to the remaining portion of the incremental metering and other additional costs associated with the Time-Of-Use implementation.

6. In the event that the CUSTOMER, at any time during the term of this Contract shall have:
- (i) become delinquent or has not paid in full the bill rendered by **MERALCO** within the period herein provided,
  - (ii) committed any act constituting a violation of Republic Act 7832 or the Anti-pilferage law, whether or not a complaint has been filed by or against said CUSTOMER in Court, the ERC or the Prosecutor's office, in connection with such violation,
  - (iii) incurred a differential billing (DB), whether or not the same has been the subject of settlement between the parties, or
  - (iv) committed a violation of any of the terms and conditions of this Contract,
- the CUSTOMER shall be disqualified from availing or continuing to avail of the TOU retail rates of **MERALCO** and that this Contract shall be deemed terminated, subject to a 48-hour prior written notice provided that:
- a. The CUSTOMER shall be liable to pay to **MERALCO** any DB rendered as a result of pilferage, computed on the basis of the average rates of non-TOU customers.
  - b. For cases falling under (i), the CUSTOMER shall be liable for a Late Payment Surcharge, under such terms and conditions as may be approved by the ERC.
  - c. In case of termination of this contract on any of the grounds provided in paragraph 6 of this Contract, the CUSTOMER shall pay to **MERALCO** a termination or exit fee computed in accordance with paragraph 5.

7. Nothing in this Contract shall prevent **MERALCO** from temporarily discontinuing the supply of electricity to the CUSTOMER whenever it finds it necessary to make repairs on either its sub-transmission or distribution system, or both, provided that, except in cases of force majeure events, **MERALCO** shall give advance notice to the CUSTOMER within a reasonable time of said temporary discontinuance of service.

8. The CUSTOMER may dispute any bill in writing within thirty (30) days from the date of receipt which shall be resolved by **MERALCO** within thirty (30) days from the date of filing of the claim. Failure to dispute any bill on time shall constitute a waiver by the CUSTOMER of any claim on such bills.

9. Disputed bills shall be paid by the CUSTOMER without deductions or offset and shall not be an excuse or ground for delay or non-payment of succeeding billings. **MERALCO** shall have the right to refuse partial payment of bills.

10. **MERALCO** and the CUSTOMER shall exercise due diligence and act in good faith in resolving disputed billings. If the dispute cannot be resolved within the time indicated herein, any party may avail of legal remedy and procedure under existing laws.

11. The CUSTOMER shall be entitled to a refund from **MERALCO** of any overpayment plus interest computed from the date the payment was made, if the dispute is later found to be meritorious. Interest shall be computed on a floating rate of interest based on non-prime lending rate for each quarter of the Land Bank or Philippine National Bank, whichever is higher.

12. Without prejudice to the right of **MERALCO** to disconnect the electric service of the CUSTOMER after due notice, and to apply the bill deposit against any unpaid bill, any bill rendered by **MERALCO** to the CUSTOMER under this Contract that is not paid in full on due date after the application of the bill deposit shall bear a floating rate of interest computed from the first date after it becomes due and payable until fully paid based on non-prime lending rate for each quarter of the Land Bank or Philippine National Bank, whichever is higher. Interest on overdue account shall be computed based on a 360-day year.

13. This Contract shall be effective for a period of one (1) year from its signing and shall be automatically renewed every year thereafter under the same Terms and Conditions, unless otherwise terminated by written notice to the other party at least thirty (30) days prior to the expiration or the anniversary of the original expiration date of this Contract.

By signing on the Meralco TOU Application Form, I hereby agree to be bound by the Terms and Conditions stated and other requirements set forth herein as may be amended and supplemented by Meralco from time to time.

Customer's Printed Name & Signature

Date of signing/  
Effectivity Date